

# **UNAUDITED INTERIM RESULTS** FOR THE SIX MONTHS ENDED 30 SEPTEMBER 2014

REVENUE UP

 $\frac{36.9\%}{36.9\%}$ 



HEADLINE EARNINGS PER SHARE INTERIM DIVIDEND MAINTAINED AT 215<sub>CENTS</sub>

## Trading and financial performance

The trading environment remains extremely challenging with the group's middle to lower income target market under continued pressure. However, the group's results for the six month period to 30 September 2014 show initial signs of a stabilising credit environment with debtor cost growth slowing.

Revenue for the period increased by 1.6% supported by increased financial services income owing to the higher proportion of longer term contracts settling in the base and higher levels of credit sales in the previous financial years.

Trading conditions in August and September proved particularly difficult owing to aggressive discounting by competitors ahead of store closures. This resulted in sales for the half year declining by 3.5% to R1.13 billion.

The gross margin at 36.9% was slightly below the targeted 37% to 38.5%. Management is however confident of achieving this target for the full year.

Expenses continue to be tightly managed and the growth in operating costs, excluding debtor costs, was well contained to 2.4%.

The group's operating margin at 18.3% (2014: 20.6%) was impacted by the higher debtor costs and slow revenue growth, with operating profit declining 9.9% to R472 million. Headline earnings of R330 million were 11.3% lower than the previous year, with headline earnings per share of 372 cents (2014: 420 cents).

Despite the lower earnings, the interim dividend has been maintained at 215 cents per share, as the board remains confident in the business model.

Inventory levels at period end were 9% higher due to the slower than expected sales growth in the last two months of the reporting period and higher stock levels ahead of the festive season trading period.

The gearing ratio reduced to 24.1% (2014: 27.9%).

In September 2014 Global Credit Ratings affirmed the group's national long-term credit rating as 'A(za)' and the national short-term rating as 'A1(za)', with a stable outlook, noting the group's robust business model.

## Debtor management

Management is encouraged by the improving collection trend as the increase in debtor costs for the six months slowed to 27% from the 30% reported for the four months ended July 2014. This reflects the dual impact of a more stable labour market following the settlement of the mining strikes and the enhanced collections productivity at stores. Debtor costs as a percentage of net debtors moved from 5.3% to 6.4%.

credit environment. The impairment provision increased from 19.0% to 21.0%.

The continued strict centralised credit granting policies have been consistently applied during the period. The credit application decline rate increased from 39% to 41%. Credit sales remained within the group's target range and accounted for 70% of sales for the six month period (2014: 72.4%).

### **Store expansion**

Lewis reached the 500 store mark following the opening of nine new outlets during the period, bringing the group's store base to 642 at the end of September. The group now has 150 stores in the smaller format with lower cost structures and higher sales densities than the traditional stores.

## **Board of directors**

During the period Zarina Bassa and Sizakele Marutlulle resigned as independent non-executive directors. Independent non-executive director, David Nurek, was appointed to the audit committee to replace Ms Bassa.

## Update on Beares acquisition

Shareholders are advised that negotiations are progressing with the business rescue practitioners with a view to concluding an agreement for the acquisition of Beares from Ellerine Furnishers Proprietary Limited ("Ellerines").

In terms of the proposed agreement, the group will acquire the Beares brand and 63 of the existing Beares stores in South Africa. The purchase consideration is R40 million as well as stock to a maximum value of R50 million. The acquisition is subject to various conditions precedent, including the approval of the competition authorities which is expected by 17 November 2014.

On completion of the transaction the Beares chain will be integrated into the Lewis group's business model. Management plans to retain the Beares brand and incorporate the My Home chain into the Beares business.

Beares is a scalable brand with exciting mediumterm expansion potential and will enable the group to attract new customers in higher LSM markets where it currently has limited exposure.

## **Prospects**

New merchandise ranges have been launched in

Despite the adverse trading conditions the group continues to invest for growth and is on track to open the targeted 20 Lewis outlets in the 2015 financial year.

