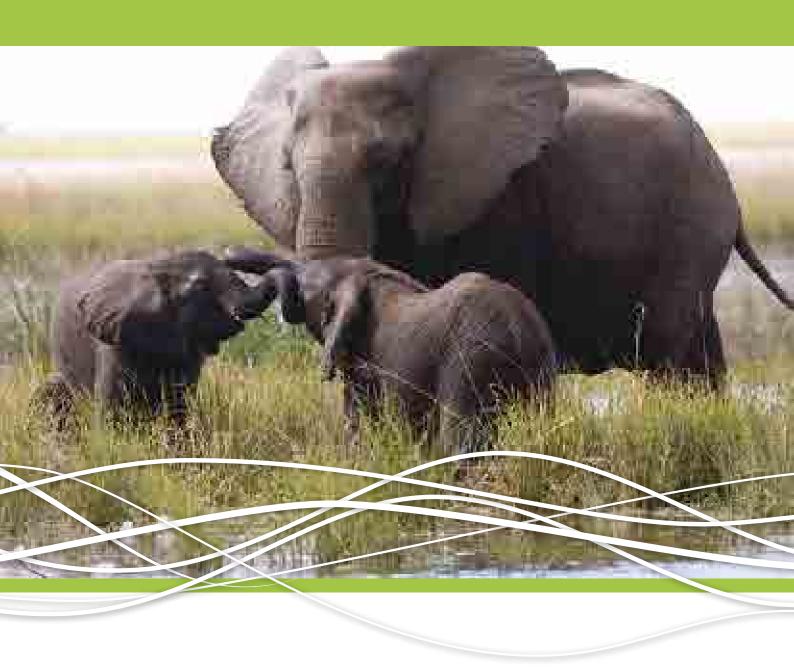
# NEDBANK GROUP

# **ANNUAL FINANCIAL RESULTS**







# RESILIENCE IN THE FACE OF CHALLENGES

'South Africa's banking system has remained resilient. This is reflected in our country's improvement from 15th to 6th place in the latest World Economic Forum Global Competitiveness Report ranking on the soundness of banks.

In 2009 capital ratios strengthened further and the liquidity position remained sound. This strength of our balance sheet positions us to capitalise on growth opportunities and to benefit from the expected turnaround in economic conditions.

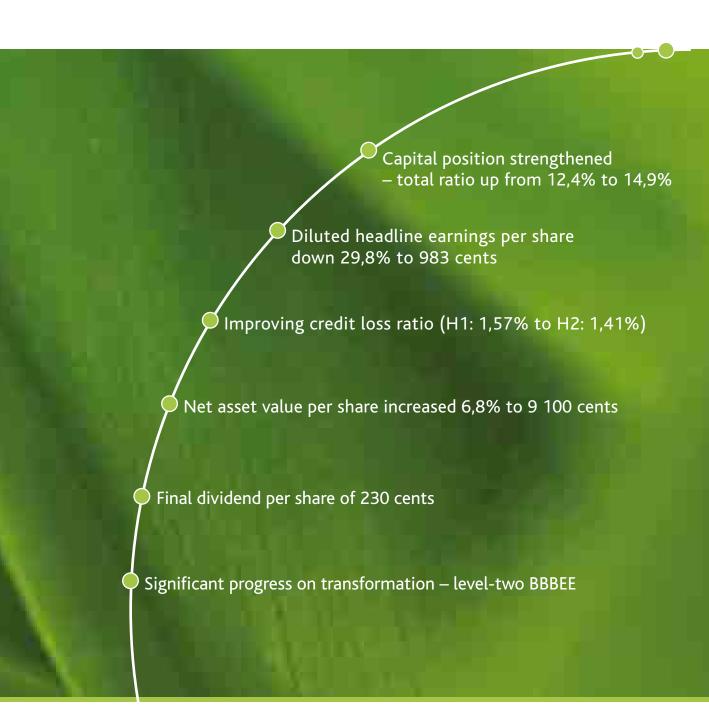
During the economic downturn we have supported clients by advancing loans within prudent risk appetite parameters and this is reflected in the 8,4% growth of our loan book in the second half of the year. Pleasingly this resulted in modest market share gains. Nedbank Group has adopted a responsible approach to managing its staff complement by relying on natural attrition to achieve efficiencies and has not undertaken any retrenchment programmes. This has ensured stability and continuity in servicing our clients, and contributed to improved staff morale.

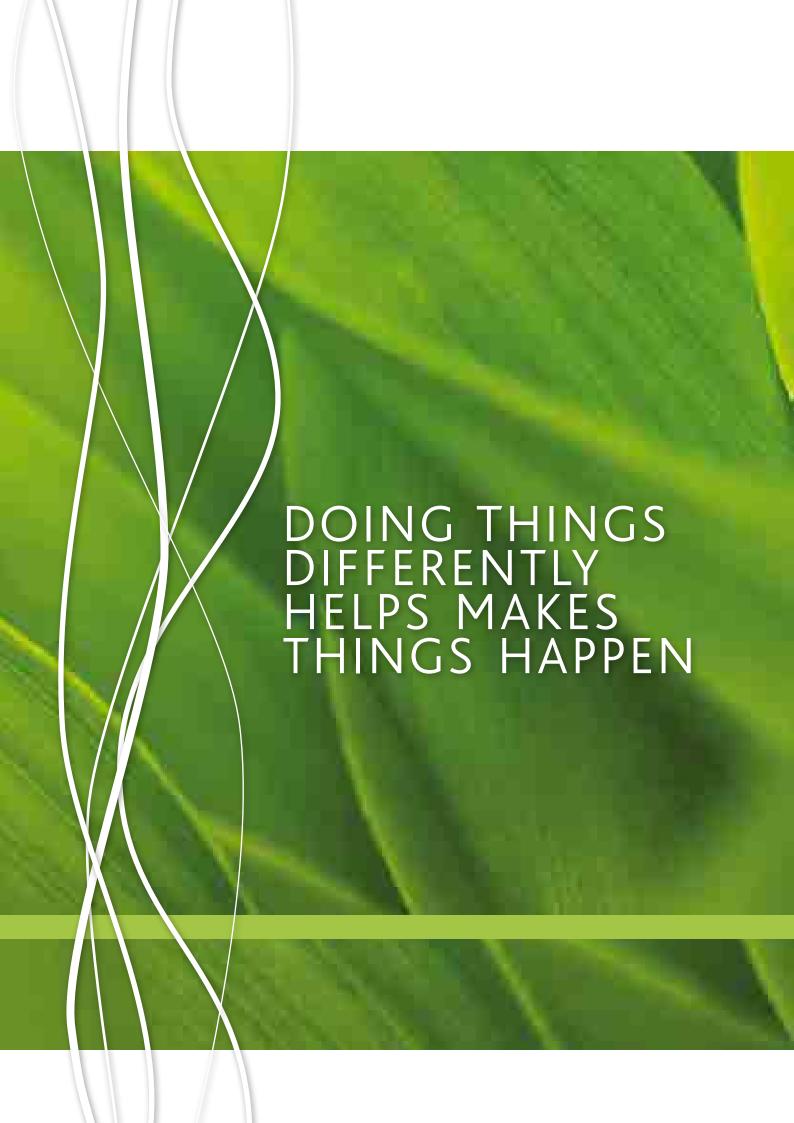
Nedbank Group continues to focus on balancing short-term profitability with our overriding goal of long-term sustainability. Our focus extends beyond purely economic and financial considerations, which is reflected in Nedbank Group being at the forefront of environmental sustainability and the first SA corporate to commit itself to becoming carbon-neutral.

Notwithstanding the increase in impairments, we believe that the operating condition of the group has strengthened during the year. The business clusters have performed well under difficult conditions.

Over the past six years the group has transformed into a sustainable business focusing appropriately on all stakeholders. This has allowed us to withstand the challenging economic environment and build our balance sheet strength to take advantage of opportunities when prospects improve. In recent months we've also seen a smooth transition to the new leadership team under Mike Brown. All the executives have significant experience in their areas of specialisation and the team is well-equipped to lead Nedbank Group strongly into the future.'

Tom Boardman Chief Executive Mike Brown Chief Executive Designate





| Commentary                                                     | 2b   |
|----------------------------------------------------------------|------|
| Financial highlights                                           | 12b  |
| Consolidated statement of comprehensive income                 | 13b  |
| Consolidated statement of financial position                   | 14b  |
| Condensed consolidated statement of cashflows                  | 15b  |
| Consolidated statement of changes in equity                    | 16b  |
| Reconciliation of shares in issue and share premium            | 18b  |
| Earnings per share and weighted average shares                 | 19b  |
| Nedbank Group: Categories of financial instruments             | 20Ь  |
| Return on equity drivers                                       | 24b  |
| Operational segmental reporting                                | 26b  |
| Nedbank Corporate segmental report                             | 28b  |
| Nedbank Business Banking segmental report                      | 28Ь  |
| Nedbank Retail segmental report                                | 30b  |
| Nedbank Retail – bancassurance                                 | 30b  |
| Operational statistics                                         | 32b  |
| Assets under management                                        | 33b  |
| Geographical segmental reporting                               | 34b  |
| Consolidated statement of financial position                   |      |
| - banking/trading categorisation                               | 35b  |
| Notes to the consolidated statement of comprehensive income    | 36b  |
| Notes to the consolidated statement of financial position      | 44b  |
| Nedbank Group – Share-based payments                           | 60b  |
| BEE deal assumptions – Forecast                                | 64b  |
| Nedbank Group Employee Incentive Schemes                       | 65b  |
| Shareholders' analysis                                         | 67b  |
| Nedbank Limited consolidated statement of comprehensive income | 68b  |
|                                                                | 69b  |
| Nedbank Limited consolidated statement of financial position   | 70b  |
| Risk and balance sheet management review                       | 81b  |
| Risk management  Credit risk                                   | 82b  |
|                                                                |      |
| Credit concentration risk                                      | 96b  |
| Counterparty credit risk                                       | 99b  |
| Securitisation risk                                            | 102b |
| Trading market risk                                            | 104b |
| Equity risk (investment risk) in the banking book              | 108b |
| Operational risk                                               | 109b |
| Major concentration risks                                      | 109b |
| Balance sheet management                                       | 111b |
| Asset and liability management                                 | 113b |
| Liquidity risk                                                 | 113b |
| Interest rate risk in the banking book                         | 116b |
| Foreign currency translation risk in the banking book          | 118b |
| Capital management                                             | 119b |
| Cost of equity                                                 | 129b |
| External credit ratings                                        | 129b |
| Summarised dti Codes scorecard                                 | 132b |
| Market share                                                   | 133b |
| Definitions                                                    | 138b |
| Share and bond information                                     | 145b |

# 2009 ANNUAL RESULTS PRESENTATION: COMMENTARY

## **Banking environment**

The local banking industry experienced an exceptionally tough and volatile year as a result of the impact of the global recession combined with cyclical credit stress in the domestic economy.

Demand for credit slowed dramatically and retail impairments increased significantly as consumers came under severe pressure from falling income, job losses, declining asset prices and record high debt burdens. By the end of 2009 growth in asset-based finance had slowed to 1,0% year-on-year. Interest rates were reduced by 450 basis points to cushion the effects of a rapidly slowing economy and increasing unemployment.

Corporate demand for credit lost momentum due to weak global and local demand, which eroded corporate profits through weaker pricing power, lower commodity prices and a strong rand. Support came from construction projects and increased government spending, boosted primarily by the public sector's infrastructure drive and preparations for the 2010 FIFA World Cup.

Despite the negative economic trends dominating much of 2009, underlying trading conditions showed early signs of improvement around the third quarter. This was led by a rebound in growth in emerging markets, especially China and India, and was followed by initial indications of recovery in most industrialised countries, chiefly brought about by unprecedented government intervention and massive fiscal and monetary stimulation. Improved commodity prices and global demand, brought an element of relief to domestic export manufacturers, lifting South Africa out of 'official' recession in the third quarter. There are early signs that the sharp drop in interest rates is starting to revive household credit demand as house prices showed modest signs of a slow recovery towards the end of the year.

Key to the outlook for 2010 will be employment growth. After job losses of nearly one million during the downturn, employment showed early signs of stabilising in the fourth quarter of 2009. Job creation in the formal sector is likely to be slow, with an overall 2% employment gain for the year being expected. This will support household income and lead to some improvement in consumer finances and therefore spending. The rebound is likely to be slower than in previous cycles given weak consumer and business confidence and tighter lending criteria.

### **Review of results**

Headline earnings decreased by 25,8% from R5 765 million to R4 277 million. Basic earnings reduced by 24,7% to R4 826 million (2008: R6 410 million). <sup>1</sup>

Diluted headline earnings per share (EPS) decreased by 29,8% from 1 401 cents to 983 cents. Diluted EPS declined by 28,8% from 1 558 to 1 109 cents. These results are in line with the guidance given in the third-quarter trading update.1

The group's return on average ordinary shareholders' equity (ROE), excluding goodwill, decreased from 20,1% to 13,0%. ROE

decreased from 17,7% to 11,5% for the year. These declines were driven primarily by increasing retail impairment levels and the negative impact from lower endowment earnings that reduced the return on assets, together with strengthened capital levels as shareholders' equity growth far exceeded growth in total assets.

Nedbank Retail's credit quality deteriorated in 2009, with impairments worsening significantly, although the rate of new defaults slowed in the second half of the year. Business banking and wholesale banking impairments ended the year at better levels than originally anticipated.

The group's funding and liquidity levels have remained sound as a result of ongoing focus on increasing and strengthening liquidity buffers, lengthening the funding profile, maintaining a low reliance on interbank, foreign and capital markets, as well as robust balance sheet management. A strong, broad-based deposit franchise also provides the group with diverse funding sources.

### **Nedbank Capital**

Nedbank Capital performed well in volatile markets and achieved growth in headline earnings of 6,6% to R1 349 million. Return on risk-adjusted capital (RORAC) increased to 45,3% and economic profit (EP) increased by 18,6% to R955 million.

The interest margin benefited from enhanced credit spreads as a result of a focus on EP and deal optimisation that also contributed to non-interest revenue (NIR) growth of 25,4%. This growth in NIR was supported by market volatility, narrowing of credit spreads and increased client flow that lifted trading revenue. Sound investments in the private equity portfolio, together with investment banking fee income, accounted for the remainder of the growth. Adverse markets were mitigated by active risk management, which resulted in a credit loss ratio of 26 basis points.

Treasury experienced exceptionally strong growth and capitalised well on the reduction in interest rates. Despite delays and cancellations of client projects, numerous new opportunities were originated, enabling Investment Banking to achieve good growth. Global Markets continued to develop the client franchise and generate income within acceptable risk parameters.

Ongoing investment in people, risk processes and systems has allowed management to focus on steadily growing diversified earnings streams within a prudent risk appetite.

The cluster increased its visibility winning a number of key industry awards including "Deal of the Year" (African Banker) for the Bakwena deal and "ICT/Telecoms Deal of the Year" (Africa Investor) for the Neotel deal.

## **Nedbank Corporate**

Nedbank Corporate's headline earnings decreased by 1,9% to R1 534 million and a RORAC of 29,1% was achieved. EP grew by 11,6% to R836 million, driven by optimising and reducing capital.

Core banking headline earnings, excluding property investing activities, increased by 7,8% and, after aligning for the allocated economic capital change to reflect like-on-like core earnings, increased by 16,2%.

The cluster implemented its selective growth strategies, focusing on high-economic-profit business, and prudently managing related risks. Impairments were well-managed with Corporate Banking and Nedbank Africa holding up well, while Property Finance saw an increase to more normalised levels from the low charge in 2008. Total expense growth was successfully managed within income growth levels.

Net interest income (NII) and NIR on the core banking business grew 9,2% and 18,5% respectively. This growth was driven by improved credit margins, maintaining the quality of the book, modest volume increases in transactional banking products and gains in primary banking clients in both the public and private sectors. Property Finance had a 22,6% contraction in NIR, impacted by declining property valuations in the unlisted property investment portfolio. Average advances increased by 15,2%, with growth from all key businesses.

The credit loss ratio of 0,24% remained at the low end of the expected through-the-cycle range.

Corporate Banking had an excellent year with headline earnings up 25,3%, resulting from strong average asset growth, increased credit margins and good NIR growth across all sectors, supported by a number of primary-client gains.

Property Finance earnings declined 31,5% from the normalisation of its impairment charge, lower utilisation of capital and reduced property investment profits, which although lower than in 2008 exceeded expectations in the subdued market conditions.

Nedbank Africa increased headline earnings by 24,5%, with solid performances from all the underlying businesses.

The group continues to make good progress with its alliance with the Pan-African banking group Ecobank. During the year the group launched various banking initiatives aimed at providing clients with a seamless one-bank experience. This included the implementation of systems to enable the opening of accounts across the 33 country footprint as well as the ability to access both Ecobank and Nedbank accounts through a single view. Local knowledge centres were established in major country hubs in East, West, Central and South Africa to provide local information on selected sectors and countries to support clients in growing and expanding their businesses across the African continent.

The year ahead is expected to hold better prospects. However, the property market will remain subdued and the public sector infrastructure investment programme is likely to proceed at a slower pace post the 2010 FIFA World Cup.

Overall, Nedbank Corporate remains well-placed to grow and optimise business opportunities by leveraging its strong and valued client base and providing innovative solutions through skilled teams.

### **Nedbank Business Banking**

Nedbank Business Banking remained highly profitable through a very challenging economic climate, generating a RORAC of 31,4% (2008: 31,5%) and EP of R610 million (2008: R762 million). The cluster produced headline earnings of R1 055 million, down 22,4% as a result of lower endowment income, a slowdown in client business activity and a reduction in advances to clients with single lending products as the cluster focused on supporting its core transactional clients.

Business Banking successfully implemented a capital optimisation programme, which resulted in a capital reduction from R4,3 billion to R3,4 billion. The cluster maintained its focus on quality asset growth from its primary-client base, while proactively risk managing or reducing exposure to high-risk industries and clients, in particular those with only a single Nedbank lending product, resulting in a modest reduction in client assets of 2,9%.

Proactive risk management practices and the decentralised, accountable business model are fundamental to the way Business Banking operates and ensured that impairments were well-managed. The credit loss ratio of 0,52% (2008: 0,59%) remained within its through-the-cycle range and benefited from portfolio impairment releases of R162 million arising from converting benchmark data to actual loss data.

Despite the overall impact of lower client activity, Business Banking was able to strengthen its business franchise further by:

- improving credit margins on new assets in line with risk-based pricing principles;
- reducing fee leakage through automation of discretionary fee collection;
- prioritising primary-banked client acquisition to drive NIR and deposit growth;
- refining the decentralised business model to differentiate service levels based on client needs/volumes; and
- managing costs effectively while investing in key innovation for the benefit of our people and our clients.

### **Nedbank Retail**

Nedbank Retail had a difficult year and reported a headline loss of R156 million (2008: R1 002 million profit) and an economic loss of R1 448 million for the period (2008: R291 million economic loss). These numbers include Nedbank Bancassurance and Wealth. The tough economic conditions experienced throughout 2009 and high levels of consumer indebtedness tested the effectiveness of lending decisions and risk-based pricing and collection strategies

# **COMMENTARY**

### CONTINUED

implemented prior to the cycle turning and the results reflect the consequences of these practices, especially in the Home Loans business.

NII was 6,4% lower, primarily as a result of reduced endowment income on capital and non-rate-sensitive deposits, as well as the higher cost of funding.

Impairments increased by 35,7% to R4 925 million, with the credit loss ratio increasing to 3,08% (2008: 2,47%), driven mainly by Home Loans where the defaulted advances increased by 58,5% on 2008. The slower property market and debt counselling processes make it more difficult to cure clients in default. It is therefore taking longer than initially anticipated to rehabilitate clients, notwithstanding the cashflow relief from interest rate reductions.

In response to the challenges experienced in Home Loans a number of steps were taken to improve collection efficiencies, differentiate sales in execution based on value and ease of saleability, and improve the economic profitability of new business written. Greater emphasis was placed on pricing for risk, tightening the loan-to-value (LTV) ratios (which resulted in the weighted average LTV on new business dropping from an average of 82,93% to 79,52% during the year), supporting our existing clients, increasing client rates to reflect higher funding costs and reducing fees paid to originators. Asset margins on new business have widened and the underlying risk quality has improved; however, this will take some time to be evidenced in the margin and advances risk profile, given the low volumes of new business currently being written.

Expense growth has been well-controlled at 9,9% through curtailment of headcount growth in backoffice and support areas. The higher efficiency ratio of 64,9% (2008: 61,1%) arose mainly as a result of lower endowment earnings.

The accountabilities of the Retail executive team were reviewed to improve the effectiveness and focus on people, clients and strategic risk management. Five new members were appointed and the transformation profile of the team was maintained.

More recently the emphasis has been on understanding the current business challenges, ensuring risk exposures are adequately provided for and transitioning Retail into a more client-centred and integrated business focused primarily on growing our primary-client relationships in a holistic way. Key levers include NIR growth, branding, distribution, capital optimisation, managing for value, effective risk management and the Imperial Bank integration, underpinned by the culture of disciplined execution and differentiated client service.

The inherent strengths, opportunities and differentiators of Retail are being evaluated in relation to client segments and their economic profit potential in order to reshape Retail's strategy towards delivering sustainable economic profit through the cycle.

### **Nedbank Bancassurance and Wealth**

Nedbank Group acquired the remaining shares previously held in joint ventures with Old Mutual in BoE Private Clients, Nedgroup Life Assurance Company and Fairbairn Private Bank with effect from 1 June 2009 for an amount of R1,2 billion settled by way of an issue of Nedbank Group shares. Given its strategic importance in the drive to increase NIR, Nedbank Bancassurance and Wealth has been constituted as a new cluster and will be reported on separately from 2010.

The Asset Management Division increased assets by 12,3% to R93,6 billion. While international assets under management declined, the domestic asset management business had strong net inflows of R7,2 billion on the back of good fund performance. Nedgroup Investments was recently awarded third place in the Domestic Management Company of the Year Awards, and received two Raging Bull awards for individual funds.

The Bancassurance Division had a very successful year, despite higher lapses and claims. The short-term insurance gross written premiums totalled R669 million, up 14,5% on 2008. The life assurance business achieved excellent results, with annual premium equivalent growth of 30,0% and value of new-business growth of 54,0%.

The Wealth Management Division was impacted by increased impairments, particularly in BoE Private Clients where the credit loss ratio deteriorated to 0,81% from 0,34% in 2008. In addition, the UK environment of record low interest rates resulted in a reduction of NII in Fairbairn Private Bank from £14 million in 2008 to £7,7 million in 2009. Advice-based sales through Nedbank Financial Planning increased 35,7% year-on-year, mainly into the low-risk and money market funds. BoE Private Clients was rated No1 in Service and Advice in an independent survey by SMRC Marketing Solutions (Pty) Ltd and Fairbairn Private Bank was voted Best International Wealth Manager 2009.

Bancassurance and Wealth is a key focus area in the strategy of driving growth in NIR for the group. Growth opportunities remain positive as a result of the potential to increase penetration of life and short-term products, the refocusing of the Asset Management Division and alignment to a single high-net-worth strategy and business in Wealth Management.

### **Imperial Bank**

Imperial Bank's headline earnings increased by 19,3% to R430,8 million (2008: R361,2 million) as a result of better trading conditions mainly in the second half of 2009. Nedbank Group's share of these earnings increased from R166 million to R201 million. Return on equity of 13,2% and the efficiency ratio of 28,0% were similar to that in the previous year. Loans and advances grew 12,8% to R50,4 billion (2008: R44,7 billion) as Imperial Bank continued to attract good-quality new business. The credit loss ratio of 1,97% (2008: 1,71%) is expected to decrease as recoveries and accounts in arrears continue to improve.

Motor Finance Corporation (MFC) performed well, driven by a continued demand in the used-car market. Appropriate levels of pricing were achieved while maintaining strong risk controls and a lean operating environment. Impairments improved during the second half of the year and this is reflected in a lower credit loss ratio of 2,58% (H1 2009: 3,29% and 2008: 2,47%).

Trading conditions are expected to improve into 2010. However, the economic recovery is fragile and there is continued uncertainty, which could negatively impact on the business and particularly the corporate and commercial businesses.

On 16 September 2009 the group announced that it had entered into a binding agreement to acquire the remaining 49,9% share in Imperial Bank from Imperial Holdings for a purchase consideration of approximately R1 775 million. This is to be settled in cash. During February 2010 final regulatory approvals were received and Nedbank Limited acquired 100% of the ordinary and preference shares in Imperial Bank.

In parallel with this process the section 54 application is being prepared and will be submitted to the Regulator and Minister of Finance to request approval to merge Nedbank Limited and Imperial Bank. This process is anticipated to take at least six months. In the interim Imperial Bank will retain its banking licence and continue operating as a separate bank. There will be no retrenchments from the integration during 2010.

This acquisition allows for greater flexibility to leverage opportunities between Nedbank Limited and Imperial Bank. It will establish Nedbank Limited as the second largest vehicle financier, with an estimated 30% share of the retail vehicle market, and third largest bank by assets in South Africa, allowing for synergies with increased economies of scale. The MFC brand will be retained in the dealer channel.

Since the initial announcements the group has invested significantly in the planning of the integration to ensure a smooth transition in line with our values and guided by legislation and fair employment practices.

# Statement of comprehensive income NII

NII grew 0,8% to R16 306 million.1

Following a 450 basis point interest rate cut during 2009 and the resulting effect of lower endowment income, the group's net interest margin decreased in line with expectations to 3,39% from 3,66% in 2008. The primary drivers of margin compression were:

- liability margin compression reflecting the higher cost of term funding;
- lower endowment on capital and non-repricing of transactional deposit accounts that are not rate-sensitive; and

 quicker downward repricing of interest-earning assets compared with interest-earning liabilities.

These were partially offset by the repricing of asset margins in line with the group's risk-based pricing policies.

### Impairments charge on loans and advances

The credit loss ratio of 1,47% for 2009 (2008: 1,17%) showed signs of improvement after having peaked at 1,67% at 31 March 2009.<sup>1</sup>

The credit cycle has to date largely impacted consumers and the smaller businesses, as reflected in the continued deterioration of retail credit loss ratios. High levels of unemployment, lower collateral values due to weak housing and vehicle markets, and delays in recoveries resulting from debt counselling have all played a part in the increase in defaulted advances in retail secured loans.

Wholesale banking credit loss ratios have improved since June 2009 and remained better than anticipated for this part of the economic cycle. On the whole credit quality in the Capital, Corporate and Business Banking books has remained within acceptable levels, although in this volatile economic environment the risk of corporate default remains high.

| Credit loss ratio (%)    | 2009 | 2008 |
|--------------------------|------|------|
| Nedbank Capital          | 0,26 | 0,06 |
| Nedbank Corporate        | 0,24 | 0,12 |
| Nedbank Business Banking | 0,52 | 0,59 |
| Nedbank Retail           | 3,08 | 2,47 |
| Imperial Bank            | 1,97 | 1,71 |
| Nedbank Group            | 1,47 | 1,17 |

Defaulted advances increased by 56,3% from R17 301 million to R27 045 million and represent 5,9% of total advances. Total impairment provisions increased by 24,7% from R7 859 million to R9 798 million. Although early arrears have improved for the last seven consecutive months in the year, defaulted advances have continued increasing albeit at a slower rate.

### NIR

NIR, including the consolidation of the Bancassurance and Wealth joint ventures, grew by 11,0% to R11 906 million (2008: R10 729 million).¹ Like-for-like NIR increased by 6,1%, driven by good growth in commission and fee income and trading income offset to an extent by fair-value gains, which dropped from R368 million in 2008 to R44 million. The drop in fair-value gains is mainly the result of the group reporting, in 2008, fair-value gains of R207 million from the mark-to-market of its own debt, which we mentioned was unlikely to be repeated and was highlighted as poor-quality income that was not attributed to capital. In 2009 fair-value gains on the group's debt amounted to R6 million.

# **COMMENTARY**

### CONTINUED

Commission and fee income was 12,4% higher, largely from volume growth in retail transactional banking and increases in fees charged across the bank.

Trading income increased by 18,6% from R1 553 million in 2008 to R1 841 million in 2009, reflecting robust trading activity in treasury, investment banking and the global market businesses.

Private equity income remained broadly flat for the year. However, underlying contributions were mixed with the recovery in the Nedbank Capital private equity portfolio being offset by the Nedbank Corporate Property private equity portfolio having a lower unrealised gain.

| NIR from private equity (Rm)              | 2009 | 2008 |
|-------------------------------------------|------|------|
| Nedbank Capital private equity            | 269  | 127  |
| Nedbank Corporate property private equity | 35   | 176  |
| Total NIR from private equity             | 304  | 303  |

Bancassurance and Wealth NIR increased by 61,7% to R1 518 million for the year, driven primarily from the consolidation of the joint ventures for seven months and with good performances from the asset management, financial planning and life insurance businesses. On a like-for-like basis NIR for Bancassurance and Wealth increased by 4,7%, with good growth in the SA businesses, but pressure on NIR in the international businesses due to the challenging economic environment.

### Expenses<sup>1</sup>

Nedbank Group continued to maintain tight control on discretionary spending while investing in strategic areas of the business. Expenses increased by 9,9% to R15 100 million (2008: R13 741 million). This increase was impacted by the consolidation of the Bancassurance and Wealth joint-venture acquisitions with effect from June 2009.

On a like-for-like basis, excluding the joint-venture acquisitions, expenses increased by 7,7%.

Staff expenses grew by 10,9%, driven by an average salary increase of 10,2% in April 2009 (with lower-paid staff receiving slightly more) and as a result of the inclusion of the abovementioned joint-venture acquisitions from 1 June 2009. Staff headcount and temporary staff decreased by 1,9% and 12,3%, respectively.

- Marketing costs were restricted to an increase of 1,4%.
- Information technology costs increased by 8,3% and related mainly to project-based software development and processing costs.
- Occupation and accommodation costs increased by 12,5% as a result of branch and office rent increases, renovations, lease cancellation costs and office relocations.

 Other expenses, which include the black economic empowerment (BEE) share-based payments charge, decreased from R194 million to R126 million.

### Associate and joint venture income<sup>1</sup>

Associate income decreased to R55 million in 2009 (2008: R154 million) as a result of the BoE Private Clients and Nedgroup Life Assurance Company (NedLife) joint-venture acquisitions that were previously accounted for as joint ventures under the equity method.

### Taxation<sup>1</sup>

The taxation charge (excluding taxation on non-trading and capital items) decreased by 29,9% from R1 757 million in 2008 to R1 232 million. The effective tax rate decreased from 21,6% in 2008 to 20,2% as a result of

- a reduced secondary tax on companies (STC) charge due to lower dividend declarations in 2009 compared with 2008 and, additionally, the interim dividend in 2008 being a full cash dividend with no scrip offer; and
- the release of tax risk provisions no longer required at December 2009.

# Non-trading and capital items1

Income after taxation from non-trading and capital items decreased to R549 million for the year (2008: R645 million). The main contribution in 2009 came from the accounting revaluation of the Bancassurance and Wealth joint ventures immediately prior to their acquisition, while in the previous year the main contributor was R622 million after-tax profit from the sale of Visa shares.

# Statement of financial position Total assets

Total assets increased by 0,6% to R571 billion (2008: R567 billion). During the year:

- cash and securities declined by 8,2% mainly from the maturing of R10 billion of additional liquid assets. This was offset by the purchase of replacement government bonds of R4 billion to hedge long-term debt instruments; and
- the group showed lower trading and derivative balances mainly arising from foreign exchange movements.

This was balanced by:

- growth in intangible assets related to the Bancassurance and Wealth joint-venture acquisitions;
- growth in investments from the first-time consolidation of NedLife; and
- · an increase in advances.

### **Advances**

Advances increased by 3,7% to R450 billion, reflecting:

- · ongoing growth in Nedbank Capital and Imperial Bank;
- · slower growth in Nedbank Corporate and Nedbank Retail; and
- reduced advances in Nedbank Business Banking due to a slowdown in client demand for credit and a reduction of single-product loans in line with the drive to reduce higher risk exposures and focus on primary clients.

Growth in advances took place across a number of categories, including personal loans, mortgage loans, preference shares, deposits placed under reverse repurchase agreements and other loans, offset by a decrease in low-margin overnight loans. Overall market share increased by 1,4%.

The group has focused on managing for value and selective asset growth while improving margins, resulting in bank advances growth and lower levels of advances in the trading portfolio. Details of advances growth by division are as follows:

| Advances (Rm)            | 2009    | 2008    | Change (%) |
|--------------------------|---------|---------|------------|
| Nedbank Capital          | 55 315  | 47 686  | 16,0       |
| Nedbank Corporate        | 137 173 | 136 222 | 0,7        |
| Nedbank Business Banking | 50 115  | 55 321  | (9,4)      |
| Nedbank Retail           | 157 500 | 150 107 | 4,9        |
| Imperial Bank            | 50 451  | 44 734  | 12,8       |
| Other                    | (253)   | 163     | (>100,0)   |
| Total                    | 450 301 | 434 233 | 3,7        |

### Deposits<sup>1</sup>

The group retained a strong ratio of advances to deposits of 96%. It grew deposits in line with its requirement to fund the growth in balance sheet assets, with deposits increasing by 0,5% to R469,4 billion (2008: R466,9 billion). In the retail deposit market current and savings account balances remain at low levels as consumers reduce debt levels. In the wholesale deposit market current and savings accounts as well as fixed deposits have increased, partially offset by a reduction in other term deposits.

Optimising and diversifying the funding mix and lengthening the profile continued to be a key management focus. Despite intense competition in the local deposit market, the group has maintained its strong deposit franchise and continues to hold the second largest share of household deposits at 24,2%. During the year a number of innovative retail deposit products were successfully introduced, including Nedbank's Equity-linked Deposit, EasyAccess Deposit and Platinum Park-It.

### Capital

Nedbank Group remains focused on optimising and strengthening its capital ratios. During 2009 these ratios have increased significantly and continue to be maintained above the group's target ratios. The group holds a surplus of R13,5 billion above its minimum total regulatory capital adequacy requirements.

|                     | 2009  | 2008  | Target   | Regulatory |
|---------------------|-------|-------|----------|------------|
| Capital adequacy    | ratio | ratio | range    | minimum    |
| Core Tier 1 ratio   | 9,9%  | 8,2%  | 7,5% to  | 5,25%      |
|                     |       |       | 9,0%     |            |
| Tier 1 ratio        | 11,5% | 9,6%  | 8,5% to  | 7,00%      |
|                     |       |       | 10,0%    |            |
| Total capital ratio | 14,9% | 12,4% | 11,5% to | 9,75%      |
|                     |       |       | 13,0%    |            |

<sup>\*</sup> Capital adequacy ratios include unappropriated profit at the year-end.

Regulatory capital adequacy ratios increased mainly due to the retention of earnings and a key focus on the optimisation of capital and risk-weighted assets, enabled by enhancing data quality and more selective asset growth using our economic-profit-based 'managing for value' philosophy. This resulted in risk-weighted assets decreasing by 8,1%, which is well below overall balance sheet growth of 0,6%. The group was also able to maintain its dividend cover at 2,309 times while increasing capital.

To increase conservatism the group increased its target debt rating (solvency standard) from A- to A for internal economic capital requirements in line with the higher target ratios for regulatory capital announced early in 2009. A more conservative definition of available financial resources to cover the economic capital requirements was also introduced.

The group currently holds a surplus of R11,8 billion against its economic capital requirements. This is calibrated to the new A debt rating including a 10% buffer, which is assessed against comprehensive stress and scenario testing.

The group's leverage ratio (total assets to ordinary shareholders equity) at 14,4 times (2008: 16,2 times) is conservative by international standards and in line with the local peer group.

In response to the global financial crisis the Basel Committee on Banking Supervision has released far-reaching new requirements and proposals related to capital, liquidity, risk management and accounting provisioning aimed at creating a more resilient global banking sector. Currently these have a targeted implementation date of the end of 2012. The impact on capital is, at this early stage, anticipated to be moderate for the major SA banks, but remains subject to a comprehensive quantitative impact study in the first half of 2010 and finalisation of the proposals by the end of 2010. The impact of the liquidity proposals would be significant on SA banks if implemented as is, but we anticipate modifications and changes appropriate for South Africa. No liquidity issues were experienced in South Africa during the global financial crisis.

### Funding and liquidity

The group's liquidity position remains sound, with a loan-to-deposit ratio of 95,9%. Management continues to focus on diversifying the funding base, lengthening the funding profile and further strengthening and increasing the liquidity buffers.

