# **SANLAM INVESTOR PRESENTATION**



# Welcome

### Sanlam Annual Results

March 2002



# Agenda

- Overview
- Financial Results and Embedded Value
- Review of Businesses
- Strategic Focus



### Highlights

- Sound results and growth
  - However business flows need attention
- Vision rolled out, enthusiastic response
- Wealth creation model progressed
- Improvement in investment returns, strengthening management
- Innovation continuing: i.e. international retirement annuity
- Internationalisation : fundamental research done



## Financial Results



NOTES:

Detail:

Gensec Property Services: p. 72

Innofin: p. 74

### Salient Features

		2001	2000
New Business EV	R'm	290	240*
NUBEV margin	0/0	13,2	9,7
Life insurance new business APE	R'm	2 204	2 477
Total new business	R'm	37 605	37 700
Net (outflow) / inflow of funds	R'm	(1 654)	832
Net operating profit	cps	61,9	46,3
LTRR headline earnings	cps	133,2	131,5
Attributable earnings	R'm	4 009	2 209

\* 2000 Restated

Thinking ahead Sanlam

#### NOTES:

#### Further detail:

Analysis of new business: p. 55
Analysis of net inflow of funds: p. 56
Analysis of gross funds received: p. 57
Analysis of payments to clients: p. 58

### Income Statement

Rand Million	2001	2000	%△
Gross Funds received	47 148	46 926	0,5
Operating profit	2 011	1 656	21,4
Tax	(303)	(180)	68,3
Minorities	(65)	(246)	-73,6
Net operating profit	1 643	1 230	33,6
LTRR investment return	1 891	2 265	-16,5
Headline earnings	3 534	3 495	1,1



#### NOTES:

Rand Million	2001	2000
NET LTRR INVESTMENT RETURN		
Investment return	3 084	1 322
Normal and deferred tax	(332)	(326)
Deferred capital gains tax	(221)	-
Minorities	(310)	(33)
Net Investment return	2 221	963
Deferred tax reversal	99	124
LTRR adjustment	(429)	1 178
Net LTRR investment return	1 891	2 265

#### Further detail:

Full Income Statement : p. 52

Segmental Investment Return: p. 54

Gross Investment Return by Asset Class: p. 63

# Operating Profit Contribution

Rand Million	2001	2000	%△
Sanlam Life	1 452	1 246	16,5
Sanlam Investment Management	254	263	-3,4
Gensec Bank	191	239	-20,1
Santam	97	100	-3,0
Other	93	23	304,3
Gensec Corporate and Trading	- (	(146)	-100
Net Corporate	(76)	(69)	10,1
Group Operating Profit	2 011	1 656	21,4



#### NOTES:

Rand Million	2001	2000	%△
Other			
Gensec Properties	72	59	22
Health	33	15	120
Other activities	(12)	(51)	76
	93	23	304

#### Further detail:

Segmental Operating Profit: p. 53

Corporate Costs: p. 60 Headcount: p. 64

# Impact of abnormal items

Rand Million	2001	2000	0/0			
Net operating profit	1 643	1 230	33,6			
<ul> <li>Tax reversal</li> </ul>	(185)	(230)	-19,6			
<ul> <li>Gensec minorities</li> </ul>	-	190	-100			
	1 458	1 190	22,5			
Investment return	1 891	2 265	-16,5			
<ul> <li>Tax reversal</li> </ul>	(99)	(124)	-20,2			
Effect of buy-out of Gensec	-	(354)	-100			
	1 792	1 787	0,3			
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Cents per share	2001	2000
Net operating profit	61.9	46.3
Tax reversal	(7.0)	(8.7)
Gensec minorities		7.2
	54.9	44.8
Investment return	71.2	85.2
Tax reversal	(3.7)	(4.7)
Gensec minorities		(13.3)
	67.4	67.2
Adjusted headline earnings	122.3	112.0

# Key Ratios

		2001	2000
Average Shareholders' fund	R'm	20 351	18 712
Gross Operating profit ROE	0/0	9,5	6,7
Net Operating profit ROE	0/0	8,1	6,6
LTRR Investment Return	%	9,3	12,1
Headline ROE	0/0	17,4	18,7
Return on embedded value	0/0	12,3	6,5
Admin ratio	0/0	33,4	32,3
Operating margin	0/0	17,7	16,5
Return on Sanlam share price	0/0	17,0	26,6
	Thii	nking ahead	Sanlam

NOTES:

Further detail:

Return analysis of businesses: p. 63

### Analysis of capital deployment: 31 December 2001

	Rand Million	<b>1/0</b>
Balanced Portfolio and cash	12 031	49,0
Illiquid portfolio	4 902	20,4
Business and Strategic	7 466	30,6
<ul> <li>Sanlam Investment Management</li> <li>Gensec Bank</li> <li>Santam</li> <li>Gensec Properties</li> <li>Sanlam Unit Trust</li> <li>Other assets</li> </ul>	3 552 1 442 1 709 35 674 54	14,6 5,9 7,0 0,1 2,8 0,2
Total	24 399	0,1



- Gensec Properties differs from value per financial statements due to transfer of Gensec Property Asset Management to Sanlam Investment Management at R140 million.
- Sanlam Unit Trust differs from value per financial statements due to transfer of R200 million excess cash from Sanlam Unit Trust to Sanlam Limited.

### Issues regarding capital management

- Surplus cash resources migrated to the centre
- Excess capital in Life restrained by illiquidity and overweight positions
- Improving liquidity of life assets remains a priority
- Structural growth prioritisation driven by Group Exco
- Implement return measures in 2002
- Approval for rationalisation scheme to implement restructuring



# Actuarial Review

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### Embedded Value: Restatement

Rand Million	Net Assets		VIF EV		NUBEV
December 2000	20 512	(	6 726	27 238	209
Dividend adjustment	790			790	
SUT at fair value	572			572	
Corporate expense adj.	(778)		256	(522)	31
Restated	21 096		6 982	28 078	240



#### NOTES:

VIF = Value of In-force EV = Embedded value NUBEV = New Business Embedded Value

The 2000 published values were restated for:

- dividends declared in 2001 for 2000 (accounting requirement);
- revaluation of Sanlam Unit Trusts to fair value;
- allocation of corporate expenses attributable to life business to VIF and NUBEV and other corporate expenses to net assets, previously most corporate expenses were allocated to VIF and NUBEV.

#### Embedded Value

#### **Rand Million**

Shareholders' net assets at fair value
Adjustment for future corporate expenses
Adjustment for discounting capital gains tax
Adjusted net assets

Value of existing business

- Gross value of existing business
- Cost of holding prudential reserves

Embedded value

Value of new business

- Gross value of new business
- Cost of holding prudential reserves

2001	2000
	Restated
24 399	21 874
(664)	(778)
61	
23 796	21 096
6 941	6 982
8 756	8 156
(1 815)	(1 174)
30 737	28 078
290	240
359	276
(69)	(36)



#### NOTES:

- Other corporate expenses are expenses not attributable to the life business. The adjustment is calculated as other expenses (after tax) multiplied by the lower of the market price or embedded value per share divided by the headline earnings per share based on a long term rate of return.
- Allowing for capital gains tax reduced the value of existing business by R613 million.
- Risk discount rate: 2001 14,3% 2000 15,6%.
- The new business margin increased to 13,2% from 9,7% whilst the APE decreased to R2 204 million from R2 477 million.
- The main reason for the increase in new business cost of holding prudential reserves is capital gains tax.

#### Further detail:

Shareholders' Fund Balance Sheet @ fair value, NAV : p. 59 & 60 Capital adequacy requirements (CAR) and CAR cover : p. 61

Embedded Value : Segmental Analysis : p. 61 Net value of new life business as % of APE : p. 61

EV Sensitivities: p. 62

Assumptions for gross investment returns and inflation: p. 62

Prudential reserves asset mix: p. 63

### Analysis of Embedded Value Earnings

Rand Million	2001	<b>2000</b> Restated	
EV of new business	290	240	
EV earnings from existing business	1 111	1 279	
Expected return	1 204	1 214	
<ul> <li>Operating experience variations</li> </ul>	32	45	
<ul> <li>Operating assumption changes</li> </ul>	(125)	20	
EV earnings from operations	1 401	1 519	



- The main contributors to the operating experience were positive risk experience of R220 million, offset inter alia by reserves set up in respect of maturity guarantees and strengthening of the asset default provision.
- The main contributors to the operating assumption changes are, allowance for future expenses of negative R34 million, termination of reinsurance of negative R52 million and strengthening of annuity mortality assumptions of negative R43 million.