The integration of the Beares business into the Group's store, merchandise, supply chain and credit operations will be one of management's priorities in the months ahead.

## Dividend declaration

Notice is hereby given that an interim gross cash dividend of 215 cents per share in respect of the 6 months ended 30 September 2014 has been declared payable to holders of ordinary shares.

The number of shares in issue as of the date of declaration is 98 057 959.

The dividend has been declared out of income reserves and is subject to a dividend tax of 15%. The dividend for determining the dividend tax is 215 cents and the dividend tax payable is 32.25 cents for shareholders who are not exempt. No STC credits have been utilised. The net dividend for shareholders who are not exempt will therefore be 182.75 cents. The dividend tax rate may be reduced where the shareholder is tax resident in a foreign jurisdiction which has a Double Tax Convention with South Africa and meets the requirements for a reduced rate.

The company's tax reference number is 9551/419/15/4.

The following dates are applicable to this declaration:

Last date to trade "cum" dividend	Friday 16 January 2015
Date trading commences "ex" dividend	Monday 19 January 2015
Record date	Friday 23 January 2015
Date of payment	Monday 26 January 2015

Share certificates may not be dematerialised or rematerialised between Monday 19 January 2015 and Friday 23 January 2015.

For and on behalf of the Board

David Nurek

Mainly as a result of the previously unstable labour market, the level of satisfactory paid customers is 67.9% of total debtors compared to 68.6% in the previous year, evidencing the continuing difficult campaigns ahead of the festive season.

Retail trading conditions are expected to remain challenging over the remainder of the financial year, however disruptive competitor activity is expected to decline as stores are closed. Management will continue to drive quality credit sales while containing operating and debtor costs. Independent non-executive chairman Chief executive officer

Les Davies

Chief financial officer

Cape Town 10 November 2014



Executive directors: J Enslin (Chief executive officer), LA Davies (Chief financial officer). Independent non-executive directors: DM Nurek (Chairman), H Saven, BJ van der Ross, Professor F Abrahams, AJ Smart. Company secretary: MG McConnell. Transfer secretaries: Computershare Investor Services (Pty) Ltd; 70 Marshall Street, Johannesburg, 2001; PO Box 61051, Marshalltown, 2107.

Auditors: PricewaterhouseCoopers Inc. Sponsor: UBS South Africa (Pty) Ltd. Registered office: 53A Victoria Road, Woodstock, 7925. Registration number: 2004/009817/06. Share code: LEW. ISIN: ZAE000058236 Bond code: LEW01 Bond ISIN No. ZAG000110222



## DITED INTERIM RESU $\mathsf{IAL}$ FOR THE SIX MONTHS ENDED 30 SEPTEMBER 2014

#### **Income statement**

	Notes	Six months ended 30 Sept 2014 Unaudited Rm	% change	Six months ended 30 Sept 2013 Unaudited Rm	12 months ended 31 Mar 2014 Audited Rm
Revenue		2 579.5	1.6%	2 538.9	5 281.7
Merchandise sales Finance charges and initiation fees earned Insurance revenue Ancillary services		1 127.9 640.7 442.8 368.1		1 169.2 580.5 470.7 318.5	2 409.1 1 208.9 975.5 688.2
Cost of merchandise sales Operating costs		(711.9) (1 396.1)	,	(728.6) (1 286.9)	(1 524.4) (2 603.3)
Employment costs Administration and IT Debtor costs Marketing Occupancy costs Transport and travel Depreciation Other operating costs	2	(103.1) (420.9) (111.0) (400.9) (94.8) (127.7) (103.5) (33.6) (103.7)		(417.5) (109.4) (314.9) (96.2) (122.9) (93.4) (31.9) (100.7)	(2 003.9) (818.9) (217.1) (702.4) (173.1) (245.2) (192.6) (58.5) (195.5)
<b>Operating profit</b> Investment income		471.5 62.5	(9.9%)	523.4 56.4	1 154.0 125.8
Profit before finance costs Net finance costs		534.0 (55.9)		579.8 (46.1)	1 279.8 (102.7)
Interest paid Interest received Forward exchange contracts		(65.9) 7.9 2.1		(53.5) 2.4 5.0	(116.8) 6.5 7.6
<b>Profit before taxation</b> Taxation		478.1 (137.9)		533.7 (153.7)	1 177.1 (334.9)
Net profit attributable to ordinary shareholders		340.2	(10.5%)	380.0	842.2