# **COMMENTARY**

### CONTINUED

In addition to the strong deposit franchise across Nedbank Retail, Nedbank Business Banking and Nedbank Corporate providing a diverse funding mix, the group successfully increased the size of its liquidity buffer in 2009 and lengthened the overall funding profile in order to achieved improved asset-to-liability matching. Increased focus on capital market issuance under the domestic medium-term note programme, the introduction of innovative fixed-deposit products for retail clients and a broader offering of money market products were the primary drivers behind the lengthening of the funding profile.

During the year the following programmes were undertaken to diversify the funding base and lengthen the bank's existing funding profile:

- the issuing of R5,6 billion of senior unsecured debt, which was five times oversubscribed;<sup>1</sup>
- the raising of R153 million in perpetual preference shares;<sup>1</sup>
- obtaining a \$100 million credit line from a foreign development bank; and <sup>1</sup>
- focusing on the retail deposit base through innovative products.<sup>1</sup>

Nedbank Group maintains a low reliance on interbank, capital market and foreign funding. The group's small proportion of foreign funding at just over 1,0% is driven by the group's regional focus where 91,4% of the group's asset base is in South Africa. Low historic reliance in the abovementioned markets creates diversification opportunities subject to pricing.

Nedbank Group continues to adopt a strategy of applying best international practice, with the Basel principles on sound liquidity management having been further embedded during this financial period.

### **Transformation**

Transformation remains a key strategic differentiator and the group continues to seek opportunities to realise its ambition of becoming a truly southern African group. There have been clear measurable shifts in attitude, culture and diversity, and this progress has raised morale in the organisation. The group was ranked as the most empowered financial institution in South Africa and the third most empowered company out of the JSE top 200 companies. Our progress is reflected in the group having been verified as a level-two BEE contributor (2008: level three) in terms of the Department of Trade and Industries (dti) Codes scorecard.

## Outlook, targets and prospects

The group currently anticipates gross domestic product (GDP) growth of around 2,2% in 2010, indicating slightly better prospects for the banking sector. The global environment and the 2010 FIFA World Cup are primary factors influencing domestic recovery, although the global recovery remains fragile and reliant on continued government support.

Locally retail trading conditions are expected to improve as disposable income stabilises, retrenchments ease, general labour conditions start improving, debt burdens moderate and house prices start to recover. Interest rates are likely to remain steady at current levels and lead to lower impairment levels. The 2010 FIFA World Cup is expected to lift confidence and encourage an increase in household credit demand and transactional banking volumes.

Fixed-investment activity is expected to remain modest as a result of excess capacity in the private sector and some loss of momentum in the government's infrastructure spending programme as several large projects around the hosting of the FIFA World Cup are completed. These developments are likely to contain corporate demand for credit, while strong competition will place pressure on margins.

Interest rate cuts from the previous year will continue to have a negative endowment effect on banking interest margins, but should be partially offset by a gradual decrease in impairments as recoveries and arrears levels improve. The reversal of provisions in the balance sheet is expected to take longer as defaulted advances continue to increase, albeit at a slower rate. The group remains cautious about impairments as, although corporate impairments have been benign, there can be large once-off charges that are difficult to predict, and it is uncertain how the current economic challenges could further impact consumers.

Nedbank Group's performance in 2010 is likely to reflect:

- · advances growth in the mid-single digits;
- pressure on interest margins remaining as a result of a continued negative endowment effect and anticipated to be compressed by a further 10 to 20 basis points;
- continued improvement of the group credit loss ratio, but remaining above our target range;
- mid double-digit NIR growth, the increase being impacted by the consolidation of the Bancassurance and Wealth jointventure acquisitions for the full period in 2010, compared with the seven months in 2009;
- lower double-digit expense growth. The increase being impacted by the consolidation of the Bancassurance and Wealth jointventure acquisitions;
- a further strengthening of capital adequacy ratios and focus on funding and liquidity; and
- a focus on extracting value from acquisitions made in 2009.

The economic environment remains fragile, presenting forecast risk. The short-term outlook for 2010 assumes that interest rates will remain unchanged for the year.

|                                             | Medium-to-long-term targets                                                                                     | 2010 outlook                           |
|---------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------|
| ROE (excluding goodwill)                    | 5% above monthly weighted average cost of ordinary shareholders' equity                                         | Improving, but below target.           |
| Efficiency ratio                            | < 50,0%                                                                                                         | Worsening, remaining above target.     |
| NIR-to-expenses                             | > 85%                                                                                                           | Improving, but below target.           |
| Growth in diluted headline EPS              | At least consumer price index + GDP growth + 5%                                                                 | Improving, forecast to exceed target.  |
| Impairment charge (credit loss ratio)       | Between 0,6% and 1,0% of average advances                                                                       | Improving, but above target.           |
| Basel II core Tier 1 capital adequacy ratio | 7,5% to 9,0%                                                                                                    | Improving, above top end of target.    |
| Basel II Tier 1 capital adequacy ratio      | 8,5% to 10,0%                                                                                                   | Improving, above top end of the range. |
| Basel II total capital adequacy ratio       | 11,5% to 13,0%                                                                                                  | Improving, above top end of the range. |
| Economic capital                            | Capitalised to 99,93% confidence interval on economic capital basis (target debt rating A including 10% buffer) | A including 10% buffer.                |
| Dividend cover policy                       | 2,25 to 2,75 times                                                                                              | 2,25 to 2,75 times.                    |

Shareholders are advised that these forecasts, objectives and targets have not been reviewed or reported on by the group's auditors.

## **Group Executive Committee**

During 2009 the group announced a new management structure. The new executive appointments were mostly internal and, with the exception of two of the appointments, all were previously in a senior management role in the same business area, ensuring a smooth transition.

- Tom Boardman, Chief Executive (CE), retires with effect from 28 February 2010, and will be succeeded by Mike Brown who has been appointed CE with effect from 1 March 2010. Mike was Chief Financial Officer (CFO) until 31 August 2009 when he was appointed CE Designate.
- Graham Dempster, Chief Operating Officer (COO) and executive director, has overall responsibility for Group Finance, Balance Sheet Management, Information Technology, Human Resources, Marketing and Corporate Affairs, and Strategic Planning.
- Raisibe Morathi, CFO and Executive Director.
- · Brian Kennedy, Managing Executive: Nedbank Capital.
- Mfundo Nkuhlu, Managing Executive: Nedbank Corporate.
- Ingrid Johnson, Managing Executive: Retail and Business Banking and with overall responsibility for Business Banking and Nedbank Retail.
- · Sandile Shabalala, Managing Executive: Business Banking.
- · Saks Ntombela, Managing Executive: Nedbank Retail.
- David Macready, Managing Executive: Bancassurance and Wealth.
- Trevor Adams, Group Executive: Balance Sheet Management.

- Ciko Thomas, Group Executive: Marketing and Corporate Affairs.
- · John Bestbier, Group Executive: Strategic Planning.

Nedbank Group would like to thank Tom Boardman for his significant contribution during his tenure as CEO.Tom implemented and successfully led the group through its turnaround. During this period, with Tom's focus on staff, the group saw a dramatic improvement in staff morale and an alignment of values. His comprehensive focus on sustainability issues saw the group becoming one of the most transformed companies in South Africa, the cementing of its position as the 'green bank', improvements in client service and support for government and communities. This has provided a solid platform for long-term, sustainable growth and has enabled the group to remain profitable in spite of the challenging operating environment.

### **Board changes**

As previously reported, the following changes were made during the course of the year:

| Independent non-executive director | Appointed        |
|------------------------------------|------------------|
| Alan Knott-Craig                   | 1 January 2009   |
| Wendy Lucas-Bull                   | 1 August 2009    |
| Jabu Moleketi                      | 1 August 2009    |
| Malcolm Wyman                      | 1 August 2009    |
| Non-executive directors            |                  |
| Julian Roberts                     | 1 December 2009  |
| Don Hope                           | 1 December 2009  |
| Executive directors                |                  |
| Graham Dempster                    | 5 August 2009    |
| Raisibe Morathi                    | 1 September 2009 |

# **COMMENTARY**

### CONTINUED

Following the retirement of Tom Boardman as CE on 28 February 2010, he has accepted the invitation from the board to serve as a non-executive director of Nedbank Group and Nedbank Limited with effect from 1 March 2010.

Rosie Harris, Lot Ndlovu and Bob Head resigned from the board on 31 March 2009, 16 October 2009 and 19 February 2010 respectively.

Michael Katz, JB Magwaza and Mafika Mkwanazi retired as independent non-executive directors with effect from 19 November 2009, each having served on the board for more than nine years.

### Accounting policies<sup>1</sup>

Nedbank Group Limited is a company domiciled in South Africa. The condensed consolidated financial results of the group at and for the year ended 31 December 2009 comprised the company and its subsidiaries and the group's interests in associates and jointly controlled entities.

Nedbank Group's principal accounting policies have been applied consistently over the current and previous financial years, except for the adoption for this year of IFRS 3: Business Combinations, IFRS 2: Vesting Conditions and Cancellations (Amendment), IAS 1: Presentation of Financial Statements (Amendment), IAS 27: Consolidated and Separate Financial Statements (Amendment), IFRS 7: Enhancing Disclosures about Fair Value and Liquidity Risk (Amendment), IAS 32: Financial Instruments: Presentation, and IAS1: Presentation of Financial Instruments — Puttable Financial Instruments Arising on Liquidation and Obligations (Amendment), IAS 39: Financial Instruments: Recognition and Measurement: Eligible Hedged Items and Clarification regarding ending Assessment of Embedded Derivatives (Amendment), IFRIC 13: Customer Loyalty Programmes and IFRIC 17: Distributions of Non-cash Assets to Owners.

Nedbank Group's consolidated financial results have been prepared in accordance with the recognition and measurement criteria of International Financial Reporting Standards (IFRS), interpretations issued by the International Financial Reporting Interpretations Committee (IFRIC) and the presentation and disclosure requirements of IAS 34: Interim Financial Reporting.

In the preparation of these financial results the group has applied key assumptions concerning the future and other indeterminate sources in recording various assets and liabilities. These assumptions were applied consistently to both the company and group financial statements for the year ended 31 December 2009. These assumptions are subject to ongoing review and possible amendments.

### Subsequent events<sup>1</sup>

As of the date of this announcement there are no adjusting post consolidated statement of financial position events to report. On 5 February 2010 approval for the acquisition of the remaining 49,9% share in Imperial Bank was obtained from the SA Reserve Bank. Further details are included in the acquisition note attached.

# Audited results - auditors' opinion

KPMG Inc and Deloitte & Touche, Nedbank Group's independent auditors, have audited the consolidated annual financial statements of Nedbank Group Limited from which the condensed consolidated financial results have been derived, and have expressed an unqualified audit opinion on the consolidated annual financial statements. The condensed consolidated financial results comprise the consolidated statement of financial position at 31 December 2009, consolidated statement of comprehensive income, condensed consolidated statement of changes in equity and condensed consolidated cash-flow statement for the year then ended, and selected explanatory notes. The selected explanatory notes are marked with ¹. The audit report is available for inspection at Nedbank Group's registered office.

## Forward-looking statement

This announcement contains certain forward-looking statements with respect to the financial condition and results of operations of Nedbank Group and its group companies, which by their nature involve risk and uncertainty because they relate to events and depend on circumstances that may or may not occur in the future. Factors that could cause actual results to differ materially from those in the forward-looking statements include, but are not limited to, global, national and regional economic conditions; levels of securities markets; interest rates; credit or other risks of lending and investment activities; as well as competitive and regulatory factors. By consequence all forward-looking statements have not been audited.

## Annual general meeting

The Nedbank Group annual general meeting will be held on Tuesday, 4 May 2010, in the Auditorium, Retail Place West, Nedbank Sandton, 135 Rivonia Road, Sandown, at 09:00.

# Capitalisation award with a cash dividend alternative<sup>1</sup>

Notice is hereby given that the directors of the company have resolved to issue fully paid ordinary shares in the company as a capitalisation award to ordinary shareholders. Ordinary shareholders will be entitled, in respect of all or part of their shareholding, to elect to receive new fully paid ordinary shares, which will be issued only to those ordinary shareholders who elect in respect of all or part of their shareholding, on or before 12:00

on Friday, 9 April 2010, in South Africa, and on or before 11:00 on Friday 9 April 2010 in Namibia to receive the capitalisation award shares. Shareholders not electing to receive new fully paid ordinary shares in respect of all or part of their shareholding will be entitled to receive a cash dividend alternative of 230 cents per ordinary share (the cash dividend alternative).

In accordance with the provisions of STRATE, the electronic se da alt

| settlement and custody system used by J. dates for the capitalisation award election alternative are as follows:  | SE Limited, the relevant | are entitled will be determined in the ratio that 230 cents per ordinary share bears to the 30-day volume-weighted average price for the company's share, to be determined no later than Tuesday, 23 March 2010. Details of the ratio will be published on SENS no later than Wednesday, 24 March 2010, at 11:00 and |
|-------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Last day to trade to participate in the capitalisation award or the cash dividend alternative                     | Wednesday, 31 March      | in the financial press the following business day. Trading in the STRATE environment does not permit fractions and fractional entitlements. Accordingly, where a shareholder's entitlement to                                                                                                                        |
| Shares trade ex the capitalisation award election and the cash dividend alternative on                            | Thursday, 1 April        | new ordinary shares calculated in accordance with the above formula gives rise to a fraction of a new ordinary share, such fraction will be rounded up to the nearest whole number, where                                                                                                                            |
| Listing of the maximum number of new ordinary shares that may be taken up in terms of the capitalisation award on | Thursday, 1 April        | the fraction is greater than or equal to 0,5, and rounded down to the nearest whole number, where the fraction is smaller than 0,5.                                                                                                                                                                                  |

the cash dividend alternative will be received Friday, 9 April Record date to participate in the

capitalisation award or receive the cash dividend alternative

Last day to elect to receive capitalisation

award shares (by 12:00), failing which

Payment of the cash dividend alternative to shareholders who have not elected to participate in the capitalisation award or have participated in the capitalisation award in respect of only part of their shareholding on

New shares issued and posted or participant or broker accounts credited regarding the shares to be issued to shareholders participating in the capitalisation award in respect of all or part of their shareholding on

The maximum number of new shares listed in terms of the capitalisation award, adjusted to reflect the actual number of shares issued in terms of the capitalisation award, on or about

Friday, 9 April

Monday, 12 April

Monday, 12 April

Friday, 16 April

Note: 1 Dematerialised shareholders are required to notify their duly appointed participant or broker of their election in terms of the capitalisation award in the manner and at the time stipulated in the agreement governing the relationship

between shareholders and their participant or broker.

A circular relating to the capitalisation award and the cash

dividend alternative will be posted to shareholders on or about

Shares may not be dematerialised or rematerialised between

Thursday, 1 April 2010, and Friday, 9 April 2010, both days inclusive.

The dates and times alongside are subject to change. Any

changes will be published on the Securities Exchange News

The number of capitalisation shares to which shareholders

Service (SENS) and in the press.

2 The right to elect capitalisation award shares in jurisdictions other than the Republic of South Africa may be restricted by law and failure to comply with any of these restrictions may constitute a violation of the securities laws of any such jurisdictions.

For and on behalf of the board

Dr RJ Khoza TA Boardman **MWT Brown** 

Chairman Chief Executive Chief Executive Designate

25 February 2010

15 March 2010.

# FINANCIAL HIGHLIGHTS FOR THE YEAR ENDED 31 DECEMBER

|                                                                            |            | % change | 2009    | 2008    |
|----------------------------------------------------------------------------|------------|----------|---------|---------|
| STATISTICS                                                                 |            |          |         |         |
| Number of shares listed                                                    | m          |          | 498,7   | 468,9   |
| Number of shares in issue excluding shares held by group entities          | m          |          | 435,7   | 409,7   |
| Weighted average number of shares                                          | m          |          | 423,4   | 405,4   |
| Diluted weighted average number of shares                                  | m          |          | 435,1   | 411,5   |
| Headline earnings per share                                                | cents      | (29,0)   | 1 010   | 1 422   |
| Diluted headline earnings per share                                        | cents      | (29,8)   | 983     | 1 401   |
| Basic earnings per share                                                   | cents      | (27,9)   | 1 140   | 1 581   |
| Diluted basic earnings per share                                           | cents      | (28,8)   | 1 109   | 1 558   |
| Ordinary dividends declared per share                                      | cents      | (29,0)   | 440     | 620     |
| – Interim                                                                  |            |          | 210     | 310     |
| – Final                                                                    |            |          | 230     | 310     |
| Dividend paid per share                                                    | cents      |          | 520     | 660     |
| Dividend cover                                                             | times      |          | 2,30    | 2,29    |
| Total assets administered by the group                                     | Rm         | 2,1      | 664 330 | 650 391 |
| Total assets                                                               | Rm         | 0,6      | 570 703 | 567 023 |
| Assets under management                                                    | Rm         | 12,3     | 93 627  | 83 368  |
| Life assurance embedded value                                              | Rm         | 40,5     | 795     | 566     |
| Life assurance value of new business                                       | Rm         | 54,5     | 187     | 121     |
| Net asset value per share                                                  | cents      | 6,8      | 9 100   | 8 522   |
| Tangible net asset value per share                                         | cents      | 3,1      | 7 398   | 7 179   |
| Closing share price                                                        | cents      | 29,9     | 12 405  | 9 550   |
| Price/earnings ratio                                                       | historical |          | 12,3    | 16,7    |
| Market capitalisation                                                      | Rbn        | 38,2     | 61,9    | 44,8    |
| Number of employees                                                        |            | (1,9)    | 27 037  | 27 570  |
| KEY RATIOS (%)                                                             |            |          |         |         |
| ROE excluding goodwill                                                     |            |          | 13,0    | 20,1    |
| Return on ordinary shareholders' equity (ROE)                              |            |          | 11,5    | 17,7    |
| Return on total assets (ROA)                                               |            |          | 0,75    | 1,09    |
| Net interest income to average interest-earning banking assets             |            |          | 3,39    | 3,66    |
| Non-interest revenue to total income                                       |            |          | 42,2    | 39,9    |
| Non-interest revenue to total expenses                                     |            |          | 78,8    | 78,1    |
| Credit loss ratio                                                          |            |          | 1,47    | 1,17    |
| Efficiency ratio                                                           |            |          | 53,5    | 51,1    |
| Efficiency ratio (excluding BEE transaction expenses)                      |            |          | 53,1    | 50,4    |
| Effective taxation rate                                                    |            |          | 20,2    | 21,6    |
| Group capital adequacy ratios: Basel II (including unappropriated profits) |            |          |         |         |
| – Core Tier I                                                              |            |          | 9,9     | 8,2     |
| – Tier 1                                                                   |            |          | 11,5    | 9,6     |
| – Total                                                                    |            |          | 14,9    | 12,4    |

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

| Interest and similar income   (12,8)   50 537   57 986   Interest expense and similar charges   (18,1)   34 231   41 816   Net interest income   1   0,8   16 306   16 170   Impairment charge on loans and advances   2   37,6   66 34   4 822   13 48   10   11 906   10 729   11 348   10   11 906   10 729   11 348   10   11 906   10 729   11 348   10   11 906   10 729   10   11 906   10 729   10   10   10   10   10   10   10   1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Net interest income         1         0,8         16 306         16 170           Impairment charge on loans and advances         2         37,6         6 634         4 822           Income from lending activities         (14,8)         9 672         11 348           Non-interest revenue         3         11,0         11 906         10 729           Operating income         (2,3)         21 578         22 077           Total expenses         4         9,9         15 100         13 741           Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Impairment charge on loans and advances         2         37,6         6 634         4 822           Income from lending activities         (14,8)         9 672         11 348           Non-interest revenue         3         11,0         11 906         10 729           Operating income         (2,3)         21 578         22 077           Total expenses         4         9,9         15 100         13 741           Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           T                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Non-interest revenue   3   11,0   11 906   10 729     Operating income   (2,3)   21 578   22 077     Total expenses   4   9,9   15 100   13 741     Operating expenses   10,5   14 974   13 547     BEE transaction expenses   (35,1)   126   194     Indirect taxation   17,1   438   374     Profit from operations before non-trading and capital items   (24,1)   6 040   7 962     Non-trading and capital items   (17,5)   624   755     Profit on sale of subsidiaries, investments, property and equipment   (17,5)   635   767     Net impairment of investments, property, equipment and capitalised development costs   (23,6)   6 664   8 718     Share of profits of associates and joint ventures   10   (64,3)   55   154     Profit before direct taxation   5   (30,0)   1 307   1 868     Direct taxation   5   (30,0)   1 307   1 868     Direct taxation   (29,9)   1 232   1 757     Taxation on non-trading and capital items   (32,4)   75   111     Profit for the year   (22,7)   5 412   7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Non-interest revenue         3         11,0         11 906         10 729           Operating income         (2,3)         21 578         22 077           Total expenses         4         9,9         15 100         13 741           Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (11)         (11)           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         5         (30,0)         1 307         1 868           Direct taxation         5         (30,0)         1 307         1 868           Direct taxation         (29,9)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Operating income         (2,3)         21 578         22 077           Total expenses         4         9,9         15 100         13 741           Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Total expenses         4         9,9         15 100         13 741           Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (11)         (11)           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Operating expenses         10,5         14 974         13 547           BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment         635         767           Net impairment of investments, property, equipment and capitalised development costs         (11)         (11)           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| BEE transaction expenses         (35,1)         126         194           Indirect taxation         17,1         438         374           Profit from operations before non-trading and capital items         (24,1)         6 040         7 962           Non-trading and capital items         (17,5)         624         756           Profit on sale of subsidiaries, investments, property and equipment of investments, property, equipment and capitalised development costs         635         767           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Indirect taxation 17,1 438 374  Profit from operations before non-trading and capital items (24,1) 6 040 7 962  Non-trading and capital items (17,5) 624 756  Profit on sale of subsidiaries, investments, property and equipment Net impairment of investments, property, equipment and capitalised development costs (11) (11)  Profit from operations (23,6) 6 664 8 718  Share of profits of associates and joint ventures 10 (64,3) 55 154  Profit before direct taxation (24,3) 6 719 8 872  Total direct taxation 5 (30,0) 1 307 1 868  Direct taxation (29,9) 1 232 1 757  Taxation on non-trading and capital items (32,4) 75 111  Profit for the year (22,7) 5 412 7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Profit from operations before non-trading and capital items  Non-trading and capital items  Profit on sale of subsidiaries, investments, property and equipment  Net impairment of investments, property, equipment and capitalised development costs  Profit from operations  Share of profits of associates and joint ventures  Profit before direct taxation  Total direct taxation  Direct taxation  Taxation on non-trading and capital items  (24,1) 6 040 7 962  (17,5) 624 756  635 767  (11) (11)  (11)  (11)  (11)  (23,6) 6 664 8 718  8 718  5 30,0 55 154  7 30,0 1 307 1 868  7 30,0 1 307 1 868  7 30,0 1 307 1 868  7 30,0 1 307 1 868  7 30,0 1 307 1 868  8 7 30,0 1 307 1 868  9 30,0 1 307 1 868  9 30,0 1 307 1 868  10 6 6 6 6 6 7 9 1 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 6 7 9 8 8 7 2  10 7 9 8 8 7 2  10 7 9 8 8 7 2  10 7 9 8 8 7 2  10 7 9 8 8 7 2  10 8 8 7 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 8 7 8  10 8 7 9 9 8 7  10 8 8 7 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 |
| Non-trading and capital items Profit on sale of subsidiaries, investments, property and equipment Net impairment of investments, property, equipment and capitalised development costs  Profit from operations Share of profits of associates and joint ventures Profit before direct taxation Total direct taxation Direct taxation Direct taxation Total direct taxation  Profit for the year  (17,5) 624 756 635 767 (11) (11) (11) (11) (11) (11) (11) (12) (13) (14) (15) (14) (15) (15) (15) (16) (17,5) 624 756 767 767 763 767 (11) (11) (11) (11) (11) (11) (11) (11                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Profit on sale of subsidiaries, investments, property and equipment Net impairment of investments, property, equipment and capitalised development costs  (11) (11)  Profit from operations  Share of profits of associates and joint ventures  10 (64,3) 55 154  Profit before direct taxation  (24,3) 6 719 8 872  Total direct taxation  5 (30,0) 1 307 1 868  Direct taxation  5 (30,0) 1 307 1 868  Direct taxation  (29,9) 1 232 1 757  Taxation on non-trading and capital items  (32,4) 75 111  Profit for the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Net impairment of investments, property, equipment and capitalised development costs         (11)         (11)           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         5         (30,0)         1 307         1 868           Direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| capitalised development costs         (11)         (11)           Profit from operations         (23,6)         6 664         8 718           Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         5         (30,0)         1 307         1 868           Direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Share of profits of associates and joint ventures         10         (64,3)         55         154           Profit before direct taxation         (24,3)         6 719         8 872           Total direct taxation         5         (30,0)         1 307         1 868           Direct taxation         (29,9)         1 232         1 757           Taxation on non-trading and capital items         (32,4)         75         111           Profit for the year         (22,7)         5 412         7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Profit before direct taxation       (24,3)       6 719       8 872         Total direct taxation       5       (30,0)       1 307       1 868         Direct taxation       (29,9)       1 232       1 757         Taxation on non-trading and capital items       (32,4)       75       111         Profit for the year       (22,7)       5 412       7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Total direct taxation       5       (30,0)       1 307       1 868         Direct taxation       (29,9)       1 232       1 757         Taxation on non-trading and capital items       (32,4)       75       111         Profit for the year       (22,7)       5 412       7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Direct taxation       (29,9)       1 232       1 757         Taxation on non-trading and capital items       (32,4)       75       111         Profit for the year       (22,7)       5 412       7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Taxation on non-trading and capital items(32,4)75111Profit for the year(22,7)5 4127 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Profit for the year (22,7) <b>5 412</b> 7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Other comprehensive income net of taxation (228) 255                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Exchange differences on translating foreign operations (335) 242                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Fair value adjustments on available-for-sale assets 21 (71)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Gains on property revaluations 86 84                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Total comprehensive income for the year (28,6) 5 184 7 259                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Profit attributable to:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Equity holders of the parent 4826 6 410                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Non-controlling interest – ordinary shareholders 6 <b>242</b> 257                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <ul><li>preference shareholders</li><li>7</li><li>344</li><li>337</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Profit for the year (22,7) <b>5 412</b> 7 004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Total comprehensive income attributable to:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Equity holders of the parent 4 603 6 665                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Non-controlling interest – ordinary shareholders 237 257                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| - preference shareholders 344 337                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Total comprehensive income for the year (28,6) 5 184 7 259                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| EARNINGS RECONCILIATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Profit attributable to equity holders of the parent (24,7) <b>4 826</b> 6 410                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Less: Non-headline earnings items 549 645                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Non-trading and capital items 624 756                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Taxation on non-trading and capital items (75) (111)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Headline earnings         (25,8)         4 277         5 765                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION

# AT 31 DECEMBER

| Rm                                                        | Note | 2009    | 2008    |
|-----------------------------------------------------------|------|---------|---------|
| ASSETS                                                    |      |         |         |
| Cash and cash equivalents                                 |      | 7 867   | 8 609   |
| Other short-term securities                               |      | 18 550  | 18 589  |
| Derivative financial instruments                          |      | 12 710  | 22 321  |
| Government and other securities                           |      | 35 983  | 42 138  |
| Loans and advances                                        | 8    | 450 301 | 434 233 |
| Other assets                                              |      | 5 455   | 6 084   |
| Clients' indebtedness for acceptances                     |      | 2 031   | 3 024   |
| Current taxation receivable                               |      | 602     | 346     |
| Investment securities                                     | 9    | 11 025  | 8 455   |
| Non-current assets held for sale                          |      | 12      | 10      |
| Investments in associate companies and joint ventures     | 10   | 924     | 1 167   |
| Deferred taxation asset                                   |      | 282     | 200     |
| Investment property                                       |      | 211     | 213     |
| Property and equipment                                    |      | 4 967   | 4 327   |
| Long-term employee benefit assets                         |      | 1 860   | 1 741   |
| Intangible assets                                         | 11   | 7 415   | 5 501   |
| Mandatory reserve deposits with central bank              |      | 10 508  | 10 065  |
| Total assets                                              |      | 570 703 | 567 023 |
| EQUITY AND LIABILITIES                                    |      |         |         |
| Ordinary share capital                                    |      | 436     | 410     |
| Ordinary share premium                                    |      | 13 728  | 11 370  |
| Reserves                                                  |      | 25 485  | 23 133  |
| Total equity attributable to equity holders of the parent |      | 39 649  | 34 913  |
| Non-controlling interest attributable to                  |      |         |         |
| – ordinary shareholders                                   | 6    | 1 849   | 1 881   |
| – preference shareholders                                 |      | 3 486   | 3 279   |
| Total equity                                              |      | 44 984  | 40 073  |
| Derivative financial instruments                          |      | 11 551  | 23 737  |
| Amounts owed to depositors                                | 13   | 469 355 | 466 890 |
| Other liabilities                                         |      | 11 252  | 9 829   |
| Liabilities under acceptances                             |      | 2 031   | 3 024   |
| Current taxation liabilities                              |      | 315     | 235     |
| Deferred taxation liabilities                             |      | 1 945   | 2 100   |
| Long-term employee benefit liabilities                    |      | 1 304   | 1 231   |
| Investment contract liabilities                           |      | 6 749   | 5 843   |
| Insurance contract liabilities                            |      | 1 133   |         |
| Long-term debt instruments                                | 14   | 20 084  | 14 061  |
| Total liabilities                                         |      | 525 719 | 526 950 |
| Total equity and liabilities                              |      | 570 703 | 567 023 |
| Guarantees on behalf of clients                           |      | 28 161  | 25 226  |

# CONDENSED CONSOLIDATED STATEMENT OF CASHFLOWS

| Rm                                                         | 2009     | 2008     |
|------------------------------------------------------------|----------|----------|
| Cash generated by operations                               | 14 915   | 14 557   |
| Change in funds for operating activities                   | (14 603) | (10 674) |
| Net cash generated by operating activities before taxation | 312      | 3 883    |
| Taxation paid                                              | (2 318)  | (2 233)  |
| Cash flows from operating activities                       | (2 006)  | 1 650    |
| Cash flows utilised by investing activities                | (3 171)  | (999)    |
| Cash flows generated/(utilised) by financing activities    | 4 878    | (685)    |
| Net decrease in cash and cash equivalents                  | (299)    | (34)     |
| Cash and cash equivalents at the beginning of the year*    | 18 674   | 18 708   |
| Cash and cash equivalents at the end of the year*          | 18 375   | 18 674   |

<sup>\*</sup> Including mandatory reserve deposits with central banks.

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Number of ordinary                                               | Ordinary<br>share        | Ordinary<br>share          | Reserves not available for | Foreign<br>currency<br>translation |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------|----------------------------|----------------------------|------------------------------------|--|
| Rm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | shares                                                           | capital                  | premium                    | distribution               | reserve                            |  |
| Balance at 31 December 2007                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 401 941 399                                                      | 402                      | 10 721                     | 113                        | 256                                |  |
| Shares issued in terms of Employee Incentive Schemes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 4 809 873                                                        | 5                        | 535                        |                            |                                    |  |
| Shares issued in terms of capitalisation award                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 4 039 422                                                        | 4                        | 455                        |                            |                                    |  |
| Shares issued in terms of BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 3 345 585                                                        | 3                        | 315                        |                            |                                    |  |
| Shares delisted in terms of BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (2 533 558)                                                      | (2)                      |                            |                            |                                    |  |
| Shares sold by group entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 19 000                                                           |                          |                            |                            |                                    |  |
| Shares acquired/cancelled by group entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (1 913 981)                                                      | (2)                      | (656)                      |                            |                                    |  |
| Shares issued by subsidiary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  |                          |                            |                            |                                    |  |
| Preference share dividend paid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                  |                          |                            |                            |                                    |  |
| Ordinary minority shareholders' share of preference dividend paid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |                          |                            |                            |                                    |  |
| Dividends paid to ordinary shareholders                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                  |                          |                            |                            |                                    |  |
| Total income and expenses for the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  | _                        | _                          | (113)                      | 289                                |  |
| Total comprehensive income for the year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                  |                          |                            |                            | 248                                |  |
| Net (expenses)/income recognised directly in equity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                  | _                        | _                          | (113)                      | 41                                 |  |
| Transfer (to)/from reserves                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  |                          |                            | (52)                       | 41                                 |  |
| Release of reserve previously not available***                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                  |                          |                            | (61)                       |                                    |  |
| Preference shares held by group entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                  |                          |                            |                            |                                    |  |
| Disposal of subsidiary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                          |                            |                            |                                    |  |
| Share-based payments reserve movements                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                          |                            |                            |                                    |  |
| Regulatory risk reserve provision                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |                          |                            |                            |                                    |  |
| Other movements                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                          |                            |                            |                                    |  |
| Balance at 31 December 2008                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 409 707 740                                                      | 410                      |                            | ·                          |                                    |  |
| Datance at 31 December 2000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 409 / 07 / 40                                                    | 410                      | 11 370                     | _                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 8 848 120                                                        | 9                        | 11 370<br>825              | _                          | 545                                |  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                          |                            | _                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 8 848 120                                                        | 9                        | 825                        | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes<br>Shares issued in terms of capitalisation award                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 8 848 120<br>7 928 235                                           | 9<br>8                   | 825<br>649                 | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 8 848 120<br>7 928 235<br>2 488 048                              | 9<br>8<br>2<br>13        | 825<br>649<br>294          | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359                | 9<br>8<br>2<br>13        | 825<br>649<br>294          | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference                                                                                                                                                                                                                                                                                                                                                                                                                                 | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -                          | 545                                |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders                                                                                                                                                                                                                                                                                                                                                                           | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | _                          |                                    |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year                                                                                                                                                                                                                                                                                                                                    | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | _                          | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year                                                                                                                                                                                                                                                                                                          | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     |                                    |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity                                                                                                                                                                                                                                        | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -                          | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves                                                                                                                                                                                                            | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities                                                                                                                                                               | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements                                                                                                                                      | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | <u>-</u>                   | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements Acquisition of subsidiary                                                                                                            | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements Acquisition of subsidiary Buy out of outside shareholders' interests                                                   | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements Acquisition of subsidiary Buy out of outside shareholders' interests Regulatory risk reserve provision                 | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements Acquisition of subsidiary Buy out of outside shareholders' interests Regulatory risk reserve provision Other movements | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | <del>-</del>               | (321)                              |  |
| Shares issued in terms of Employee Incentive Schemes Shares issued in terms of capitalisation award Shares issued in terms of BEE transaction Shares issued Shares delisted in terms of BEE transaction Shares acquired/cancelled by group entities Preference share dividend paid Ordinary minority shareholders' share of preference dividend paid Dividends paid to ordinary shareholders Total income and expenses for the year Total comprehensive income for the year Net (expenses)/income recognised directly in equity Transfer (to)/from reserves Preference shares acquired by group entities Share-based payments reserve movements Acquisition of subsidiary Buy out of outside shareholders' interests Regulatory risk reserve provision                 | 8 848 120<br>7 928 235<br>2 488 048<br>12 855 359<br>(2 388 143) | 9<br>8<br>2<br>13<br>(2) | 825<br>649<br>294<br>1 160 | -<br>-                     | (321)                              |  |

<sup>\*</sup> Represents other non-distributable revaluation surplus on capital items and non-distributable reserves transferred from other distributable reserves in order to comply with the Bank's Act 1990.

<sup>\*\*</sup> Represents the accumulated profits after distributions to shareholders and appropriations of retained earnings to other non-distributable reserves.