## Analysis of Embedded Value Earnings: Continued

Rand Million	2001	<b>2000</b> Restated
EV earnings from operations	1 401	1 519
Economic & other assumption changes	105	289
Tax changes	(613)	(22)
Investment variances	200	(304)
Investment return on adj net worth	2 356	332
Total embedded value earnings	3 449	1 814



#### NOTES:

 Allowing for capital gains tax reduced the EV by R613 million. This reduction was due to lower net of tax investment return both on assets supporting prudential reserves which increased CPR (by R478 million), and on policyholders' fund assets which decreased future fund charges (reduction of R135 million).

### Growth in Life Business

Rand Million		2001	<b>2000</b> Restated
VIF at end of accounting period		6 941	6 982
Plus: Net operating profit transferred to current period's earnings		1 134	998
Less: VIF at beginning of accounting period	(6	5 982)	(6 498)
Growth in life business		1 093	1 482
% growth in life business <sup>(2)</sup>		15,7%	22,8%



- 1. Net operating profit after tax with R28 million- added back for other corporate expenses (i.e. not attributable to life business) less corporate income.
- 2. Growth from life business expressed as a percentage of VIF at the beginning of the year

# Sanlam Life

Thinking ahead Sanlam

NOTES:

Further detail on Sanlam Life: p. 66 to 68

# Operating Environment

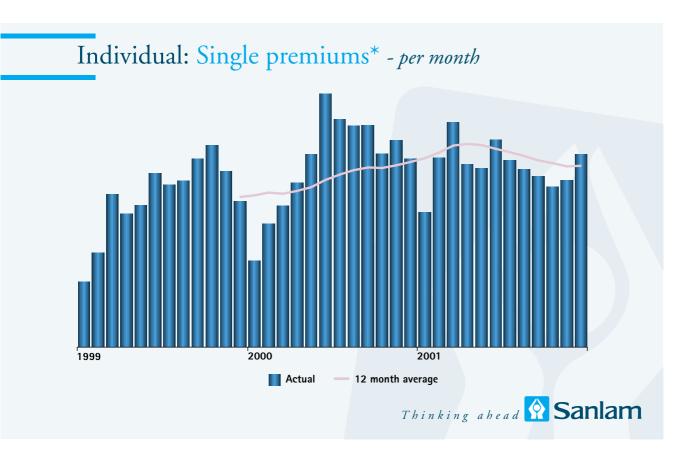
- Market volatility
- Individual choice, flexibility and transparency
- Need for trusted advice
- Emerging black middle market



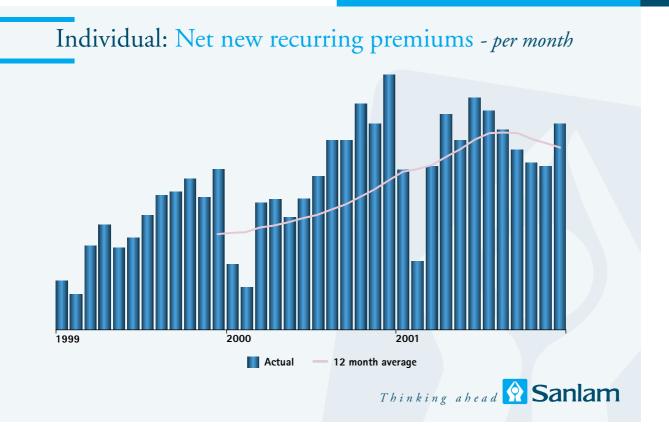
# Highlights

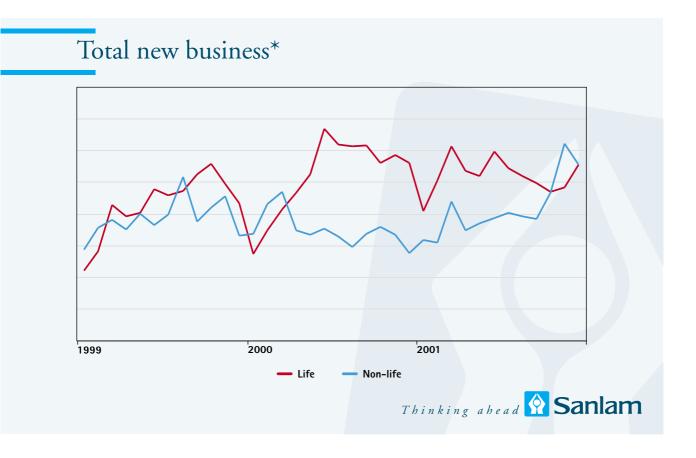
- Operating profit growth of 17%
- New business embedded value increase by 21%
- Embedded value margin increase from 9,7% to 13,2%
- SEB and SPF merger : integrated management
- Innovative new products



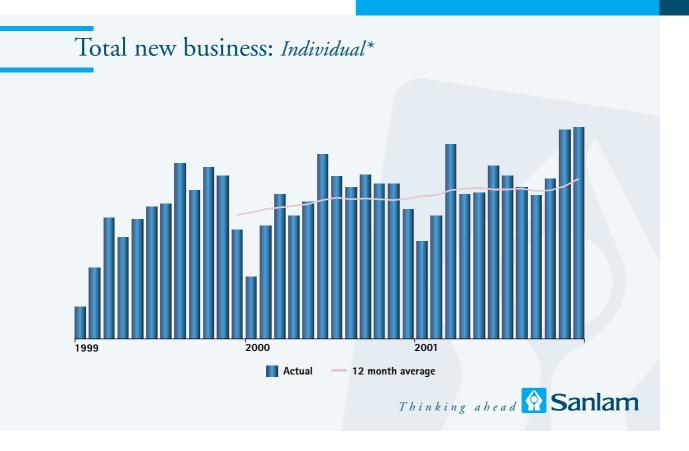


\* Excludes continuations.





\* Excludes new business inflows into white label and institutional unit trusts and other irregular unit trust inflows.



\* Excludes new business inflows into white label and institutional unit trusts and other irregular unit trust inflows.

# Sources of Operating Profit

Rand Million	2001	2000	Change
Administration surplus	131	142	-8%
Risk profits	497	484	3%
Market-related income	1 015	909	12%
	1 643	1 535	7%
Exceptional items	(191)	(289)	
Operating profit	1 452	1 246	17%



Rand Million	2001	2000	Change
INDIVIDUAL BUSINESS			
Administration surplus	116	123	-6%
Risk profits	412	404	2%
Market-related income	885	778	14%
	1 413	1 305	8%
Exceptional items	(146)	(261)	44%
Operating profit	1 267	1 044	21%
GROUP BUSINESS			
Administration surplus	15	19	-21%
Risk profits	85	80	6%
Market-related income	130	131	-1%
	230	230	
Systems/projects	(35)	(32)	-9%
Other exceptional items	(10)	4	
Operating profit	185	202	-8%

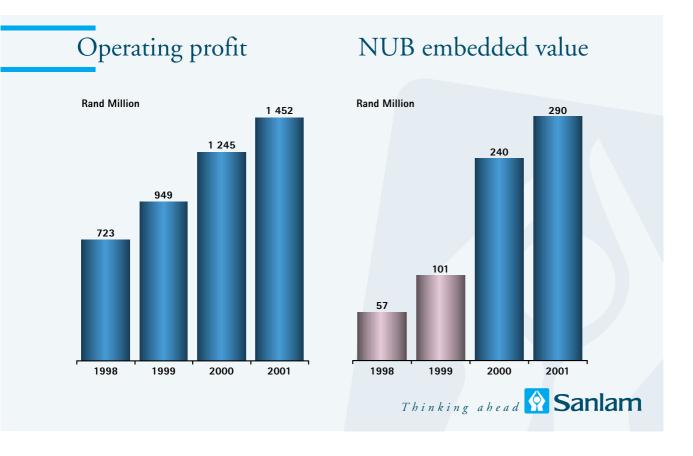
# Financial Features

Rand Million		2001	2000	Change
Operating profit margin		26,7%	23,6%	
Admin Ratio		33,4%	32,6%	
Return on EV		12,3%	6,5%	
EV of new business	R'm	290	240 (1)	21%
NUBEV margin		13,2%	9,7% (1)	
Net funds flow	R'm	368	38	
New business APE	R'm	2 204	2 227 (2)	-1%