#### Statement of comprehensive income

	Six months ended 30 Sept 2014 Unaudited Rm	Six months ended 30 Sept 2013 Unaudited Rm	12 months ended 31 Mar 2014 Audited Rm
Net profit for the year Movement in other reserves (recycled to income statement on disposal)	340.2 40.0	380.0 39.0	842.2 60.9
Fair value adjustment to available-for-sale investments Disposal of available-for-sale investments Foreign currency translation reserve	50.7 (10.9) 0.2	41.0 (6.6) 4.6	71.5 (23.9) 13.3
Retirement benefit remeasurements Other comprehensive income	- 40.0	- 39.0	30.5 91.4
Total comprehensive income for the period attributable to equity shareholders	380.2	419.0	933.6

#### Earnings and dividends per share

carnings and unit	enus per	Share	-	
	Six months ended		Six months ended	12 months ended
	30 Sept 2014	%	30 Sept 2013	31 Mar 2014
	Unaudited	change	Unaudited	Audited
1. Weighted average no. of shares				
Weighted average	88 817		88 669	88 762
Diluted weighted average	89 791		89 141	89 614
2. Headline earnings (Rm)				
Attributable earnings	340.2		380.0	842.2
Profit on disposal of assets				
and investments	(10.1)		(7.9)	(24.6
Headline earnings	330.1	(11.3%)	372.1	817.6
3. Earnings per share (cents)				
Earnings per share	383.0	(10.6%)	428.6	948.8
Diluted earnings per share	378.9		426.3	939.8
<ol> <li>Headline earnings per share (cents)</li> </ol>				
Headline earnings per share	371.7		419.7	921.1
Diluted headline earnings per share	367.6		417.4	912.4
5. Dividends per share (cents)				,
Dividends paid per share				
Final dividend 2014 (2013)	302.0		302.0	302.0
Interim dividend 2014	-		_	215.0
	302.0		302.0	517.0
Dividends declared per share				
Interim dividend 2015 (2014)	215.0		215.0	215.0
Final dividend 2014	215.0		215.0	302.0
	_			
	215.0		215.0	517.0

#### Statement of changes in equity

-			
	Six months ended 30 Sept 2014 Unaudited Rm	Six months ended 30 Sept 2013 Unaudited Rm	12 months ended 31 Mar 2014 Audited Rm
Share capital and premium			
Opening balance	109.2	88.4	88.4
Cost of own shares acquired			
(treasury shares)	(26.6)	-	(10.7)
Share awards to employees	19.9	19.8	31.5
	102.5	108.2	109.2
Other reserves			
Opening balance	436.1	397.8	397.8
Other comprehensive income			
for the year	40.0	39.0	60.9
Share-based payment	11.0	16.0	27.0
Transfers to retained earnings	(21.6)	(24.1)	(49.6)
	465.5	428.7	436.1
Retained earnings			
Opening balance	4 796.5	4 361.1	4 361.1
Net profit attributable to ordinary			
shareholders	340.2	380.0	842.2
Distribution to shareholders	(268.2)	(268.2)	(459.3)
Share awards to employees	(19.9)	(16.4)	(28.1)
Transfers from other reserves	21.6	24.1	49.6
Profit on sale of own shares	-	0.6	0.5
Retirement benefit remeasurements	-	_	30.5
	4 870.2	4 481.2	4 796.5
Balance at the end of period	5 438.2	5 018.1	5 341.8