<sup>\*\*\*</sup> Relates to differences between the market price and the exercise price of the options granted to employees that were exercised during the current year.

| r        | Property<br>revaluation<br>reserve | Share-based<br>payment<br>reserve | Other non-<br>distributable<br>reserves* | Available-for-<br>sale reserve | Other<br>distributable<br>reserves** | Total equity attributable to equity holders of the parent                               | Non-controlling<br>interest<br>attributable<br>to ordinary<br>shareholders | Non-controlling<br>interest<br>attributable<br>to preference<br>shareholders | Total<br>shareholders'<br>equity                                                                           |
|----------|------------------------------------|-----------------------------------|------------------------------------------|--------------------------------|--------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
|          | 848                                | 874                               | 465                                      | 134                            | 16 380                               | 30 193                                                                                  | 1 511                                                                      | 3 421                                                                        | 35 125                                                                                                     |
|          |                                    |                                   |                                          |                                |                                      | 540                                                                                     |                                                                            |                                                                              | 540                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | 459                                                                                     |                                                                            |                                                                              | 459                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | 318                                                                                     |                                                                            |                                                                              | 318                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | (2)                                                                                     |                                                                            |                                                                              | (2)                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | _                                                                                       |                                                                            |                                                                              | _                                                                                                          |
|          |                                    |                                   |                                          |                                |                                      | (658)                                                                                   |                                                                            |                                                                              | (658)                                                                                                      |
|          |                                    |                                   |                                          |                                |                                      | -                                                                                       | 225                                                                        |                                                                              | 225                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | -                                                                                       |                                                                            | (341)                                                                        | (341)                                                                                                      |
|          |                                    |                                   |                                          |                                |                                      | -                                                                                       | (4)                                                                        | 4                                                                            | _                                                                                                          |
|          |                                    |                                   |                                          |                                | (2 736)                              | (2 736)                                                                                 | (81)                                                                       |                                                                              | (2 817)                                                                                                    |
|          | 103                                | 75                                | (290)                                    | (70)                           | 6 805                                | 6 799                                                                                   | 230                                                                        | 195                                                                          | 7 224                                                                                                      |
|          | 84                                 |                                   |                                          | (77)                           | 6 410                                | 6 665                                                                                   | 257                                                                        | 337                                                                          | 7 259                                                                                                      |
|          | 19                                 | 75                                | (290)                                    | 7                              | 395                                  | 134                                                                                     | (27)                                                                       | (142)                                                                        | (35)                                                                                                       |
|          | 19                                 | (113)                             | (290)                                    | 7                              | 388                                  | -                                                                                       |                                                                            |                                                                              | -                                                                                                          |
|          |                                    |                                   |                                          |                                |                                      | (61)                                                                                    |                                                                            |                                                                              | (61)                                                                                                       |
|          |                                    |                                   |                                          |                                |                                      | -                                                                                       |                                                                            | (142)                                                                        | (142)                                                                                                      |
|          |                                    |                                   |                                          |                                |                                      | -                                                                                       | (29)                                                                       |                                                                              | (29)                                                                                                       |
|          |                                    | 188                               |                                          |                                |                                      | 188                                                                                     |                                                                            |                                                                              | 188                                                                                                        |
|          |                                    |                                   | 7                                        |                                |                                      | 7                                                                                       |                                                                            |                                                                              | 7                                                                                                          |
|          |                                    |                                   | (7)                                      |                                | 7                                    | _                                                                                       | 2                                                                          |                                                                              | 2                                                                                                          |
| <u> </u> | 951                                | 949                               | 175                                      | 64                             | 20 449                               | 34 913                                                                                  | 1 881                                                                      | 3 279                                                                        | 40 073                                                                                                     |
|          |                                    |                                   |                                          |                                |                                      | 834                                                                                     |                                                                            |                                                                              | 834                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | 657                                                                                     |                                                                            |                                                                              | 657                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | 296                                                                                     |                                                                            |                                                                              | 296                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      |                                                                                         |                                                                            |                                                                              |                                                                                                            |
|          |                                    |                                   |                                          |                                |                                      | 1 173                                                                                   |                                                                            | 361                                                                          | 1 534                                                                                                      |
|          |                                    |                                   |                                          |                                |                                      | 1 173<br>(2)                                                                            |                                                                            | 361                                                                          | 1 534<br>(2)                                                                                               |
|          |                                    |                                   |                                          |                                |                                      | (2)                                                                                     |                                                                            | 361                                                                          | (2)                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | (2)<br>(574)                                                                            |                                                                            |                                                                              | (2)<br>(574)                                                                                               |
|          |                                    |                                   |                                          |                                |                                      | (2)                                                                                     |                                                                            | 361<br>(353)                                                                 | (2)                                                                                                        |
|          |                                    |                                   |                                          |                                |                                      | (2)<br>(574)<br>–                                                                       | (a)                                                                        | (353)                                                                        | (2)<br>(574)                                                                                               |
|          |                                    |                                   |                                          |                                | (2 253)                              | (2)<br>(574)<br>–<br>–                                                                  | (9)<br>(5)                                                                 |                                                                              | (2)<br>(574)<br>(353)                                                                                      |
|          | <b>51</b>                          | (74)                              | (2)                                      | 12                             | (2 253)                              | (2)<br>(574)<br>–<br>–<br>(2 253)                                                       | (5)                                                                        | (353)<br>9                                                                   | (2)<br>(574)<br>(353)<br>–<br>(2 258)                                                                      |
|          | 51<br>96                           | (74)                              | (2)                                      | 12                             | 4 939                                | (2)<br>(574)<br>–<br>–<br>(2 253)<br>4 605                                              | (5)<br>(18)                                                                | (353)<br>9<br>190                                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777                                                             |
|          | 86                                 |                                   |                                          | 12                             | 4 939<br>4 826                       | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603                                          | (5)<br>(18)<br>237                                                         | (353)<br>9<br>190<br>344                                                     | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184                                                    |
|          | 86<br>(35)                         | (74)                              | (2)                                      |                                | 4 939<br>4 826<br>113                | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2                                     | (5)<br>(18)                                                                | (353)<br>9<br>190                                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)                                           |
|          | 86                                 |                                   |                                          | 12                             | 4 939<br>4 826                       | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2                                     | (5)<br>(18)<br>237                                                         | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)                                           |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113                | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-                                | (5)<br>(18)<br>237                                                         | (353)<br>9<br>190<br>344                                                     | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)                             |
|          | 86<br>(35)                         | (74)                              | (2)                                      | 12                             | 4 939<br>4 826<br>113                | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28                     | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28                       |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113<br>135         | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28                     | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28<br>26                 |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113                | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28<br>-<br>(17)        | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28<br>26<br>(298)        |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113<br>135         | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28<br>-<br>(17)<br>(4) | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28<br>26<br>(298)<br>(4) |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113<br>135         | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28<br>-<br>(17)        | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28<br>26<br>(298)        |
|          | 86<br>(35)                         | (74)<br>(102)                     | (2)                                      | 12                             | 4 939<br>4 826<br>113<br>135         | (2)<br>(574)<br>-<br>(2 253)<br>4 605<br>4 603<br>2<br>-<br>-<br>28<br>-<br>(17)<br>(4) | (5)<br>(18)<br>237<br>(255)                                                | (353)<br>9<br>190<br>344<br>(154)                                            | (2)<br>(574)<br>(353)<br>-<br>(2 258)<br>4 777<br>5 184<br>(407)<br>-<br>(154)<br>28<br>26<br>(298)<br>(4) |

# RECONCILIATION OF SHARES IN ISSUE AND SHARE PREMIUM

# FOR THE YEAR ENDED 31 DECEMBER

Ordinary share capital and premium

|                                     |            |                          | 31 Decer    | nber 2009                          |                                    |                          |             |                                    |                                    |
|-------------------------------------|------------|--------------------------|-------------|------------------------------------|------------------------------------|--------------------------|-------------|------------------------------------|------------------------------------|
|                                     | Price<br>R | Number<br>of shares<br>m | Total<br>Rm | Ordinary<br>share<br>capital<br>Rm | Ordinary<br>share<br>premium<br>Rm | Number<br>of shares<br>m | Total<br>Rm | Ordinary<br>share<br>capital<br>Rm | Ordinary<br>share<br>premium<br>Rm |
| Total shares listed                 |            | 498,7                    | 17 419      | 499                                | 16 920                             | 468,9                    | 14 614      | 470                                | 14 144                             |
| Less: Treasury shares held          |            | 63,0                     | 3 255       | 63                                 | 3 192                              | 59,2                     | 2 834       | 60                                 | 2 774                              |
| Bought back – capital management    |            |                          |             |                                    |                                    |                          |             |                                    |                                    |
| Executed H2 2005                    | 97,2       | 1,0                      | 100         | 1                                  | 99                                 | 1,0                      | 100         | 1                                  | 99                                 |
| Executed H1 2006                    | 111,7      | 5,5                      | 616         | 6                                  | 610                                | 5,5                      | 616         | 6                                  | 610                                |
| Executed H2 2006                    | 109,2      | 8,2                      | 897         | 8                                  | 889                                | 8,2                      | 897         | 8                                  | 889                                |
| Bought back – capital management    | 109,04     | 14,7                     | 1 613       | 15                                 | 1 598                              | 14,7                     | 1 613       | 15                                 | 1 598                              |
| BEE transaction shares              |            | 40,4                     | 938         | 40                                 | 898                                | 41,9                     | 938         | 42                                 | 896                                |
| Other shares held by group entities |            | 7,9                      | 704         | 8                                  | 696                                | 2,6                      | 283         | 3                                  | 280                                |
| Net shares reported                 |            | 435,7                    | 14 164      | 436                                | 13 728                             | 409,7                    | 11 780      | 410                                | 11 370                             |

# EARNINGS PER SHARE AND WEIGHTED AVERAGE SHARES

# FOR THE YEAR ENDED 31 DECEMBER

| Earnings per share                         | Basic       | Diluted<br>basic | Headline    | Diluted<br>headline |
|--------------------------------------------|-------------|------------------|-------------|---------------------|
| December 2009                              |             |                  |             |                     |
| Earnings for the year                      | 4 826       | 4 826            | 4 277       | 4 277               |
| Weighted average number of ordinary shares | 423 428 547 | 435 070 582      | 423 428 547 | 435 070 582         |
| Earnings per share (cents)                 | 1 140       | 1 109            | 1 010       | 983                 |
| December 2008                              |             |                  |             |                     |
| Earnings for the year                      | 6 410       | 6 410            | 5 765       | 5 765               |
| Weighted average number of ordinary shares | 405 412 483 | 411 533 633      | 405 412 483 | 411 533 633         |
| Earnings per share (cents)                 | 1 581       | 1 558            | 1 422       | 1 401               |

Basic earnings and headline earnings per share are calculated by dividing the relevant earnings amount by the weighted average number of shares in issue. Fully diluted basic earnings and fully diluted headline earnings per share are calculated by dividing the relevant earnings amount by the weighted average number of shares in issue after taking the dilutive impact of potential ordinary shares to be issued into account (the estimated future dilutive shares arising from the BEE transaction as set out in note 15).

## Number of weighted average dilutive potential ordinary shares ('000)

Generally, potential shares are dilutive if the strike price + SBP charge to come < average share price for the period of R101,61 (the SBP charge to come represents the value of services to be received by Nedbank Group in exchange for these potential shares).

|                                     | Decemb              | er 2009                                   | December<br>2008                          |
|-------------------------------------|---------------------|-------------------------------------------|-------------------------------------------|
|                                     | Potential<br>shares | Weighted<br>average<br>dilutive<br>shares | Weighted<br>average<br>dilutive<br>shares |
| Traditional schemes                 | 19 145              | 7 220                                     | 4 021                                     |
| Nedcor share incentive trust (1994) | 1 870               | 545                                       | 1 027                                     |
| Nedbank Group options scheme (2005) | 16 423              | 6 220                                     | 2 588                                     |
| Matched share scheme                | 852                 | 455                                       | 406                                       |
| BEE schemes – South Africa          | 27 699              | 4 381                                     | 2 094                                     |
| Black Business Partners             | 7 891               | 1 024                                     |                                           |
| Non-executive directors             | 622                 | 171                                       | 81                                        |
| Retail                              | 5                   | 1                                         | 1 065                                     |
| Corporate                           | 10 231              | 1 976                                     |                                           |
| Black Executives                    | 1 305               | 286                                       | 226                                       |
| Black Management                    | 7 645               | 923                                       | 722                                       |
| BEE schemes – Namibia               | 519                 | 42                                        | 6                                         |
| Black Business Partners             | 200                 |                                           |                                           |
| Affinity Groups                     | 74                  |                                           |                                           |
| Education                           | 99                  |                                           |                                           |
| LTIP: Black                         | 21                  | 10                                        |                                           |
| LTIP: White                         | 50                  | 22                                        |                                           |
| Black Management                    | 75                  | 10                                        | 6                                         |
| Total                               | 47 363              | 11 643                                    | 6 121                                     |

# NEDBANK GROUP: CATEGORIES OF FINANCIAL INSTRUMENTS

# AS AT 31 DECEMBER 2009

|                                                                       |         | At fair value throug | h profit or loss |  |
|-----------------------------------------------------------------------|---------|----------------------|------------------|--|
| Rm                                                                    | TOTAL   | Held for trading     | Designated       |  |
| ASSETS                                                                |         |                      | <u> </u>         |  |
| Cash and cash equivalents                                             | 7 867   |                      |                  |  |
| Other short-term securities                                           | 18 550  | 10 316               | 5 214            |  |
| Derivative financial instruments                                      | 12 710  | 12 710               |                  |  |
| Government and other securities                                       | 35 983  | 568                  | 16 029           |  |
| Loans and advances                                                    | 450 301 | 13 858               | 37 598           |  |
| Other assets                                                          | 5 455   | 832                  | 667              |  |
| Clients' indebtedness for acceptances                                 | 2 031   |                      |                  |  |
| Current taxation receivable                                           | 602     |                      |                  |  |
| Investment securities                                                 | 11 025  | 273                  | 10 451           |  |
| Non-current assets held for sale                                      | 12      |                      |                  |  |
| Investment in associate companies and joint ventures                  | 924     |                      | 908              |  |
| Deferred taxation asset                                               | 282     |                      |                  |  |
| Investment property                                                   | 211     |                      |                  |  |
| Property and equipment                                                | 4 967   |                      |                  |  |
| Post-employment assets                                                | 1 860   |                      |                  |  |
| Intangible assets                                                     | 7 415   |                      |                  |  |
| Mandatory reserve deposits with central bank                          | 10 508  |                      |                  |  |
| Total assets                                                          | 570 703 | 38 557               | 70 867           |  |
| TOTAL EQUITY AND LIABILITIES                                          |         |                      |                  |  |
| Ordinary share capital                                                | 436     |                      |                  |  |
| Ordinary share premium                                                | 13 728  |                      |                  |  |
| Reserves                                                              | 25 485  |                      |                  |  |
| Total equity attributable to equity holders                           | 39 649  | _                    | _                |  |
| Minority shareholders' equity attributable to ordinary shareholders   | 1 849   |                      |                  |  |
| Minority shareholders' equity attributable to preference shareholders | 3 486   |                      |                  |  |
| Total equity                                                          | 44 984  | _                    | _                |  |
| Derivative financial instruments                                      | 11 551  | 11 551               |                  |  |
| Amounts owed to depositors                                            | 469 355 | 30 037               | 74 993           |  |
| Other liabilities                                                     | 11 252  | 4 895                |                  |  |
| Liabilities under acceptances                                         | 2 031   |                      |                  |  |
| Current taxation liabilities                                          | 315     |                      |                  |  |
| Deferred taxation liabilities                                         | 1 945   |                      |                  |  |
| Post-employment liability                                             | 1 304   |                      |                  |  |
| Investment contract liabilities                                       | 6 749   |                      | 6 749            |  |
| Insurance contract liabilities                                        | 1 133   |                      | 1 133            |  |
| Long-term debt instruments                                            | 20 084  |                      | 7 811            |  |
| Total liabilities                                                     | 525 719 | 46 483               | 90 686           |  |
| Total equity and liabilities                                          | 570 703 | 46 483               | 90 686           |  |

## **CLASSIFICATIONS IN TERMS OF IAS 39**

A financial asset or financial liability **at fair value through profit or loss** is an asset or liability held that was either acquired to sell or repurchase in the short term, or is managed on a portfolio basis for short-term gains, or is a derivative or is an asset or liability that has been designated for classification and valuation as fair value through profit and loss.

**Available-for-sale financial assets** are those non-derivative financial assets that are designated as available for sale or are not classified as loans and receivables, held-to-maturity investments or financial assets at fair value through profit or loss and are held at fair value with fair value gains and losses recorded directly within equity and not through profit and loss.



Loans and

Financial liabilities

Non-financial assets

Available-for-sale

Held-to-maturity

| and liabilities | at amortised cost | receivables | investments | Available-for-sale<br>financial assets |
|-----------------|-------------------|-------------|-------------|----------------------------------------|
|                 |                   | 7 867       |             |                                        |
|                 |                   |             | 978         | 2 042                                  |
|                 |                   |             |             |                                        |
|                 |                   | 5 138       | 13 444      | 804                                    |
|                 |                   | 398 845     |             |                                        |
|                 |                   | 3 956       |             |                                        |
| 2 031           |                   |             |             |                                        |
| 602             |                   |             |             | 201                                    |
| 12              |                   |             |             | 301                                    |
| 16              |                   |             |             |                                        |
| 282             |                   |             |             |                                        |
| 211             |                   |             |             |                                        |
| 4 967           |                   |             |             |                                        |
| 1 860           |                   |             |             |                                        |
| 7 415           |                   |             |             |                                        |
| , 113           |                   | 10 508      |             |                                        |
| 17 396          | _                 | 426 314     | 14 422      | 3 147                                  |
|                 |                   | 124 2 1 1   |             |                                        |
|                 |                   |             |             |                                        |
| 436             |                   |             |             |                                        |
| 13 728          |                   |             |             |                                        |
| 25 485          |                   |             |             |                                        |
| 39 649          |                   | _           | _           | _                                      |
| 1 849           |                   |             |             |                                        |
| 3 486           |                   |             |             |                                        |
| 44 984          |                   | _           | -           | _                                      |
|                 | 264 225           |             |             |                                        |
|                 | 364 325<br>6 357  |             |             |                                        |
| 2 031           | 0 557             |             |             |                                        |
| 315             |                   |             |             |                                        |
| 1 945           |                   |             |             |                                        |
| 1 304           |                   |             |             |                                        |
| 1 304           |                   |             |             |                                        |
|                 |                   |             |             |                                        |
|                 | 12 273            |             |             |                                        |
| 5 595           | 382 955           | _           | _           |                                        |
|                 |                   |             |             |                                        |

*Held-to-maturity investments* are non-derivative financial assets with fixed or determinable payments and fixed maturity date that an entity has the positive intention and ability to hold to maturity.

**Loans and receivables** are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are carried at an accrued value and not fair valued.

Financial liabilities at amortised cost are non-derivative liabilities carried at amortised cost and not fair valued.

Non-financial assets and liabilities are all other assets and liabilities, which fall outside of the scope of IAS 39.

# NEDBANK GROUP: CATEGORIES OF FINANCIAL INSTRUMENTS

# AS AT 31 DECEMBER 2008

|                                                                       |         | At fair value through | n profit or loss |  |
|-----------------------------------------------------------------------|---------|-----------------------|------------------|--|
| Rm                                                                    | TOTAL   | Held for trading      | Designated       |  |
| ASSETS                                                                |         |                       |                  |  |
| Cash and cash equivalents                                             | 8 609   |                       |                  |  |
| Other short-term securities                                           | 18 589  | 7 102                 | 4 552            |  |
| Derivative financial instruments                                      | 22 321  | 22 321                |                  |  |
| Government and other securities                                       | 42 138  | 1 247                 | 16 053           |  |
| Loans and advances                                                    | 434 233 | 10 427                | 34 280           |  |
| Other assets                                                          | 6 084   | 1 004                 | 167              |  |
| Clients' indebtedness for acceptances                                 | 3 024   |                       |                  |  |
| Current taxation receivable                                           | 346     |                       |                  |  |
| Investment securities                                                 | 8 455   | 257                   | 7 952            |  |
| Non-current assets held for sale                                      | 10      |                       |                  |  |
| Investment in associate companies and joint ventures*                 | 1 167   |                       | 867              |  |
| Deferred taxation asset                                               | 200     |                       |                  |  |
| Investment property                                                   | 213     |                       |                  |  |
| Property and equipment                                                | 4 327   |                       |                  |  |
| Post-employment assets                                                | 1 741   |                       |                  |  |
| Intangible assets                                                     | 5 501   |                       |                  |  |
| Mandatory reserve deposits with central bank                          | 10 065  |                       |                  |  |
| Total assets                                                          | 567 023 | 42 358                | 63 871           |  |
| TOTAL EQUITY AND LIABILITIES                                          |         |                       |                  |  |
| Ordinary share capital                                                | 410     |                       |                  |  |
| Ordinary share premium                                                | 11 370  |                       |                  |  |
| Reserves                                                              | 23 133  |                       |                  |  |
| Total equity attributable to equity holders                           | 34 913  | _                     | _                |  |
| Minority shareholders' equity attributable to ordinary shareholders   | 1 881   |                       |                  |  |
| Minority shareholders' equity attributable to preference shareholders | 3 279   |                       |                  |  |
| Total equity                                                          | 40 073  | _                     | _                |  |
| Derivative financial instruments                                      | 23 737  | 23 737                |                  |  |
| Amounts owed to depositors                                            | 466 890 | 19 611                | 98 976           |  |
| Other liabilities                                                     | 9 829   | 3 712                 | 50               |  |
| Liabilities under acceptances                                         | 3 024   |                       |                  |  |
| Current taxation liabilities                                          | 235     |                       |                  |  |
| Deferred taxation liabilities                                         | 2 100   |                       |                  |  |
| Post-employment liability                                             | 1 231   |                       |                  |  |
| Investment contract liabilities                                       | 5 843   |                       | 5 843            |  |
| Long-term debt instruments                                            | 14 061  |                       | 7 951            |  |
| Total liabilities                                                     | 526 950 | 47 060                | 112 820          |  |
| Total equity and liabilities                                          | 567 023 | 47 060                | 112 820          |  |

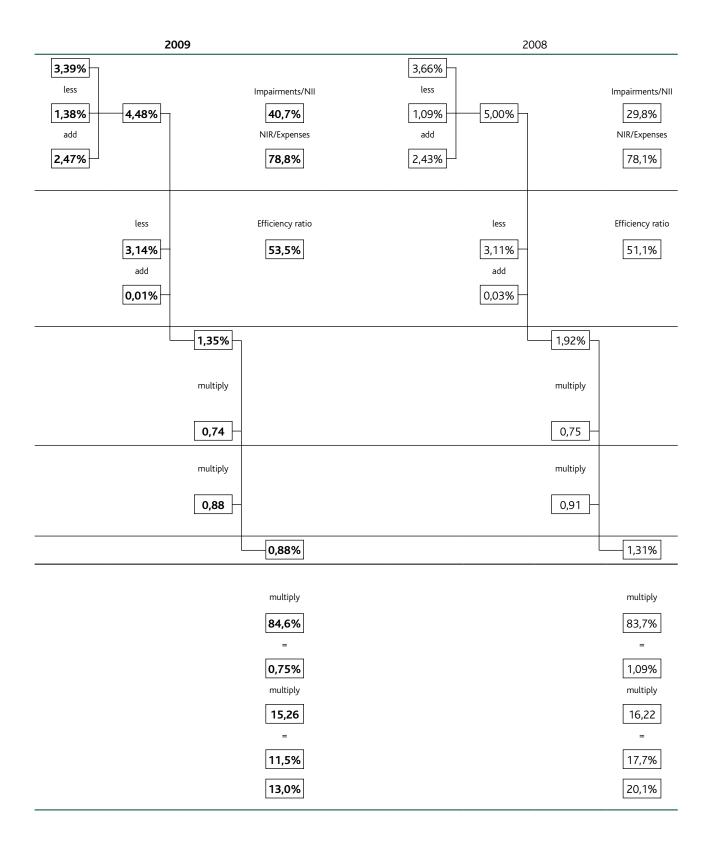
<sup>\*</sup> In terms of IFRS 7: Financial instruments and it's disclosure amendments in respect of fair value hierarchy, the Group on implementation has presented certain investments in associates as designated at fair value through profit and loss.

| Financial liabilities at amortised cost         | Loans and receivables | Held-to-maturity investments | Available-for-sale<br>financial assets |
|-------------------------------------------------|-----------------------|------------------------------|----------------------------------------|
|                                                 |                       |                              |                                        |
|                                                 | 8 609                 |                              |                                        |
|                                                 |                       | 1 770                        | 5 165                                  |
|                                                 | 5 802                 | 18 726                       | 310                                    |
|                                                 | 389 526               |                              |                                        |
|                                                 | 4 913                 |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              | 246                                    |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 | 10 065                |                              |                                        |
| _                                               | 418 915               | 20 496                       | 5 721                                  |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 | _                     | _                            | _                                      |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 | _                     | _                            | _                                      |
| 3/8 303                                         |                       |                              |                                        |
|                                                 |                       |                              |                                        |
| 0 007                                           |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
| 6 110                                           |                       |                              |                                        |
|                                                 |                       |                              |                                        |
|                                                 |                       |                              |                                        |
| 348 303<br>6 067<br>6 110<br>360 480<br>360 480 | -                     | -<br>-<br>-                  | -<br>-                                 |

# RETURN ON EQUITY DRIVERS FOR THE YEAR ENDED 31 DECEMBER

| Rm                                                | 2009     | 2008     |                                                                         |
|---------------------------------------------------|----------|----------|-------------------------------------------------------------------------|
| Net interest income                               | 16 306   | 16 170   | Net interest income/average interest-<br>earning banking assets         |
| Impairment of loans and advances                  | (6 634)  | (4 822)  | Impairments/average interest-earning banking assets                     |
| Non-interest revenue                              | 11 906   | 10 729   | Non-interest revenue/average interest-<br>earning banking assets        |
| Income from normal operations                     | 21 578   | 22 077   |                                                                         |
| Total operating expenses                          | (15 100) | (13 741) | Total expenses/average interest-earning banking assets                  |
| Share of profits of associates and joint ventures | 55       | 154      | Associate income/average interest-earning banking assets                |
| Net profit before taxation                        | 6 533    | 8 490    |                                                                         |
| Indirect taxation                                 | (438)    | (374)    |                                                                         |
| Direct taxation                                   | (1 232)  | (1 757)  | 1 – effective taxation rate                                             |
| Net profit after taxation                         | 4 863    | 6 359    |                                                                         |
| Non-controlling interest                          | (586)    | (594)    | Income attributable to minorities                                       |
| Headline earnings                                 | 4 277    | 5 765    | Headline earnings                                                       |
| Daily average interest-earning banking assets*    | 481 378  | 441 713  |                                                                         |
| Daily average total assets*                       | 522 234  | 483 419  | Interest-earning banking assets/daily average total assets              |
| Simple average total assets                       | 568 863  | 527 940  | Return on total assets                                                  |
| Simple average shareholders' funds                | 37 281   | 32 553   | Gearing                                                                 |
|                                                   |          |          | Return on ordinary shareholders' equity (ROE)<br>ROE excluding goodwill |

<sup>\*</sup> Average calculated on a 365/366-day basis.



# OPERATIONAL SEGMENTAL REPORTING

| Consolidated statement of financial position (Rm)   | Nedban       | k Group | Nedbank | Capital | Nedbank |         |   |
|-----------------------------------------------------|--------------|---------|---------|---------|---------|---------|---|
| , , , , , , , , , , , , , , , , , , ,               | 2009         | 2008    | 2009    | 2008    | 2009    | 2008    |   |
| ASSETS                                              |              |         |         |         |         |         |   |
| Cash and cash equivalents                           | 18 375       | 18 674  | 2 875   | 2 488   | 1 807   | 2 381   |   |
| Other short-term securities                         | 18 550       | 18 589  | 12 233  | 8 880   | 949     | 756     |   |
| Derivative financial instruments                    | 12 710       | 22 321  | 12 471  | 21 972  | 79      | 36      |   |
| Government and other securities                     | 35 983       | 42 138  | 12 519  | 11 466  | 4 060   | 4 207   |   |
| Advances and other accounts                         | 450 301      | 434 233 | 55 315  | 47 686  | 137 173 | 136 222 |   |
| Other assets                                        | 34 784       | 31 068  | 3 393   | 3 473   | 4 538   | 4 904   |   |
| Intergroup assets                                   |              |         | 97 754  | 92 741  |         |         |   |
| Total assets                                        | 570 703      | 567 023 | 196 560 | 188 706 | 148 606 | 148 506 | - |
| EQUITY AND LIABILITIES                              |              |         |         |         |         |         |   |
| Amounts owed to depositors                          | 469 355      | 466 890 | 175 041 | 157 017 | 119 811 | 133 798 |   |
| Other liabilities                                   | 24 729       | 22 262  | 6 399   | 4 844   | 2 417   | 3 600   |   |
| Derivative financial instruments                    | 11 551       | 23 737  | 11 404  | 23 521  | 76      | 35      |   |
| Intergroup liabilities                              | 11 331       | L3 131  | 11707   | LJ JL I | 21 029  | 5 026   |   |
| Long-term debt instruments                          | 20 084       | 14 061  | 739     |         | 21029   | 172     |   |
| Allocated capital                                   | 44 984       | 40 073  | 2 977   | 3 324   | 5 271   | 5 875   |   |
| Total equity and liabilities                        | 570 703      | 567 023 | 196 560 | 188 706 | 148 606 | 148 506 |   |
| Consolidated statement of comprehensive income (Rm) | ,            |         | ,       |         |         |         |   |
| Net interest income                                 | 16 306       | 16 170  | 1 111   | 938     | 2 966   | 2 671   |   |
| Impairment charge on loans and advances             | 6 634        | 4 822   | 141     | 36      | 327     | 141     |   |
| Income from lending activities                      | 9 672        | 11 348  | 970     | 902     | 2 639   | 2 530   |   |
| Non-interest revenue                                | 11 906       | 10 729  | 2 235   | 1 782   | 1 490   | 1 455   |   |
| Operating income                                    | 21 578       | 22 077  | 3 205   | 2 684   | 4 129   | 3 985   |   |
| Total expenses                                      | 15 100       | 13 741  | 1 605   | 1 419   | 2 047   | 1 964   |   |
| Operating expenses                                  | 14 974       | 13 547  | 1 570   | 1 387   | 2 021   | 1 939   |   |
| BEE transaction expenses                            | 126          | 194     | 35      | 32      | 26      | 25      |   |
| Indirect taxation                                   | 438          | 374     | 23      | 24      | 28      | 24      |   |
| Profit/(Loss) from operations                       | 6 040        | 7 962   | 1 577   | 1 241   | 2 054   | 1 997   |   |
| Share of profits of associates and joint ventures   | 55           | 154     |         |         | (1)     | 9       |   |
| Profit/(Loss) before direct taxation                | 6 095        | 8 116   | 1 577   | 1 241   | 2 053   | 2 006   |   |
| Direct taxation                                     | 1 232        | 1 757   | 230     | (32)    | 501     | 426     |   |
| Profit/(Loss) after taxation                        | 4 863        | 6 359   | 1 347   | 1 273   | 1 552   | 1 580   | - |
| Profit attributable to:                             |              |         |         |         |         | ,       |   |
| Non-controlling interest – ordinary shareholders    | 242          | 257     | (2)     | 7       | 18      | 16      |   |
| – preference shareholders                           | 344          | 337     | . ,     |         | -       | _       |   |
| Headline earnings                                   | 4 277        | 5 765   | 1 349   | 1 266   | 1 534   | 1 564   |   |
| Selected ratios                                     |              |         |         |         |         |         |   |
| Average interest-earning banking assets (Rm)        | 481 378      | 441 713 | 139 087 | 106 770 | 142 908 | 144 288 |   |
| Return on average assets (%)                        | 0,8+         | 1,1+    | 0,7     | 0,8     | 1,0     | 1,1     |   |
| Return on risk-adjusted capital (%)                 | 0,5<br>11,5⁺ | 17,7+   | 45,3    | 38,1    | 29,1    | 26,6    |   |
| Interest margin (%)*                                | 3,39         | 3,66    | 0,80    | 0,88    | 2,08    | 1,85    |   |
| Non-interest revenue to gross income (%)            | 42,2         | 39,9    | 66,8    | 65,5    | 33,4    | 35,3    |   |
| Non-interest revenue to total expenses (%)          | 78,8         | 78,1    | 139,3   | 125,6   | 72,8    | 74,1    |   |
| Credit loss ratio (%)                               | 1,47         | 1,17    | 0,26    | 0,06    | 0,24    | 0,12    |   |
| Efficiency ratio (%)                                | 53,5         | 51,1    | 48,0    | 52,2    | 45,9    | 47,6    |   |
| Efficiency ratio (excluding BEE) (%)                | 53,1         | 50,4    | 46,9    | 51,0    | 45,4    | 47,0    |   |
| Effective taxation rate (%)                         | 20,2         | 21,6    | 14,6    | (2,6)   | 24,4    | 21,2    |   |
| Contribution to group economic profit (Rm)          | (74)         | 1 790   | 955     | 805     | 836     | 749     |   |
| Number of employees                                 | 27 037       | 27 570  | 695     | 693     | 3 719   | 3 911   |   |
|                                                     |              |         |         |         |         |         |   |

<sup>+</sup> These ratios were calculated on simple average amounts.