<sup>(1)</sup> Restated(2) Excludes recurring institutional policy of R250 million



		2001	2000	Change
INDIVIDUAL BUSINESS				
Operating profit margin	0/0	32.3	27.8	16.2%
Admin Ratio	0/0	38.0	37.7	-0.9%
EV of new business	R'm	208	171	21.6%
NUBEV margin	%	12.0	8.8	36.4%
GROUP BUSINESS				
Operating profit margin	%	12.2	13.3	-8.2%
Admin Ratio	%	21.3	19.9	-7.3%
EV of new business	R'm	82	69	19.1%
NUBEV margin	0/0	17.6	12.9	36.4%

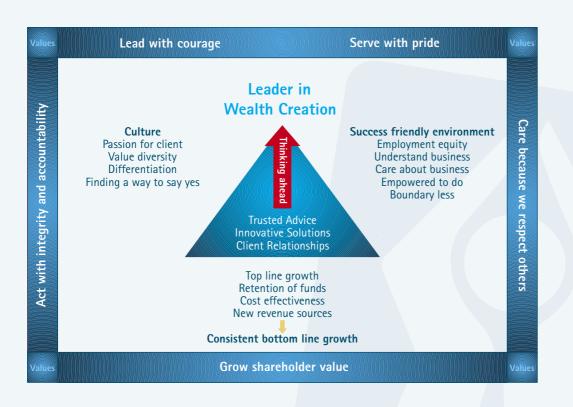


#### **OPERATING PROFIT**

	1998	1999	2000	2001
Individual business	608	781	1 044	1 267
Group business	115	168	202	185
	723	949	1 246	1 452

#### **NUBEV:**

- 2000 : R209 million restated to R240 million for new treatment of corporate costs.
- 1998 & 1999 has not been restated.



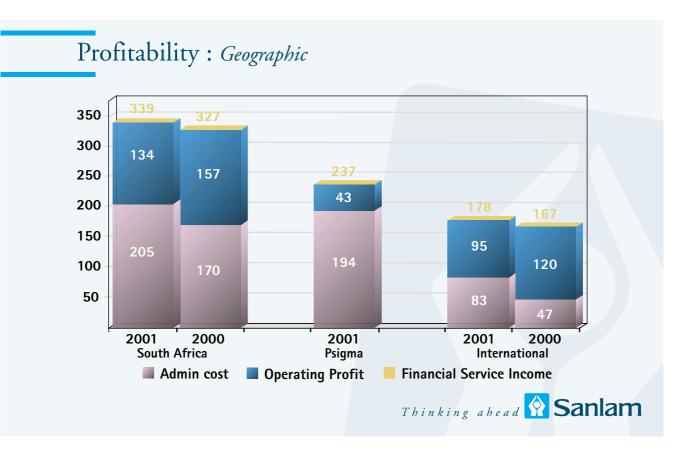
### Focus

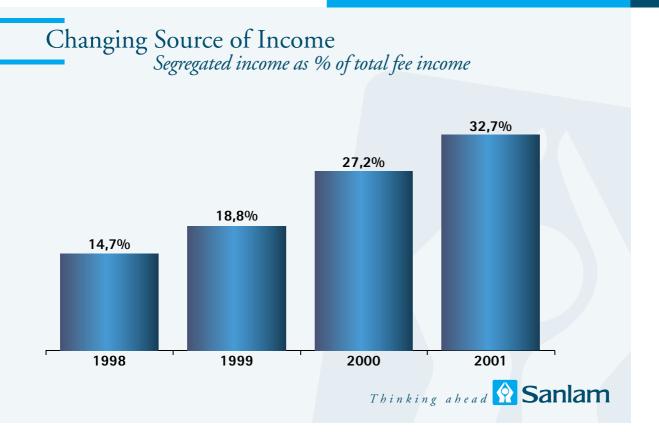
- Trusted advice
- Innovative solutions
- Client relationships
- Market segmentation
- Transformation
- Cross-selling
- Retention of funds
- New revenue sources



# Sanlam Investment Management

Thinking ahead Sanlam





# Investment Excellence : Our progress \*\*Ranking in AF LMW\*\*



Period	January 2002		
	Equities	Global	
1 month	3	5	
3 months	2	6	
6 months	6	5	
9 months	7	8	
12 months	8	9	



### South African Business

#### Environment

- Static Retirement and Savings Market
- Margins under pressure
- Concentration of investment consultants
- Flexible investment choice
- Transformation of parastatals

#### Management strategies

- Focus on efficiency
- Specialised products
- Retail Focus
- Scalable Investment Platform
- JV's and aggressive Employment Equity Programme



### International

#### Financial impact of Punter Southall

- Slightly dilutive, neutrality by year 2
- Continue 25% CAGR

#### Management strategies

- Develop an integrated business platform
- Development of fund distribution capabilities via PS Group
- High value added pension fund advisory services
- Launch investment product range into Europe
- Develop discretionary private client business



#### NOTES:

CAGR = Compound annual growth rate

# Focus Areas

- Consistent investment performance
- Expand distribution
- Enhance operational efficiency and profitability
- Continue internationalisation
- Strengthen retail proposition
- Leverage talent



# Gensec Bank



# Gensec Bank: Operating Environment

- General conditions
  - Depressed banking environment
  - Volatile financial markets
  - Deteriorating economic conditions
- International
  - ◆ September 11
  - ◆ Enron
- South Africa
  - Crisis in micro lending industry
  - ◆ Fall in the value of the Rand



# Gensec Bank: Achievements

- Satisfactory ROE achieved in difficult markets
- Successful diversification into debt markets
- Strong performance by equity derivatives business
- International business expanded



# Gensec Bank: Income Statement

Rand Million	2001	2000	%∆
Revenue	508	481	6
Market Activity	259	130	99
<ul> <li>Investment banking</li> </ul>	125	240	-48
Risk management solutions	75	96	-22
• Arbitrage	49	15	227
Expenses	(317)	(242)	-31
Net operating income	191	239	-20



# Gensec Bank: Looking forward

- Continued difficult conditions in investment banking
  - Uncertain economic prospects
  - Volatile markets
- Diversify revenue
  - Client base
  - Product range
- Group Synergies
- Continue international expansion



# Santam



# Financial Achievements

- 35% increase in gross premium, 24% on a comparative basis
- E.p.s. growth of 9% to 282cps
- Underwriting profit of R97 million
- Cash generated of R225 million



# Focus

- Continue to apply strict and suitable underwriting measures
- Strategic business objectives
  - ◆ Transforming into a client-focused business
  - Optimising business process efficiency
  - Diversifying the income base by leveraging existing competencies and business processes
  - Developing business partner model
  - ◆ Fast-tracking human capital



# Strategic Focus



# ABSA

- Unifer
  - ◆ Board committee review
  - Uncertainty
- Equity market instability
- Universa unbundling
- Evaluate ABSA versus alternatives



# Focus: Rolling out the strategy

- Continue cost efficiency and productivity drive
- Grow revenue
  - Market share; share of wallet
  - **◆** Innovation
  - Exploit cross-selling and synergies
- Executing on wealth creation strategy: banking products
- People management
  - ◆ Employer of choice
  - One vision



# Focus: Rolling out the strategy (.../continued)

- Internationalisation
- Black Economic Empowerment
- Capital efficiency and returns



# Conclusion

- Environment
  - Volatile markets and uncertainty
  - Sound South African fundamentals
- Targets
  - Real growth of 10% in operating profit
  - ◆ ROE of 10% real
  - ◆ Value of in-force : 10% real