#### **Balance sheet**

Balance Sheet			
Notes	30 Sept 2014 Unaudited Rm	30 Sept 2013 Unaudited Rm	31 Mar 2014 Audited Rm
Assets			
Non-current assets			
Property, plant and equipment Deferred taxation	329.2 0.5	331.3 0.5	327.3 0.6
Retirement benefit asset	79.7	19.8	79.7
nsurance investments 3	1 554.1	1 332.2	1 415.0
Current assets	1 903.5	1 003.0	1 022.0
nventories	425.1	390.8	324.6
Trade and other receivables 4	5 099.1 37.5	4 933.8 31.3	5 078.9
nsurance investments 3	160.1	347.6	283.7
Cash on hand and deposits	268.2	164.7	480.1
	5 990.0	5 868.2	6 167.3
Fotal assets Equity and liabilities	7 953.5	7 552.0	7 989.9
Capital and reserves			
Share capital and premium Other reserves	102.5 465.5	108.2 428.7	109.2 436.1
Retained earnings	4 870.2	4 481.2	4 796.5
	5 438.2	5 018.1	5 341.8
Non-current liabilities			
_ong-term interest-bearing porrowings	1 075.0	950.0	1 000.0
Deferred taxation	173.3 99.1	152.6 81.3	173.5 92.9
Retirement benefit liability	1 347.4	1 183.9	1 266.4
Current liabilities	1 347.4	1 103.7	1 200.4
Frade and other payables	286.5	290.7	227.9
Reinsurance and insurance liabilities Taxation	379.8	445.9	388.7 7.1
Short-term interest-bearing	FOL 4	110.1	
porrowings	501.6	613.4	1 281 7
Fotal equity and liabilities	7 953.5	1 350.0 7 552.0	1 381.7 7 989.9
sear squity and nabilities	7 755.5	7 332.0	/ 107.9
Cash flow statement			
	Six months	Six months	12 months
	ended	ended	endec
	30 Sept 2014	30 Sept 2013	31 Mar 2014
	Unaudited	Unaudited	Audited
	Rm	Rm	Rm
CASH FLOW FROM OPERATING ACTIVITIES	729.6	723.0	1 360.2
Change in working capital	(278.8)	(264.9)	(429.3)
Cash generated from operations	450.8	458.1	930.9
nterest and dividends received	57.8 (63.8)	50.7 (48.5)	104.1
nterest paid Faxation paid	(03.8) (191.6)	(192.1)	(109.2) (326.9)
	253.2	268.2	598.9
CASH FLOW FROM INVESTING ACTIVITIES			
Net disposals to insurance investments Acquisition of property, plant and equipment	45.9 (38.9)	72.2 (40.5)	87.6 (59.1)
Proceeds on disposal of property, plant and equipment	(30.9)	(40.5)	(59.1)
and equipment	4.1	11.6	6.8
	11.1	43.3	35.3
CASH FLOW FROM FINANCING ACTIVITIES	(249.2)	(24.9.2)	(450.2)
Dividends paid ncrease/(Decrease) in long-term borrowings	(268.2) 75.0	(268.2) (300.0)	(459.3) (250.0)
Decrease)/Increase in short-term borrowings	(300.0)	300.0	650.0
Proceeds on sale of own shares Purchase of own shares	_ (26.6)	4.0	3.9 (10.7)
	(519.8)	(264.2)	(66.1)
Net (decrease)/increase in cash			
and cash equivalents	(255.5)	47.3	568.1
Cash and cash equivalents at the beginning of the period	472.1	(96.0)	(96.0)
Cash and cash equivalents at the end		,	()
of the period	216.6	(48.7)	472.1
ANALYSIS OF BORROWINGS AND FACILITIES Borrowings			
Long-term	1 075.0	950.0	1 000.0
Short-term	450.0	400.0	750.0
	1 525.0	1 350.0	1 750.0
Cash and cash equivalents Short-term facilities utilised	51.6	213.4	8.0
Cash on hand	(268.2)	(164.7)	(480.1)
	(216.6)	48.7	(472.1)
Net borrowings	1 308.4	1 398.7	1 277.9
Jnutilised facilities:			
Banking facilities	1 016.6	751.3	1 272.1
Domestic Medium-Term Note Programme Banking facilities and Domestic	1 700.0	-	1 500.0
Medium-Term Note Programme	4 025.0	2 150.0	4 050.0
-			
Key ratios			
	Six months	Six months	12 months
	ended	ended	