<sup>\*</sup> Cluster margins include internal assets.

| Nedbank<br>Banl |              | Nedban       | k Retail | Imperia | ıl Bank | Shared Se | ervices | Central Mar     | nagement   | Elimin    | ations    |
|-----------------|--------------|--------------|----------|---------|---------|-----------|---------|-----------------|------------|-----------|-----------|
| 2009            | 2008         | 2009         | 2008     | 2009    | 2008    | 2009      | 2008    | 2009            | 2008       | 2009      | 2008      |
|                 |              |              |          |         |         |           |         |                 |            |           |           |
|                 | (1)          | 1 686        | 1 780    | 1 216   | 1 102   | 194       | 108     | 10 597          | 10 816     |           |           |
|                 | (1)          | 3 021        | 6 935    | 2 347   | 1 563   | דכו       | 100     | 10 337          | 455        |           |           |
|                 |              | 13           | 280      | 18      | 19      |           |         | 129             | 14         |           |           |
|                 |              | 13           | 200      |         |         |           |         |                 |            |           |           |
| F0 44F          | FF 224       | 457.500      | 150 107  | 207     | 534     | 424       | 0.4     | 19 197          | 25 931     |           |           |
| 50 115          | 55 321       | 157 500      | 150 107  | 50 451  | 44 734  | 121       | 94      | (374)           | 69         |           |           |
| 809             | 881          | 15 637       | 11 861   | 1 088   | 784     | 7 116     | 6 171   | 2 203           | 2 994      |           | ,         |
| 28 462          | 23 445       |              |          | 333     | 32      |           |         | 2 735           | (3 640)    | (129 284) | (112 578) |
| 79 386          | 79 646       | 177 857      | 170 963  | 55 660  | 48 768  | 7 431     | 6 373   | 34 487          | 36 639     | (129 284) | (112 578) |
|                 |              |              |          |         |         |           |         |                 |            |           |           |
| 75 021          | 74 242       | 98 151       | 98 861   | 1 181   | 1 361   | 340       | 301     | (190)           | 1 310      |           |           |
| 1 007           | 1 089        | 10 939       | 8 330    | 420     | 321     | 3 842     | 3 428   | (295)           | 650        |           |           |
| 1 007           | 1 003        | 4            | 84       | 52      | 78      | 1         | 3 120   | 14              | 19         |           |           |
|                 |              | 56 995       | 52 335   | 49 099  | 42 856  | 2 160     | 1 585   | 1               | 10 776     | (129 284) | (112 578) |
|                 |              | 2 019        | 2 031    | 1 147   | 792     | 2 100     | 1 202   | 16 177          |            | (123 204) | (112 370) |
| 2 250           | 4 21 5       |              |          |         |         | 1 000     | 1.050   |                 | 11 066     |           |           |
| 3 358           | 4 315        | 9 749        | 9 322    | 3 761   | 3 360   | 1 088     | 1 059   | 18 780          | 12 818     | (420.204) | (442.570) |
| 79 386          | 79 646       | 177 857      | 170 963  | 55 660  | 48 768  | 7 431     | 6 373   | 34 487          | 36 639     | (129 284) | (112 578) |
|                 |              |              |          |         |         |           |         |                 |            |           |           |
| 2 710           | 3 227        | 7 016        | 7 497    | 2 033   | 1 733   | (191)     | (361)   | 661             | 465        |           |           |
| 284             | 330          | 4 925        | 3 630    | 957     | 701     | ` 1       | (1)     | (1)             | (15)       |           |           |
| 2 426           | 2 897        | 2 091        | 3 867    | 1 076   | 1 032   | (192)     | (360)   | 662             | 480        | _         | _         |
| 1 211           | 1 123        | 6 494        | 5 546    | 199     | 88      | 387       | 362     | (33)            | 449        | (77)      | (76)      |
| 3 637           | 4 020        | 8 585        | 9 413    | 1 275   | 1 120   | 195       | 2       | 629             | 929        | (77)      | (76)      |
| 2 119           | 2 055        | 8 762        | 7 973    | 626     | 525     | 84        | 132     | (66)            | (251)      | (77)      | (76)      |
| 2 111           | 2 048        | 8 727        | 7 881    | 626     | 525     | 42        | 90      | (46)            | (247)      | (77)      | (76)      |
| 8               | 7            | 35           | 92       | 020     | 323     | 42        | 42      | (20)            | (4)        | (**)      | (, 0)     |
| 22              | 19           | 191          | 173      | 50      | 51      | 122       | 80      | 2               | 3          |           |           |
| 1 496           | 1 946        | (368)        | 1 267    | 599     | 544     | (11)      | (210)   | 693             | 1 177      |           |           |
| 1 450           | 1310         | 56           | 146      | 333     | 311     | (,        | (210)   | 033             | (1)        |           |           |
| 1 496           | 1 946        | (312)        | 1 413    | 599     | 544     | (11)      | (210)   | 693             | 1 176      | _         |           |
| 441             | 586          | (166)        | 357      | 168     | 182     | (114)     | (178)   | 202             | 416        |           |           |
| 1 055           | 1 360        | (146)        | 1 056    | 431     | 362     | 133       | (32)    | 491             | 760        |           |           |
| 1 033           | 1 300        | (140)        | 1 030    | 10      | 302     | 133       | (32)    | <del>1</del> 31 | 700        | _         | _         |
|                 |              | 10           | 54       | 215     | 181     |           |         | 1               | (1)        |           |           |
|                 |              | 10           | 34       | 15      | 15      |           |         | 329             | (1)<br>322 |           |           |
| 1.055           | 1 200        | (150)        | 1 002    |         |         | 122       | (22)    |                 |            |           |           |
| 1 055           | 1 360        | (156)        | 1 002    | 201     | 166     | 133       | (32)    | 161             | 439        |           | _         |
|                 |              |              |          |         |         |           |         |                 |            |           |           |
| 80 023          | 76 861       | 160 037      | 151 974  | 49 055  | 41 554  | 126       | 104     | 21 288          | 19 286     | (111 146) | (99 124)  |
| 1,3             | 1,8          | (0,1)        | 0,6      | 0,8     | 0,8     |           |         |                 |            | , ,       |           |
| 31,4            | 31,5         | (1,6)        | 10,8     | 13,2    | 13,2    |           |         |                 |            |           |           |
| 3,39            | 4,20         | 4,38         | 4,93     | 4,14    | 4,17    |           |         |                 |            |           |           |
| 30,9            | 25,8         | 48,1         | 42,5     | 8,9     | 4,8     |           |         |                 |            |           |           |
| 57,1            | 54,6         | 74,1         | 69,6     | 31,8    | 16,8    |           |         |                 |            |           |           |
| 0,52            | 0,59         | 3,08         | 2,47     | 1,97    | 1,71    |           |         |                 |            |           |           |
| 54,1            | 47,2         | 64,9         | 61,1     | 28,0    | 28,8    |           |         |                 |            |           |           |
|                 |              |              |          |         |         |           |         |                 |            |           |           |
| 53,9            | 47,1<br>20.1 | 64,6<br>53.1 | 60,4     | 28,0    | 28,8    |           |         |                 |            |           |           |
| 29,5            | 30,1         | 53,1         | 25,3     | 28,1    | 33,5    | /4.4\     | (470)   | (4.247)         | (222)      |           |           |
| 610             | 762          | (1 448)      | (291)    | 201     | 166     | (11)      | (179)   | (1 217)         | (222)      |           |           |
| 2 229           | 2 281        | 16 058       | 16 461   | 1 107   | 1 148   | 3 212     | 3 060   | 17              | 16         |           |           |
|                 |              |              |          |         |         |           |         |                 |            |           |           |

# NEDBANK CORPORATE SEGMENTAL REPORT

# FOR THE YEAR ENDED 31 DECEMBER

|                                              | Corporate Banking |         | Property F | inance |  |
|----------------------------------------------|-------------------|---------|------------|--------|--|
|                                              | 2009              | 2008    | 2009       | 2008   |  |
| Headline earnings (Rm)                       | 812               | 648     | 548        | 800    |  |
| Return on risk adjusted capital (%)          | 39,9              | 32,6    | 20,7       | 23,7   |  |
| Return on average assets (%)                 | 0,55              | 0,45    | 0,79       | 1,32   |  |
| Credit loss ratio (%)                        | 0,12              | 0,12    | 0,35       | 0,07   |  |
| Non-interest revenue to total expenses (%)   | 66,1              | 63,1    | 69,1       | 91,2   |  |
| Efficiency ratio (%)                         | 44,7              | 50,8    | 33,7       | 31,0   |  |
| Impairment charge on loans and advances (Rm) | 80                | 71      | 213        | 38     |  |
| Total assets (Rm)                            | 137 805           | 149 314 | 72 497     | 69 235 |  |
| Average total assets (Rm)                    | 147 020           | 144 987 | 68 971     | 60 398 |  |
| Total advances (Rm)                          | 66 440            | 70 541  | 62 640     | 59 816 |  |
| Average total advances (Rm)                  | 68 590            | 59 770  | 60 152     | 51 215 |  |
| Total deposits (Rm)                          | 107 835           | 124 130 | 66         | 116    |  |
| Average total deposits (Rm)                  | 120 250           | 124 775 | 85         | 122    |  |
| Allocated capital (Rm)                       | 2 035             | 1 990   | 2 642      | 3 372  |  |

<sup>\*</sup> Includes Centralised Credit, Risk, HR, Finance, Shared Services, Transactional Banking, MBCA and Eliminations.

# NEDBANK BUSINESS BANKING SEGMENTAL REPORT

|                                              | 2009   | 2008   |
|----------------------------------------------|--------|--------|
| Headline earnings (Rm)                       | 1 055  | 1 360  |
| Return on risk adjusted capital (%)          | 31,4   | 31,5   |
| Return on average assets (%)                 | 1,32   | 1,77   |
| Credit loss ratio (%)                        | 0,52   | 0,59   |
| Non-interest revenue to total expenses (%)   | 57,1   | 54,6   |
| Efficiency ratio (%)                         | 54,1   | 47,2   |
| Impairment charge on loans and advances (Rm) | 284    | 330    |
| Total assets (Rm)                            | 79 386 | 79 646 |
| Average total assets (Rm)                    | 79 962 | 76 788 |
| Total advances (Rm)                          | 50 115 | 55 321 |
| Average total advances (Rm)                  | 52 820 | 54 524 |
| Total deposits (Rm)                          | 75 021 | 74 242 |
| Average total deposits (Rm)                  | 75 478 | 71 403 |
| Allocated capital (Rm)                       | 3 358  | 4 315  |
|                                              |        |        |



| Afric  | a     | Other*   |          | Total   |         |
|--------|-------|----------|----------|---------|---------|
| 2009   | 2008  | 2009     | 2008     | 2009    | 2008    |
| 117    | 94    | 57       | 22       | 1 534   | 1 564   |
| 21,7   | 19,7  |          |          | 29,1    | 26,6    |
| 1,11   | 0,99  |          |          | 1,04    | 1,06    |
| 0,52   | 0,56  |          |          | 0,24    | 0,12    |
| 63,1   | 53,6  |          |          | 72,8    | 74,1    |
| 70,9   | 71,7  |          |          | 46,0    | 47,6    |
| 34     | 32    |          |          | 327     | 141     |
| 10 969 | 9 828 | (72 665) | (79 871) | 148 606 | 148 506 |
| 10 531 | 9 532 | (79 648) | (67 283) | 146 874 | 147 634 |
| 7 396  | 5 699 | 697      | 166      | 137 173 | 136 222 |
| 6 579  | 5 650 | 422      | 1 198    | 135 743 | 117 833 |
| 9 462  | 8 242 | 2 448    | 1 310    | 119 811 | 133 798 |
| 9 297  | 8 452 | 2 274    | 3 674    | 131 906 | 137 023 |
| 538    | 477   | 56       | 36       | 5 271   | 5 875   |

# NEDBANK RETAIL SEGMENTAL REPORT

# FOR THE YEAR ENDED 31 DECEMBER

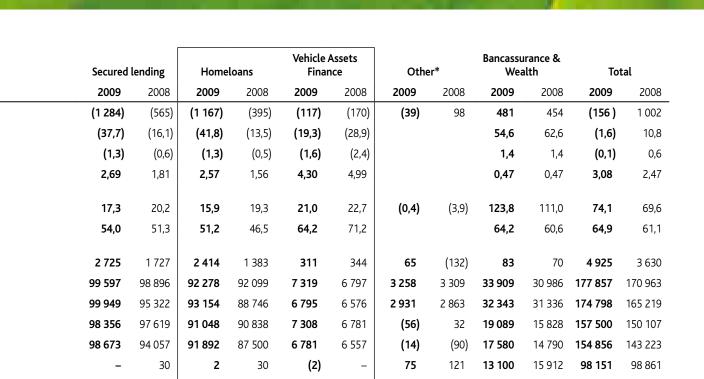
|                                              | Small B |        | Card  |       | Transactional and Personal loans Investment Products |       |        | Private Bank |        |        |  |
|----------------------------------------------|---------|--------|-------|-------|------------------------------------------------------|-------|--------|--------------|--------|--------|--|
|                                              | 2009    | 2008   | 2009  | 2008  | 2009                                                 | 2008  | 2009   | 2008         | 2009   | 2008   |  |
| Headline earnings (Rm)                       | 33      | 201    | 362   | 225   | 263                                                  | 241   | 59     | 300          | (31)   | 48     |  |
| Return on risk adjusted capital (%)          | 3,7     | 24,7   | 21,0  | 14,2  | 18,1                                                 | 18,4  | 6,4    | 31,1         | (7,2)  | 13,1   |  |
| Return on average assets (%)                 | 0,2     | 1,4    | 4,2   | 2,7   | 2,6                                                  | 3,6   | 0,1    | 0,6          | (0,2)  | 0,4    |  |
| Credit loss ratio (%)                        | 3,35    | 3,29   | 7,65  | 9,41  | 10,29                                                | 10,32 | 8,46   | 12,84        | 1,39   | 0,63   |  |
| Non-interest revenue to total expenses (%)   | 55,8    | 53.7   | 120,5 | 121,1 | 58,3                                                 | 42,4  | 57,3   | 56,0         | 35,2   | 29,1   |  |
| Efficiency ratio (%)                         | 67,3    | 59,5   | 59,7  | 60,7  | 40,4                                                 | 42,5  | 93,4   | 80,4         | 76,6   | 75,5   |  |
| Impairment charge on loans and advances (Rm) | 413     | 339    | 558   | 695   | 801                                                  | 687   | 109    | 177          | 171    | 68     |  |
| Total assets (Rm)                            | 11 823  | 11 571 | 7 401 | 7 472 | 8 589                                                | 6 350 | 789    | 828          | 12 491 | 11 551 |  |
| Average total assets (Rm)                    | 11 820  | 10 061 | 7 296 | 7 646 | 7 282                                                | 6 208 | 997    | 1 146        | 12 180 | 10 637 |  |
| Total advances (Rm)                          | 11 795  | 11 548 | 6 731 | 6 584 | 8 344                                                | 6 139 | 771    | 819          | 12 470 | 11 538 |  |
| Average total advances (Rm)                  | 11 782  | 10 028 | 6 664 | 6 802 | 7 037                                                | 5 929 | 972    | 1 087        | 12 162 | 10 620 |  |
| Total deposits (Rm)                          | 16 098  | 14 902 | 825   | 1 033 | 6                                                    | 3     | 57 456 | 56 375       | 10 591 | 10 485 |  |
| Average total deposits (Rm)                  | 15 244  | 13 375 | 958   | 1 024 | 44                                                   | 42    | 56 540 | 52 376       | 10 367 | 9 033  |  |
| Allocated capital (Rm)                       | 900     | 814    | 1 724 | 1 582 | 1 452                                                | 1 308 | 924    | 965          | 426    | 366    |  |

<sup>\*</sup> Includes Retail Central unit, Marketing, Risk, Shared Services and Divisional Management.

Prior year Alco charges and transfer pricing have been restated in line with the current reporting structure.

# NEDBANK RETAIL - BANCASSURANCE

| Rm                                                               | % change | 2009    | 2008    |
|------------------------------------------------------------------|----------|---------|---------|
| New Business premiums                                            |          |         |         |
| Credit, Single Life and Simple Investment Products (Nedlife)     | 28,2     | 780,1   | 608,3   |
| Short-term Insurance (Nedic & NGIB)                              | 4,8      | 1 145,7 | 1 092,9 |
| Advise-based products (NFP)                                      | 35,7     | 6 911,4 | 5 091,7 |
| Life                                                             | (1,7)    | 1 404,2 | 1 429,0 |
| Non-life                                                         | 51,4     | 4 958,8 | 3 274,5 |
| Nedbank Preference Shares                                        | 41,3     | 548,4   | 388,2   |
| Total                                                            | 30,1     | 8 837,2 | 6 792,9 |
| % Group via NFP                                                  | -        | 91%     | 89%     |
| Advised-based products (NFP) APE                                 | 16,8     | 759,2   | 649,9   |
| Group                                                            | 24,1     | 639,3   | 515,1   |
| Non-group                                                        | (11,1)   | 119,9   | 134,8   |
| Credit, Single Life and Simple Investment Products (Nedlife) APE | 29,7     | 561,5   | 433,4   |



589

159

40

112

49

14 765

880

17 487

725

98 081

9 749

93 455

9 322

4

3 403

6

3 513

4

2 793

6

2 924

610

# OPERATIONAL STATISTICS

# FOR THE YEAR ENDED 31 DECEMBER

### Nedbank Retail

| Classification of Clients | Number of clients               | Number of<br>internet<br>banking<br>clients | Number of branches                      | Banking<br>outlets<br>including<br>kiosks | Private bank<br>suites | Mobile<br>sales     |
|---------------------------|---------------------------------|---------------------------------------------|-----------------------------------------|-------------------------------------------|------------------------|---------------------|
| 2009                      | 4 831 133                       | 439 609                                     | 438                                     | 75                                        | 18                     | 72                  |
| 2008                      | 4 368 552                       | 388 387                                     | 444                                     | 42                                        | 19                     | 101                 |
|                           | Number of personal loans kiosks | Number of<br>personal<br>loans<br>branches  | POS devices<br>enabled for<br>cash back | Number<br>of ATMs                         | Number<br>of SSTs      | Number of employees |
| 2009                      | 250                             | 30                                          | 3 027                                   | 1 874                                     | 379                    | 16 058              |
| 2008                      | 230                             | 26                                          | 3 075                                   | 1 747                                     | 374                    | 16 461              |

# **Nedbank Corporate**

| Classification of clients            |                   | Number of                                     |                           |                                  |                     |
|--------------------------------------|-------------------|-----------------------------------------------|---------------------------|----------------------------------|---------------------|
|                                      | Number of clients | electronic<br>banking<br>clients/<br>profiles | Number of<br>ATM's Africa | Number of locations/<br>branches | Number of employees |
| 2009                                 |                   |                                               |                           |                                  |                     |
| Corporate Banking (Turnover > R400m) | 526               | 2 791                                         |                           | 5                                | 294                 |
| Property Finance                     | 4 658             |                                               |                           | 7                                | 434                 |
| Africa                               | 181 594           | 12 784                                        | 68                        | 42                               | 1 133               |
| Other                                | 10 503            | 3 716                                         | 6                         | 5                                | 1 858               |
| Total                                | 197 281           | 19 291                                        | 74                        | 59                               | 3 719               |
| 2008                                 |                   |                                               |                           |                                  |                     |
| Corporate Banking (Turnover > R400m) | 523               | 2 831                                         |                           | 5                                | 302                 |
| Property Finance                     | 5 069             |                                               |                           | 7                                | 457                 |
| Africa                               | 160 217           | 10 561                                        | 65                        | 41                               | 1 218               |
| Other                                | 20 693            | 2 956                                         | 6                         | 5                                | 1 934               |
| Total                                | 186 502           | 16 348                                        | 71                        | 58                               | 3 911               |

# **Nedbank Business Banking**

| Classification of clients | Number of<br>clients | Number of<br>electronic<br>banking<br>clients/<br>profiles | Number of<br>locations/<br>branches | Number of employees |
|---------------------------|----------------------|------------------------------------------------------------|-------------------------------------|---------------------|
| 2009                      | 22 657               | 19 056                                                     | 67                                  | 2 229               |
| 2008                      | 23 996               | 17 576                                                     | 73                                  | 2 281               |

# Imperial Bank

| Classification of clients | Number of clients | Number of branches | Number of employees |
|---------------------------|-------------------|--------------------|---------------------|
| 2009                      | 392 888           | 15                 | 1 107               |
| 2008                      | 343 003           | 15                 | 1 148               |

# ASSETS UNDER MANAGEMENT

## AT 31 DECEMBER

| Rm                                                  |             |             | 2009            | 2008   |
|-----------------------------------------------------|-------------|-------------|-----------------|--------|
| Fair value of funds under management – by type      |             |             |                 |        |
| Unit trusts                                         |             |             | 48 335          | 38 229 |
| Third party                                         |             |             | 3 144           | 3 192  |
| Private clients                                     |             |             | 42 148          | 41 947 |
|                                                     |             |             | 93 627          | 83 368 |
| Fair value of funds under management – by geography |             |             |                 |        |
| South Africa                                        |             |             | 79 108          | 67 390 |
| Rest of World                                       |             |             | 14 519          | 15 978 |
|                                                     |             |             | 93 627          | 83 368 |
|                                                     |             | 2           | 009             |        |
| Rm                                                  | Unit trusts | Third party | Private clients | Total  |

|                                                                | 2009        |             |                 |          |  |  |  |  |
|----------------------------------------------------------------|-------------|-------------|-----------------|----------|--|--|--|--|
| Rm                                                             | Unit trusts | Third party | Private clients | Total    |  |  |  |  |
| Reconciliation of movement in funds under management – by type |             |             |                 |          |  |  |  |  |
| Opening balance at 31 December 2008                            | 38 229      | 3 192       | 41 947          | 83 368   |  |  |  |  |
| Inflows                                                        | 22 523      | 1 428       | 12 780          | 36 731   |  |  |  |  |
| Outflows                                                       | (16 266)    | (1 570)     | (14 470)        | (32 306) |  |  |  |  |
| Mark-to-market value adjustment                                | 4 561       | 131         | 2 079           | 6 771    |  |  |  |  |
| Foreign currency translation differences                       | (712)       | (37)        | (188)           | (937)    |  |  |  |  |
| Closing balance – 31 December 2009                             | 48 335      | 3 144       | 42 148          | 93 627   |  |  |  |  |
|                                                                |             |             |                 |          |  |  |  |  |

|                                                                     | 2009         |               |          |  |  |  |
|---------------------------------------------------------------------|--------------|---------------|----------|--|--|--|
| Rm                                                                  | South Africa | Rest of world | Total    |  |  |  |
| Reconciliation of movement in funds under management – by geography |              |               |          |  |  |  |
| Opening balance at 31 December 2008                                 | 67 390       | 15 978        | 83 368   |  |  |  |
| Inflows                                                             | 31 981       | 4 750         | 36 731   |  |  |  |
| Outflows                                                            | (26 178)     | (6 128)       | (32 306) |  |  |  |
| Mark-to-market value adjustment                                     | 5 915        | 856           | 6 771    |  |  |  |
| Foreign currency translation differences                            | _            | (937)         | (937)    |  |  |  |
| Closing balance – 31 December 2009                                  | 79 108       | 14 519        | 93 627   |  |  |  |

# GEOGRAPHICAL SEGMENTAL REPORTING FOR THE YEAR ENDED 31 DECEMBER

| Consolidated statement of                           | _       |          |         |        | _       |        |               |         |
|-----------------------------------------------------|---------|----------|---------|--------|---------|--------|---------------|---------|
| financial position (Rm)                             | South A |          | Rest of |        | Rest of |        | Nedbank Group |         |
|                                                     | 2009    | 2008     | 2009    | 2008   | 2009    | 2008   | 2009          | 2008    |
| ASSETS                                              |         |          |         |        |         |        |               |         |
| Cash and cash equivalents                           | 14 536  | 15 376   | 1 224   | 1 670  | 2 615   | 1 628  | 18 375        | 18 674  |
| Other short-term securities                         | 13 847  | 9 596    | 949     | 764    | 3 754   | 8 229  | 18 550        | 18 589  |
| Derivative financial instruments                    | 12 402  | 21 353   | 79      | 72     | 229     | 896    | 12 710        | 22 321  |
| Government and other securities                     | 33 929  | 39 789   | 95      | 116    | 1 959   | 2 233  | 35 983        | 42 138  |
| Loans and advances                                  | 425 133 | 409 369  | 7 820   | 5 897  | 17 348  | 18 967 | 450 301       | 434 233 |
| Other assets                                        | 31 617  | 27 547   | 691     | 542    | 2 476   | 2 979  | 34 784        | 31 068  |
| Intergroup assets                                   | (9 950) | (9 468)  | 1 639   | 1 502  | 8 311   | 7 966  | _             |         |
| Total assets                                        | 521 514 | 513 562  | 12 497  | 10 563 | 36 692  | 42 898 | 570 703       | 567 023 |
| Total equity                                        | 40 115  | 34 648   | 1 446   | 1 123  | 3 423   | 4 302  | 44 984        | 40 073  |
| Derivative financial instruments                    | 11 226  | 22 607   | 76      | 68     | 249     | 1 062  | 11 551        | 23 737  |
| Amounts owed to depositors                          | 435 956 | 431 906  | 9 995   | 8 298  | 23 404  | 26 686 | 469 355       | 466 890 |
| Provisions and other liabilities                    | 23 676  | 21 378   | 378     | 403    | 675     | 481    | 24 729        | 22 262  |
| Intergroup liabilities                              | (9 541) | (10 866) | 600     | 669    | 8 941   | 10 197 | _             | _       |
| Long-term debt instruments                          | 20 082  | 13 889   | 2       | 2      |         | 170    | 20 084        | 14 061  |
| Total liabilities                                   | 521 514 | 513 562  | 12 497  | 10 563 | 36 692  | 42 898 | 570 703       | 567 023 |
| Consolidated statement of comprehensive income (Rm) |         |          |         |        |         |        |               |         |
| Net interest income                                 | 15 440  | 15 182   | 519     | 516    | 347     | 472    | 16 306        | 16 170  |
| Impairment charge on loans and advances             | 6 360   | 4 696    | 34      | 33     | 240     | 93     | 6 634         | 4 822   |
| Income from lending activities                      | 9 080   | 10 486   | 485     | 483    | 107     | 379    | 9 672         | 11 348  |
| Non-interest revenue                                | 10 787  | 10 018   | 375     | 281    | 744     | 430    | 11 906        | 10 729  |
| Operating income                                    | 19 867  | 20 504   | 860     | 764    | 851     | 809    | 21 578        | 22 077  |
| Operating expenses                                  | 13 947  | 12 497   | 517     | 469    | 510     | 581    | 14 974        | 13 547  |
| BEE transaction expenses                            | 119     | 191      | 7       | 3      |         |        | 126           | 194     |
| Indirect taxation                                   | 423     | 358      | 11      | 10     | 4       | 6      | 438           | 374     |
| Profit from operations                              | 5 378   | 7 458    | 325     | 282    | 337     | 222    | 6 040         | 7 962   |
| Share of profits of associates and joint ventures   | 55      | 154      |         |        |         |        | 55            | 154     |
| Profit before direct taxation                       | 5 433   | 7 612    | 325     | 282    | 337     | 222    | 6 095         | 8 116   |
| Direct taxation                                     | 1 080   | 1 665    | 94      | 84     | 58      | 8      | 1 232         | 1 757   |
| Profit after taxation                               | 4 353   | 5 947    | 231     | 198    | 279     | 214    | 4 863         | 6 359   |
| Profit attributable to:                             |         |          |         |        |         |        |               |         |
| Non-controlling interest                            |         |          |         |        |         |        |               |         |
| <ul> <li>ordinary shareholders</li> </ul>           | (209)   | (202)    | (18)    | (16)   | (15)    | (39)   | (242)         | (257)   |
| <ul> <li>preference shareholders</li> </ul>         | (344)   | (337)    |         |        |         |        | (344)         | (337)   |
| Headline earnings                                   | 3 800   | 5 408    | 213     | 182    | 264     | 175    | 4 277         | 5 765   |

<sup>\*</sup> Includes all group eliminations.

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION – BANKING/TRADING CATEGORISATION

## AT 31 DECEMBER

|                                               |         | 20      | 09       |         | 2008    |         |          |         |
|-----------------------------------------------|---------|---------|----------|---------|---------|---------|----------|---------|
| Rm                                            | Banking | Trading | Elims    | Total   | Banking | Trading | Elims    | Total   |
| ASSETS                                        |         |         |          |         |         |         |          |         |
| Cash and cash equivalents                     | 7 860   | 7       |          | 7 867   | 8 598   | 11      |          | 8 609   |
| Other short-term securities                   | 9 151   | 14 411  | (5 012)  | 18 550  | 11 867  | 14 549  | (7 827)  | 18 589  |
| Derivative financial instruments              | 250     | 13 796  | (1 336)  | 12 710  | 363     | 23 650  | (1 692)  | 22 321  |
| Government and other securities               | 35 448  | 4 594   | (4 059)  | 35 983  | 40 977  | 4 603   | (3 442)  | 42 138  |
| Loans and advances                            | 436 536 | 13 765  |          | 450 301 | 423 822 | 10 411  |          | 434 233 |
| Other assets                                  | 4 406   | 1 049   |          | 5 455   | 4 826   | 1 258   |          | 6 084   |
| Customers' indebtedness for acceptances       | 2 031   |         |          | 2 031   | 3 024   |         |          | 3 024   |
| Current taxation receivable                   | 602     |         |          | 602     | 346     |         |          | 346     |
| Investment securities                         | 10 748  | 277     |          | 11 025  | 8 167   | 288     |          | 8 455   |
| Non-current assets held for sale              | 12      | _,,     |          | 12      | 10      | 200     |          | 10      |
| Investments in associate companies            |         |         |          |         | 10      |         |          | 10      |
| and joint ventures                            | 924     |         |          | 924     | 1 167   |         |          | 1 167   |
| Deferred taxation asset                       | 82      | 200     |          | 282     | 47      | 153     |          | 200     |
| Property and equipment                        | 5 163   | 15      |          | 5 178   | 4 526   | 14      |          | 4 540   |
| Long-term employee benefit assets             | 1 860   |         |          | 1 860   | 1 741   |         |          | 1 741   |
| Mandatory reserve deposits with central banks | 10 508  |         |          | 10 508  | 10 065  |         |          | 10 065  |
| Intangible assets                             | 7 415   |         |          | 7 415   | 5 501   |         |          | 5 501   |
| Inter-divisional assets                       |         | 10 087  | (10 087) | _       |         | 5 596   | (5 596)  | _       |
| Total assets                                  | 532 996 | 58 201  | (20 494) | 570 703 | 525 047 | 60 533  | (18 557) | 567 023 |
|                                               |         |         |          |         |         |         |          |         |
| TOTAL EQUITY AND LIABILITIES                  |         |         |          |         |         |         |          |         |
| Allocated capital                             | 37 298  | 2 351   |          | 39 649  | 33 015  | 1 898   |          | 34 913  |
| Non-controlling interest attributable to:     |         |         |          |         |         |         |          |         |
| <ul> <li>ordinary shareholders</li> </ul>     | 1 849   |         |          | 1 849   | 1 881   |         |          | 1 881   |
| <ul> <li>preference shareholders</li> </ul>   | 3 486   |         |          | 3 486   | 3 279   |         |          | 3 279   |
| Total equity                                  | 42 633  | 2 351   | _        | 44 984  | 38 175  | 1 898   | _        | 40 073  |
| Derivative financial instruments              | 1 502   | 11 385  | (1 336)  | 11 551  | 1 960   | 23 469  | (1 692)  | 23 737  |
| Amounts owed to depositors                    | 439 536 | 34 839  | (5 020)  | 469 355 | 447 287 | 27 430  | (7 827)  | 466 890 |
| Other liabilities                             | 5 735   | 9 568   | (4 051)  | 11 252  | 5 602   | 7 669   | (3 442)  | 9 829   |
| Liabilities under acceptances                 | 2 031   |         |          | 2 031   | 3 024   |         |          | 3 024   |
| Current taxation liabilities                  | 315     |         |          | 315     | 226     | 9       |          | 235     |
| Deferred taxation liabilities                 | 1 887   | 58      |          | 1 945   | 2 042   | 58      |          | 2 100   |
| Long-term employee benefit liabilities        | 1 304   |         |          | 1 304   | 1 231   |         |          | 1 231   |
| Investment contract liabilities               | 6 749   |         |          | 6 749   | 5 843   |         |          | 5 843   |
| Insurance contract liabilities                | 1 133   |         |          | 1 133   |         |         |          | -       |
| Long-term debt instruments                    | 20 084  |         |          | 20 084  | 14 061  |         | ,        | 14 061  |
| Inter-divisional liabilities                  | 10 087  |         | (10 087) |         | 5 596   |         | (5 596)  |         |
| Total liabilities                             | 490 363 | 55 850  | (20 494) | 525 719 | 486 872 | 58 635  | (18 557) | 526 950 |
| Total equity and liabilities                  | 532 996 | 58 201  | (20 494) | 570 703 | 525 047 | 60 533  | (18 557) | 567 023 |

### FOR THE YEAR ENDED 31 DECEMBER

#### 1 Average banking balance sheet and related interest

|                                                    |                    | 2009                | 2008  |                    |                     |       |
|----------------------------------------------------|--------------------|---------------------|-------|--------------------|---------------------|-------|
| Rm                                                 | Average<br>balance | Margin sta<br>inter |       | Average<br>balance | Margin sta<br>inter |       |
|                                                    | Assets             | Received            | %     | Assets             | Received            | %     |
| AVERAGE PRIME RATE                                 |                    |                     | 11,88 |                    |                     | 15,10 |
| Advances and clients' indebtedness for acceptances |                    |                     |       |                    |                     |       |
| Homeloans (including PIPs)                         | 148 017            | 14 873              | 10,0  | 134 703            | 17 798              | 13,2  |
| Commercial mortgages                               | 72 828             | 7 913               | 10,9  | 64 954             | 8 857               | 13,6  |
| Lease and instalment debtors                       | 61 539             | 7 655               | 12,4  | 57 122             | 8 301               | 14,5  |
| Credit card balances                               | 7 347              | 1 188               | 16,2  | 7 459              | 1 332               | 17,9  |
| Bills and acceptances*                             | 2 598              | 41                  | 1,6   | 3 666              | 67                  | 1,8   |
| Overdrafts                                         | 13 366             | 1 577               | 11,8  | 15 882             | 2 271               | 14,3  |
| Term loans and other**                             | 133 519            | 13 040              | 9,8   | 113 769            | 14 592              | 12,8  |
| Impairment of loans and advances                   | (8 917)            |                     |       | (6 881)            |                     |       |
| Government and public sector securities            | 36 815             | 3 442               | 9,3   | 31 211             | 3 210               | 10,3  |
| Short-term funds and trading securities            | 14 266             | 808                 | 5,7   | 19 828             | 1 558               | 7,9   |
| Interest-earning banking assets                    | 481 378            | 50 537              | 10,5  | 441 713            | 57 986              | 13,1  |
| Net inter-divisional assets – trading book         | 762                |                     |       | 5 436              |                     |       |
| Revaluation of FVTPL-designated assets             | 606                |                     |       | (588)              |                     |       |
| Trading investments                                | (129)              |                     |       | , ,                |                     |       |
| Derivative financial instruments                   | 148                |                     |       | 271                |                     |       |
| Insurance assets                                   | 6 796              |                     |       | 6 118              |                     |       |
| Cash and bank notes                                | 1 867              |                     |       | 1 921              |                     |       |
| Other assets                                       | 5 649              |                     |       | 6 288              |                     |       |
| Associates and Investments                         | 2 842              |                     |       | 2 883              |                     |       |
| Property and equipment                             | 4 689              |                     |       | 4 122              |                     |       |
| Intangible assets                                  | 6 571              |                     |       | 5 416              |                     |       |
| Mandatory reserve deposit with central banks       | 11 055             |                     |       | 9 839              |                     |       |
| Total assets                                       | 522 234            | 50 537              | 9,7   | 483 419            | 57 986              | 12,0  |
|                                                    | Liabilities        | Paid                | %     | Liabilities        | Paid                | %     |
| Deposit and loan accounts                          | 249 736            | 19 585              | 7,8   | 245 060            | 25 941              | 10,6  |
| Current and savings accounts                       | 55 623             | 1 188               | 2,1   | 57 981             | 2 027               | 3,5   |
| Negotiable certificates of deposit                 | 100 163            | 9 656               | 9,6   | 72 513             | 8 413               | 11,6  |
| Other interest-bearing liabilities***              | 40 623             | 2 161               | 5,3   | 41 784             | 3 906               | 9,3   |
| Long-term debt instruments                         | 16 478             | 1 641               | 10,0  | 13 750             | 1 529               | 11,1  |
| Interest-bearing banking liabilities               | 462 623            | 34 231              | 7,4   | 431 088            | 41 816              | 9,7   |
| Other liabilities                                  | 10 340             |                     | •     | 9 721              |                     |       |
| Revaluation of FVTPL-designated liabilties         | 606                |                     |       | (588)              |                     |       |
| Derivative financial instruments                   | 1 052              |                     |       | 815                |                     |       |
| Investment contract liabilities                    | 6 702              |                     |       | 6 118              |                     |       |
| Ordinary shareholders' equity                      | 35 697             |                     |       | 31 165             |                     |       |
| Minority shareholders' equity                      | 5 214              |                     |       | 5 100              |                     |       |
| Total shareholders' equity and liabilities         | 522 234            | 34 231              | 6,6   | 483 419            | 41 816              | 8,7   |
| Interest margin on average interest-earning        |                    |                     |       |                    |                     |       |
| banking assets                                     | 481 378            | 16 306              | 3,39  | 441 713            | 16 170              | 3,66  |
|                                                    |                    |                     |       |                    |                     |       |

 $Where\ possible,\ averages\ are\ calculated\ on\ daily\ balances.$ 

<sup>\*</sup> Includes: clients' indebtedness for acceptances.

<sup>\*\*</sup> Includes: term loans, preference shares, factoring debtors, other lending-related instruments and interest on derivatives.

<sup>\*\*\*</sup> Includes: foreign currency liabilities and liabilities under acceptances.