# **APPENDICES SANLAM GROUP**





# **INCOME STATEMENT**

Rand Million	2001	2000
Net operating profit	1 643	1 230
Operating profit before tax	2 011	1 656
Normal & deferred tax	(488)	(410)
Minority interest	(65)	(246)
Net operating profit before tax reversal	1 458	1 000
Deferred tax reversal	185	230
Net LTRR Investment Return	1 891	2 265
Investment return	3 084	1 322
Investment income	1 356	1 427
<ul> <li>Investment surpluses</li> </ul>	1 728	(105)
Normal & deferred tax	(553)	(326)
Investment income	(314)	(329)
Investment surpluses	(18)	(3)
Deferred capital gains tax	(221)	
Minorities	(310)	(33)
Investment income     Investment surpluses	(156)	(138)
<ul> <li>Investment surpluses</li> </ul>	(154)	105
Net investment return before tax reversal	2 221	963
Deferred tax reversal	99	124
Actual investment return after tax reversal	2 320	1 087
Long term rate of return adjustment	(429)	1 178
<ul> <li>Investment income</li> </ul>	(606)	1 598
<ul> <li>Taxation</li> </ul>	116	(105)
• Minorities	61	(315)
LTRR Headline Earnings	3 534	3 495
Short term investment fluctuations after tax & minorities	429	(1 178)
Amortisation of goodwill	(215)	-
Accounting policy change by subsidiary	(62)	-
Net investment return on investment in associated companies	323	(108)
Attributable earnings	4 009	2 209
Headline earnings after tax reversal (cps)	133.2	131.5
Headline earnings before tax reversal (cps)	122.5	118.2
Adjusted weighted average number of shares (million)	2 653	2 657

# SEGMENTAL OPERATING PROFIT

	Life	υ	Investment Management	ent nent	Gensec Bank	Bank	Gensec Properties	perties	Santam	ε	Sanlam Health	lealth	Corporate & other (1)	ate r 🛈	TOTAL	<del>ا</del> ر
R million	2001	2000	2001	2000	2001	2000	2001	2000	2001	2000	2001	2000	2001	2000	2001	2000
Financial services income	6 466	6 360	754	494	508	481	201	184	4 760	3 836	147	143	233	116	13 069	11 614
Sales remuneration	(1 034)	(1 091)	I	ı	ı	I	ı	I	(989)	(444)	ı	ı	(16)	(18)	(1 686)	(1 553)
Income after sales remuneration	5 432	5 269	754	494	208	481	201	184	4 124	3 392	147	143	217	86	11 383	10 061
Underwriting policy benefits	(1 976)	(2 018)	I	1	ı	I	1	I	(3 367)	(2 763)	ı	ı	(3)	4	(5 346)	(4 785)
Administration costs	(1 813)	(1 716)	(482)	(217)	(317)	(238)	(120)	(111)	(099)	(529)	(114)	(128)	(366)	(313)	(3 802)	(3 252)
Profit before exceptionals	1 643	1 535	272	277	191	243	18	73	97	100	33	15	(82)	(219)	2 235	2 024
Exceptional items	(191)	(588)	(18)	(14)	1	(4)	(6)	(14)	ı	1	1	ı	(9)	(47)	(224)	(368)
Operating profit before tax	1 452	1 246	254	263	191	239	72	59	97	100	33	15	(88)	(366)	2 011	1 656
Tax on operating profit	(202)	(110)	(62)	(28)	18	(5)	(21)	(20)	(30)	(21)	1	1	(9)	34	(303)	(180)
Operating profit after tax	1 250	1 136	192	205	209	234	51	39	29	79	33	15	(94)	(232)	1 708	1 476
Minority interest	ı	ı	(13)	(102)	1	(117)	ı	(19)	(52)	(26)	ı	ı	ı	48	(69)	(246)
Net operating profit	1 250	1 136	179	103	209	117	51	20	15	23	33	15	(94)	(184)	1 643	1 230
Ratios																
Admin ratio (2)	33.4%	32.6%	63.9%	43.9%	62.4%	49.5%	59.7%	%8:09	16.0%	15.6%	77.6%	89.5%			33.4%	32.3%
Operating margin (2)	26.7%	23.6%	33.7%	53.2%	37.6%	49.7%	35.8%	32.1%	2.4%	2.9%	22.4%	10.5%			17.7%	16.5%
:																
Operating profit eps																
Net Operating profit before tax one-offs	40.1	33.8	6.7	3.9	7.9	4.4	1.9	0.8	9.0	0.9	1.2	9.0	-3.5	-6.7	55.0	37.6
Operating profit after tax one-offs	47.1	42.8	6.7	3.9	7.9	4.4	1.9	0.8	9.0	0.9	1.2	9.0	-3.5	-6.9	61.9	46.3
Return on equity																
Operating profit before tax	1	I	I	I	ı	I	I	I	I	I	I	I	I	1	9.5%	6.7%
Operating profit after tax	ı	ı	I	ı	ı	1	ı	1	1	1	1	1	I	1	8.1%	0,69.9

<sup>(1)</sup> Corporate & other includes Corporate income and expenses, the previous Gensec corporate and other smaller businesses. (2) Calculated as a percentage of income earned by the shareholders less sales remuneration.

# SEGMENTAL INVESTMENT RETURN

	Ger	Gensec <sup>(1)</sup>	Santam	_	Sanlam Health	alth	Remainder of Sanlam Group	er of iroup	Total	<del>-</del> a
R million	2001	2000	2001	2000	2001	2000	2001	2000	2001	2000
Investment return	303	(26)	630	155	43	17	2 108	1 176	3 084	1 322
<ul> <li>Investment income</li> </ul>	06	54	321	238	17	47	307	665	735	1 004
<ul> <li>Equity accounting</li> </ul>	ı	ı	2	т	ı	1	619	420	621	423
<ul> <li>Investment surpluses</li> </ul>	213	(80)	307	(88)	26	(30)	1 182	91	1 728	(105)
Tax on investment return	9	23	(111)	(98)	ı	1	(349)	(130)	(454)	(202)
Investment income	(25)	(15)	(61)	(09)	1	1	(129)	(130)	(215)	(202)
Normal tax	(25)	(15)	(61)	(09)	1		(228)	(254)	(314)	(329)
<ul> <li>Deferred tax reversal</li> </ul>	ı	1	1	ı	1	1	66	124	66	124
<ul> <li>Investment surpluses</li> </ul>	31	38	(20)	(32)	ı	ı	(220)	ı	(239)	т
Minorities	1	3	(310)	(36)	1		1	1	(310)	(33)
Net actual investment return	309	ı	209	24	43	17	1 759	1 046	2 320	1 087
Long term rate of return (LTRR) adjustment	(111)	129	(20)	92	(12)	70	(256)	887	(429)	1 178
NET LTRR INVESTMENT RETURN	198	129	159	116	31	87	1 503	1 933	1 891	2 265

(1) Includes the net investment return of Gensec private and underwriting equity and corporate cash portfolios.

# **ANALYSIS OF NEW BUSINESS**

Rand Million	Т	otal	Life In	surance *	Life I	_icence*	01	:her
	2001	2000	2001	2000	2001	2000	2001	2000
Sanlam Life	21 910	21 539	11 701	12 465	-	-	10 209	9 074
Individual Life	8 569	8 871	8 569	8 871	-	-	-	-
<ul> <li>Recurring</li> </ul>	1 495	1 642	1 495	1 642	-	-	-	-
<ul> <li>Single</li> </ul>	4 880	4 989	4 880	4 989	-	-	-	-
<ul> <li>Continuations</li> </ul>	2 194	2 240	2 194	2 240	-	_	_	-
Unit Trust	10 209	9 074	-	-	-	-	10 209	9 074
Group Life	3 132	3 594	3 132	3 594	-	-	-	-
<ul> <li>Recurring</li> </ul>	171	195	171	195	-	-	_	-
<ul> <li>Single</li> </ul>	2 961	3 399	2 961	3 399	-	-	-	-
SIM	6 702	8 778	-	-	384	805	6 318	7 973
Life	384	805	_	-	384	805	-	-
<ul> <li>Recurring</li> </ul>	_	24	_	-	-	24	-	-
<ul> <li>Single</li> </ul>	459	781	-	-	459	781	-	-
<ul> <li>Less: Inter group switches</li> </ul>	(75)	_	_	_	(75)	_	_	-
Segregated	6 318	7 973	_	_	_	_	6 318	7 973
<ul><li>Total inflow</li></ul>	7 657	9 066	_	_	-	_	7 657	9 066
<ul><li>Less: Inter group</li></ul>								
switches	(1 339)	(1 093)	-	-	-	-	(1 339)	(1 093)
Innofin	2 771	2 449	-	-	860	762	1 911	1 687
Sanlam Health	547	668	-	-	-	-	547	668
Santam	4 760	3 836	_	-	-	-	4 760	3 836
Other	915	430	247	162	105	-	563	268
	37 605	37 700	11 948	12 627	1 349	1 567	24 308	23 506

<sup>\*</sup> Life license business relates to investment products provided by Sanlam Investment Management and Innofin by means of a life insurance policy where there is very little or no insurance risk. The group life investment products provided by means of an insurance policy was previously reported as group life business. With effect from 1 January 2001, the responsibility for the bulk of this business was transferred to Sanlam Investment Management. For comparative purposes the 2000 new business figures were restated to reflect a reasonable approximation of the split in this business.