#### **Debtors' analysis**

The company assesses each customer individually on a monthly basis and categorises customers into 13 payment categories. This assessment is integral to the calculation of the debtors' Impairment provision and incorporates both payment behaviour and the age of the account. The 13 payment categories have been summarised into four main groupings of customers. An analysis of the debtors book based on the payment ratings is set out below.

		No. of cu	ustomers		Distribution of impairment provision		÷.
		Sept 2014	Sept 2013		Sept 2014	Sept 2013	March 2014
Satisfactory paid	No.	462 625	474 253	Rm	22.6	28.2	22.9
Customers fully up to date including those who have paid 70% or more of amounts due over the contract period. The provision in this category results from the <i>in</i> <i>duplum</i> rule.	%	67.9%	68.6%	%	1.7%	2.5%	2.0%
Slow payers	No.	53 912	54 771	Rm	127.7	113.3	121.3
Customers who have paid 65% to 70% of amounts due over the contract period. The provision in this category ranges from 11% to 74% of amounts due and includes an <i>in duplum</i> provision ( 2014: 11% to 78%)	%	7.9%	7.9%	%	9.7%	10.0%	10.8%
Non-performing customers	No.	49 971	53 021	Rm	189.3	183.2	180.0
Customers who have paid 55% to 65% of amounts due over the contract period. The provision in this category ranges from 22% to 85% of amounts due (2014: 20% to 90%)	%	7.3%	7.7%	%	14.3%	16.3%	15.9%
Non-performing customers	No.	115 220	109 431	Rm	981.5	803.1	805.3
Customers who have paid 55% or less of amounts due over the contract period. The provision in this category ranges from 27% to 100% of amounts due (2014: 28% to 100%)	%	16.9%	15.8%	%	74.3%	71.2%	71.3%
Total	No.	681 728	691 476	Rm	1 321.1	1 127.8	1 129.5
Debtors impairment as a % of r	net del	otors			21.0%	19.0%	18.6%

#### Segmental report

Reportable segment	Lewis Rm	Best Home and Electric Rm	My Home Rm	Group Rm
For the six months ended 30 September 2014 (unaudited)				
Revenue Operating profit Operating margin Segment assets	2 142.6 395.0 18.4% 4 549.9	372.3 70.2 18.9% 709.6	64.6 6.3 9.8% 134.6	2 579.5 471.5 18.3% 5 394.1
For the six months ended 30 September 2013 (unaudited)				
Revenue Operating profit Operating margin Segment assets	2 115.5 441.3 20.9% 4 361.0	362.3 75.3 20.8% 702.8	61.1 6.8 11.0% 131.3	2 538.9 523.4 20.6% 5 195.1
For the 12 months ended 31 March 2014 (audited) Revenue Operating profit Operating margin Segment assets	4 400.0 962.8 21.9% 4 421.1	755.6 175.9 23.3% 715.3	126.1 15.3 12.1% 128.8	5 281.7 1 154.0 21.8% 5 265.2

#### Notes to the financial statements

3.

4.

ended

36.7% 21.8%

636

4.7

4.5

72.3%

11.6%

18.6%

8.6%

22.6% 38.4%

6 012 23.9%

60.2%

16.5%

13.6%

16.8%

7 590

221 336

31 Mar 2014

1. Basis of reporting

Basis of reporting The group's interim financial statements have been prepared in accordance with the recognition and measurement principles of International Financial Reporting Standards (IFRS) including IAS 34 (Interim Financial Reporting), and in compliance with the Listings Requirements of the JSE. The accounting policies are consistent with those applied in the annual financial statements for the year ended 31 March 2014.