### 2 Impairment of loans and advances

| Rm                                                                    | 2009    | 2008    |
|-----------------------------------------------------------------------|---------|---------|
| Opening balance                                                       | 7 859   | 6 078   |
| Specific impairment                                                   | 5 542   | 4 063   |
| Specific impairment excluding discounts                               | 4 566   | 3 384   |
| Specific impairment for discounted cash flow losses                   | 976     | 679     |
| Portfolio impairment                                                  | 2 317   | 2 015   |
| Income statement impairment charge (net of recoveries)                | 6 634   | 4 822   |
| Specific impairment                                                   | 6 798   | 4 209   |
| Net increase in impairment for discounted cash flow losses            | 164     | 297     |
| Portfolio impairment                                                  | (328)   | 316     |
| Recoveries                                                            | 457     | 379     |
| Amounts written off/other transfers                                   | (5 152) | (3 420) |
| Specific impairments                                                  | (5 131) | (3 406) |
| Portfolio impairment                                                  | (21)    | (14)    |
| Total impairments                                                     | 9 798   | 7 859   |
| Specific impairment                                                   | 7 830   | 5 542   |
| Specific impairment excluding discounts                               | 6 690   | 4 566   |
| Specific impairment for discounted cash flow losses                   | 1 140   | 976     |
| Portfolio impairment                                                  | 1 968   | 2 317   |
| Total advances                                                        | 460 099 | 442 092 |
| Total average advances                                                | 451 096 | 411 063 |
| Reconciliation of specific impairment for discounted cash flow losses |         |         |
| Rm                                                                    | 2009    | 2008    |
| Opening balance                                                       | 976     | 679     |
| Net increase in impairment for discounted cash flow losses            | 164     | 297     |
| Interest on specifically impaired loans and advances                  | (1 827) | (1 174) |
| Net specific impairment charge for discounted cash flow losses        | 1 991   | 1 471   |
| Closing balance                                                       | 1 140   | 976     |

## FOR THE YEAR ENDED 31 DECEMBER (CONTINUED)

#### 3 Non-interest revenue

|                                               | Nedbank Group |        | Nedbank Corporate |       | Nedbank Capital |       |  |
|-----------------------------------------------|---------------|--------|-------------------|-------|-----------------|-------|--|
| Rm                                            | 2009          | 2008   | 2009              | 2008  | 2009            | 2008  |  |
| Commission and fees income                    | 8 583         | 7 589  | 1 161             | 1 031 | 334             | 298   |  |
| Administration fees                           | 217           | 190    | 23                | 14    |                 |       |  |
| Cash handling fees                            | 530           | 464    | 150               | 137   |                 |       |  |
| Insurance commission                          | 276           | 308    | 3                 | 1     |                 |       |  |
| Exchange commission                           | 302           | 358    | 104               | 107   |                 |       |  |
| Fees                                          | 1 136         | 987    | 282               | 261   | 252             | 296   |  |
| Guarantees                                    | 118           | 108    | 73                | 68    | 2               | 2     |  |
| Card income                                   | 1 937         | 1 846  | 1                 | 1     |                 |       |  |
| Service charges                               | 2 350         | 1 972  | 105               | 106   |                 |       |  |
| Other commission                              | 1 717         | 1 356  | 420               | 336   | 80              |       |  |
| Insurance income                              | 615           | 322    | ,                 |       |                 |       |  |
| Securities dealing and fair value adjustments | 298           | 498    | 75                | 42    | 233             | 35    |  |
| Securities dealing                            | 254           | 131    | 22                | 54    | 259             | 72    |  |
| Fair value adjustments                        | 44            | 367    | 53                | (12)  | (26)            | (37)  |  |
| Trading income                                | 1 841         | 1 553  | 94                | 96    | 1 637           | 1 333 |  |
| Foreign exchange                              | 1 167         | 1 156  | 94                | 96    | 951             | 914   |  |
| Debt securities                               | 764           | 557    |                   |       | 764             | 557   |  |
| Equities                                      | (108)         | (194)  |                   |       | (96)            | (172) |  |
| Commodities                                   | 18            | 34     |                   |       | 18              | 34    |  |
| Rental income                                 | 52            | 51     | 18                | 16    |                 |       |  |
| Investment income                             | 64            | 241    | 29                | 131   | 18              | 89    |  |
| Long-term assets sales                        | 14            | 8      |                   |       |                 |       |  |
| Dividends received                            | 50            | 233    | 29                | 131   | 18              | 89    |  |
| Sundry income                                 | 454           | 475    | 113               | 139   | 13              | 27    |  |
| Non-banking subsidiary                        | 204           | 227    |                   |       |                 |       |  |
| Other sundry income                           | 250           | 248    | 113               | 139   | 13              | 27    |  |
| Foreign currency translation losses           | (1)           |        |                   |       |                 |       |  |
| Total non-interest revenue                    | 11 906        | 10 729 | 1 490             | 1 455 | 2 235           | 1 782 |  |

### 3.1 Private equity income included in NIR

|                                        | Nedbank | Nedbank Co | rporate | Nedbank Capital |      |      |
|----------------------------------------|---------|------------|---------|-----------------|------|------|
| Rm                                     | 2009    | 2008       | 2009    | 2008            | 2009 | 2008 |
| Securities dealing                     | 268     | 95         | 17      | 49              | 251  | 46   |
| Investment income – dividends received | 36      | 208        | 18      | 127             | 18   | 81   |
| Total private equity NIR               | 304     | 303        | 35      | 176             | 269  | 127  |
| Realised                               | 110     | 261        | 38      | 128             | 72   | 133  |
| Unrealised                             | 194     | 42         | (3)     | 48              | 197  | (6)  |
| Total private equity NIR               | 304     | 303        | 35      | 176             | 269  | 127  |

| Nedba      | nk    |         |        |          |      |           |        | Central Mana | agament |
|------------|-------|---------|--------|----------|------|-----------|--------|--------------|---------|
| Business B |       | Nedbank | Retail | Imperial | Bank | Shared Se | rvices | and Elimin   |         |
| 2009       | 2008  | 2009    | 2008   | 2009     | 2008 | 2009      | 2008   | 2009         | 2008    |
| 1 113      | 1 005 | 5 826   | 5 132  | 162      | 98   | 24        | 59     | (37)         | (34)    |
| 15         | 38    | 51      | 73     | 132      | 70   | 6         | 8      | (10)         | (13)    |
| 259        | 224   | 121     | 103    |          |      |           |        |              |         |
| 14         | 16    | 259     | 291    |          |      |           |        |              |         |
| 90         | 98    | 103     | 148    |          |      | 5         | 5      |              |         |
| 30         | 23    | 582     | 415    |          |      | 2         | 8      | (12)         | (16)    |
| 35         | 34    | 8       | 4      |          |      |           |        |              |         |
| 51         | 43    | 1 885   | 1 802  |          |      |           |        |              |         |
| 404        | 331   | 1 841   | 1 535  |          |      |           |        |              |         |
| 215        | 198   | 976     | 761    | 30       | 28   | 11        | 38     | (15)         | (5)     |
|            |       | 615     | 322    |          |      |           |        |              |         |
| 7          | (3)   | (14)    | 1      | 14       | (29) | (1)       | (5)    | (16)         | 457     |
| (3)        | 2     | (19)    | 1      |          |      | (1)       | 2      | (4)          |         |
| 10         | (5)   | 5       |        | 14       | (29) |           | (7)    | (12)         | 457     |
| 76         | 89    | 46      | 57     | _        | _    | _         | _      | (12)         | (22)    |
| 76         | 89    | 46      | 57     |          |      |           |        |              |         |
|            |       |         |        |          |      |           |        |              |         |
|            |       |         |        |          |      |           |        | (12)         | (22)    |
|            |       |         |        |          |      |           |        |              |         |
|            |       | (3)     | (3)    |          |      | 37        | 37     |              | 1       |
| 9          | 10    | 7       | 5      | _        | _    | 1         | _      | _            | 6       |
| 9          | 8     | 5       |        |          |      |           |        |              |         |
|            | 2     | 2       | 5      |          |      | 1         |        |              | 6       |
| 6          | 22    | 17      | 32     | 23       | 19   | 326       | 271    | (44)         | (35)    |
|            |       |         |        |          |      | 212       | 227    |              |         |
| 6          | 22    | 17      | 32     | 23       | 19   | 114       | 44     | (44)         | (35)    |
|            |       |         |        |          |      |           |        | (1)          |         |
| 1 211      | 1 123 | 6 494   | 5 546  | 199      | 88   | 387       | 362    | (110)        | 373     |
|            |       |         |        |          |      |           |        | · · · · · ·  |         |

FOR THE YEAR ENDED 31 DECEMBER (CONTINUED)

### 4 Expenses

|                                                           | Nedbank | Group  | Nedbank Co | orporate | Nedbank ( | Capital |  |
|-----------------------------------------------------------|---------|--------|------------|----------|-----------|---------|--|
| Rm                                                        | 2009    | 2008   | 2009       | 2008     | 2009      | 2008    |  |
| Staff costs                                               | 7 898   | 7 040  | 1 148      | 1 137    | 767       | 671     |  |
| Salaries and wages                                        | 7 900   | 7 213  |            |          |           |         |  |
| Long-term employee benefits                               | (15)    | (259)  |            |          |           |         |  |
| Share-based payment expenses – employees                  | 13      | 86     |            |          |           |         |  |
| Computer processing                                       | 1 993   | 1 841  | 138        | 123      | 111       | 96      |  |
| Depreciation for computer equipment                       | 340     | 331    |            |          |           |         |  |
| Amortisation of computer software                         | 456     | 414    |            |          |           |         |  |
| Operating lease charges for computer equipment            | 137     | 146    |            |          |           |         |  |
| Other computer processing expenses                        | 1 060   | 950    |            |          |           |         |  |
| Communication and travel                                  | 633     | 636    | 157        | 161      | 75        | 79      |  |
| Depreciation for vehicles                                 | 4       | 3      |            |          |           |         |  |
| Other communication and travel                            | 629     | 633    |            |          |           |         |  |
| Occupation and accommodation                              | 1 262   | 1 122  | 149        | 138      | 48        | 44      |  |
| Depreciation for owner-occupied land and buildings        | 81      | 71     |            |          |           |         |  |
| Operating lease charges for land and buildings            | 527     | 469    |            |          |           |         |  |
| Other occupation and accomodation expenses                | 654     | 582    |            |          |           |         |  |
| Marketing and public relations                            | 889     | 877    | 46         | 55       | 46        | 37      |  |
| Fees and insurances                                       | 1 407   | 1 326  | 285        | 301      | 111       | 92      |  |
| Auditors' remuneration                                    | 100     | 94     |            |          |           |         |  |
| Other fees and insurances                                 | 1 307   | 1 232  |            |          |           |         |  |
| Office equipment and consumables                          | 340     | 326    | 85         | 86       | 7         | 5       |  |
| Depreciation for furniture and other equipment            | 207     | 211    |            |          |           |         |  |
| Operating lease charges for furniture and other equipment | 26      | 31     |            |          |           |         |  |
| Other office equipment and consumables                    | 107     | 84     |            |          |           |         |  |
| Other sundries                                            | 514     | 379    | 53         | 32       | 22        | 33      |  |
| Amortisation of intangible assets                         | 38      |        |            |          |           |         |  |
| Activity-justified transfer-pricing                       | _       | _      | (40)       | (94)     | 383       | 330     |  |
| Operating expenses                                        | 14 974  | 13 547 | 2 021      | 1 939    | 1 570     | 1 387   |  |
| BEE transaction expenses                                  | 126     | 194    | 26         | 25       | 35        | 32      |  |
| BEE share-based payments expenses                         | 114     | 181    |            |          |           |         |  |
| Fees                                                      | 12      | 13     |            |          |           |         |  |
| Total operating expenses                                  | 15 100  | 13 741 | 2 047      | 1 964    | 1 605     | 1 419   |  |
|                                                           |         |        |            |          |           |         |  |

| Nedbank<br>Business Banking |       | Nedbank | Retail | Imperial | l Bank Shared Services |         |         | Central Management<br>and Eliminations |       |  |
|-----------------------------|-------|---------|--------|----------|------------------------|---------|---------|----------------------------------------|-------|--|
| 2009                        | 2008  | 2009    | 2008   | 2009     | 2008                   | 2009    | 2008    | 2009                                   | 2008  |  |
| 831                         | 802   | 3 599   | 3 283  | 359      | 306                    | 1 268   | 1 145   | (74)                                   | (304) |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 63                          | 44    | 426     | 401    | 48       | 40                     | 1 208   | 1 137   | (1)                                    |       |  |
|                             |       |         |        |          |                        |         |         | ( ' '                                  |       |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 35                          | 32    | 292     | 286    | 37       | 33                     | 72      | 79      | (35)                                   | (34)  |  |
| 33                          | JL.   | LJL     | 200    | 31       | 33                     | ,,      | 73      | (33)                                   | (54)  |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 86                          | 79    | 970     | 846    | 34       | 26                     | (27)    | (13)    | 2                                      | 2     |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 43                          | 50    | 420     | 454    | 38       | 16                     | 324     | 294     | (28)                                   | (29)  |  |
| 49                          | 44    | 576     | 489    | 26       | 26                     | 312     | 310     | 48                                     | 64    |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 10                          | 10    | 185     | 171    | 14       | 13                     | 38      | 42      | 1                                      | (1)   |  |
| 10                          | 10    | 103     | 17.1   | 14       | 15                     | 30      | 42      | '                                      | (1)   |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 21                          | 23    | 312     | 201    | 70       | 65                     | 38      | 28      | (2)                                    | (3)   |  |
|                             |       | 38      |        |          |                        |         |         | ( )                                    | (-7   |  |
| 973                         | 964   | 1 909   | 1 750  |          |                        | (3 191) | (2 932) | (34)                                   | (18)  |  |
| 2 111                       | 2 048 | 8 727   | 7 881  | 626      | 525                    | 42      | 90      | (123)                                  | (323) |  |
| 8                           | 7     | 35      | 92     |          |                        | 42      | 42      | (20)                                   | (4)   |  |
|                             |       |         |        |          |                        |         |         |                                        |       |  |
| 2 119                       | 2 055 | 8 762   | 7 973  | 626      | 525                    | 84      | 132     | (143)                                  | (327) |  |
| 2 119                       | ۷ (۱) | 0 702   | 1 313  | 020      | 262                    | 04      | 132     | (143)                                  | (361) |  |

## FOR THE YEAR ENDED 31 DECEMBER (CONTINUED)

#### 5 Taxation charge

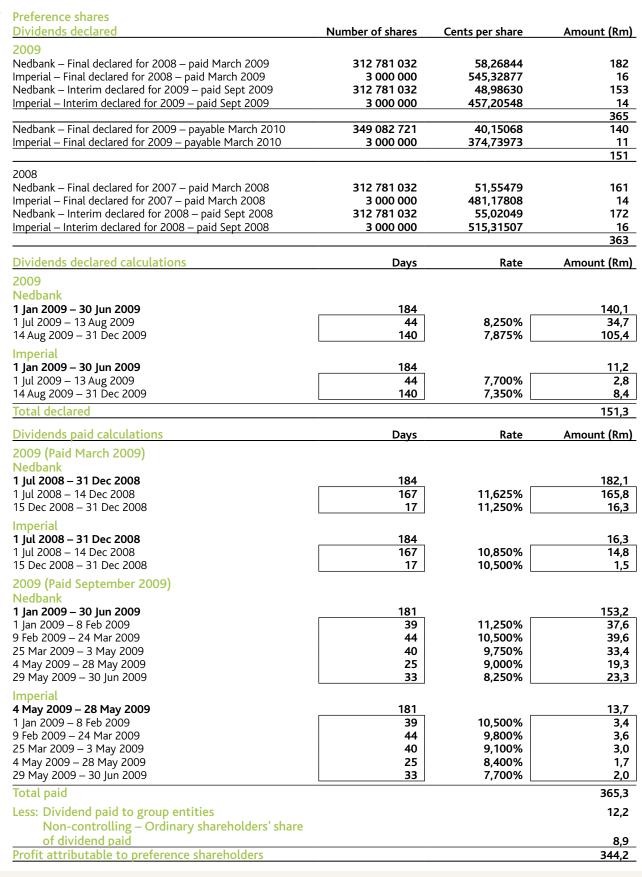
| Rm                                                                     | 2009  | 2008  |
|------------------------------------------------------------------------|-------|-------|
| South African normal taxation                                          |       |       |
| Current                                                                | 1 413 | 1 551 |
| Deferred                                                               | (369) | (32)  |
| Secondary taxation on companies (STC)                                  | 66    | 123   |
| Foreign taxation                                                       | 149   | 77    |
| Current and deferred taxation on income                                | 1 259 | 1 718 |
| Prior year overprovision – current                                     | 112   | (315) |
| Prior year underprovision – deferred                                   | (139) | 353   |
| Total taxation on income                                               | 1 232 | 1 757 |
| Tax on non-trading and capital items                                   | 75    | 111   |
| Total                                                                  | 1 307 | 1 868 |
| Effective taxation rate excluding non-trading and capital items (%)    | 20,2  | 21,6  |
| %                                                                      |       |       |
| Taxation rate reconciliation (excluding non-trading and capital items) |       |       |
| Standard rate of South African normal taxation                         | 28    | 28    |
| Reduction in taxation rate                                             |       | (2)   |

| Taxation rate reconciliation (excluding non-trading and capital items)     |     |     |
|----------------------------------------------------------------------------|-----|-----|
| Standard rate of South African normal taxation                             | 28  | 28  |
| Reduction in taxation rate                                                 |     | (2) |
| Non-taxable dividend income                                                | (6) | (5) |
| Differences between foreign taxation rates and South African taxation rate |     | (1) |
| Capital items                                                              | (1) | (1) |
| Structured deals                                                           | (2) | (1) |
| STC                                                                        | 1   | 1   |
| Other                                                                      |     | 3   |
| Total taxation on income as percentage of profit before taxation           |     |     |
| (excluding non-trading and capital items)                                  | 20  | 22  |

#### 6 Non-controlling interest

|                                                         | 20               | 09                  | 2008             |                     |  |
|---------------------------------------------------------|------------------|---------------------|------------------|---------------------|--|
| Rm                                                      | Balance<br>sheet | Income<br>statement | Balance<br>sheet | Income<br>statement |  |
| Imperial Bank                                           | 1 738            | 215                 | 1 520            | 180                 |  |
| Nedbank (Swaziland)                                     | 70               | 17                  | 58               | 14                  |  |
| Nedbank (Namibia) various subsidiaries                  | 6                | 1                   | 5                | 1                   |  |
| Nedbank (Malawi)                                        | 3                | *                   | 2                | *                   |  |
| Fairbairn Private Bank (Jersey) (Purchased 1 June 2009) |                  | 15                  | 231              | 39                  |  |
| MBCA Bank (Zimbabwe)                                    | 27               | *                   |                  |                     |  |
| BoE Private Clients (Purchased 1 June 2009)             |                  | (5)                 | 57               | 14                  |  |
| Ideas Nedbank AIIF Investors Trust                      | 5                | (1)                 | 7                | 7                   |  |
| Other                                                   |                  |                     | 1                | 2                   |  |
|                                                         | 1 849            | 242                 | 1 881            | 257                 |  |

<sup>\*</sup> Less than R1 million.



### AT 31 DECEMBER

#### 8 Loans and advances

| Segmental breakdown                                 | Nedbank Group |         | Nedbank Corporate |         | Nedbank Capital |        |  |
|-----------------------------------------------------|---------------|---------|-------------------|---------|-----------------|--------|--|
| Rm                                                  | 2009          | 2008    | 2009              | 2008    | 2009            | 2008   |  |
| Homeloans                                           | 149 229       | 143 342 | 2 239             | 2 215   |                 |        |  |
| Commercial mortgages                                | 76 364        | 73 031  | 58 418            | 55 596  |                 |        |  |
| Properties in possession                            | 887           | 791     | 2                 | 3       |                 |        |  |
| Credit cards                                        | 7 334         | 7 248   |                   |         |                 |        |  |
| Overdrafts                                          | 11 093        | 12 461  | 2 819             | 3 244   |                 | 3      |  |
| Term loans                                          | 68 321        | 64 144  | 52 538            | 49 729  | 4 336           | 4 518  |  |
| Personal Loans                                      | 9 508         | 7 187   | 413               | 299     |                 |        |  |
| Other term loans                                    | 58 813        | 56 957  | 52 125            | 49 430  | 4 336           | 4 518  |  |
| Overnight loans                                     | 12 420        | 15 760  | 11 661            | 14 820  | 1               | 36     |  |
| Other loans to clients                              | 43 203        | 44 187  | 1 933             | 2 439   | 31 743          | 29 956 |  |
| Foreign client lending                              | 6 761         | 8 433   | 887               | 1 354   | 5 562           | 5 582  |  |
| Remittances in transit                              | 109           | 229     | 77                | 165     |                 |        |  |
| Other loans*                                        | 36 333        | 35 525  | 969               | 920     | 26 181          | 24 374 |  |
| Leases and instalment debtors                       | 64 128        | 61 362  | 3 616             | 3 765   | 147             | 217    |  |
| Preference shares and debentures                    | 16 633        | 15 667  | 5 059             | 5 185   | 11 168          | 9 689  |  |
| Factoring accounts                                  | 2 179         | 394     |                   |         |                 |        |  |
| Deposits placed under reverse repurchase agreements | 8 026         | 2 630   |                   |         | 8 026           | 2 630  |  |
| Trade, other bills and bankers' acceptances         | 282           | 1 075   |                   |         | 278             | 1 070  |  |
| Loans and advances before impairments               | 460 099       | 442 092 | 138 285           | 136 996 | 55 699          | 48 119 |  |
| Impairment of advances                              | (9 798)       | (7 859) | (1 112)           | (774)   | (384)           | (433)  |  |
| Total loans and advances                            | 450 301       | 434 233 | 137 173           | 136 222 | 55 315          | 47 686 |  |
| Comprises:                                          |               |         |                   |         |                 |        |  |
| <ul> <li>Loans and advances to clients</li> </ul>   | 448 155       | 428 189 | 137 772           | 136 537 | 48 529          | 37 316 |  |
| – Loans and advances to banks                       | 11 944        | 13 903  | 513               | 459     | 7 170           | 10 803 |  |
| Loans and advances before impairments               | 460 099       | 442 092 | 138 285           | 136 996 | 55 699          | 48 119 |  |

<sup>\*</sup> Represents mainly loans relating to Specialised Finance and Debt Capital Markets in Nedbank Capital and other loans in Nedbank Corporate and Nedbank Retail.

| Nedbank<br>Business Banking |         | Nedban  | Nedbank Retail I |         | l Bank | Shared Services |      | Central Management<br>and Eliminations |       |
|-----------------------------|---------|---------|------------------|---------|--------|-----------------|------|----------------------------------------|-------|
| 2009                        | 2008    | 2009    | 2008             | 2009    | 2008   | 2009            | 2008 | 2009                                   | 2008  |
| 14 231                      | 14 602  | 125 614 | 120 992          | 7 341   | 5 668  |                 |      | (196)                                  | (135) |
| 11 040                      | 10 507  | 1 043   | 952              | 6 028   | 6 125  |                 |      | (165)                                  | (149) |
| 9                           | 18      | 876     | 770              |         |        |                 |      |                                        |       |
| 51                          | 53      | 7 283   | 7 195            |         |        |                 |      |                                        |       |
| 6 022                       | 6 868   | 2 252   | 2 340            |         |        |                 | 6    |                                        |       |
| 701                         | 812     | 10 058  | 8 283            | 688     | 801    | _               | _    | _                                      | 1     |
| 2                           |         | 9 093   | 6 888            |         |        |                 |      |                                        |       |
| 699                         | 812     | 965     | 1 395            | 688     | 801    |                 |      |                                        | 1     |
| 757                         | 903     | 1       | 1                |         |        |                 |      |                                        |       |
| 4 309                       | 8 104   | 5 044   | 3 148            | 44      | 52     | 121             | 88   | 9                                      | 400   |
| 311                         | 1 496   | 1       | 1                |         |        |                 |      |                                        |       |
| 1                           | 6       | 31      | 58               |         |        |                 |      |                                        |       |
| 3 997                       | 6 602   | 5 012   | 3 089            | 44      | 52     | 121             | 88   | 9                                      | 400   |
| 11 810                      | 13 855  | 11 159  | 10 797           | 37 420  | 32 778 |                 |      | (24)                                   | (50)  |
| 226                         | 582     | 61      | 89               | 119     | 122    |                 |      |                                        |       |
| 2 179                       | 394     |         |                  |         |        |                 |      |                                        |       |
|                             |         | 4       | 5                |         |        |                 |      |                                        |       |
| 51 335                      | 56 698  | 163 395 | 154 572          | 51 640  | 45 546 | 121             | 94   | (376)                                  | 67    |
| (1 220)                     | (1 377) | (5 895) | (4 465)          | (1 189) | (812)  |                 |      | 2                                      | 2     |
| 50 115                      | 55 321  | 157 500 | 150 107          | 50 451  | 44 734 | 121             | 94   | (374)                                  | 69    |

51 640

51 640

45 546

45 546

121

121

94

94

(376)

(376)

67

67

51 335

51 335

56 698

56 698

159 134

163 395

4 261

151 931

154 572

2 641

## AT 31 DECEMBER (CONTINUED)

| 9 | nvestment se | CHIPITIAC |
|---|--------------|-----------|
|   | HVC3UHCHU 30 | -curries  |

| Rm                                                                          | 2009   | 2008  |
|-----------------------------------------------------------------------------|--------|-------|
| Listed investments                                                          | 485    | 525   |
| Private-equity portfolio                                                    | 482    | 489   |
| Other                                                                       | 3      | 36    |
| Unlisted investments                                                        | 2 491  | 2 087 |
| Endowment policies                                                          | 18     | 27    |
| NES Investment (Pty) Ltd                                                    | 185    | 177   |
| Morning Tide Investments 168 (Pty) Ltd                                      | 91     | 86    |
| Strate Ltd                                                                  | 31     | 28    |
| Private-equity portfolio                                                    | 1 274  | 1 085 |
| Other                                                                       | 892    | 684   |
| Total listed and unlisted investments                                       | 2 976  | 2 612 |
| Listed policyholder investments at market value                             | 6 417  | 4 987 |
| Equities                                                                    | 350    | 274   |
| Government, public and private sector stock                                 | 396    | 187   |
| Unit trusts                                                                 | 5 671  | 4 526 |
| Unlisted policyholder investments at directors' valuation                   | 1 666  | 892   |
| Equities                                                                    | 1      | 2     |
| Negotiable certificates of deposit, money market and other short-term funds | 1 665  | 890   |
| Net policyholder liabilities                                                | (34)   | (36)  |
| Total policyholder investments                                              | 8 049  | 5 843 |
| Total investment securities                                                 | 11 025 | 8 455 |
| SUMMARY OF TOTAL PRIVATE EQUITY INVESTMENTS                                 |        |       |
| Investment securities                                                       | 1 756  | 1 574 |
| Property investments                                                        | 563    | 488   |
| Listed investments                                                          | 462    | 401   |
| Unlisted investments                                                        | 101    | 87    |
| Other investments                                                           | 1 193  | 1 086 |
| Listed investments                                                          | 20     | 88    |
| Unlisted investments                                                        | 1 173  | 998   |
| Investment in associates                                                    |        |       |
| Unlisted property investments                                               | 897    | 886   |
| Private equity shareholder loans and mezzanine debt facilities              | 2 312  | 2 854 |
| Total private equity investments                                            | 4 965  | 5 314 |

# NOTES

| <br> | <br> |  |
|------|------|--|
|      |      |  |
|      |      |  |
|      |      |  |
|      |      |  |

### AT 31 DECEMBER (CONTINUED)

10 Investments in associate companies and joint ventures

|                                                      | Percentage holding Acquisition |      | Acquisition |  |
|------------------------------------------------------|--------------------------------|------|-------------|--|
| Name of company and nature of business               | 2009                           | 2008 | date        |  |
| Unlisted                                             |                                |      |             |  |
| Joint Ventures                                       |                                |      |             |  |
| BoE (Pty) Limited††                                  |                                | 50   | Jan 03      |  |
| Nedgroup Life Assurance Company Limited††            |                                | 50   | Jan 03      |  |
| Associates                                           |                                |      |             |  |
| African Spirit Trading 306 (Pty) Limited             | 33                             | 33   | Oct 06      |  |
| Ballywood Properties 1 (Pty) Limited                 | 49                             | 49   | Nov 05      |  |
| Bond Choice (Pty) Limited†                           | 29                             | 29   | Jun 02      |  |
| Capricorn Business and Technology Park (Pty) Limited | 41                             | 41   | Nov 98      |  |
| Clidet No 683 (Pty) Limited                          | 49                             | 49   | Aug 06      |  |
| Consep Developments (Pty) Limited                    | 25                             | 25   | Dec 07      |  |
| Emergent Investments (Pty) Limited                   | 49                             | 43   | Jul 07      |  |
| Erf 7 Sandown (Pty) Limited                          | 35                             | 35   | Oct 06      |  |
| Falcon Forest Trading 85 (Pty) Limited               | 30                             | 30   | Mar 05      |  |
| Firefly Investments 74 (Pty) Limited                 | 35                             | 35   | Oct 06      |  |
| Friedshelf 113 (Pty) Limited                         | 20                             | 20   | Aug 02      |  |
| G & C Shelf 31 (Pty) Limited                         | 30                             | 30   | May 04      |  |
| Hazeldean Retreat (Pty) Limited                      | 20                             | 20   | Mar 07      |  |
| Lyric Rose (Pty) Limited                             | 49                             | 49   | Oct 00      |  |
| Masingita Property Investment Holdings (Pty) Limited | 35                             | 35   | Aug 05      |  |
| Mooirivier Mall (Pty) Limited                        | 30                             | 30   | Nov 06      |  |
| Nedglen Property Development (Pty) Limited           | 35                             | 35   | Nov 04      |  |
| Newmarket Property Developments JV                   | 40                             | 40   | Aug 06      |  |
| Odyssey Developments (Pty) Limited                   | 49                             | 49   | Nov 07      |  |
| Oukraal Developments (Pty) Limited                   | 30                             | 30   | Jan 08      |  |
| SafDev Tanganani (Pty) Limited                       | 25                             | 25   | Oct 08      |  |
| TBA Genomineerdes (Pty) Limited                      | 30                             | 30   | Jan 03      |  |
| The Waterbuck Trust                                  | 40                             | 40   | Oct 07      |  |
| The Woodlands Property Trust                         | 20                             | 20   | Jan 05      |  |
| Visigro Investments (Pty) Limited                    | 30                             | 30   | Jun 06      |  |
| Whirlprops 33 (Pty) Limited                          | 49                             | 49   | Sep 06      |  |
| XDV (Pty) Limited                                    | 25                             | 25   | Nov 06      |  |
| Other                                                |                                |      |             |  |

<sup>\*</sup> Represents amounts less than R1 million.

<sup>†</sup> No longer a subsidiary; shareholding changed from 62,0% to 28,5% as from January 2008.

<sup>††</sup> These joint ventures have been consolidated as subsidiaries from 5 June 2009.

|          | Date to<br>which<br>equity<br>income<br>accounted | Equity-acc<br>earni |      | Carrying | amount | Market<br>Directors' |       | Ne<br>indebtednes<br>to/(from) a | ss of loans |
|----------|---------------------------------------------------|---------------------|------|----------|--------|----------------------|-------|----------------------------------|-------------|
| Year-end | for                                               | 2009                | 2008 | 2009     | 2008   | 2009                 | 2008  | 2009                             | 2008        |
|          |                                                   |                     |      |          |        |                      |       |                                  |             |
|          |                                                   | 56                  | 145  | _        | 247    | _                    | 247   | _                                | _           |
| Dec      | May 09                                            | 30                  | 76   |          | 183    |                      | 183   |                                  |             |
| Dec      | May 09                                            | 26                  | 69   |          | 64     |                      | 64    |                                  |             |
|          |                                                   | (1)                 | 9    | 924      | 920    | 924                  | 920   | 608                              | 577         |
| Dec      |                                                   | , , , ,             |      | 40       | 22     | 40                   | 22    | 38                               | 20          |
| Feb      |                                                   |                     |      | 11       | 11     | 11                   | 11    |                                  |             |
| Feb      | Dec 09                                            | (2)                 | 5    | 25       | 27     | 25                   | 27    |                                  |             |
| Sep      |                                                   |                     |      | 14       | 14     | 14                   | 14    | 11                               | 10          |
| Feb      |                                                   |                     |      | 274      | 254    | 274                  | 254   | 166                              | 166         |
| Feb      |                                                   |                     |      | 22       | 21     | 22                   | 21    | 16                               | 14          |
| Feb      |                                                   |                     |      | 75       | 85     | 75                   | 85    | 66                               | 66          |
| Feb      |                                                   |                     |      | 20       | 17     | 20                   | 17    | 5                                | 4           |
| Feb      |                                                   |                     |      | 15       | 10     | 15                   | 10    | 2                                | 2           |
| Feb      |                                                   |                     |      | 19       | 18     | 19                   | 18    | 5                                | 2           |
| Feb      |                                                   |                     |      | 13       | 10     | 13                   | 10    |                                  |             |
| Feb      |                                                   |                     |      | *        | *      | *                    | *     |                                  |             |
| Feb      |                                                   |                     |      | 11       | 12     | 11                   | 12    | 12                               | 12          |
| Feb      |                                                   |                     |      | *        | *      | *                    | *     |                                  |             |
| Feb      |                                                   |                     |      | 30       | 30     | 30                   | 30    | 12                               | 33          |
| Feb      |                                                   |                     |      | 6        | 11     | 6                    | 11    | 38                               | 34          |
| Jun      |                                                   |                     |      | 11       | 8      | 11                   | 8     |                                  |             |
| Dec      |                                                   |                     |      | 23       | 22     | 23                   | 22    | 24                               | 22          |
| Jun      |                                                   |                     |      | 114      | 110    | 114                  | 110   | 32                               | 26          |
| Jun      |                                                   |                     |      | 29       | 16     | 29                   | 16    | 15                               | 15          |
| Jun      |                                                   |                     |      | 13       | 15     | 13                   | 15    |                                  |             |
| Jun      |                                                   |                     |      | 9        | 12     | 9                    | 12    | 3                                | 3           |
| Feb      |                                                   |                     |      | 15       | 11     | 15                   | 11    | 18                               | 14          |
| Feb      |                                                   |                     |      |          | 11     |                      | 11    |                                  |             |
| Feb      |                                                   |                     |      | 108      | 110    | 108                  | 110   | (19)                             | 2           |
| Feb      | Dec 09                                            |                     | 3    | *        | *      | *                    | *     |                                  |             |
| Jun      |                                                   |                     |      | 20       | 19     | 20                   | 19    | (20)                             | (20)        |
|          | Dec 09                                            | 1                   | 1    | 7        | 44     | 7                    | 44    | 184                              | 152         |
|          |                                                   | 55                  | 154  | 924      | 1 167  | 924                  | 1 167 | 608                              | 577         |

### AT 31 DECEMBER (CONTINUED)

#### 11 Intangible assets

| Rm                                                  | Note | 2009  | 2008  |
|-----------------------------------------------------|------|-------|-------|
| Computer software and capitalised development costs | 11.1 | 1 819 | 1 607 |
| Goodwill                                            | 11.2 | 4 981 | 3 894 |
| Other intangible assets                             | 11.3 | 615   |       |
|                                                     |      | 7 415 | 5 501 |

### 11.1 Computer software and capitalised development costs – carrying amount

|                                                                      | Amortisation                                   |                      |               |
|----------------------------------------------------------------------|------------------------------------------------|----------------------|---------------|
| Rm                                                                   | periods                                        | 2009                 | 2008          |
| Computer software                                                    | 2 – 5 years                                    | 1 068                | 933           |
| Customer product systems                                             |                                                | 579                  | 415           |
| Infrastructure and supporting systems                                |                                                | 288                  | 314           |
| Risk management systems                                              |                                                | 201                  | 204           |
| Capitalised development costs                                        | none*                                          | 751                  | 674           |
| Customer product systems                                             |                                                | 297                  | 290           |
| Infrastructure and supporting systems                                |                                                | 370                  | 314           |
| Risk management systems                                              |                                                | 84                   | 70            |
|                                                                      |                                                | 1 819                | 1 607         |
| Computer software                                                    |                                                |                      |               |
| Opening balance                                                      |                                                | 933                  | 923           |
| Additions                                                            |                                                | 153                  | 92            |
| Commissioned during period                                           |                                                | 439                  | 328           |
| Disposals                                                            |                                                | (1)                  | (1)           |
| Foreign exchange and other moves                                     |                                                | 1                    | 9             |
| Amortisation charge for the period                                   |                                                | (456)                | (414)         |
| Impairments                                                          |                                                | (1)                  | (4)           |
| Closing balance                                                      |                                                | 1 068                | 933           |
| Capitalised development costs                                        |                                                |                      |               |
| Opening balance                                                      |                                                | 674                  | 426           |
| Additions                                                            |                                                | 526                  | 583           |
| Commissioned during period                                           |                                                | (439)                | (328)         |
| Impairments                                                          |                                                | (10)                 | (7)           |
| Closing balance                                                      |                                                | 751                  | 674           |
| * Assats not yet commissioned and only begin amortisation once trans | formed to computer coft wars. These accets are | impaired if the valu | a is adjusted |

 $<sup>*</sup> Assets \ not \ yet \ commissioned \ and \ only \ begin \ amortisation \ once \ transferred \ to \ computer \ software. These \ assets \ are \ impaired \ if \ the \ value \ is \ adjusted.$ 

### 11.2 Goodwill – carrying amount

| Rm                                     | 2009  | 2008  |
|----------------------------------------|-------|-------|
| Carrying amount at beginning of period | 3 894 | 3 898 |
| Arising on business combinations       | 1 126 |       |
| Realised through disposals             |       | (2)   |
| Foreign currency translation           | (39)  | (2)   |
| Carrying amount at end of period       | 4 981 | 3 894 |