# **ANALYSIS OF NET INFLOW OF FUNDS**

Rand Million	Т	otal	Life Ins	urance *	Life	Licence*	Ot	her
	2001	2000	2001	2000	2001	2000	2001	2000
Sanlam Life	368	38	(2 031)	(467)	-	-	2 399	505
Individual Life	(1 187)	(267)	(1 187)	(267)	-	-	-	-
Unit Trust	2 399	505	-	-	-	-	2 399	505
Group Life	(844)	(200)	(844)	(200)	-	-	-	-
SIM	(5 679)	(1 837)	-	-	(5 018)	(5 460)	(661)	3 623
Life	(5 018)	(5 460)	-	-	(5 018)	(5 460)	-	-
<ul><li> Total</li><li> Less: Inter group</li></ul>	(6 355)	(6 167)	-	-	(6 355)	(6 167)	-	-
switches	1 337	707	-	_	1 337	707		_
Segregated	(661)	3 623	-	-	-	-	(661)	3 623
<ul><li> Total</li><li> Less: Inter group</li></ul>	678	4 330	-	-	-	-	678	4 330
switches	(1 339)	(707)	-	-	-	-	(1 339)	(707)
Innofin	1 630	1 316	-	-	661	620	969	696
Sanlam Health	60	28	-	-	-	-	60	28
Santam	1 393	1 073	-	-	-	-	1 393	1 073
Other	574	214	216	105	78	-	280	109
	(1 654)	832	(1 815)	(362)	(4 279)	(4 840)	4 440	6 034

<sup>\*</sup> Life license business relates to investment products provided by Sanlam Investment Management and Innofin by means of a life insurance policy where there is very little or no insurance risk. The group life investment products provided by means of an insurance policy was previously reported as group life business. With effect from 1 January 2001, the responsibility for the bulk of this business was transferred to Sanlam Investment Management. For comparative purposes the 2000 net inflow of funds figures were restated to reflect a reasonable approximation of the split in this business.

# **ANALYSIS OF GROSS FUNDS RECEIVED FROM CLIENTS**

Rand Million		otal		surance *		Licence*		ther
	2001	2000	2001	2000	2001	2000	2001	2000
Sanlam Life	30 792	30 458	20 583	21 384	-	-	10 209	9 074
Individual Life	15 331	15 630	15 331	15 630	-	-	-	-
<ul> <li>Recurring</li> </ul>	8 257	8 401	8 257	8 401	-	-	-	-
<ul> <li>Single</li> </ul>	7 074	7 229	7 074	7 229	-	_	_	-
Unit Trust	10 209	9 074	-	-	-	-	10 209	9 074
Group Life	5 252	5 754	5 252	5 754	-	-	-	-
<ul> <li>Recurring</li> </ul>	2 291	2 355	2 291	2 355	-	-	-	-
<ul> <li>Single</li> </ul>	2 961	3 399	2 961	3 399	-	-	-	-
SIM	7 307	9 063	-	-	989	1 090	6 318	7 973
Life	989	1 090	-	-	989	1 090	-	-
<ul> <li>Recurring</li> </ul>	605	695	-	-	605	695	-	-
<ul> <li>Single</li> </ul>	459	781	-	-	459	781	-	-
<ul> <li>Less: Inter group switches</li> </ul>	(75)	(386)	-	-	(75)	(386)	-	_
Segregated	6 318	7 973	-	-	-	-	6 318	7 973
<ul><li>Total inflow</li></ul>	7 657	9 066	-	-	-	-	7 657	9 066
<ul> <li>Less: Inter group switches</li> </ul>	(1 339)	(1 093)					(1 339)	(1 093)
Innofin	2 771	2 449	_	_	860	762	1 911	1 687
Linked products	2 561	2 449	-	-	860	762	1 701	1 687
Cash management	210	_	_	_	_	_	210	_
Sanlam Health	547	668	-	-	-	-	547	668
Santam	4 760	3 836	-	-	-	-	4 760	3 836
Other	971	452	303	184	105	_	563	268
	47 148	46 926	20 886	21 568	1 954	1 852	24 308	23 506

Life license business relates to investment products provided by Sanlam Investment Management and Innofin by means of a life insurance policy where there is very little or no insurance risk. The group life investment products provided by means of an insurance policy was previously reported as group life business. With effect from 1 January 2001, the responsibility for the bulk of this business was transferred to Sanlam Investment Management. For comparative purposes the 2000 gross funds received from clients figures were restated to reflect a reasonable approximation of the split in this business.

# **ANALYSIS OF PAYMENTS TO CLIENTS**

Rand Million	T	otal	Life Ins	surance (1)	Life	Licence <sup>(1)</sup>	Ot	her
	2001	2000	2001	2000	2001	2000	2001	2000
Sanlam Life	30 424	30 420	22 614	21 851	-	-	7 810	8 569
Individual Life	16 518	15 897	16 518	15 897	-	-	-	-
<ul> <li>Surrenders</li> </ul>	4 155	3 672	4 155	3 672	-	-	-	-
<ul><li>Other</li></ul>	12 363	12 225	12 363	12 225	-	-	-	_
Unit Trust	7 810	8 569	-	-	-	-	7 810	8 569
Group Life	6 096	5 954	6 096	5 954	-	-	-	-
<ul> <li>Terminations<sup>(2)</sup></li> </ul>	2 240	2 214	2 240	2 214	-	_	-	-
<ul> <li>Other benefits</li> </ul>	3 856	3 740	3 856	3 740	-	-	-	-
SIM	12 986	10 900	-	-	6 007	6 550	6 979	4 350
Life	6 007	6 550	-	-	6 007	6 550	-	-
<ul> <li>Terminations<sup>(2)</sup></li> </ul>	5 863	5 782	-	-	5 863	5 782	-	-
<ul> <li>Other benefits</li> </ul>	1 556	1 861	-	-	1 556	1 861	-	-
• Less: Inter group	(	( )			( )	(		
switches <sup>(3)</sup>	(1 412)	(1 093)	-	-	(1 412)	(1 093)		-
Segregated	6 979	4 350	_	-	_	_	6 979	4 350
<ul> <li>Total outflow</li> </ul>	6 979	4 736	-	-	-	-	6 979	4 736
• Less: Inter group		(200)						(200)
switches	_	(386)		_			_	(386)
Innofin	1 141	1 133	-	-	199	142	942	991
Sanlam Health	487	640	-	-	-	-	487	640
Santam	3 367	2 763	-	-	-	-	3 367	2 763
Other	397	238	87	79	27	_	283	159
	48 802	46 094	22 701	21 930	6 233	6 692	19 868	17 472

<sup>(1)</sup> Life license business relates to investment products provided by Sanlam Investment Management and Innofin by means of a life insurance policy where there is very little or no insurance risk. The group life investment products provided by means of an insurance policy was previously reported as group life business. With effect from 1 January 2001, the responsibility for the bulk of this business was transferred to Sanlam Investment Management. For comparative purposes the 2000 gross funds paid to clients figures were restated to reflect a reasonable approximation of the split in this business

<sup>(2)</sup> Includes taxation paid on behalf of certain retirement funds

<sup>(3)</sup> Included in terminations

# SHAREHOLDERS' FUND BALANCE SHEET AT FAIR VALUE

(Santam, Sanlam Unit Trust, Sanlam Investment Management, Gensec Bank & Gensec Properties not consolidated and reflected as investments at fair value)