	Six months ended 30 Sept 2014 Unaudited Rm	Six months ended 30 Sept 2013 Unaudited Rm	12 months ended 31 Mar 2014 Audited Rm
2. Debtor costs Bad debts, repossession losses and bad debt recoveries Movement in impairment provision	209.3 191.6	184.2 130.7	570.1 132.3
	400.9	314.9	702.4

. Insurance investments – available-for-sale Listed			
Listed shares	733.4	636.3	701.9
Fixed income securities Unlisted	820.7	695.9	713.1
Money market	160.1	347.6	283.7
	1 714.2	1 679.8	1 698.7

dited	Operating efficiency ratios			
Rm	Gross profit margin (%)	36.9%	37.7%	
	Operating profit margin (%)	18.3%	20.6%	
88.4	Number of stores	642	627	
00.4	Number of permanent employees (average)	7 534	7 598	
(10.7)	Trading space (sqm)	214 027	223 501	
	Inventory turn	3.5	3.9	
31.5	Current ratio	5.1	4.3	
109.2	Credit ratios			
	Credit sales (%)	69.7%	72.4%	
0.7.0	Debtor costs as a % of the net debtors	6.4%	5.3%	
397.8	Debtors' impairment provision as a			
	% of net debtors	21.0%	19.0%	
60.9	Arrear instalments on satisfactory accounts as a			
27.0	percentage of net debtors	8.6%	8.4%	
(49.6)	Arrear instalments on slow-paying and non-			
136.1	performing accounts as a percentage of net			
+30.1	debtors	25.0%	23.1%	
	Credit applications decline rate	41.0%	39.0%	
361.1	Shareholder ratios			
	Net asset value per share (cents)	6 130	5 650	
342.2	Gearing ratio	24.1%	27.9%	
	Dividend payout ratio	62.0%	55.5%	
159.3)	Return on average equity (after-tax)	12.6%	15.4%	
(28.1)	Return on average capital employed			
49.6	(after-tax)	10.8%	12.8%	
0.5	Return on average assets managed (pre-tax)	13.4%	15.6%	

#### Notes:

All ratios are based on figures at the end of the period unless otherwise disclosed The net asset value has been calculated using 88 715 000 shares in issue (2014: 88 811 000). 1. 2 3. Total assets exclude the deferred tax asset.

ended

30 Sept 2014

ended

30 Sept 2013

Investments are classified as available-for-sale and reflected at fair value. Changes in fair value are reflected in the statement of comprehensive income.

In terms of the fair value hierarchy set out in IFRS 13, listed and unlisted investments are categorised as Level 1 and Level 2 respectively.

Trade and other receivables			
Instalment sale and loan receivables	7 505.0	7 195.0	7 314.4
Provision for unearned maintenance income Provision for unearned initiation fees	(212.4)	(219.4)	(211.0)
and unearned finance charges Provision for unearned insurance	(227.9)	(219.2)	(230.6)
premiums	(774.6)	(824.3)	(802.7)
Net instalment sale and loan receivables	6 290.1	5 932.1	6 070.1
Provision for impairment	(1 321.1)	(1 127.8)	(1 129.5)
	4 969.0	4 804.3	4 940.6
Other receivables	130.1	129.5	138.3
	5 099.1	4 933.8	5 078.9

Amounts due from instalment sale and loan receivables after one year are reflected as current, as they form part of the normal operating cycle. The credit terms of instalment sale and loan receivables range from 6 to 36 months.

The average effective interest rate on instalment sale and loan receivables is 21.4% (2014: 21.3%) and the average term of the sale is 32.1 months (2014: 32.6 months).









These results are also available on our website: www.lewisgroup.co.za