### 11.2 Goodwill – carrying amount continued

|                                                                               | 2009       |       |                          |          | 2008  |            |          |  |
|-------------------------------------------------------------------------------|------------|-------|--------------------------|----------|-------|------------|----------|--|
| D                                                                             | Percentage | i     | ccumulated<br>impairment | Carrying |       | impairment | Carrying |  |
| Rm                                                                            | holding    | Cost  | losses                   | amount   | Cost  | losses     | amount   |  |
| Major subsidiaries                                                            |            |       |                          |          |       |            |          |  |
| Fairbairn Private Bank (Jersey)/Fairbairn<br>Trust Company Limited (Guernsey) | 100        | 408   | 138                      | 270      | 447   | 138        | 309      |  |
| Peoples Mortgage Limited                                                      | 100        | 198   | 198                      | _        | 198   | 198        | _        |  |
| Imperial Bank Limited                                                         | 50         | 285   | 25                       | 260      | 285   | 25         | 260      |  |
| Nedbank Limited                                                               | 100        | 3 938 | 1 114                    | 2 824    | 3 938 | 1 114      | 2 824    |  |
| Old Mutual Bank                                                               | 100        | 206   |                          | 206      | 206   |            | 206      |  |
| BoE (Pty) Limited                                                             | 100        | 725   |                          | 725      |       |            |          |  |
| Nedgroup Life Assurance Company<br>Limited                                    | 100        | 401   |                          | 401      |       |            |          |  |
| Nedbank Namibia Limited                                                       | 100        | 134   | 2                        | 132      | 134   | 2          | 132      |  |
| Capital One                                                                   |            | 82    |                          | 82       | 82    |            | 82       |  |
| American Express                                                              |            | 81    |                          | 81       | 81    |            | 81       |  |
|                                                                               |            | 6 458 | 1 477                    | 4 981    | 5 371 | 1 477      | 3 894    |  |

### 11.3 Other intangible assets – carrying amount

|                                         |              |      | Accumulated amortisation |          |
|-----------------------------------------|--------------|------|--------------------------|----------|
|                                         | Amortisation |      | and                      | Carrying |
| Rm                                      | period       | Cost | impairments              | amount   |
| Major subsidiaries                      |              |      |                          |          |
| BoE (Pty) Limited                       | 8 – 15 yrs   | 458  | 27                       | 431      |
| Nedgroup Life Assurance Company Limited | 10 years     | 195  | 11                       | 184      |
|                                         |              | 653  | 38                       | 615      |

### 12 Intangible assets – ratio's

| Rm                                                  | 2009    | 2008    |
|-----------------------------------------------------|---------|---------|
| Total assets                                        | 570 703 | 567 023 |
| Ordinary shareholders' equity                       | 39 649  | 34 913  |
| Intangible assets (Refer note 11)                   | 7 415   | 5 501   |
| Intangible assets/Total assets (%)                  | 1,30    | 0,97    |
| Intangible assets/Ordinary shareholders' equity (%) | 18,7    | 15,8    |

## AT 31 DECEMBER (CONTINUED)

### 13 Amounts owed to depositors

| Segmental breakdown                           | Nedbank Group |         | Nedbank Corporate |         | Nedbank Capital |         |  |
|-----------------------------------------------|---------------|---------|-------------------|---------|-----------------|---------|--|
| Rm                                            | 2009          | 2008    | 2009              | 2008    | 2009            | 2008    |  |
| Current accounts                              | 44 539        | 45 188  | 4 309             | 4 661   | 380             | 100     |  |
| Savings accounts                              | 15 294        | 14 303  | 507               | 442     |                 |         |  |
| Other deposits and loan accounts              | 283 829       | 292 768 | 110 486           | 125 032 | 56 120          | 49 633  |  |
| Call and term deposits                        | 178 424       | 192 557 | 81 465            | 91 933  | 10 975          | 13 478  |  |
| Fixed deposits                                | 27 941        | 25 983  | 1 296             | 1 130   | 3 485           | 1 195   |  |
| Cash management deposits                      | 33 037        | 36 149  | 27 021            | 30 765  | 50              | 2       |  |
| Other deposits                                | 44 427        | 38 079  | 704               | 1 204   | 41 610          | 34 958  |  |
| Foreign client liabilities                    | 7 027         | 6 226   | 3 155             | 2 677   | 1 628           | 1 703   |  |
| Negotiable certificates of deposit            | 103 731       | 87 377  | 1 354             | 986     | 102 339         | 85 900  |  |
| Deposits received under repurchase agreements | 14 935        | 21 028  |                   |         | 14 574          | 19 681  |  |
| Total amounts owed to depositors              | 469 355       | 466 890 | 119 811           | 133 798 | 175 041         | 157 017 |  |

|  | Business Banking |        | Business Banking |        | Nedbar | ık Retail | Imperia | ıl Bank | Shared S | ervices | Central Man<br>and Elimir |  |
|--|------------------|--------|------------------|--------|--------|-----------|---------|---------|----------|---------|---------------------------|--|
|  | 2009             | 2008   | 2009             | 2008   | 2009   | 2008      | 2009    | 2008    | 2009     | 2008    |                           |  |
|  | 14 429           | 14 927 | 25 322           | 25 405 |        |           | 16      | 1       | 83       | 94      |                           |  |
|  | 196              | 201    | 14 557           | 13 625 |        |           |         |         | 34       | 35      |                           |  |
|  | 58 377           | 57 550 | 58 047           | 59 549 | 1 181  | 1 361     | (1)     | 9       | (381)    | (366)   |                           |  |
|  | 51 853           | 52 076 | 34 064           | 34 810 | 61     | 110       |         | 9       | 6        | 141     |                           |  |
|  | 662              | 672    | 22 504           | 22 972 |        | 12        |         |         | (6)      | 2       |                           |  |
|  | 5 393            | 4 800  | 580              | 590    |        |           | (7)     |         |          | (8)     |                           |  |
|  | 469              | 2      | 899              | 1 177  | 1 120  | 1 239     | 6       |         | (381)    | (501)   |                           |  |
|  | 2 019            | 1 564  | 225              | 282    |        |           |         |         |          |         |                           |  |
|  |                  |        |                  |        |        |           |         |         | 38       | 491     |                           |  |

1 181

1 361

75 021

74 242

98 151

98 861

325

340

291

301

1 056

1 310

36

(190)

## AT 31 DECEMBER (CONTINUED)

| 14 Long-term debt instruments |
|-------------------------------|
|-------------------------------|

| Long-term debt instruments  SUBORDINATED DEBT                                                          | Nominal value      | Instrument terms                                                    | 2009<br>11 126 | 2008<br>10 627 |
|--------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------|----------------|----------------|
| Rand-denominated                                                                                       | (Rm)               |                                                                     | 10 385         | 10 627         |
| Callable bonds repayable on 30 December 2010 (IPB2) (a)                                                | 500                | 8,38% per annum*                                                    | 493            | 488            |
| Callable bonds repayable on<br>4 December 2013 (IPB3) (b)                                              | 300                | JIBAR + 2,5% per annum**                                            | 151            | 152            |
| Callable notes repayable on 24 April 2016 (NED 05) (c)                                                 | 1 500              | 7,85% per annum*                                                    | 1 499          | 1 480          |
| Callable notes repayable on 20 September 2018 (NED06) (d)                                              | 1 800              | 9,84% per annum*                                                    | 1 781          | 1 869          |
| Callable notes repayable on<br>8 February 2017 (NED07) (c)                                             | 650                | 9,03% per annum*                                                    | 658            | 671            |
| Callable notes repayable on<br>8 February 2019 (NED08) (d)<br>Callable notes repayable on              | 1 700              | 8,90% per annum*                                                    | 1 643          | 1 718          |
| 6 July 2022 (NED 09) (f)                                                                               | 2 000              | JIBAR +0,47% per annum**                                            | 2 036          | 2 060          |
| Callable notes repayable on<br>15 August 2017 (NED10) (c)<br>Callable notes repayable on               | 500                | JIBAR + 0,45% per annum**                                           | 505            | 508            |
| 17 September 2020 (NED11) (e)<br>Callable notes repayable on                                           | 1 000              | 10,54% per annum*                                                   | 997            | 1 051          |
| 14 December 2017 (NED12A) (c) Callable notes repayable on                                              | 500                | JIBAR + 0,70% per annum**                                           | 502            | 503            |
| 14 December 2017 (NED12B) (c)                                                                          | 120                | 10,38% per annum*                                                   | 120            | 125            |
| Namibian dollar-denominated                                                                            | (NAM\$m)           | 170/                                                                | 2              | 2              |
| Long-term debenture repayable on 15 September 2030                                                     | 40                 | 17% per annum until<br>5 September 2000<br>– thereafter zero coupon | 2              | 2              |
| US dollar-denominated                                                                                  | (US\$m)            | - thereafter zero coupon                                            |                |                |
| Callable notes repayable on<br>3 March 2022 (EMTN01) (i)                                               | 100                | 3-month USD LIBOR                                                   | 739            |                |
| HYBRID SUBORDINATED DEBT                                                                               |                    |                                                                     | 1 766          | 1 839          |
| Rand-denominated                                                                                       | (Rm)               |                                                                     | 1 766          | 1839           |
| Callable notes repayable on 20 November 2018 (NEDH1A) (g)                                              | 487                | 15,05% per annum*                                                   | 484            | 550            |
| Callable notes repayable on 20 November 2018 (NEDH1B) (g)                                              | 1 265              | JIBAR + 4,75% per annum**                                           | 1 282          | 1 289          |
| SECURITISED LIABILITIES                                                                                | (D)                |                                                                     | 1 412          | 1 420          |
| Rand-denominated<br>Callable notes repayable on<br>18 November 2039 (GRN1A1) (h)                       | <b>(Rm)</b><br>291 | JIBAR + 0,25% per annum**                                           | 294            | 295            |
| Callable notes repayable on                                                                            |                    |                                                                     |                |                |
| 18 November 2039 (GR1A2A) (h) Callable notes repayable on                                              | 1 407              | JIBAR + 0,60% per annum**                                           | 993            | 999            |
| 18 November 2039 (GRN1B) (h) Callable notes repayable on                                               | 98                 | JIBAR + 0,85% per annum**                                           | 75             | 75             |
| 18 November 2039 (GRN1C) (h) SENIOR UNSECURED DEBT                                                     | 76                 | JIBAR + 1,1% per annum**                                            | 50             | 51             |
| Rand-denominated                                                                                       | (ZARm)             |                                                                     | 5 773          |                |
| Senior unsecured notes repayable on 9 September 2012 (NBK1B)                                           | 1 000              | JIBAR + 1,50% per annum**                                           | 1 005          |                |
| Senior unsecured notes repayable on<br>15 September 2015 (NBK2A)                                       | 2 000              | 10,55% per annum*                                                   | 2 065          |                |
| Senior unsecured notes repayable on 15 September 2015 (NBK2B)                                          | 250                | JIBAR + 2,20% per annum**                                           | 251            |                |
| Senior unsecured notes repayable on<br>9 September 2019 (NBK3A)<br>Senior unsecured notes repayable on | 400                | 11,39% per annum*                                                   | 414            |                |
| 31 March 2013 (NBKI1) Senior unsecured notes repayable on                                              | 1 750              | 3,9% CPI ref 106.70667                                              | 1 805          |                |
| 28 October 2024 (NBK4) Senior unsecured notes repayable on                                             | 130                | Zero coupon<br>3.8% real yield base                                 | 136            |                |
| 31 March 2013 (NBKI1U)                                                                                 | 98                 | CPI 108.68065                                                       | 97             |                |



#### 14 Long-term debt instruments continued

|                                                    | Nominal value | Instrument terms                             | 2009   | 2008   |
|----------------------------------------------------|---------------|----------------------------------------------|--------|--------|
| OTHER                                              |               |                                              | 7      | 175    |
| Rand-denominated                                   | (Rm)          |                                              | 7      | 5      |
| Unsecured debentures repayable on 30 November 2029 | 200           | Zero coupon                                  | 7      | 5      |
| US dollar-denominated                              | (US\$m)       |                                              | _      | 170    |
| Guaranteed loan repayable on 31 August 2009 +      | 18            | 1,5 bps below 6-month Libor on nominal value |        | 170    |
| Total long-term debt instruments in                | issue         |                                              | 20 084 | 14 061 |

During the year there were no defaults or breaches of principal, interest or any other terms and conditions of long-term debt instruments.

Coupon holders are entitled, in the event of interest default, to put the coupon covering such interest payments to Nedbank Group Limited. The US dollar subordinated-debt instruments are either matched by advances to clients or covered against exchange rate fluctuations. In accordance with the group's articles of association, the borrowing powers of the company are unlimited.

- \* Interest on these notes is payable biannually.
- \*\* Interest on these notes is payable quarterly.
- + The debt instrument was redeemed on its call date 31 August 2009.
- (a) Callable by the issuer, Imperial Bank Limited, after approximately five years from the date of issue, 30 March 2006 (ie 30 December 2010), at which time the interest converts to a floating three-month JIBAR rate, plus a spread of 2,67%.
- (b) Callable by the issuer, Imperial Bank Limited, after five years from the date of issue, 4 December 2008 (ie 4 December 2013), at which time the interest converts to a floating three-month JIBAR rate, plus a spread of 3,75%.
- (c) Callable by the issuer, Nedbank Limited, after five years from the date of issue, 24 April 2006, 8 February 2007, 15 August 2007, 14 December 2007 and 14 December 2007 (ie 24 April 2011, 8 February 2012, 15 August 2012, 14 December 2012 and 14 December 2012), at which time the interest converts to a floating three-month JIBAR rate, plus a spread of 1,70%, 1,95%, 1,45%, 1,70% and 1,70% respectively.
- (d) Callable by the issuer, Nedbank Limited, after seven years from the date of issue, being 20 September 2006 and 8 February 2007 (ie 20 September 2013 and 8 February 2014), at which time the interest converts to a floating three-month JIBAR rate, plus a spread of 2,05% and 2,17% respectively.
- (e) Callable by the issuer, Nedbank Limited, after eight years from the date of issue, being 17 September 2007 (ie 17 September 2015), at which time the interest converts to a floating three-month JIBAR rate, plus a spread of 2,85%.
- (f) Callable by the issuer, Nedbank Limited, after ten years from the date of issue, being 6 July 2007 (ie 6 July 2017), at which time the interest will step up by 1,00% to a floating three-month JIBAR rate, plus a spread of 1,47%.
- (g) Callable by the issuer, Nedbank Limited, after ten and a half years from the date of issue, being 20 May 2008 (ie 20 November 2018), at which the interest converts to a floating three-month JIBAR rate plus 712,5 bps in perpetuity unless called.
- (h) Callable by the issuer, Greenhouse Funding (Pty) Limited, after approximately five years from the date of issue, being 10 December 2007 (ie 18 November 2012), at which time the interest rate on the notes (GRN1A1, GR1A2A, GRN1B, GRN1C) will step up to three-month JIBAR rate, plus a spread of 0,40%, 0,80%, 1,10% and 1,35% respectively.
- (i) Callable by the issuer, Nedbank Limited, after eight years from the date of issue 3 March 2009 (ie 3 March 2017), at which time the interest rate coverts to a floating three-month USD LIBOR rate, plus a spread of 3,00%.

### AT 31 DECEMBER (CONTINUED)

#### 15 BEE: Estimated future dilutive shares and IFRS 2 charge

These are purely illustrative scenarios for the period 2009 – 2017 of the dilutive potential ordinary shares and the IFRS 2 charge as at the end of each year. The first scenario is at an illustrative annual share price growth of 10% and dilutive sensitivity is illustrated by assuming other growth rates. These examples are not based on any share price growth expectations.

#### 15.1 Estimated future dilutive shares as at end of each year ('000)

|                                            | Actual<br>2005 | Actual<br>2006 | Actual<br>2007 | Actual<br>2008 |  |
|--------------------------------------------|----------------|----------------|----------------|----------------|--|
| Dilutive shares at 10% share price growth: |                |                |                |                |  |
| SA BEE transaction                         | 1 408          | 8 144          | 9 812          | 2 094          |  |
| Black Business Partners                    | 764            | 2 992          | 2 631          |                |  |
| Non-executive directors                    | 21             | 116            | 225            | 81             |  |
| Retail                                     | 12             | 685            | 2 051          | 1 065          |  |
| Corporate                                  | 581            | 3 164          | 3 243          |                |  |
| Black Executives                           | 11             | 209            | 377            | 226            |  |
| Black Management                           | 19             | 978            | 1 285          | 722            |  |
| Namibia BEE transaction                    | _              | _              | 10             | 6              |  |
| Black Business Partners                    |                |                |                |                |  |
| Affinity Groups                            |                |                |                |                |  |
| Education                                  |                |                |                |                |  |
| Discretionary                              |                |                |                |                |  |
| LTIP                                       |                |                |                |                |  |
| Black Management                           |                |                | 10             | 6              |  |
|                                            | 1 408          | 8 144          | 9 822          | 2 100          |  |
| Dilutive shares at share price growth of:  |                |                |                |                |  |
| SA BEE transaction                         |                |                |                |                |  |
| 5%                                         | 1 408          | 8 144          | 9 812          | 2 094          |  |
| 15%                                        | 1 408          | 8 144          | 9 812          | 2 094          |  |
| 20%                                        | 1 408          | 8 144          | 9 812          | 2 094          |  |
| 30%                                        | 1 408          | 8 144          | 9 812          | 2 094          |  |
| Namibia BEE transaction                    |                |                |                |                |  |
| 5%                                         |                |                | 10             | 6              |  |
| 15%                                        |                |                | 10             | 6              |  |
| 20%                                        |                |                | 10             | 6              |  |
| 30%                                        |                |                | 10             | 6              |  |

| Actual<br>2009 | Illustrative<br>forecast<br>2010 | Illustrative<br>forecast<br>2011 | Illustrative<br>forecast<br>2012 | Illustrative<br>forecast<br>2013 | Illustrative<br>forecast<br>2014 | Illustrative<br>forecast<br>2015 | Illustrative<br>forecast<br>2016 | Illustrative<br>forecast<br>2017 |
|----------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
|                |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 4 381          | 5 895                            | 3 537                            | 3 480                            | 3 473                            | 3 604                            | 1 871                            | 797                              | 507                              |
| 1 024          | 587                              | 1 167                            | 1 250                            | 1 088                            | 1 184                            |                                  |                                  |                                  |
| 171            | 230                              |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 1              |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 1 976          | 3 248                            |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 286            | 343                              | 410                              | 399                              | 438                              | 477                              | 443                              | 363                              | 210                              |
| 923            | 1 487                            | 1 960                            | 1 831                            | 1 947                            | 1 943                            | 1 428                            | 434                              | 297                              |
| 19             | 77                               | 109                              | 129                              | 56                               | 56                               | 57                               | _                                | _                                |
|                | 18                               | 20                               | 22                               | 24                               | 26                               | 29                               |                                  |                                  |
|                | 18                               | 18                               | 17                               | 16                               | 15                               | 14                               |                                  |                                  |
|                | 18                               | 18                               | 17                               | 16                               | 15                               | 14                               |                                  |                                  |
|                |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 9              | 13                               | 39                               | 59                               |                                  |                                  |                                  |                                  |                                  |
| 10             | 10                               | 14                               | 14                               |                                  |                                  |                                  |                                  |                                  |
| 4 400          | 5 972                            | 3 646                            | 3 609                            | 3 529                            | 3 660                            | 1 928                            | 797                              | 507                              |
|                |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 4 381          | 5 706                            | 2 645                            | 2 000                            | 1 791                            | 1 838                            | 1 439                            | 536                              | 340                              |
| 4 381          | 6 076                            | 4 357                            | 4 761                            | 4 990                            | 5 321                            | 2 209                            | 999                              | 637                              |
| 4 381          | 6 248                            | 5 127                            | 5 855                            | 6 255                            | 6 681                            | 2 475                            | 1 156                            | 740                              |
| 4 381          | 6 568                            | 6 459                            | 7 597                            | 8 191                            | 8 650                            | 2 858                            | 1 378                            | 887                              |
|                |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| 18             | 72                               | 104                              | 111                              | 40                               | 41                               | 42                               |                                  |                                  |
| 18             | 79                               | 114                              | 123                              | 44                               | 45                               | 47                               |                                  |                                  |
| 18             | 80                               | 115                              | 124                              | 45                               | 46                               | 48                               |                                  |                                  |
| 18             | 81                               | 116                              | 125                              | 46                               | 47                               | 49                               |                                  |                                  |

### AT 31 DECEMBER (CONTINUED)

#### 15 BEE: Estimated future dilutive shares and IFRS 2 charge continued

#### 15.2 Estimated share-based payment IFRS 2 BEE charge per year (Rm)

|                                              | 2005  | 2006  | 2007  | 2008  | 2009  |  |
|----------------------------------------------|-------|-------|-------|-------|-------|--|
| IFRS 2 BEE charge at 10% share price growth: |       |       |       |       |       |  |
| SA BEE transaction                           | 371,2 | 116,5 | 146,5 | 180,0 | 109,0 |  |
| Black Business Partners                      | 214,6 |       | 19,0  | 9,0   | 10    |  |
| Non-executive directors                      | 0,6   | 2,0   | 12,0  | 5,0   | 2     |  |
| Retail                                       | 1,1   | 38,0  | 30,2  | 73,0  | 6     |  |
| Corporate                                    | 14,3  | 50,7  | 56,3  | 60,0  | 53    |  |
| Black Executives                             | 2,4   | 6,7   | 7,0   | 9,0   | 6     |  |
| Black Management                             | 10,6  | 19,1  | 22,0  | 24,0  | 32    |  |
| Broad-based                                  | 127,6 |       |       |       |       |  |
| Namibia BEE transaction                      | _     | 21,7  | _     | 0,9   | 1,0   |  |
| Black Business Partners                      |       | 9,0   |       |       |       |  |
| Affinity Groups                              |       | 3,3   |       |       |       |  |
| Education                                    |       | 4,4   |       |       |       |  |
| Discretionary                                |       |       |       |       |       |  |
| LTIP                                         |       |       |       |       | 0,1   |  |
| Black Management                             |       |       |       | 0,9   | 0,9   |  |
| Broad-based                                  |       | 5,0   |       |       |       |  |
|                                              | 371,2 | 138,2 | 146,5 | 180,9 | 110,0 |  |

#### 15.3 Total estimated IFRS 2 BEE charge (Rm) at varying share price growth assumptions

|                                               |         |         | 2009    |         |         |  |
|-----------------------------------------------|---------|---------|---------|---------|---------|--|
|                                               | 5%      | 10%     | 15%     | 20%     | 30%     |  |
| SA BEE transaction                            | 1 148,6 | 1 490,7 | 1 565,2 | 1 643,6 | 1 807,8 |  |
| Pegged cost for instruments allocated to date | 1 021,3 | 1 021,3 | 1 072,3 | 1 126,0 | 1 238,5 |  |
| Future costs dependant on share price growth  | 127,3   | 469,4   | 492,9   | 517,6   | 569,3   |  |
| Namibia BEE transaction                       | 34,5    | 34,8    | 35,1    | 35,5    | 36,1    |  |
| Pegged cost for instruments allocated to date | 28,8    | 28,8    | 28,8    | 28,8    | 28,8    |  |
| Future costs dependant on share price growth  | 5,7     | 6,0     | 6,3     | 6,7     | 7,3     |  |
|                                               | 1 183,1 | 1 525,5 | 1 600,3 | 1 679,1 | 1 843,9 |  |

| State of the later |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| 2010  | 2011  | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | Total   |
|-------|-------|------|------|------|------|------|------|---------|
|       |       |      |      |      |      |      |      |         |
| 136,4 | 104,3 | 70,2 | 64,3 | 56,7 | 50,1 | 44,4 | 41,1 | 1 490,7 |
| 22    | 23    | 24   | 26,4 | 29,0 | 31,9 | 35,1 | 37,7 | 481,7   |
| 10,3  |       |      |      |      |      |      |      | 31,9    |
|       |       |      |      |      |      |      |      | 148,3   |
| 57,9  | 34,9  |      |      |      |      |      |      | 327,1   |
| 11,6  | 13,5  | 15,8 | 14,6 | 12,0 | 8,7  | 4,6  | 1,7  | 113,6   |
| 34,6  | 32,9  | 30,4 | 23,3 | 15,7 | 9,5  | 4,7  | 1,7  | 260,5   |
|       |       |      |      |      |      |      |      | 127,6   |
| 3,1   | 3,2   | 2,9  | 0,8  | 0,3  | 0,3  | 0,3  | 0,3  | 34,8    |
|       |       |      |      |      |      |      |      | 9,0     |
|       |       |      |      |      |      |      |      | 3,3     |
|       |       |      |      |      |      |      |      | 4,4     |
| 0,3   | 0,3   | 0,3  | 0,3  | 0,3  | 0,3  | 0,3  | 0,3  | 2,4     |
| 1,9   | 2,4   | 2,4  | 0,5  |      |      |      |      | 7,3     |
| 0,9   | 0,5   | 0,2  |      |      |      |      |      | 3,4     |
|       |       |      |      |      |      |      |      | 5,0     |
| 139,5 | 107,5 | 73,1 | 65,1 | 57,0 | 50,4 | 44,7 | 41,4 | 1 525,5 |
| <br>  |       |      |      |      |      |      |      |         |

|         |         | 2008    |         |         |
|---------|---------|---------|---------|---------|
| 5%      | 10%     | 15%     | 20%     | 30%     |
| 1 143,2 | 1 357,6 | 1 374,4 | 1 392,1 | 1 429,1 |
| 1 021,8 | 1 021,8 | 1 021,8 | 1 021,8 | 1 021,8 |
| 121,4   | 335,8   | 352,6   | 370,3   | 407,3   |
| 30,3    | 29,6    | 30,4    | 30,4    | 30,4    |
| 29,6    | 29,6    | 29,6    | 29,6    | 29,6    |
| <br>0,7 |         | 0,8     | 0,8     | 0,8     |
| 1 173,5 | 1 387,2 | 1 404,8 | 1 422,5 | 1 459,5 |

# NEDBANK GROUP - SHARE-BASED PAYMENTS

ANALYSIS OF BEE SCHEMES – ILLUSTRATIVE ROLL OF SHARES – BASED ON A 10% INCREASE IN SHARE PRICE

- 15 BEE: Estimated future dilutive shares and IFRS 2 charge continued
- 15.4 Illustrative vesting outside of group

| Inception   Actual    | Illustrative vesting outside (          | or group   |                    |            |              |             |             | Illustrative | Illustrative |   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|------------|--------------------|------------|--------------|-------------|-------------|--------------|--------------|---|
| Opening balance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                         |            | Actual             | Actual     | Actual       | Actual      | Actual      |              |              |   |
| SA BEE transaction BBP NED Retail—For sale Ret |                                         | Inception  | 2005               |            |              |             |             |              | 2011         |   |
| Refail                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Opening balance                         |            | -                  | 1 471 700  | 1 559 493    | 1 713 617   | 3 744 050   | 9 212 904    | 10 247 184   |   |
| NED Retail – For sale Retail – For e shares Corporate Non-Aka Community Black Executives Black Management BBP AG Education Discretionary Community Black Management Broad-based Broad-base | SA BEE transaction                      |            | 1 471 700          | 47 977     | 154 124      | 2 030 433   | 5 468 854   | 1 002 811    | 14 014 617   |   |
| Retail – For sale Retail – For sale Retail – For shares Corporate Nan-Aka Corporate Nan-Corporate Nan Community Black Executives Black Management Road-based February Shares ie, in Trusts Considered to be inside group  Opening balance Inception**  SA BEE transaction BBP AC SA BEE transaction BBP AC Corporate Nan-Aka  1 471 700  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 700  1 5759 493  1 471 493  1 471 700  1 5759 493  1 471 494  1 471 494  1 471 |                                         |            |                    |            |              |             |             |              |              |   |
| Retail – Free shares Corporate Non-Aka Community Black Management Barba Abased Broad-based |                                         |            |                    | 40.055     | 65.000       | 2 02 4 004  |             |              | 789 130      |   |
| Corporate Aka                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                         |            |                    | 19 965     | 65 280       | 2 024 091   |             |              |              |   |
| Comporate Ala   Community   Community   Black Executives   Black Management   28 012   88 844   6 342   403 150   813 900   1133 938   876 930   1247 1700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 700   1471 7   |                                         |            |                    |            |              |             | 1 /6/ 390   |              | 10 160 040   |   |
| Community Black Management Broad-based Evergreen  Namibia BEE transaction BP AG Education Discretionary LTIP Black Management Treasury shares ie. in Trusts considered to be inside group  Opening balance Inception**  A 1268 130  BP A 1268 130  A 1 | •                                       |            |                    |            |              |             |             |              |              |   |
| Black Executives Black Management Broad-based Vergreen    1471 700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                         |            |                    |            |              |             |             |              | 1070301      |   |
| Broad-based Evergreen Namibia BEE transaction BBP AG Education Discretionary LTIP Black Management Broad-based  1 471 700   1559 493   1713 617   3744 050   9212 904   10 247 184   24 286 670   Treasury shares ie. in Trusts considered to be inside group Opening balance Inception**  1 4268 130   655 443   41 268 130   655 443   65 240 219 956   38 189 523   32 720 669   31 686 389   Inception**  1 4268 130   655 443   655 443   65 342   66 342   BBP   7 891 300   789 1300   Retail – Fire shares   1767 390   Comporate Non-Aka   10 160 049   60 049   Comporate Non-Aka   10 160 049   Community   13 31 551   Black Evecutives   2 993 321   Black Management   7 661 076   Black Management   7 661 076   Fivergreen   923 342    Namibia BEE transaction   BBP   199 929   AG   74 048   Education   98 710   Black Management   89 718   Black Managemen |                                         |            |                    |            |              |             | 105 480     | 188 911      | 254 599      |   |
| Broad-based Evergreen Namibia BEE transaction BBP AG Education Discretionary LTIP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Black Management                        |            |                    | 28 012     | 88 844       | 6 342       | 403 150     |              |              |   |
| Namibia BEE transaction BBP AG GEducation Discretionary LTIP Black Management Proach-based  1471 700 1559 493 1713 617 3744 050 9212 904 10 247 184 24 286 670  Treasury shares ie. in Trusts considered to be inside group  Opening balance Inception*  41 268 130 665 443  Capable Tor sale SA BEE transaction BBP AB9 130 Retail – For sale Sale Sale Sale Sale Sale Sale Sale S                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | •                                       |            | 1 471 700          |            |              |             |             |              |              |   |
| BBP AG Education Discretionary LTTP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Evergreen                               |            |                    |            |              |             |             |              |              |   |
| BBP AG Education Discretionary LTIP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Namibia BEE transaction                 |            | _                  | 39 816     | _            | _           | _           | 31 469       | 24 869       |   |
| Education Discretionary                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | BBP                                     |            |                    |            |              |             |             |              |              |   |
| Discretionary   Component      |                                         |            |                    |            |              |             |             |              |              |   |
| TIP   Slack Management   September   Sep   | Education                               |            |                    |            |              |             |             |              |              |   |
| Black Management Broad-based                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 3                                       |            |                    |            |              |             |             |              |              |   |
| Broad-based   39 816                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                         |            |                    |            |              |             |             |              |              |   |
| Treasury shares ie. in Trusts considered to be inside group  Opening balance Inception**  41 268 130 665 443  SA BEE transaction 41 268 130 789 130                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | S .                                     |            |                    | 20.046     |              |             |             | 24 869       | 24 869       |   |
| Treasury shares ie. in Trusts  Considered to be inside group  Opening balance Inception**  41 268 130  Opening balance Inception*  Inception**  Inception**  41 268 130  Opening balance Inception*  Inception**  Inception**  41 268 130  Opening balance Inception*  Inception**  Inception**  Inception**  41 268 130  Opening balance Inception*  Inception**  Inception** | Broad-based                             |            |                    |            |              |             |             |              |              | - |
| Opening balance Inception**    A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | To a comparison of the Toronto          |            | 1 4/1 /00          | 1 559 493  | 1 / 13 6 1 / | 3 /44 050   | 9 212 904   | 10 247 184   | 24 286 670   |   |
| SA BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                         |            |                    |            |              |             |             |              |              |   |
| SA BEE transaction                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Opening balance                         |            |                    |            | 40 374 080   | 40 219 956  | 38 189 523  | 32 720 669   | 31 686 389   |   |
| BBP 78 91 300 NED 789 130 Retail – For sale 5 302 170 Retail – Free shares 1767 390 Corporate Non-Aka 10 160 049 Corporate Aka 1676 901 Community 1531 551 Black Executives 2 093 521 Black Management 7 661 076 Broad-based 1471 700 Evergreen 923 342  Namibia BEE transaction BBP 87 199 929 AG 74 048 Education 98 730 Discretionary 81 452 LTIP 81 750 Black Management 89 718 Broad-based 39 816  Service of the state of the s | Inception**                             |            | 41 268 130         | 665 443    |              |             |             |              |              |   |
| NED 789 130   Retail – For sale 5 302 170   Retail – For sale 6 5 302 170   Retail – For sale 7 767 390   Retail – For sale 8 1 760   Re | SA BEE transaction                      | 41 268 130 | (1 471 700)        | (47 977)   | (154 124)    | (2 030 433) | (5 468 854) | (1 002 811)  | (14 014 617) |   |
| Retail – For sale Retail – Free shares 1 767 390 Corporate Non-Aka 10 160 049 Corporate Aka 1 1676 901 Community 1 1531 551 Black Executives 2 093 521 Black Management 7 661 076 Broad-based 1 471 700 Evergreen 923 342  Namibia BEE transaction BBP AG Fd | BBP                                     | 7 891 300  |                    |            |              |             |             |              |              |   |
| Retail – Free shares                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                         |            |                    | , ,        | ,            | ,           |             |              | (789 130)    |   |
| Corporate Non-Aka Corporate Non-Aka Corporate Aka Corporate Aka Corporate Aka Corporate Aka Corporate Aka Corporate Aka Community 1 531 551 Black Executives 2 093 521 Black Management 7 661 076 Broad-based 1 471 700 923 342  Namibia BEE transaction BBP AG Corporate Aka Corporate Ak |                                         | 1          |                    | (19 965)   | (65 280)     | (2 024 091) |             |              |              |   |
| Corporate Aka Community Community Slack Executives Slack Management Strength of the first of the |                                         |            |                    |            |              |             | (1 767 390) |              | (10.100.040) |   |
| Community   1 531 551   2 093 521   Black Executives   2 093 521   Rode Executives   2 093 521   Rode Executives   1 471 700   2 3342                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                         | 1          |                    |            |              |             |             |              | ,            |   |
| Black Executives   2 093 521   7 661 076   (28 012)   (88 844)   (6 342)   (403 150)   (813 900)   (1 133 938)    Black Management   7 661 076   (1 471 700)   (1 471 700)    Evergreen   923 342   (1 471 60)    Evergreen   923 342   (1 471 60)    Evergreen   923 342   (1 |                                         |            |                    |            |              |             |             |              | (16/6901)    |   |
| Black Management                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ,                                       | 1          |                    |            |              |             | (105 490)   | (100 011)    | (254 500)    |   |
| Broad-based   1 471 700   923 342   (1 471 700)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                         |            |                    | (28 012)   | (88 844)     | (6 342)     | •           | ,            | ,            |   |
| Evergreen       923 342       (39 816)       -       -       -       (31 469)       (24 869)         BBP AG       199 929 AG       74 048       -       -       -       -       -       (31 469)       (24 869)         Education       98 730       81 452       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       - <td></td> <td>1</td> <td>  <br/>   (1 471 700)</td> <td>(20012)</td> <td>(00 044)</td> <td>(0 342)</td> <td>(403 130)</td> <td>(013 300)</td> <td>(1 155 550)</td> <td></td>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                         | 1          | <br>   (1 471 700) | (20012)    | (00 044)     | (0 342)     | (403 130)   | (013 300)    | (1 155 550)  |   |
| Namibia BEE transaction BBP AG                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                         | 1          | (1 1/1 / 00)       |            |              |             |             |              |              |   |
| BBP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                         | 665 1/13   |                    | (30 816)   | _            | _           | _           | (31 460)     | (24 860)     |   |
| AG 74 048 Education 98 730 Discretionary 81 452 LTIP 81 750 (6 600) Black Management 89 718 Broad-based 39 816 (39 816) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869)  |                                         |            |                    | (33 0 10)  |              |             |             | (31 403)     | (24 003)     |   |
| Education 98 730 Discretionary 81 452 LTIP 81 750 (6 600) Black Management 89 718 39 816 (39 816) (24 869) (24 869) (24 869) Broad-based 39 816 (39 816) (24 869) 816 (39 816) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) (24 869) |                                         |            |                    |            |              |             |             |              |              |   |
| Discretionary 81 452 81 750 81 750 81 750 81 750 89 718 89 718 89 718 89 816 (39 816) (24 869) (24 869) (24 869) (24 869) 816 (39 816) (24 869) 816 (39 816) (24 869) 816 (39 816) (24 869) 816 (39 816) (24 869) 816 (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 816) (39 8 |                                         | 1          |                    |            |              |             |             |              |              |   |
| Strate   S   |                                         |            |                    |            |              |             |             |              |              |   |
| Black Management 89 718 39 816 (39 816) (24 869) (24 869) (24 869)    39 816                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | -                                       | 1          |                    |            |              |             |             | (6 600)      |              |   |
| Broad-based 39 816 (39 816) 39 796 430 40 374 080 40 219 956 38 189 523 32 720 669 31 686 389 17 646 903<br>Illustrative cap/issued/purchased shares 815 960 2 150 413 3 666 988 5 304 469 5 304 469 5 304 469 39 796 430 41 190 040 42 370 369 41 856 511 38 025 138 36 990 858 22 951 372                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Black Management                        | 89 718     |                    |            |              |             |             | , ,          |              |   |
| Illustrative cap/issued/purchased shares 815 960 2 150 413 3 666 988 <b>5 304 469</b> 5 304 469 5 304 469 39 796 430 41 190 040 42 370 369 41 856 511 <b>38 025 138</b> 36 990 858 22 951 372                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                         | 39 816     |                    | (39 816)   |              |             |             | · · ·        | · ·          |   |
| Illustrative cap/issued/purchased shares 815 960 2 150 413 3 666 988 <b>5 304 469</b> 5 304 469 5 304 469  39 796 430 41 190 040 42 370 369 41 856 511 <b>38 025 138</b> 36 990 858 22 951 372                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                         |            | 39 796 430         | 40 374 080 | 40 219 956   | 38 189 523  | 32 720 669  | 31 686 389   | 17 646 903   |   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Illustrative cap/issued/purchased share | es         |                    | 815 960    | 2 150 413    | 3 666 988   |             |              | 5 304 469    |   |
| ** Inception figures have changed due to reallocation between the Retail scheme and Black Management.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                         |            |                    |            |              |             | 38 025 138  | 36 990 858   | 22 951 372   |   |