Rand Million	2001	2000(1)
ASSETS		
Fixed assets	157	144
Investments	28 460	26 607
Sanlam businesses  Sanlam Investment Management (2)  Gensec Bank (2)  Gensec Properties (2)  Sanlam Unit Trust (2)  Strategic investment – Santam (2)  Associated company – ABSA  Other investments	3 412 1 442 175 874 1 709 4 036	3 588 1 600 225 961 1 274 2 751
• Other equities	7 250	6 741
<ul> <li>Public sector stocks and loans</li> </ul>	1 859	1 909
<ul> <li>Properties</li> </ul>	1 018	1 074
Other interest-bearing investments	6 685	6 484
Deferred tax	88	146
Current assets	4 485	4 580
TOTAL ASSETS	33 190	31 477
EQUITY AND LIABILITIES		
Shareholders' Funds	24 399	21 874
Term Finance	4 331	4 711
Deferred Tax	244	284
Current Liabilities	4 216	4 608
TOTAL EQUITY AND LIABILITIES	33 190	31 477
Notes:  1. During 2001 the Gensec Group activities were integrated into the Sanlam activither The restated 2000 results reflect the balance sheet after the integration of the 2. Excess of fair value over net asset value		separate entity.
Fair value of these businesses per above	7 612	7 648
Less : Tangible Net Asset Value Santam	3 904 1 387	3 074 1 066
Sanlam Unit Trust	462	389
Sanlam Investment Management	519	323
Gensec Bank	1 444	1 234
Gensec Properties	92	62
Less : Goodwill in respect of above businesses Excess of fair value over net asset value	1 540 2 168	1 711 2 863
EXCESS OF INIT VALUE OVER HEL ASSEL VALUE	2 100	2 003

# SHAREHOLDERS' FUND BALANCE SHEET AT NET ASSET VALUE

Rand Million	2001	2000
ASSETS		
Fixed assets	294	256
Goodwill	1 840	1 711
Investments	26 219	24 224
• Properties	1 021	1 074
• Equities	13 509	11 413
<ul> <li>Public sector stocks and loans</li> </ul>	2 479	2 958
Other interest-bearing investments	9 210	8 779
Deferred tax	146	115
General reinsurance provision	1 718	1 274
Current assets	24 261	17 641
TOTAL ASSETS	54 478	45 221
EQUITY AND LIABILITIES		
Capital and reserves : Shareholders' Funds	22 231	19 012
Minority shareholders and policyholders' interest	2 049	1 897
Term Finance	4 936	4 698
Deferred Tax	346	284
Gross general insurance provisions	3 376	3 067
Current Liabilities	21 540	16 263
TOTAL EQUITY AND LIABILITIES	54 478	45 221
CORPORATE COSTS		
Rand Million	2001	2000
Corporate marketing	45	45
Shareholder costs	23	28
Corporate support services	79	84
Shared services & Other	27	33
Total	174	190

# **BALANCE SHEET ANALYSIS: Life fund**

		2001	2000
Shareholders' funds (1)	R'm	19 909	17 300
Capital Adequacy Requirement	R'm	7 102	6 996
CAR Cover	times	2,8	2,5
Shareholders' funds/policy liabilities	0/0	13,7	12,9
Shareholders' funds/non-market-related liabilities	0/0	21,6	21,3

<sup>1. 2000</sup> restated. Dividends are now provided when declared and the 2000 dividend declared in March 2001 have consequently been added back to the shareholders' fund of R16 640m previously disclosed.

# **EMBEDDED VALUE:** Segmental analysis

Rand Million	2001	<b>2000</b> (Restated)	<b>2000</b> (Published)
Net value of in-force business			
Individual	6 144	6 152	6 152
Group	848	897	897
Corporate	(51)	(67)	(323)
Sanlam Group	6 941	6 982	6 726
Net value of new business			
Individual	208	171	142
Group	82	69	67
Sanlam Group	290	240	209

# EMBEDDED VALUE: Net value of new life business as % of annual premium equivalent

Rand Million	2001	<b>2000</b> (Restated)	<b>2000</b> (Published)
% of APE			
Individual	12.0%	8.8%	9.8%
Group	17.6%	12.9%	11.1%
Sanlam Group	13.2%	9.7%	8.0%

The Annual Premium Equivalent definition changed and therefore the 31 December 2000 Annual Premium Equivalent and margins were restated.

# EMBEDDED VALUE: Sensitivity of value at 31 December 2001

Value of in-force		% Change
	R million	from Base
Base value	6 941	
Increase risk discount rate by 1,5% to 15,8%	5 753	-17%
Decrease risk discount rate by 1,5% to 12,8%	8 329	20%
Increase investment return (and inflation) by 1,5%, coupled with an increase in risk discount rate of 1,5% to 15,8%, and		
with bonus rates changing commensurately	6 610	-5%
Increase inflation by 1,5%, without adjustment to real investment return	6 911	0%
Non-commission expenses (excluding investment expenses) increase by 10%	6 715	-3%
Discontinuance rates increase by 10%	6 822	-2%
Increase mortality of products providing death benefits by 10%	6 672	-4%
Value of new business		% Change
	R million	from Base
Base value	290	
Increase risk discount rate by 1,5% to 15,8%	224	-23%
Decrease risk discount rate by 1,5% to 12,8%	367	27%
Increase investment return (and inflation) by 1,5%, coupled with an increase in risk discount rate of 1,5% to 15,8%, and		
with bonus rates changing commensurately	264	-9%
Increase inflation by 1,5%, without adjustment to real investment return	287	-1%
Non-commission expenses (excluding investment expenses) increase by 10%	231	-20%
New business volumes decrease by 10%	231	-20%
Increase mortality of products providing death benefits by 10%	261	-10%

# **EMBEDDED VALUE:** Assumptions

### **GROSS INVESTMENT RETURNS AND INFLATION**

The more significant assumptions used in the determination of the embedded value are:

% per annum	31 Dec 2001	31 Dec 2000
Fixed-interest securities	11.8	13.1
Equities and off-shore investments	13.8	15.1
Hedged equities (1)	10.8	12.1
Property	12.8	14.1
Cash	9.8	11.1
Risk Discount Rate	14.3	15.6
Prudential reserves asset returns (2)	12.7	14.1
Unit cost inflation	7.3	6.6
Consumer Price Index inflation (3)	5.8	6.6

<sup>1.</sup> The assumed future return for these assets is lower than that of equities which are not hedged, reflecting the cost of the derivative instruments.

<sup>2.</sup> The investment return on assets supporting the prudential reserves is based on the long-term asset mix for these funds (as shown below)

<sup>3.</sup> Premium indexation inflation for individual business is assumed to be equal to Consumer Price Index inflation.

### LONG-TERM ASSET MIX FOR FUNDS SUPPORTING PRUDENTIAL RESERVES

%	31 Dec 2001	31 Dec 2000
Equities and off-shore investments	54	54
Hedged equities	18	18
Property	16	16
Fixed-interest securities	10	10
Cash	2	2
Total	100	100

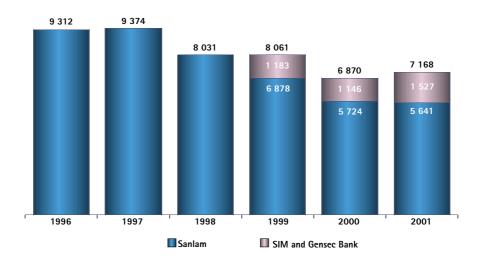
# **GROSS INVESTMENT RETURN BY ASSET CLASS**

Rand Million		Income		ırpluses		R Adj		tal
	2001	2000	2001	2000	2001	2000	2001	2000
Equities	245	214	1 512	(57)	(797)	1 101	960	1 258
Interest bearing	181	498	(53)	11	249	139	377	648
Properties	80	69	(27)	21	87	15	140	105
Private equity	7	17	53	(180)	29	262	89	99
Underwriting	12	(12)	(160)	(15)	175	127	27	100
Gensec cash	84	49	403	115	(349)	(46)	138	118
Total LTRR investments	609	835	1 728	(105)	(606)	1 598	1 731	2 328
Equity accounted earnings	621	423	_	-	-	-	621	423
Free float of subsidiary	139	116	_	_	-	-	139	116
Other	(13)	53	_	_	_	_	(13)	53
Total	1 356	1 427	1 728	(105)	(606)	1 598	2 478	2 920

# **RETURN ANALYSIS:** Based on NAV of capital allocated to business

	Operating Profit Return		LTRR Investment	LTRR Headline
	Gross	Net	Return	Return
	0/0	%	0/0	%
Sanlam Life	10,2	8,8	12,0	20,8
Investment Management	48,8	34,4	-	34,4
Gensec Bank - own capital	15,9	17,4	-	17,4
Santam	2,7	1,8	13,4	15,2
Gensec Properties	94,1	66,7	_	66,7
Sanlam Group	9,9	8,1	9,3	17,4