<sup>\*\*</sup> Inception figures have changed due to reallocation between the Retail scheme and Black Management.

| Illustrative            | Illustrative            | Illustrative            | Illustrative           | Illustrative           | Illustrative           | Illustrative           |             |              |              |              |
|-------------------------|-------------------------|-------------------------|------------------------|------------------------|------------------------|------------------------|-------------|--------------|--------------|--------------|
| forecast                | forecast                | forecast                | forecast               | forecast               | forecast               | forecast               |             | Illustrative | Illustrative | Illustrative |
| 2012                    | 2013                    | 2014                    | 2015                   | 2016                   | 2017                   | 2018                   | Total       | cap shares   | call option  | shares       |
| 24 286 670              | 25 513 785              | 27 158 882              | 28 681 765             | 37 676 445             | 38 736 763             | 39 172 750             | -           |              |              |              |
| 1 188 085               | 1 583 315               | 1 518 110               | 8 989 907              | 682 838                | 435 987                | 224 479                | 38 813 237  | 9 683 582    | (13 215 221) | 35 281 598   |
| 1 100 003               | 1 303 3 13              | 1310110                 | 7 891 300              | 002 030                | 133 301                |                        | 7 891 300   | 6 079 111    | (5 947 106)  | 8 023 305    |
|                         |                         |                         | . 05 . 500             |                        |                        |                        | 789 130     | 270 835      | (562 162)    | 497 803      |
|                         |                         |                         |                        |                        |                        |                        | 5 302 170   | 2.0033       | (302 :02)    | 5 302 170    |
|                         |                         |                         |                        |                        |                        |                        | 1 767 390   |              |              | 1 767 390    |
|                         |                         |                         |                        |                        |                        |                        | 10 160 049  | 2 717 272    | (5 542 524)  | 7 334 797    |
|                         |                         |                         |                        |                        |                        |                        | 1 676 901   | 616 364      | (1 163 429)  | 1 129 836    |
|                         |                         |                         |                        |                        |                        |                        | 1070301     | 010 301      | (1 103 123)  | 1 123 030    |
| 179 542                 | 173 448                 | 272 136                 | 256 694                | 331 353                | 214 022                | 117 336                | 2 093 521   |              |              | 2 093 521    |
| 1 008 543               | 1 409 867               | 1 245 974               | 841 913                | 351 485                | 221 965                | 107 143                | 7 661 076   |              |              | 7 661 076    |
| 1 000 3 13              | 1 103 007               | 1 2 13 37 1             | 011313                 | 331 103                | 221303                 | 107 115                | 1 471 700   |              |              | 1 471 700    |
|                         |                         |                         |                        |                        |                        |                        | 1 17 1 700  |              |              | 1 17 1 700   |
| 20.020                  | (1 702                  | 4 770                   | 4 770                  | 277 400                |                        | 01 452                 | CCE 444     | 227 455      | /412 COZ\    | F00 303      |
| 39 030                  | 61 782                  | 4 773                   | 4 773                  | 377 480                |                        | 81 452                 | 665 444     | 327 455      | (412 697)    | 580 202      |
|                         |                         |                         |                        | 199 929                |                        |                        | 199 929     | 119 714      | (173 426)    | 146 217      |
|                         |                         |                         |                        | 74 048                 |                        |                        | 74 048      | 29 499       | (44 200)     | 59 347       |
|                         |                         |                         |                        | 98 730                 |                        | 04 450                 | 98 730      | 39 332       | (58 933)     | 79 129       |
|                         | c. ====                 |                         |                        |                        |                        | 81 452                 | 81 452      | 138 910      | (136 138)    | 84 224       |
| 13 368                  | 61 782                  |                         |                        |                        |                        |                        | 81 750      |              |              | 81 750       |
| 25 662                  |                         | 4 773                   | 4 773                  | 4 773                  |                        |                        | 89 719      |              |              | 89 719       |
|                         |                         |                         |                        |                        |                        |                        | 39 816      |              |              | 39 816       |
| 25 513 785              | 27 158 882              | 28 681 765              | 37 676 445             | 38 736 763             | 39 172 750             | 39 478 681             | 39 478 681  | 10 011 037   | (13 627 918) | 35 861 800   |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
| 17 646 903              | 16 419 788              | 14 774 691              | 13 251 808             | 4 257 128              | 3 196 810              | 2 760 823              |             | -            |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
| (1 188 085)             | (1 502 215)             | (1 518 110)             | (8 989 907)            | (682 838)              | (435 987)              | (224 479)              | 2 454 893   |              |              |              |
| (1 100 000)             | (1 202 2 12)            | (1310110)               | (7 891 300)            | (002 030)              | (433 301)              | (224 47 3)             | 2 434 033   | 1            |              |              |
|                         |                         |                         | (1 03 1 300)           |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        | 1 531 551   |              |              |              |
| (179 542)               | (173 448)               | (272 136)               | (256 694)              | (331 353)              | (214 022)              | (117 336)              | 1 23 1 23 1 |              |              |              |
|                         |                         |                         |                        |                        |                        | (117 330)              |             |              |              |              |
| (1 006 545)             | (1 409 607)             | (1 245 974)             | (041913)               | (331 463)              | (221 903)              | (107 143)              |             |              |              |              |
|                         |                         |                         |                        |                        |                        |                        | 923 342     |              |              |              |
| /20.222                 | (64.705)                | / / 770                 | / / ====               | (277 422)              |                        | (04 155)               | JLJ JTL     | J            |              |              |
| (39 030)                | (61 782)                | (4 773)                 | (4 773)                | (377 480)<br>(199 929) |                        | (81 452)               |             | 1            |              |              |
|                         |                         |                         |                        | (199 929)              |                        |                        |             |              |              |              |
|                         |                         |                         |                        | (98 730)               |                        |                        |             |              |              |              |
|                         |                         |                         |                        | (30 / 30)              |                        | (81 452)               |             |              |              |              |
| (13 368)                | (61 702)                |                         |                        |                        |                        | (0   432)              |             |              |              |              |
| (25 662)                |                         | (4 773)                 | (4 773)                | (4 773)                |                        |                        |             |              |              |              |
| (20 002)                |                         | (4//3)                  | (4 / / 3)              | (4 / / 3)              |                        |                        |             |              |              |              |
| 16 410 700              | 14 774 601              | 12 251 000              | A 2E7 120              | 2 106 010              | 2 760 022              | 2 454 002              | 2 454 002   | -            |              |              |
| 16 419 788<br>5 304 469 | 14 774 691<br>5 304 469 | 13 251 808<br>5 304 469 | 4 257 128<br>5 304 469 | 3 196 810<br>5 304 469 | 2 760 823<br>5 304 469 | 2 454 892<br>5 304 469 | 2 454 893   | -            |              |              |
| 21 724 257              |                         | 18 556 277              | 9 561 597              | 8 501 279              | 8 065 292              | 7 759 361              | 2 454 893   | -            |              |              |
| L1124 231               | 40 013 100              | 10 220 611              | לבב וטב ב              | 0 301 613              | 0 000 232              | וטכ כנו ו              | ∠ +J+ 033   | _            |              |              |

# NEDBANK GROUP — SHARE-BASED PAYMENTS

#### Illustrative roll of shares – SA BEE transaction

|                               | Inception  | 2005       | 2006       | 2007       | 2008       | 2009       | 2010        | 2011       | _ |
|-------------------------------|------------|------------|------------|------------|------------|------------|-------------|------------|---|
| Issued outside group          | -          | 1 471 700  | 1 519 677  | 1 673 801  | 3 704 234  | 9 173 088  | 10 175 899  | 24 190 516 |   |
| Treasury shares               | 41 268 130 | 39 796 430 | 39 748 453 | 39 594 329 | 37 563 896 | 32 095 042 | 31 092 231  | 17 077 614 |   |
| Original BEE allocation       | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130  | 41 268 130 |   |
| Cap shares                    |            | 116 659    | 747 199    | 1 024 777  | 1 175 328  | 1 166 954  | 1 151 189   | 1 266 308  |   |
| – BBP                         |            | 96 214     | 289 466    | 442 266    | 540 487    | 540 487    | 540 487     | 594 536    |   |
| – NED                         |            |            | 28 021     | 35 439     | 55 999     | 47 625     | 49 405      | 54 346     |   |
| – Corporate                   |            | 20 445     | 429 712    | 547 072    | 578 842    | 578 842    | 561 297     | 617 426    |   |
|                               | 41 268 130 | 41 384 789 | 42 015 329 | 42 292 907 | 42 443 458 | 42 435 084 | 42 419 319  | 42 534 438 |   |
| Call option shares            |            |            | _          | _          | _          | _          | (7 259 961) | _          |   |
| – BBP                         |            |            |            |            |            |            |             |            |   |
| – NED                         |            |            |            |            |            |            | (554 008)   |            |   |
| – Corporate                   |            |            |            |            |            |            | (6 705 953) |            |   |
| Shares expected at end        | 41 268 130 | 41 384 789 | 42 015 329 | 42 292 907 | 42 443 458 | 42 435 084 | 35 159 358  | 42 534 438 |   |
| Weighted dilutive shares      |            | 1 406 976  | 8 143 756  | 9 811 687  | 2 093 953  | 4 381 086  | 5 895 979   | 3 538 170  |   |
| <br>Issued outside group      |            |            | 39 816     | 39 816     | 39 816     | 39 816     | 71 285      | 96 154     |   |
| Illustrative roll of shares – | Inception  | 2005       | 2006       | 2007       | 2008       | 2009       | 2010        | 2011       |   |
| Treasury shares               | 665 442    | _          | 625 626    | 625 626    | 625 626    | 625 626    | 594 157     | 569 288    |   |
| Original BEE allocation       | 665 442    | _          | 665 442    | 665 442    | 665 442    | 665 442    | 665 442     | 665 442    |   |
| Cap/issued/purchased          |            |            |            |            |            |            |             |            |   |
| shares                        | _          | -          | 16 478     | 18 698     | 30 242     | 31 183     | 32 169      | 33 204     |   |
| – BBP                         |            |            | 9 605      | 10 067     | 10 550     | 11 057     | 11 588      | 12 145     |   |
| - AG                          |            |            | 2 002      | 2 514      | 2 635      | 2 761      | 2 894       | 3 033      |   |
| – Education                   |            |            | 2 669      | 3 352      | 3 513      | 3 682      | 3 858       | 4 044      |   |
| – Discretionary               |            |            | 2 202      | 2 765      | 13 544     | 13 683     | 13 829      | 13 982     |   |
|                               | 665 442    | _          | 681 920    | 684 140    | 695 684    | 696 625    | 697 611     | 698 646    |   |
| Call option shares            |            |            | _          | _          | _          | _          | -           | -          |   |
| – BBP                         |            |            |            |            |            |            |             |            |   |
| - AG                          |            |            |            |            |            |            |             |            |   |
| – Education                   |            |            |            |            |            |            |             |            |   |
| – Discretionary               |            |            | ,          |            |            |            |             |            |   |
| Shares expected at end        | 665 442    | _          | 681 920    | 684 140    | 695 684    | 696 625    | 697 611     | 698 646    |   |
| Weighted dilutive shares      |            |            |            | 10 065     | 5 796      | 41 258     | 72 041      | 103 610    |   |

| 2012       | 2013        | 2014       | 2015       | 2016       | 2017       | 2018       | Total        |
|------------|-------------|------------|------------|------------|------------|------------|--------------|
| 25 378 601 | 26 961 916  | 28 480 026 | 37 469 933 | 38 152 771 | 38 588 758 | 38 813 237 | 38 813 237   |
| 15 889 529 | 14 306 214  | 12 788 104 | 3 798 197  | 3 115 359  | 2 679 372  | 2 454 893  | 2 454 893    |
| 41 268 130 | 41 268 130  | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130 | 41 268 130   |
| 653 990    | 719 389     | 791 328    | 870 461    | _          | -          | -          | 9 683 582    |
| 653 990    | 719 389     | 791 328    | 870 461    |            |            |            | 6 079 111    |
|            |             |            |            |            |            |            | 270 835      |
|            |             |            |            |            |            |            | 3 333 636    |
| 41 922 120 | 41 987 519  | 42 059 458 | 42 138 591 | 41 268 130 | 41 268 130 | 41 268 130 | 50 951 712   |
| -          | (5 947 106) | _          | _          | _          | _          | _          | (13 207 067) |
|            | (5 947 106) |            |            |            |            |            | (5 947 106)  |
|            |             |            |            |            |            |            | (554 008)    |
|            |             |            |            |            |            |            | (6 705 953)  |
| 41 922 120 | 36 040 413  | 42 059 458 | 42 138 591 | 41 268 130 | 41 268 130 | 41 268 130 | 37 744 645   |
| 3 479 643  | 3 473 110   | 3 604 291  | 1 871 341  | 797 599    | 507 240    | -          |              |
|            |             |            |            |            |            |            |              |
| 2012       | 2013        | 2014       | 2015       | 2016       | 2017       | 2018       | Total        |
| 135 184    | 196 966     | 201 739    | 206 512    | 583 992    | 583 992    | 665 444    | 665 444      |
| 530 258    | 468 476     | 463 703    | 458 930    | 81 450     | 81 450     | _          |              |
| 665 442    | 665 442     | 665 442    | 665 442    | 665 442    | 665 442    | 665 444    | 665 444      |
| 34 288     | 35 424      | 36 614     | 37 862     | 10 646     | 10 646     | _          | 327 454      |
| 12 728     | 13 340      | 13 981     | 14 653     |            |            |            | 119 714      |
| 3 179      | 3 331       | 3 491      | 3 659      |            |            |            | 29 499       |
| 4 238      | 4 442       | 4 655      | 4 879      |            |            |            | 39 332       |
| 14 143     | 14 311      | 14 487     | 14 671     | 10 646     | 10 646     | ,          | 138 909      |
| 699 730    | 700 866     | 702 056    | 703 304    | 676 088    | 676 088    | 665 444    | 992 898      |
|            | _           | _          | _          | (325 178)  | _          | (87 519)   | (412 697)    |
|            |             |            |            | (173 426)  |            |            | (173 426)    |
|            |             |            |            | (44 200)   |            |            | (44 200)     |
|            |             |            |            | (58 933)   |            |            | (58 933)     |
|            |             |            |            | (48 619)   |            | (87 519)   | (136 138)    |
| 699 730    | 700 866     | 702 056    | 703 304    | 350 910    | 676 088    | 577 925    | 580 201      |
| 111 386    | 39 766      | 41 062     | 42 454     | -          | _          | _          |              |

# BEE DEAL - FORECAST ASSUMPTIONS

The following are the assumptions used for the South African BEE deal:

| Changes in assumptions                         | Forecast December 2009                                                                                                                                                            | December 2008                                                                                                                                                                            |
|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Timing of initial grant*                       | August 2005                                                                                                                                                                       | August 2005                                                                                                                                                                              |
| Share price                                    | R87,90 for initial grants.<br>R124,05 at December 2009 + 10% p.a.<br>for future allocations.                                                                                      | R87,90 for initial grants.<br>R95,50 at December 2008 + 10% p.a. for<br>future allocations.                                                                                              |
| Timing of allocations                          | Greater number allocated later (ie at higher share price) in line with latest fact pattern.                                                                                       | Greater number allocated later (ie at higher share price) in line with latest fact pattern.                                                                                              |
| Expected vesting criteria (Management Schemes) | Expected life to mirror experience in current employee schemes. Evenly spread between vesting and expiry dates at 50/50.                                                          | Expected life to mirror experience in current employee schemes. Evenly spread between vesting and expiry dates at 50/50.                                                                 |
| Pricing of allocations                         | Instrument values based on average share price on grant date. Corporate and Non-executive Directors scheme issue prices based on R74,75 plus interest for all anticipated grants. | Instrument values based on share price on grant date and not R74,75. Corporate and Non-executive Directors scheme issue prices based on R74,75 plus interest for all anticipated grants. |
| Dividend yield                                 | Illustrative dividend yields.                                                                                                                                                     | Illustrative dividend yields.                                                                                                                                                            |
| Participant drop-off rates                     | Refined per scheme based on historical data – increased for some.                                                                                                                 | Refined per scheme based on historical data – increased for some.                                                                                                                        |

<sup>\*</sup> Affects share price and other factors, ie dividend yield and volatility, spreading of allocations, etc.

# NEDBANK GROUP EMPLOYEE INCENTIVE SCHEMES

## AT 31 DECEMBER

|                                                                        | 2009        | 2008                   |
|------------------------------------------------------------------------|-------------|------------------------|
| Movements                                                              |             |                        |
| Instruments outstanding at beginning of period                         | 18 918 278  | 21 174 877             |
| Granted                                                                | 5 274 418   | 2 812 982              |
| Exercised                                                              | (3 819 227) | (2 351 454)            |
| Expired                                                                | (333 979)   | (1 313 279)            |
| Forfeited                                                              | (1 307 102) | (1 404 848)            |
| Instruments outstanding at end of the period                           | 18 732 388  | 18 918 278             |
| Analysis                                                               |             |                        |
| Performance-based options – 1994 Scheme                                |             | 715 035 <sup>p</sup>   |
| Non-performance-based options – 1994 Scheme                            | 628 280     | 1 155 352              |
| Performance-based options – 2005 Scheme                                | 11 180 686° | 8 095 501 <sup>p</sup> |
| Non-performance-based options – 2005 Scheme                            | 6 340 374   | 8 357 220              |
| Performance-based options – matched shares 2005 Scheme                 | 291 524     | 297 585                |
| Non-performance-based options – matched shares 2005 Scheme             | 291 524     | 297 585                |
|                                                                        | 18 732 388  | 18 918 278             |
| Summary: by scheme                                                     |             |                        |
| Nedcor Group (employee incentive scheme) (1994)                        | 628 280     | 1 822 476              |
| Options granted in respect of the rights offer (1994 scheme)           |             | 47 911                 |
| Nedbank Group (2005) share option, matched and restricted share scheme | 17 521 060  | 16 452 721             |
| Matched shares:                                                        | 583 048     | 595 170                |
| Instruments outstanding at end of the period                           | 18 732 388  | 18 918 278             |

#### Nedcor Group (employee incentive scheme) (1994)

The following options granted had not been exercised at 31 December 2009:

| Option expiry date | Number<br>of shares | price<br>R |
|--------------------|---------------------|------------|
| 1-Mar-10           | 10 000              | 60,01      |
| 1-Apr-10           | 5 000               | 60,01      |
| 11-May-10          | 362 980             | 60,01      |
| 10-Aug-10          | 120 500             | 55,75      |
| 20-Apr-11          | 129 800             | 74,40      |
| Total              | 628 280             |            |

<sup>&</sup>lt;sup>P</sup> Performance-based options.

# NEDBANK GROUP EMPLOYEE INCENTIVE SCHEMES

### AT 31 DECEMBER (CONTINUED)

Nedbank Group (2005) share option, matched and restricted share scheme Share options:

The following options granted had not been exercised at 31 December 2009:

|                      |                     |                  |                      |                        | Issue      |
|----------------------|---------------------|------------------|----------------------|------------------------|------------|
| Option expiry date   | Number<br>of shares | Issue price<br>R | Option expiry date   | Number<br>of shares    | price<br>R |
| expiry date          | Of Strates          | K                | b/f                  | 1 447 596              |            |
| 1-Jan-10             | 5 200               | 76,79            | 1-Jul-10             | 35 400                 | 134,30     |
| 1-Jan-10<br>1-Jan-10 | 11 000              | 110,98           | 1-Jul-10<br>1-Jul-10 | 4 000                  | 144,30     |
| 1-Jan-10<br>1-Jan-10 | 15 000              | 144,30           | 1-Aug-10             | 17 438                 | 110,98     |
| 1-Jan-10<br>1-Feb-10 | 10 000              | 76,79            | 1-Aug-10<br>1-Aug-10 | 3 000°                 | 144,30     |
| 1-Feb-10             | 15 000              | 110,98           | _                    | 224 200                | 84,68      |
| 1-Feb-10             | 15 000              | 144,30           | 8-Aug-10             | 22 500                 | •          |
| 8-Feb-10             | 13 000              | •                | 1-Sep-10             | 8 200                  | 110,98     |
|                      |                     | 76,79            | 1-Sep-10             |                        | 134,30     |
| 11-Feb-10            | 2 000               | 76,79            | 1-Sep-10             | 5 000                  | 144,30     |
| 11-Feb-10            | 2 000               | 110,98           | 13-Sep-10            | 1 000                  | 110,98     |
| 15-Feb-10            | 3 000               | 110,98           | 1-Oct-10             | 12 300                 | 144,30     |
| 20-Feb-10            | 2 000               | 110,98           | 1-Nov-10             | 4 724                  | 110,98     |
| 1-Mar-10             | 2 500               | 110,98           | 1-Nov-10             | 22 100                 | 134,30     |
| 24-Mar-10            | 1 100               | 110,98           | 28-Feb-11            | 3 567 719              | 110,98     |
| 25-Mar-10            | 1 400               | 144,30           | 3-Mar-11             | 1 990 216 <sup>p</sup> | *          |
| 1-Apr-10             | 2 600               | 76,79            | 10-Aug-11            | 242 400                | 107,03     |
| 1-Apr-10             | 9 000               | 107,03           | 11-Aug-11            | 178 448 <sup>p</sup>   | *          |
| 1-Apr-10             | 1 000               | 144,30           | 27-Feb-12            | 4 536 411 <sup>p</sup> | 144,30     |
| 1-May-10             | 2 000               | 76,79            | 3-Mar-12             | 3 936 111 <sup>p</sup> | *          |
| 1-May-10             | 1 000               | 144,30           | 10-Aug-12            | 536 500°               | 134,30     |
| 28-May-10            | 1 000               | 144,30           | 11-Aug-12            | 725 797                | *          |
| 1-Jun-10             | 10 000              | 76,79            |                      |                        |            |
| 1-Jun-10             | 5 500               | 110,98           |                      |                        |            |
| 1-Jun-10             | 3 000               | 134,30           |                      |                        |            |
| 1-Jun-10             | 3 500               | 144,30           |                      |                        |            |
| 30-Jun-10            | 1 318 596           | 76,79            |                      |                        |            |
| 1-Jul-10             | 4 000               | 110,98           |                      |                        |            |
|                      | 1 447 596           |                  | Total                | 17 521 060             |            |

 $<sup>^{</sup>P}$  Performance-based options.

#### Matched shares:

The obligation to deliver the following matched shares, 50% is subject to time and the other 50% to performance criteria, exists at 31 December 2009.

| Option    | Number of |
|-----------|-----------|
| expiry    | shares    |
| 31-Mar-10 | 139 057   |
| 1-Apr-11  | 261 000   |
| 1-Apr-12  | 182 991   |
| Total     | 583 048   |

<sup>\*</sup> Resticted shares issued at a market price for no consideration, to participants and held by the scheme until expiry date (some issued without performance conditions). Participants have full rights and receive dividends.

# SHAREHOLDERS' ANALYSIS

Register date: 31 December 2009 Authorised share capital: 600 000 000 shares Issued share capital: 498 671 016 shares

| Major shareholders/managers                                                  | Number of shares | Dec 2009<br>% holding | Dec 2008<br>% holding |
|------------------------------------------------------------------------------|------------------|-----------------------|-----------------------|
| Old Mutual Life Assurance Company (South Africa) Limited and associates (SA) | 260 336 704      | 52,21                 | 53,89                 |
| Nedbank Group treasury shares                                                | 62 937 839       | 12,63                 | 12,63                 |
| BEE trusts:                                                                  |                  |                       |                       |
| – Eyethu scheme – Nedbank South Africa                                       | 39 578 938       | 7,94                  | 8,78                  |
| – Omufima scheme – Nedbank Namibia                                           | 757 346          | 0,15                  | 0,14                  |
| Nedbank Group (2005) Share Option, Matched Share and Restricted Share Scheme | 7 606 814        | 1,53                  | 0,52                  |
| Nedbank Group Capital Management                                             | 14 715 049       | 2,95                  | 3,14                  |
| Nedbank Namibia                                                              | 47 512           | 0,01                  |                       |
| NES Investments (Pty) Limited                                                | 232 180          | 0,05                  | 0,05                  |
| Lazard Asset Management (US)                                                 | 29 913 320       | 6,00                  | 3,14                  |
| Public Investment Corporation (SA)                                           | 28 817 152       | 5,78                  | 5,02                  |
| Coronation Fund Managers (SA)                                                | 14 007 444       | 2,81                  | 0,60                  |
| Sanlam Investment Management (SA)                                            | 10 955 128       | 2,20                  | 2,94                  |
| BlackRock Inc (US and UK)                                                    | 5 960 039        | 1,20                  | 0,08                  |
| Prudential Portfolio Managers (SA)                                           | 5 102 506        | 1,02                  | 0,94                  |
| Major beneficial shareholders                                                |                  |                       |                       |
| Old Mutual Life Assurance Company (South Africa) Limited and associates (SA) | 260 336 704      | 52,21                 | 53,89                 |
| Public Investment Corporation (SA)                                           | 37 005 824       | 7,42                  | 6,49                  |
| Geographical distribution of shareholders                                    |                  |                       |                       |
| Domestic                                                                     | 430 936 928      | 86,42                 | 87,80                 |
| – South Africa                                                               | 424 740 361      | 85,17                 | 86,41                 |
| – Namibia                                                                    | 3 320 058        | 0,67                  | 0,66                  |
| <ul><li>Unclassified</li></ul>                                               | 2 876 509        | 0,58                  | 0,73                  |
| Foreign                                                                      | 67 734 088       | 13,58                 | 12,20                 |
| – United States of America                                                   | 48 552 928       | 9,74                  | 8,92                  |
| – United Kingdom and Ireland                                                 | 5 505 506        | 1,10                  | 0,88                  |
| – Europe                                                                     | 5 489 128        | 1,10                  | 0,42                  |
| – Other countries                                                            | 8 186 526        | 1,64                  | 1,98                  |
|                                                                              | 498 671 016      | 100,00                | 100,00                |

# NEDBANK LIMITED CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

## FOR THE YEAR ENDED 31 DECEMBER

| Rm                                                                                                          | 2009         | 2008       |
|-------------------------------------------------------------------------------------------------------------|--------------|------------|
| Interest and similar income                                                                                 | 49 332       | 55 154     |
| Interest expense and similar charges                                                                        | 33 795       | 39 874     |
| Net interest income                                                                                         | 15 537       | 15 280     |
| Impairments charge on loans and advances                                                                    | 6 659        | 4 755      |
| Income from lending activities                                                                              | 8 878        | 10 525     |
| Non-interest revenue                                                                                        | 10 338       | 9 877      |
| Operating income                                                                                            | 19 216       | 20 402     |
| Total expenses                                                                                              | 13 792       | 12 671     |
| Operating expenses                                                                                          | 13 674       | 12 484     |
| BEE transaction expenses                                                                                    | 118          | 187        |
| Indirect taxation                                                                                           | 402          | 356        |
| Profit from operations before non-trading and capital items                                                 | 5 022        | 7 375      |
| Non-trading and capital items                                                                               | (32)         | 745        |
| Profit on sale of subsidiaries, investments, property and equipment                                         | (22)         | 756        |
| Net impairment of investments, property, equipment and capitalised development costs                        | (10)         | (11)       |
| Profit from operations                                                                                      | 4 990        | 8 120      |
| Share of profits of associates and joint ventures                                                           | (1)          | 9          |
| Profit before direct taxation                                                                               | 4 989        | 8 129      |
| Total direct taxation                                                                                       | 960          | 1 791      |
| Direct taxation                                                                                             | 959          | 1 683      |
| Taxation on non-trading and capital items                                                                   | 1            | 108        |
| Profit for the year                                                                                         | 4 029        | 6 338      |
| Other comprehensive income net of taxation                                                                  | 264          | (218)      |
| Exchange differences on translating foreign operations                                                      | 32           | (24)       |
| Fair value adjustments on available-for-sale assets                                                         | 146          | (272)      |
| Gains on property revaluations                                                                              | 86           | 78         |
| Total comprehensive income for the year                                                                     | 4 293        | 6 120      |
|                                                                                                             | 7 233        | 0 120      |
| Profit attributable to:                                                                                     |              |            |
| Equity holders of the parent                                                                                | 3 790        | 6 106      |
| Non-controlling interest – ordinary shareholders                                                            | 224          | 217        |
| – preference shareholders                                                                                   | 15           | 15         |
| Profit for the year                                                                                         | 4 029        | 6 338      |
| Total comprehensive income attributable to:                                                                 |              |            |
| Equity holders of the parent                                                                                | 4 054        | 5 882      |
| Non-controlling interest – ordinary shareholders                                                            | 224          | 223        |
| – preference shareholders                                                                                   | 15           | 15         |
| Total comprehensive income for the year                                                                     | 4 293        | 6 120      |
| EARNINGS RECONCILIATION                                                                                     |              |            |
| Profit attributable to equity holders of the parent                                                         |              | 6 106      |
|                                                                                                             | 3 790        | 0 100      |
| Less: Non-headline earnings items                                                                           |              | 637        |
| Less: Non-headline earnings items  Non-trading and capital items                                            | (33)         |            |
| Less: Non-headline earnings items  Non-trading and capital items  Taxation on non-trading and capital items |              | 637        |
| Non-trading and capital items                                                                               | (33)<br>(32) | 637<br>745 |

# NEDBANK LIMITED CONSOLIDATED STATEMENT OF FINANCIAL POSITION

### AT 31 DECEMBER

| Rm                                                                    | 2009    | 2008    |
|-----------------------------------------------------------------------|---------|---------|
| ASSETS                                                                |         |         |
| Cash and cash equivalents                                             | 6 823   | 7 638   |
| Other short-term securities                                           | 14 408  | 10 411  |
| Derivative financial instruments                                      | 12 871  | 23 114  |
| Government and other securities                                       | 35 754  | 41 834  |
| Loans and advances                                                    | 444 403 | 433 422 |
| Other assets                                                          | 3 917   | 4 731   |
| Clients' indebtedness for acceptances                                 | 2 025   | 2 998   |
| Current taxation receivable                                           | 580     | 314     |
| Investment securities                                                 | 3 012   | 2 743   |
| Non-current assets held for sale                                      | 12      | 10      |
| Investments in associate companies and joint ventures                 | 922     | 913     |
| Deferred taxation asset                                               | 36      | 71      |
| Investment property                                                   | 102     | 104     |
| Property and equipment                                                | 4 754   | 4 124   |
| Long-term employee benefit assets                                     | 1 783   | 1 667   |
| Computer software and capitalised development costs                   | 1 761   | 1 587   |
| Goodwill                                                              | 1 390   | 1 390   |
| Mandatory reserve deposits with central bank                          | 10 437  | 10 061  |
| Total assets                                                          | 544 990 | 547 132 |
| TOTAL EQUITY AND LIABILITIES                                          |         |         |
| Ordinary share capital                                                | 27      | 27      |
| Ordinary share premium                                                | 14 422  | 14 422  |
| Reserves                                                              | 18 174  | 16 927  |
| Total equity attributable to equity holders of the parent             | 32 623  | 31 376  |
| Preference share capital and premium                                  | 3 483   | 3 122   |
| Minority shareholders' equity attributable to ordinary shareholders   | 1 796   | 1 644   |
| Minority shareholders' equity attributable to preference shareholders | 91      | 300     |
| Total equity                                                          | 37 993  | 36 442  |
| Derivative financial instruments                                      | 10 799  | 23 077  |
| Amounts owed to depositors                                            | 465 899 | 461 084 |
| Other liabilities                                                     | 5 218   | 6 145   |
| Liabilities under acceptances                                         | 2 025   | 2 998   |
| Current taxation liabilities                                          | 162     | 117     |
| Deferred taxation liabilities                                         | 1 514   | 1 982   |
| Long-term employee benefit liabilities                                | 1 298   | 1 227   |
| Long-term debt instruments                                            | 20 082  | 14 060  |
| Total liabilities                                                     | 506 997 | 510 690 |
| Total equity and liabilities                                          | 544 990 | 547 132 |
| Guarantees on behalf of clients                                       | 27 827  | 25 154  |



#### SA BANKING SYSTEM AND FINANCIAL SYSTEM

#### CONTINUES TO REMAIN STRUCTURALLY SOUND, LIQUID AND STRONGLY CAPITALISED

· Financial soundness of banking system improved from 15th to 6th place in World Economic Forum Global Competitiveness Report.



#### CAPITAL ADEQUACY

#### **INCREASED SIGNIFICANTLY AGAIN IN 2009**

#### Regulatory capital

Core Tier 1 – from 7,2% (2007) to 8,2% (2008) to 9,9% (2009).
 Tier 1 – from 8,2% (2007) to 9,6% (2008) to 11,5% (2009).
 Total – from 11,4% (2007) to 12,4% (2008) to 14,9% (2009).

#### Economic capital

- In 2009 the group's internal target solvency standard was made more conservative from A- (99,9%) to A (99,93%) while a more conservative definition of available financial resources (AFR), which covers the economic capital requirements, was also introduced.
- AFR surplus (after 10% capital buffer)
  - increased from R9,6 billion (2008) to R16,1 billion (2009), based on the old basis.
  - amounts to R11,8 billion (2009), based on the new, more conservative basis.

#### Leverage ratio

• Low at 14,4 times (2008: 16,2 times), compared with international levels.

#### Stress and scenario testing

Best-practice framework and process followed to confirm the robustness of the group's capital adequacy and to assist in derisking the bank
in appropriate segments ahead of the global financial crisis.



#### LIQUIDITY

#### **REMAINS SOUND**

- Lengthened the funding profile, including successful R5,4 billion senior debt issue in September 2009.
- Strengthened liquidity buffers.
- Well-diversified funding mix (ie retail vs wholesale deposit reliance).
- Strong deposit franchise (across Retail, Business Banking and Corporate Banking businesses).
- · Low reliance on interbank, foreign and capital markets.



#### RISK AND CAPITAL MANAGEMENT SYSTEMS

#### PROVE CONSISTENTLY EFFECTIVE

- Enterprisewide Risk Management Framework (ERMF) and Capital Management Framework remain effective and well-embedded across the group.
- · Sound risk governance prevails.
- · Prudent risk appetite followed.
- Risk-based remuneration practices applied since 2008.
- With the exception of the retail asset classes where impairments remain challenging, wholesale credit asset classes remained within target credit loss ratios throughout the global financial crisis and local recession.