# **COST CONTROL:** Headcount



# APPENDICES INDIVIDUAL BUSINESSES

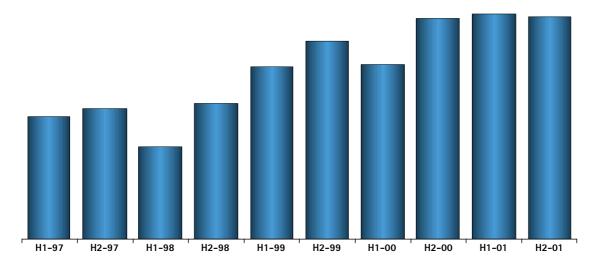


# **NET FUNDS FLOW**

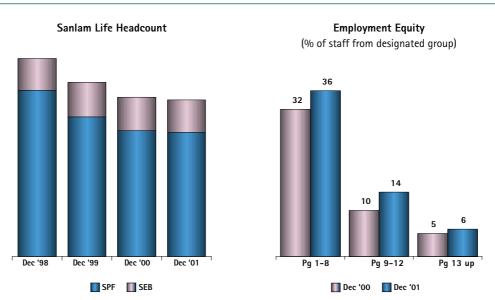
Rand Million	2001 2000		Change
LIFE			
Inflows			
Single	7 841	8 388	-7%
Continuations	2 194	2 240	-2%
Recurring	10 548	10 756	-2%
Total life inflows	20 583	21 384	-4%
Unit Trusts inflows	10 209	9 074	13%
Gross funds received	30 792	30 458	1%
New recurring premiums (Incl institutional)	1 666	1 834	-9%
New recurring premiums (Excl institutional)	1 666	1 587	5%
Outflows			
Benefits	(20 374)	(19 637)	-4%
Terminations	(2 240)	(2 214)	-1%
SUT Outflows	(7 810)	(8 569)	9%
	(30 424)	(30 420)	0%
Net inflow	368	38	

Rand Million	2001	2000	Change				
INDIVIDUAL BUSINESS (previously Sanlam Personal Finan	ice)						
Inflow							
Individual life							
• Single	4 880	4 989	-2%				
• Continuations	2 194	2 240	-2%				
Recurring  Tatal individual life	8 257	8 401	-2%				
Total individual life	15 331	15 630	-2%				
Unit Trusts inflows	10 209	9 074	13%				
Gross funds received	25 540	24 704	3%				
New recurring premiums (Incl institutional)	1 495	1 642	-9%				
New recurring premiums (Excl institutional)	1 495	1 392	7%				
Outflow							
Life benefits (16 518) (15 897)							
SUT Outflows	(7 810)	(8 569)	9%				
	(24 328)	(24 466)	1%				
Net inflow							
Life business	(1 187)	(267)	-345%				
SUT Outflows	2 399	505	-375				
	1 212	238	-409				
GROUP BUSINESS (previously Sanlam Employee Benefits)							
Inflow							
Recurring	2 291	2 355	-3%				
Single premiums	2 961	3 399	-13%				
Total inflow	5 252	5 754	-9%				
New recurring premiums	171	195	-12%				
Outflow							
Group benefits	(3 856)	(3 740)	-3%				
Terminations	(2 240)	(2 214)	-1%				
Total payments	(6 096)	(5 954)	-2%				
Net outflow	(844)	(200)					

# INDIVIDUAL LIFE: Surrenders (R'm)



# **SANLAM LIFE:** Personnel



# **SANLAM INVESTMENT MANAGEMENT**

# **INCOME STATEMENT**

Rand Million	Total			SA	Inte	International	
	2001	2000	2001	2000	2001	2000	
Financial Services Income	754	494	339	327	415	167	
Administration Costs	(482)	(217)	(205)	(170)	(277)	(47)	
Profit before exceptionals	272	277	134	157	138	120	
Exceptional items	(18)	(14)	(4)	(14)	(14)	0	
Profit after exceptionals	254	263	130	143	124	120	
Tax and minorities	(75)	(58)	(37)	(39)	(38)	(19)	
Operating profit after Tax	179	205	93	104	86	101	

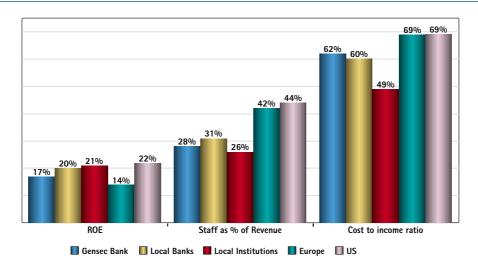
# **INCOME STATEMENT:** International

Rand Million	Total	io	Psigma
Fee income	415	178	237
Admin costs	(277)	(83)	(194)
Profit before Exceptionals	138	95	43
Exceptionals	(14)	(14)	0
Profit after Exceptionals	124	81	43
Tax and minorities	(38)	(20)	(18)
Operating profit after tax	86	61	25

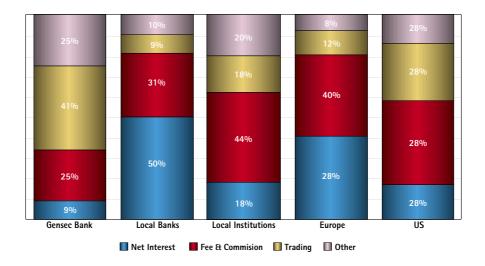
# **SPLIT IN ASSETS UNDER MANAGEMENT**

Rand Billion	2001		2000		1999	
Total AUM	224,1	100%	202,0	100%	196	100%
Total International AUM (all SA business related)	37,8	17%	27,0	13%	23	12%
Total RSA AUM	186,3	83%	175,0	87%	173	88%
• Sanlam	142,9	64%	140,7	70%	146	75%
Segregated	40,5	18%	34,3	17%	27	14%
SPI : Sanlam Private Investments	2,9	1%	-	0%	-	0%

# **COMPETITIVE ANALYSIS**



# **REVENUE SOURCES**



# **INCOME STATEMENT**

Rand Million		2001	2000
Operating revenue		462	472
Net interest revenue		46	9
Revenue		508	481
Expenses		(317)	(242)
Net operating income		191	239
Return On Equity	0/0	17	23
Expense / Income ratio	0/0	62	51

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### **ACHIEVEMENTS & FOCUS**

### **ACHIEVEMENTS**

- Operating profit before tax: 26% increase
- Outperform the SAPIX results by 2%
- Group structure with effect from 2002
  - Gensec Property Services
  - Sanlam Property Asset Management (part of SIM)

### FOCUS & OUTLOOK FOR 2002

- Focus on growth in non-Sanlam sources of income
- Pressure on GPS's profitability
- Unfavourable property market
- Sanlam focus: reduced exposure to property investment

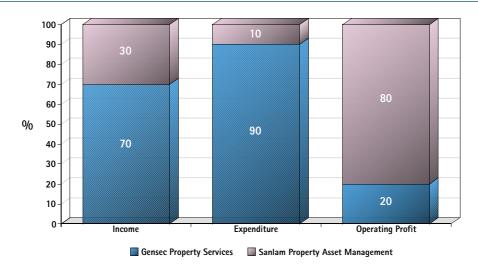
### **INCOME STATEMENT**

Rand Million June '01	2001 GPS	2001 SPAM	2001 Total	2000
Fee income	161	26	187	170
Net interest income	14	_	14	14
Financial services income	175	26	201	184
Admin costs	(118)	(2)	(120)	111
Operating profit	57	24	81	73
Exceptional items	(9)	_	(9)	(14)
Operating profit before tax	48	24	72	59
Tax	(14)	(7)	(21)	(20)
Operating profit after tax	34	17	51	39

# FINANCIAL FEATURES

		2001	2000
Admin cost ratio	0/0	60	60
Operating profit margin	0/0	36	32
Recurring income	0/0	70	70
Value of property under management			
Sanlam Group	R'm	11 422	12 512
Other	R'm	1 500	1 131

# **ESTIMATED 2002 PROFITS**



# **ACHIEVEMENTS**

• New Products launched

• First Cash Management Fund in SA: R129 million FUM

• Money Market Fund: R190 million FUM

• International Hedge Fund : US\$10 million sold in less than 6 weeks

Net inflows: 40% increaseGross inflows: R3 billion

### **PROSPECTS**

• Continued product innovation

• Break-even in 2003

# **INCOME STATEMENT**

Rand Million	2001	2000
Fee income	38	_
Net interest income	6	3
Financial services income	44	3
Fee to sales organisation	(11)	
Income after fee to sales organisation	33	3
Administration costs	(54)	(15)
Loss before exceptional items	(21)	(12)
Exceptional items		(7)
Operational loss before tax	(21)	(19)
Tax	8	4
Operational loss after tax	(13)	(15)

SP<sup>2</sup> included with effect from 1 July 2001

# **INCOME STATEMENT**

Rand Million	2001	2000
Gross written premiums	6 205	4 603
Underwriting surplus	97	101
Investment income	315	238
Interest received	185	152
Dividends received	130	86
Income from associates	2	3
Income before taxation	414	342
Taxation	(92)	(84)
Income after taxation	322	258
Minority interest	(12)	(6)
Attributable income	310	252
Headline earnings per share (cents)	282	258
Dividends per share (cents)	154	140
Net asset value per share (cents)	2 914	2 546
Solvency margin	71%	74%



### THE SA ECONOMY

### **OUTLOOK FOR 2002/2003**

- Stability gradually returning to the currency market, with the R/\$ exchange rate expected to move sideways around R11.50/\$ in the first half of 2002, then to strengthen moderately as the global recovery boosts export proceeds
- CPIX-inflation to rise sharply in H1 2002, peaking above 8%, but then to decline gradually as structural factors
  driving inflation down reassert their influence. Inflation target to be missed in 2002, but fair chance of meeting
  the target in 2003
- Interest rates to rise by a further 100 basis points in H1 2002 in reaction to higher inflation expectations, then move sideways until H2 2003
- GDP growth for 2002 at 2-2.5%, accelerating to 3-3.5% in 2003
- Household consumption expenditure benefiting from rising real disposable income because of tax relief and real wage increases compensating for erosive effect of higher inflation
- · Government's contribution to growth set to rise
- Exports performing well, boosted by competitive exchange rate, and fixed capital formation picking up
- Bond yields under short-term upward pressure because of higher inflation, but shortage of paper will eventually drive yields down again
- Government searching for strategies to accelerate economic growth on a sustainable basis emphasis moving to micro-economic policies as macro-economic stabilisation has been achieved. Focus this year is finding social accord among key role players, culminating in Growth and Development Summit

### **GOVERNMENT FINANCES**

- 2002/03 budget deficit expected to be 2.1% of GDP in spite of massive personal tax relief and increased spending
- Increasing emphasis on capital/infrastructure spending to gain momentum
- Government debt continuing to decline, reducing debt service costs
- Fiscal consolidation of past five years now bearing fruit, providing room for more expansionary policy with increased spending in priority areas, including fighting crime
- Biggest challenge is to improve on delivery

### **EXCHANGE CONTROLS**

- Government signalling a slowdown in pace of capital account liberalisation, greater emphasis on effective enforcement of current regulations
- Further relaxation depends on elimination of South African Reserve Bank's net open forward currency position (currently \$2.8 billion) which is expected before end 2002
- Declared policy remains gradual removal of all capital controls, but economic benefits of this policy to be questioned more vigorously

### **IMPACT OF AIDS**

- HIV/AIDS more prevalent among low skilled workers, unemployed in rural areas
- Government and civil society gradually coming to grips with the pandemic
- Will not derail fiscal discipline
- Economic impact to some extent already in the numbers, expected to be limited
- · Impact on companies being managed

### **POLITICAL STABILITY**

- Publicly voiced differences between factions in the ruling ANC give exaggerated impression of threat to political stability
- Cosatu and SACP playing second fiddle, with the ANC determining policy direction which remains decidedly non-populist
- · Organised labour's interests have been well catered for, focus now on unemployed
- Growing realisation that biggest problem is not current policies as such, but effective implementation and service delivery

### **REGIONAL DEVELOPMENTS**

- Investors should distinguish to a greater extent between South Africa and the rest of the region
- SA's ability to influence events in other countries should not be overestimated
- SA playing leading role in African affairs, e.g. NEPAD

### SA IN EMERGING MARKET CONTEXT

- The South African economy enjoys low volatility compared with the emerging market universe
- South Africa's macro-economic fundamentals are sound relative to international norms
- Now set to reap benefits of self imposed structural adjustment program of past six years

<ul><li>Internationalise</li></ul>		<ul><li>CRM</li><li>Integrated life time value management</li></ul>		• Broaden market base		Long term	hoice, EE I dynamic f choice
• Building capacity		• Trusted advice		<ul> <li>Operational excellence</li> <li>Deepen middle market</li> </ul>	• Positioning	Medium term	Employer of Choice, EE Integrated and dynamic Investment of choice
	<ul><li>Internationalisation vision and strategy</li></ul>		• Live the brand		Investment excellence	Short term	People Processes and Systems Capital efficiency
ne Three ionalisation		ow <sup>T</sup> <del>om</del> sqinsnoitsla		me One c growth		Term	<u> </u>

### **BUSINESS STRUCTURE**

### sanlam life

Individual business: A major provider of life insurance, retirement annuities, savings products, unit trusts and trust services to individuals through Sanlam Life, Sanlam Unit Trusts and Sanlam Trust. (Previously Sanlam Personal Finance)

Group business: The second largest provider of investment and risk products to group funds and schemes in South Africa. It also provides administration, actuarial and consulting services to the group retirement industry and money transfer services. (Previously Sanlam Employee Benefits)

### sanlam investment management

South Africa's second largest asset manager measured by assets under management.

# 

### gensec bank

Providing investment banking solutions for the South African savings industry, public sector enterprises and corporates.

### gensec property services

Property management services such as letting, rental collection, marketing, contracting and administration

### innofin

A joint venture with Macquarie Bank of Australia provides investment and portfolio management services targeting the affluent South African market.

Innofin also provides linked products through Sanlam Personal Portfolios.

### **SANTAM** - 59,3%

strategic investment

The largest short term insurance company and market leader in the motor and personal insurance sector in South Africa

42,4% HELD BY SHAREHOLDERS 16,9% HELD BY POLICYHOLDERS

### ABSA - 23,0%

associated company

One of the largest commercial banks in South Africa

17,7% HELD BY SHAREHOLDERS 5,3% HELD BY POLICYHOLDERS

### **CONTACT DETAILS**

### **Registered Office**

Sanlam 2 Strand Road Bellville 7530 South Africa

Tel: +27 21 947-9111 Fax: +27 21 947-3670

### **Investor Relations Website:**

www.sanlamltd.co.za

### **Corporate Office**

### **Chief Executive**

Leon Vermaak

Tel. : +27 21 947-4448 Fax : +27 21 947-5551

E-mail : leon.vermaak@sanlam.co.za

### **Financial Director**

Flip Rademeyer

Tel. : +27 21 947-6801 Mobile : +27 82 554-5573 Fax : +27 21 947-3670

E-mail : flip.rademeyer@sanlam.co.za

### **Chief Actuary**

Chris Swanepoel

Tel. : +27 21 947-2375 Fax : +27 21 947-3670

E-mail : chris.swanepoel@sanlam.co.za

### **Investor Relations**

Helet Malherbe

Tel. : +27 21 947-4092 Fax : +27 21 957-1331

E-mail : helet.malherbe@sanlam.co.za

### **Businesses**

### CEO: Sanlam Life

Charl le Roux

Tel : +27 21 947-3463 Fax : +27 21 947-6738 E-mail : charl.leroux@sanlam.co.za

### **CEO: Sanlam Investment Management**

Angus Samuels

Tel. : +27 21 950-2945 Fax : +27 21 950-2850 E-mail : anguss@sim.sanlam.com

### CEO: Gensec Bank

Marius Ferreira

Tel. : +27 11 778-6145 Fax : +27 11 778-6921 E-mail : mariusf@gensec.com

### CEO: Innofin

Johan du Preez

Tel. : +27 21 917-9174 Fax : +27 21 917-9223

E-mail: johan.dupreez@innofin.co.za

### **CEO:** Gensec Properties

Banus van der Walt

Tel. : +27 11 471-7550 Fax : +27 11 471-0557

E-mail: banus.vanderwalt@gensecprop.com

### CEO: Santam

Johan van Zyl

Tel. : +27 21 915-7193 Fax : +27 21 915-7570

E-mail: johan\_van\_zyl@santam.co.za