#### GLOBAL REGULATORY DEVELOPMENTS

#### COMPREHENSIVE RESPONSE TO GLOBAL FINANCIAL CRISIS IS IN PROGRESS

- Significant new international regulatory requirements and proposals ('Basel III') related to capital, liquidity, risk management and accounting provisioning, aimed at a more resilient global banking sector, are currently due for implementation end 2012.
- Comprehensive quantitative impact study and finalisation of the proposals are due end 2010.
- Impact of the liquidity proposals would be pervasive if implemented as is, but we anticipate modifications and changes appropriate for South Africa and its various structural issues.
- · Impact on capital and all other proposals for Nedbank Group are initially anticipated to be moderate, not significant.



#### **BALANCE SHEET MANAGEMENT**

A NEW BALANCE SHEET MANAGEMENT CLUSTER WAS ESTABLISHED IN 2009



#### **Background**

In 2009 the local banking industry continued to experience a tough and volatile year as a result of the impact of the ongoing global recession, combined with cyclical credit stresses in the domestic economy. In response to the global financial crisis, during 2009 Nedbank continued its focus on proactive risk management and strengthening of capital ratios as well as further diversifying the funding base, lengthening the funding profile and increasing liquidity buffers. Although underlying conditions in the banking industry are expected to remain challenging for 2010, the SA economy is expected to grow by around 2,2%, which should translate into a better year for banking.

The landscape of banking is changing rapidly following the global financial crisis and the significant international regulatory response that is underway. Much of this change relates to and impacts the measurement and management of risk, the balance sheet (in particular, capital and liquidity) and financial performance, as well as the associated remuneration practices of banks.

South Africa's banking industry has remained structurally sound and weathered the global financial crisis and local recession extremely well due to factors that include:

- Sound and proactive regulation of financial services, especially in the banking sector.
- Strong risk and capital management in the SA banking industry.
- Basel II being successfully implemented and embraced in South Africa.
- The National Credit Act being successfully implemented in South Africa to help minimise irresponsible lending practices, overgearing and excessive consumer debt.
- Fiscal authorities in South Africa never allowing interest rates to fall as low and for as long as in the United States, where this resulted in excessive borrowing and untenable levels of household debt. South Africa has not had negative real interest rates.
- Exchange controls preventing large flows of funds from local institutions out of the country.
- Rand liquidity remaining stable, with the interbank market operating normally.
- The 'originate and sell' business model and complex credit derivatives, which resulted in excessive leverage in some foreign banks, not being implemented and used in South Africa to the same extent.
- Lessons learned from the 2002/3 SA banking crisis.

In South Africa our banking regulator has consistently been effective, and this has played a significant role in preventing any local fallout from the global financial crisis. However, South Africa

does operate in a globally regulated market and the significant response to the crisis by international regulators, in particular the Basel Committee on Banking Supervision (Basel Committee), will have an effect on the local banking industry.

Nedbank Group anticipates that the impact on the group of the proposed international regulatory changes will be moderate rather than pervasive, with one potential exception (see below). This view is substantiated by the sound positioning of the SA banking industry throughout the global financial crisis, successful Basel II implementation in 2008 and, in particular, Nedbank Group's prudent risk appetite, sound governance and strong risk culture, which is evidence now of Nedbank Group's 'business benefits'-based approach to the implementation of Basel II, where our emphasis was not only to comply with Basel II, but also to elevate the group's risk, capital and balance sheet management to best-practice standards.

The possible exception to the moderate impact discussed above will be the new international regulatory liquidity proposals for which the impact would be pervasive if implemented as they stand, but we anticipate modifications and changes appropriate for South Africa and its various structural issues. SA banks are well-funded and liquid, and remained so throughout the global financial crisis mainly due to the sound, small and closed nature of the local funding system.

The new Group Executive Committee (Group Exco) structure, which was completed in January 2010, also includes the creation of a specialist Balance Sheet Management (BSM) cluster. This recognises the importance of managing risk on a portfolio basis and integrating the management of risk with liquidity and funding, capital management, shareholder value-add optimisation and reward practices. The creation of this new cluster is also acknowledgement that portfolio optimisation is an essential component of optimising the financial returns and long-term sustainability of the group.

Regulation 43 of the regulations relating to banks in South Africa requires disclosure to the public of reliable, relevant and timely qualitative and quantitative information that enables users of that information, among other things, to make an accurate assessment of a bank's financial condition, including its capital adequacy, financial performance, business activities, risk profile and risk management practices. Nedbank Group is fully committed to regulation 43.

The requirements of regulation 43 are aligned with International Financial Reporting Standards (IFRS) but significantly extend the public disclosure requirements. This extension of disclosure is embodied in what is commonly known as 'Pillar 3' of the Basel II Accord.

A copy of the unabridged Pillar 3 Report may be found on the group's website at www.nedbankgroup.co.za.

# Global regulatory developments and the changing landscape of banking

The measures taken by the Basel Committee in July 2009 to strengthen the international Basel II framework, as well as the far-reaching proposals released in December 2009, are the committee's comprehensive response, under the mandate of the group of 20 leading economies, to address the lessons of the global financial crisis.

The Basel Committee's proposals aim to strengthen global capital and liquidity regulations with the goal of promoting a more resilient banking sector. The objective of the reform package is to improve the banking sector's ability to absorb shocks arising from financial and economic stress, whatever the source, thus reducing the risk of spillover from the financial sector to the real economy.

Through its reform package the Basel Committee also aims to improve risk management and governance as well as strengthen banks' transparency and disclosures. Moreover, the reform package also includes the committee's efforts to strengthen the resolution of systemically significant crossborder banks and the financial regulatory system.

The new Basel requirements and proposals are discussed in more detail below.

The first response package was released in July 2009 and included improvements to Basel II's Pillars 1, 2 and 3.

- · Enhancements to Pillar 1
  - Securitisation (implementation end 2009).
  - Market trading risk (implementation end 2010).
- Enhancements to Pillar 2 Internal Capital Adequacy Assessment Process (ICAAP) (implementation July 2009)
  - Bankwide governance and risk management.
  - Principles for sound liquidity risk management.
  - Principles for risk concentrations.
  - Sound remuneration practices (risk-based).
  - Valuation and liquidity risks of financial instrument fair-value practices.
  - Principles for sound stress-testing practices.
  - Off-balance-sheet exposures and securitisation activities.
  - Reputational risk and implicit support.
- · Enhancements to Pillar 3 (public disclosure/market discipline)
  - Securitisation exposures (implementation end 2009).

The second response package, which includes only proposals at this stage, was released in December 2009. The objectives of the proposals in this package are as follows:

- Raising the quality, consistency and transparency of the capital base, while also harmonising the other elements of a bank's capital structure.
- · Strengthening risk coverage.

In addition to the trading book and securitisation reforms announced in July 2009, the new proposals include strengthening of the capital requirements for counterparty credit risk exposures arising from derivatives, repurchase agreements (repos) and securities financing activities. The strengthened counterparty credit risk capital requirements will also increase incentives to move over-the-counter (OTC) derivative exposures to central counterparties and exchanges, and generally improve counterparty credit risk management. The interconnectivity of large financial institutions is also a key focus area as reflected by, for example, introducing a multiplier (1,25) to the asset value correlation for these exposures held by banks.

 Introducing a leverage ratio as a supplementary measure to the Basel II risk-based framework.

The leverage ratio will help contain the buildup of excessive leverage in the banking system. To ensure comparability the details of the leverage ratio will be harmonised internationally, fully adjusting for any remaining differences in accounting.

 Reducing procyclicality and promoting countercyclical capital buffers.

The key objectives are:

- Dampen any excess cyclicality of the minimum capital requirement.
- Promote more forward-looking credit provisions based on 'expected losses', rather than the current 'incurred loss' provisioning model under IFRS.
- Conserve capital to build buffers that can be used in stress by the introduction of a framework linking the amount of earnings a bank is allowed to distribute to shareholders to the bank's capital ratios.
- Protect the banking sector from periods of excess credit growth by requiring banks further to increase capital buffers available when selected macroeconomic indicators suggest that credit volumes have grown excessively.
- · Introducing a global liquidity framework.

This would consist of a stressed liquidity coverage ratio, a longer-term structural stable funding ratio and a common set of monitoring metrics to assist in identifying and analysing liquidity risk trends. These complement the Basel Committee's 'Principles for sound liquidity risk management and supervision' issued in September 2008.



· Addressing systemic risk and banks' interconnectedness.

More specific proposals are expected to be developed in the first half of 2010.

The Basel Committee is mindful of the need to introduce these measures in a manner that raises the resilience of the global banking sector over the longer term, while avoiding negative effects on bank lending activity that could impair the economic recovery. To this end the committee is initiating a comprehensive impact assessment of the capital and liquidity standard proposals and highlighted that 'decisions on the final proposals and their calibration will be made only after a thorough analysis of the impact assessment and the comments received on the consultative documents. The committee will ensure that implementation of the new standards is consistent with financial market stability and sustainable economic growth'.

The key timelines are as follows:

- Consultation period for the December 2009 proposals until 16 April 2010.
- Undertaking of a comprehensive impact assessment during the first half of 2010.
- Development of a fully calibrated set of standards by end 2010.
- Targeted implementation by end 2012 (including phase-in measures and grandfathering arrangements beyond 2012).

The complexity of the Basel Committee's proposals, the risks of unintended consequences and the interaction between these and other developments place a strong burden on the banking industry to assess the impacts carefully and ensure that the right balance is achieved between risk management and economic wellbeing.

In conclusion, most of these new developments are still at the proposal stage and changes are expected following the quantitative impact study, calibrations and consultative process. The exact impact remains uncertain, however, and the issue is not 'if', but 'how much?'.

# Impact of the international regulatory developments on Nedbank Group

Nedbank Group is supportive of the recent international regulatory developments. While some details and clarity are still sought and refinement needed before they are finalised, the principles behind most of the proposals are appropriate, prudent and necessary.

The proposed changes will have an impact on the SA banking industry, although this will only come into effect after a minimum of three years following finalisation by the Basel Committee, as discussed above, and after the SA Reserve Bank (SARB) has

determined exactly what will be adopted and/or modified as appropriate for the SA banking industry.

At this early stage Nedbank Group's expectation is that the impact of these proposals will be moderate, both on implementation requirements, strategy and financial performance returns, with the possible exception of the liquidity proposals.

In summary, our reasons for this view are as follows:

 South Africa fully embraced its Basel II implementation successfully completed two years ago, which involved a very strong collaborative approach among the regulator (SARB) and the banking industry.

Nedbank Group's approach since 2004, which at all times 'embraced the true spirit' of Basel II, involved implementing, inter alia, best-practice enterprisewide risk management (ERM) across the group. We have invested significantly in advanced risk and capital management capabilities, as well as human resources and systems, and transformed these using our comprehensive Basel II programme as the main catalyst. Additionally, we launched the SMART Programme in H1 2009 to respond proactively to the global financial crisis.

Many of the global issues around poor risk, capital and balance sheet management were a matter of implementation, governance and risk cultures, and risk management lessons that needed relearning. A significant portion of the new Basel proposals are about enforcing what was already required and/or expected, albeit in principles that are now more detailed and specific. The new proposals comprehensively formalise these requirements and therefore reduce opportunities for regulatory arbitrage. It's mostly the environment in which banks operate that has changed materially.

 As far as the proposed new capital requirements are concerned, SA banks' regulatory capital rules are already considerably more conservative than the Basel II international rules. The Tier 1 minimum ratio is 7% in South Africa, compared with 4% in Basel II, while the core Tier 1 minimum at 5,25% is more than double the minimum 2% of Basel II. In addition, all the major SA banks are currently operating at capital ratios significantly above the minimum regulatory ratios required in South Africa.

All the major SA banks have also completed comprehensive Internal Capital Adequacy Assessment Processes (ICAAPs) in both 2008 and 2009. These are required to be signed off by the board of directors of each bank and then be subjected to a supervisory review and evaluation process by SARB.

In view of the above we do not foresee a change for SA banks in the minimum capital requirements.

The new Basel proposals have, however, significantly increased the focus on, and quality of, core Tier 1 capital (with ordinary shareholders' equity and retained earnings by far the predominant form of Tier 1 capital).

In view of Nedbank Group's significantly strengthened capital ratios over the past two years to levels well beyond our target regulatory capital ratios (see page 119b) and expected further strengthening over our current 2010 – 2012 business plan as a result of our ongoing Risk-weighted Asset (RWA) Capital Optimisation Programme, SMART Programme, 'manage for value' strategic focus area and internal generation of capital from projected retained earnings, Nedbank Group does not anticipate the need to raise additional capital in response to these global developments, notwithstanding the list of additional regulatory deductions being proposed.

The global financial crisis has highlighted that the appropriate level of capital for a bank is a direct function of its risk appetite, strategy and existing risk profile. This aligns directly with one of the key objectives of Basel II and that is to differentiate capital requirements, and adequacy of capital buffers above the regulatory minimum, to reflect the unique risk profile on a bank-by-bank basis, rather than the 'one-size-fits-all' approach among all banks that Basel I engendered. The Basel Committee confirmed this again in 2009.

 Concerning the finalised (ie July 2009) and proposed (ie December 2009) new risk coverage requirements,

Nedbank Group's trading book is small in relation to its total bank operations, securitisation exposure/activities are low and counterparty credit risk, including repurchase transactions and securities financing, is mostly restricted to low-risk, non-complex transactions, with credit derivatives activities restricted to single-name trades of SA exposures and biased towards providing risk mitigation. We therefore do not envisage a significant overall increase in minimum capital requirements related to these new requirements and proposals.

- With regard to the proposed new leverage ratio, at 14,4 times, excluding off-balance-sheet exposure (2008: 16,2 times), this requirement will not be an issue of concern for Nedbank Group. The risk appetite target approved by the board of directors is 18 times, well below the international average.
- With reference to the procyclicality and countercyclical capital framework proposals, the intended dampening of procyclicality via potentially more conservative 'through-thecycle' (TTC) or 'downturn' probabilities of default (PDs) [the regulations already require the use of downturn loss given defaults (LGDs)] used in the Internal Ratings-based (IRB) Credit Approach may have a marginal impact on Nedbank Group's minimum credit capital requirements.

Nedbank Group agrees with the objectives of the November 2009 exposure draft (ED) released by the IASB on the proposed move to an 'expected loss' approach to credit provisioning rather than the current 'incurred loss' model. However, much still needs to be worked out in this ED over the consultative period, such as whether it in fact would adequately reduce procyclicality, as well as the practicality of the implementation of the ED. At this stage it is too early to comment on the expected impact of the ED.

The other capital conservation and capital buffer proposals generally align with current Nedbank Group practices and our target capital ratios that are validated by the group's ICAAP and extensive stress and scenario testing.

- As far as the new liquidity risk proposals are concerned, while
  our liquidity risk management aligns closely with best practice,
  the proposed new Basel liquidity ratios as they stand are a
  potential pervasive issue for the SA banking industry, as the
  local industry, compared with other first-world countries, has
  certain structural differences. These include, by way of example:
  - South Africa not being aligned with other jurisdictions in terms of deposit insurance schemes.
  - SA savings levels being low partly due to the lack of a large middle class, which typically generates significant pools of stable retail deposits.
  - SA banks having been disintermediated by money market funds, which account for nearly a third of total funding. This has resulted in more expensive funding (due to the wholesale nature) as well as a shorter liquidity profile.
  - Almost 90% of assets being 'corporate' and 'mortgage' loans, which typically have a long duration.
  - Small and less liquid local capital markets limiting the SA banks' ability to bolster liquidity buffers and/or lengthen their funding profiles.

It is also important to recognise various positive structural differences between the SA and international financial markets that are currently not taken into account in the new Basel proposals. SARB may well consider adapting the new proposals to meet SA requirements.

Some items that may be considered in modifying the proposals include:

- Changes to some definitions (eg apply look-through principle to money market funding and classify as retail).
- Lengthening the implementation period to make compliance practically achievable for the SA banks and importantly also to allow SARB adequate time to interact with government and the National Treasury to address some of the structural issues.



- Reducing the minimum target ratio; maintaining global comparability of calculations, but modifying for South Africa's structural issues.
- Adjusting for South Africa not being aligned with other jurisdictions in terms of deposit insurance schemes.
- Clarifying whether cash reserves and liquid assets will be allowed to qualify as part of the stock of highly liquid assets.
   Currently only 25% of liquid assets and 0% of cash reserves qualify (the Basel paper suggests that 100% of sovereign paper and 100% of cash reserves could qualify).
- The closed nature of SA money markets, mainly resulting from exchange controls, which means that rands are more 'sticky' for SA banks in the rand system than for euro- or dollar-denominated banks in their respective systems that are more open.
- SA asset managers have four large banks for depositing funds.
   In Europe and the US there are significantly more major banks for depositing funds, meaning wholesale funding is less 'sticky' compared with South Africa.
- Given that liquidity risk is a consequential risk, legislation such as the National Credit Act (NCA) reduces systemic risk and so the need for oversized liquidity buffers. Many developed economies do not have the safety net of NCA type legislation yet.

These are some of the SA structural issues that we anticipate are likely to be addressed collectively by government, SARB and the financial services industry in order for SA banks practically to align with the proposed liquidity ratios.

On the banking industry systemic risk proposals:
 Further work is ongoing on the proposals by the Basel Committee, but in South Africa a unique Pillar 2(a) 1,5% and Pillar 2(b) addon, additional to the minimum Basel II 8% ratio requirement, are already in place.

As regards the emphasis on 'risk-based' remuneration practices, Nedbank Group is very well-positioned and has only a few minor gaps to close given our risk-based approach already implemented in recent years (see the Remuneration Report in the Nedbank Group 2009 Annual Report).

In summary Nedbank Group recognises that to become 'worldclass at managing risk' is a journey, not a destination. We believe we have made excellent progress over the past five years and that overall our risk, capital and balance sheet management, and ICAAP, align closely with best practice. This positioned the group to be resilient through the global financial crisis and local economic recession. However, there is always room for improvement, and as the bar has been raised with the new international regulatory

proposals, we will continue with our endeavours strongly focused on continuously enhancing the group's risk, capital and balance sheet management processes and systems.

#### Key internal developments in 2009

The following is a summary of key enhancements made to Nedbank Group's Internal Capital Adequacy Assessment Process (ICAAP) during 2009:

- Significantly strengthened capital adequacy ratios, on the back of our Risk-weighted Asset (RWA) Capital Optimisation Programme, and set higher target capital adequacy ratio ranges.
- Significantly strengthened liquidity buffers and lengthened the funding profile, including the successful R5,4 billion senior debt issue in September 2009.
- Introduced more conservatism into the group's economic capital framework that is used for ICAAP:
  - Increased the target debt solvency standard from A- (99,9%)
     (the same as Basel II) to A (99,93%). This aligns with the targeted standard of our parent company, Old Mutual plc.
  - Refined the definition of 'available financial resources' to cover the economic capital requirements.
    - o The '50% of next year's earnings' are no longer included (even though business risk economic capital is still included).
    - o Created a Tier A and Tier B category, with Tier A to cover at least the minimum economic capital requirements at the new, more conservative A rating.

#### **Definitions**

Tier A = core Tier 1 regulatory capital and qualifying reserves\*

Tier B = perpetual preference shares and hybrid debt capital

(\*In 'qualifying reserves' we now include share-based payments (SBP) reserve, foreign currency translation (FCT) reserve and available-for-sale (AFS) reserve, as we believe this to be correct and appropriate for economic capital calculations. These are currently excluded for regulatory capital purposes.)

- Elevated stress and scenario testing to yet a new height in line with new best practice developing over the past year on the back of the global financial crisis.
- Appointed a head for the newly established Group Data Management Office to champion groupwide data governance and data quality, following the launch of the Group Data Project.

- Further embedded our economic profit and managing for value approaches in the 2010 – 2012 updated business plans and dayto-day operational management. Completed the second full year of using economic profit driven off risk-based economic capital allocation to determine bonuses (short-term incentives) across the group's businesses.
- Delivered comprehensive, best-practice Pillar 3 public disclosure reports and were awarded two prizes at the annual Investment Analyst Society (IAS) Reporting and Communication Awards. The IAS is the society that most of the SA buy- and sell-side analysts and fund managers belong to, and their 2 000 members vote on the awards. The awards cover the 2008 year and are these analysts' view on the investor reporting Nedbank Group disclosed last year.

Our awards were for:

- 'Best reporting and communication'.
- 'Overall Best Reporting and Communication Award', which is the main award (all the winners in each JSE category competed).
- Enhanced and cascaded the group-level risk appetite metrics down to business clusters (see page 79b).
- Completed, with the assistance of international consultants, 'deep dives' into the potential risks inherent in:
  - Commercial real estate portfolio (Property Finance).
  - Mortgage/home loans portfolio (Nedbank Retail).
  - Specialised lending portfolio (Nedbank Capital).
  - Motor vehicle finance (Nedbank Retail and Imperial Bank).
- Enhanced the incorporation of risk in the group's three-year business planning process for the 2010 – 2012 period via a more formal and comprehensive requirement for each major business to produce a risk strategy component, integrated with their business strategy. This is in addition to the group-level risk and capital strategy document produced.
- Addressed the Basel Committee's first response package to the G20's eight-point plan released in January 2009, following the meeting in November 2008, benchmarking these points against Nedbank Group's current practice and incorporating any gaps into the SMART Programme.
- Despite the difficult international markets, successfully raised Tier 2 subordinated debt in March 2009 in the amount of US\$100m and at acceptable pricing levels (LIBOR + 150bps).
- Implementation of new QRM software for our asset and liability management (ALM) process is progressing well and is due for completion in early 2010.

- Ongoing refinement and enhancement of Nedbank Group's Advanced Internal Ratings-based (AIRB) credit system and related credit modelling.
- And finally, after having invested significantly in a worldclass Basel II risk and capital management environment, we embarked on our programme of managing for value to extract significant value for the group from this investment, while ensuring that we continue to improve the underlying data that drives financial and non-financial information. This initiative has further been supported by the implementation of an enhanced financial reporting architecture, which has improved our targetsetting processes, financial management activities and external reporting capabilities.

In addition there are a number of economic capital allocation methodology enhancements that will be implemented for 2010, which are expected to have a significant impact on the allocation of capital across the group's business clusters. The impact of the changes by business cluster will be disclosed with the 30 June 2010 results. The following is a summary of the key enhancements being implemented for 2010:

- Full alignment of the group's actual book capital with the aggregate amount allocated to the various business clusters' using bottomup economic capital.
- Updating of the credit portfolio modelling correlations and credit economic capital allocation methodology taking into account recent global developments (including downturn years) and the new regulatory thinking in line with the new Basel III proposals discussed earlier.
- Measurement of operational risk for economic capital purposes using the Advanced Measurement Approach instead of The Standardised Approach. We submitted our application to use this approach to the SA Reserve Bank (SARB) in January 2010 and await its feedback.

#### Risk appetite

Risk appetite is an articulation and allocation of the risk capacity or quantum of risk Nedbank Group is willing to accept in pursuit of its strategy, duly set and monitored by the Group Executive Committee and the board, and integrated into our strategy, business, risk and capital plans.

We measure and express risk appetite in terms of quantitative risk metrics and qualitatively. The quantitative metrics include earnings at risk (EaR) (or earnings volatility) and, related to this, the chance of regulatory insolvency, chance of experiencing a loss and economic capital adequacy. These comprise our group-level risk appetite metrics. In addition, a large variety of risk limits, triggers, ratios, mandates, targets and guidelines are in place for all the financial risks [eg credit, market and asset and liability management (ALM) risks].



In 2009 we sought to enhance the consolidation, focus and reporting of the key financial risk appetite metrics, and the cascade from group level down to cluster, business unit and monoline level.

Accordingly we established an enhanced suite of base case (through the cycle) risk appetite metrics and incorporated these within the 2010 – 2012 business plans at both group and business cluster levels (see page 79b). Stressed (extreme event) risk appetite metrics, linked to our stress- and scenario-testing programme, will be finalised in H1 2010.

Nedbank Group has cultivated and embedded a prudent and conservative risk appetite, focused on the basics and core activities of banking. This is illustrated by reference to the following:

- No direct exposure to US sub-prime credit assets nor associated credit derivative transactions.
- Conservative credit underwriting practices that have culminated in a high-quality well-collateralised wholesale book and further tightening of our retail book since 2007 in anticipation of the economic downturn and introduction of the National Credit Act
- · Reasonable credit concentration risk levels:
  - Large individual or single-name exposure risk is low. Refer to page 96b for details.
  - Geographic exposure risk is high (refer to page 98b that highlights that 94% of the group's loans and advances originate in South Africa), but in reality this concentration has been positive for Nedbank Group, given the global international crisis, and reflects focus on an area of core competence.
  - Industry exposure risk is reasonably well-diversified. Refer to page 98b for details.
  - At first sight our property exposure appears high, but this is in line with our domestic peer group and most banks worldwide.
     As a result of this perceived risk, we undertook a more detailed analysis, assisted by international risk consultants, of our commercial property exposures.

The conclusions and recommendations that resulted from this detailed analysis were:

- o Potential credit losses in a stressed scenario would remain within Nedbank Group's risk appetite.
- o The portfolio is well-balanced, and higher risk loans are closely monitored.
- The most appropriate business strategy is one of selective origination, sacrificing business volumes and market share growth for risk-based pricing, economic profit and margin management. This is broadly in line with our risk appetite over the last few years.

o The commercial property portfolio is largely focused on developed properties with a track record of predictable cashflows from rentals over the medium term.

Stemming from this detailed analysis were several useful benchmarks derived from the experience that international banks had, where we compare favourably.

The analysis has been useful not only from the business perspective of shaping our commercial property loan origination and deal-pricing approach for the future, but also from the credit risk management perspective of providing us with additional relevant benchmarks against which to monitor our commercial property exposures and of highlighting risky exposures on which to focus increased risk management.

 Counterparty credit risk almost exclusively restricted to noncomplex banking transactions. There is continued emphasis on the use of credit mitigation strategies, such as netting and collateralisation of exposures.

Credit derivative activities have been restricted to singlename trades of SA exposures and biased towards providing risk mitigation. Refer to page 99b for further details on our relatively low counterparty credit risk exposure.

 A strong, well-diversified funding deposit base and a low reliance on offshore funding. Additionally, Nedbank Group's reliance on its top 10 depositors is not unduly concentrated.

Refer to page 113b onwards for our analysis in support of this and our prudent liquidity risk management.

· Low level of securitisation exposure.

Refer to page 102b for summary detail on this exposure.

- Low leverage ratio (total assets to shareholders' equity) of 14,4 times (16,2 times: 2008), which compares very favourably on an international benchmarking basis.
- Low risk of assets and liabilities exposed to the volatility of International Financial Reporting Standards (IFRS) fair-value markto-market (MTM) accounting. Refer to page 20b 'Nedbank Group: categories of financial instruments' and page 35b 'Consolidated Statement of Financial Position banking/trading categorisation' for details.
- Small market trading (proprietary) risk in relation to total bank operations (economic capital held is only 1,8% of total and is conservatively based on limits rather than utilisation, plus a 10% capital buffer). Although proprietary trading activities are small, they play an essential role in facilitating client trades.

The risk appetite within the trading business has remained largely unchanged over the past two years. Trading activities

have focused on the domestic market with a bias towards local interest rate and forex products.

The overall performance of the trading business in 2009 was sound, an indication that the impacts from the credit crunch and difficult equity markets were successfully navigated, and our risk systems sound. In addition, over the past year Nedbank Capital proactively managed and reduced the risk pertaining to single-stock futures and contracts for difference, and the forfaiting business was closed with the existing exposure being managed over the maturity of the book.

Refer to page 104b for more details.

- Low interest rate risk in the banking book, as reflected by the sensitivity analysis provided on page 118b.
- Low equity (investment) risk, including private equity, exposure.
   The total equity risk exposure, including our private equity business, is R3,9 billion, comprising only 0,7% of total assets.
   Further, within this a wide range of individual investments exist and many are linked to a wider client relationship.

Refer to page 108b for further details.

- · Immaterial assets non-core to the business of banking.
- Low foreign currency translation risk to the rand's volatility, which is in line with Nedbank Group's appropriate offshore capital structure.

Refer to page 118b for more details.

- Well-diversified earnings streams. Most of the group's earnings are generated by traditional, vanilla, annuity-based income in wholesale and retail banking, and specialised finance.
- Well-diversified subordinated debt and non-core Tier 1 profile.
   Despite the difficult international markets, Nedbank Group successfully raised Tier 2 subordinated debt in March 2009 in the amount of US\$100 million and at acceptable pricing levels (ie LIBOR + 150bps). Refer to page 123b for details.
- Comprehensive stress and scenario testing to confirm the adequacy and robustness of our capital ratios and accompanying capital buffers.



Group target (board-approved)

> 110%

55% - 57%

< 18 times

#### Risk appetite – enhanced suite of metrics finalised in 2009

Credit risk profile

| Counterparty risk (derivatives) profile  CCR EAD: Total EAD (%)  Securitisation RWA: Total RWA (%)  Trading market risk profile  Securitisation RWA: Total RWA (%)  Trading market risk profile  VaR (99%, three-day)  Stress trigger (Rm)  Trading Ecap: Total Ecap (%)  Equity (investment) risk profile  Exposure: Total Ecap (%)  Equity (investment) risk profile  Exposure: Total assets  Equity (investment bcap: Total Ecap (%)  ALM risk profile — liquidity  Short-term (0 to 31 days) funding: Total funding (%)  Medium-term (32 to 180 days) funding: Total funding (%)  Medium-term (32 to 180 days) funding: Total funding (%)  Net interbank reliance: Total funding (%)  Net interbank reliance: Total funding (%)  ALM risk profile — IRRBB  NII interest sensitivity: Equity (%)  NII interest sensitivity: Lamonths NII (%)  NII interest sensitivity: Interest earning assets (bps)  Economic value of equity: Equity (%)  ALM risk profile — FCTR  Currency equity: Total equity  Group risk appetite metrics  Earnings at risk  Chance of a loss (1 in x years)  Chance of eregulatory insolvency (1 in x years)  Securitisation and the construction of the constr | Credit risk profile Credit loss ratio (%) Credit RWA: Loans and advances (%) Credit property exposure: Loans and advances (%) PiPs: Loans and advances (%) Average PD (%) — performing book (TTC) Average LGD (%) — performing book (TTC) Average EL (%) — performing book (TTC) Defaulted EAD: Total EAD (%) EAD: Exposure (%) | 0,60% - 1,0% 52% - 58% < 45% < 0,1% < 3% 18% - 22% 0,6% - 0,7% < 2% < 120%                |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Securitisation RWA: Total RWA (%)  Trading market risk profile  VaR (99%, three-day)  Stress trigger (Rm)  Trading Ecap: Total Ecap (%)  Equity (investment) risk profile  Exposure: Total assets  Equity Investment Ecap: Total Ecap (%)  ALM risk profile — liquidity  Short-term (0 to 31 days) funding: Total funding (%)  Medium-term (32 to 180 days) funding: Total funding (%)  Long-term (> 180 days) funding: Total funding (%)  Contractual maturity mismatch (0 to 31 days): Total funding (%)  Net interbank reliance: Total funding (%)  ALM risk profile — IRRBB  NII interest sensitivity: Equity (%)  NII interest sensitivity: 12-months NII (%)  NII interest sensitivity: Interest earning assets (bps)  Economic value of equity: Equity (%)  ALM risk profile — FCTR  Currency equity: Total equity  Group risk appetite metrics  Earnings at risk  Chance of a loss (1 in x years)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | CCR EAD: Total EAD (%)                                                                                                                                                                                                                                                                                                          |                                                                                           |
| VaR (99%, three-day)  Stress trigger (Rm)  Trading Ecap: Total Ecap (%)  Equity (investment) risk profile  Exposure: Total assets Equity Investment Ecap: Total Ecap (%)  ALM risk profile — liquidity  Short-term (0 to 31 days) funding: Total funding (%) Medium-term (32 to 180 days) funding: Total funding (%) Contractual maturity mismatch (0 to 31 days): Total funding (%) Net interbank reliance: Total funding (%)  ALM risk profile — IRRBB NII interest sensitivity: Equity (%) NII interest sensitivity: I2-months NII (%)  ALM risk profile — FCTR Currency equity: Equity (%)  ALM risk profile — FCTR Currency equity: Total equity  Group risk appetite metrics Earnings at risk Chance of a loss (1 in x years)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                 | < 0,4%                                                                                    |
| Exposure: Total assets  Equity Investment Ecap: Total Ecap (%)  ALM risk profile – liquidity  Short-term (0 to 31 days) funding: Total funding (%)  Medium-term (32 to 180 days) funding: Total funding (%)  Long-term (> 180 days) funding: Total funding (%)  Contractual maturity mismatch (0 to 31 days): Total funding (%)  Net interbank reliance: Total funding (%)  ALM risk profile – IRRBB  NII interest sensitivity: Equity (%)  NII interest sensitivity: Equity (%)  NII interest sensitivity: Interest earning assets (bps)  Economic value of equity: Equity (%)  ALM risk profile – FCTR  Currency equity: Total equity  Group risk appetite metrics  Earnings at risk  Chance of a loss (1 in x years)  S8% (tolerable deviation +5%)  18% (tolerable deviation +7%)  24% (tolerable deviation +7%)  25 by  25 bys  25 bys  27 bys  27 bys  28 bys  29 bys  29 bys  20 bys  21 bys  21 bys  22 bys  23 bys  24 bys  24 bys  24 bys  24 bys  24 bys  25 bys  25 bys  26 bys  27 bys  28 bys  29 bys  20 bys  21 bys  21 bys  21 bys  22 bys  23 bys  24 bys  24 bys  25 bys  25 bys  26 bys  27 bys  28 bys   | VaR (99%, three-day)<br>Stress trigger (Rm)                                                                                                                                                                                                                                                                                     | < 846                                                                                     |
| Short-term (0 to 31 days) funding: Total funding (%)  Medium-term (32 to 180 days) funding: Total funding (%)  Long-term (> 180 days) funding: Total funding (%)  Contractual maturity mismatch (0 to 31 days): Total funding (%)  Net interbank reliance: Total funding (%)  ALM risk profile – IRRBB  NII interest sensitivity: Equity (%)  NII interest sensitivity: 12-months NII (%)  NII interest sensitivity: Interest earning assets (bps)  Economic value of equity: Equity (%)  ALM risk profile – FCTR  Currency equity: Total equity  Group risk appetite metrics  Earnings at risk  Chance of a loss (1 in x years)  58% (tolerable deviation +5%)  18% (tolerable deviation +7%)  24% (tolerable deviation -7%)  38% (tolerable deviation +5%)  38% (tolerable deviation +5%)  4,5% (tolerable deviation +5%)  4,5% (tolerable deviation +5%)  38% (tolerable deviation +7%)  24% (tolerable deviation +7%)  24% (tolerable deviation +7%)  38% (tolerable deviation +7%)  24% (tolerable deviation +7%)  38% (tolerable deviation +7%)  38% (tolerable deviation +7%)  38% (tolerable deviation +7%)  4,5% (tolerable deviation +7%)  4,5% (tolerable deviation +5%)  4,7% (tolerable deviation +5%)  4,5% (tolerable deviation +5%)  4,5% (tolerable deviation +5%)  4,5% (tolerable deviation +5%)  4,5% (tol | Exposure: Total assets                                                                                                                                                                                                                                                                                                          |                                                                                           |
| NII interest sensitivity: Equity (%)  NII interest sensitivity: 12-months NII (%)  NII interest sensitivity: Interest earning assets (bps)  Economic value of equity: Equity (%)  ALM risk profile – FCTR  Currency equity: Total equity  Croup risk appetite metrics  Earnings at risk  Chance of a loss (1 in x years)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Short-term (0 to 31 days) funding: Total funding (%)<br>Medium-term (32 to 180 days) funding: Total funding (%)<br>Long-term (> 180 days) funding: Total funding (%)<br>Contractual maturity mismatch (0 to 31 days): Total funding (%)                                                                                         | 18% (tolerable deviation +7%) 24% (tolerable deviation -7%) 38% (tolerable deviation +5%) |
| Currency equity: Total equity < 5%  Group risk appetite metrics  Earnings at risk < 100%  Chance of a loss (1 in x years) > 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | NII interest sensitivity: Equity (%) NII interest sensitivity: 12-months NII (%) NII interest sensitivity: Interest earning assets (bps)                                                                                                                                                                                        | < 7,5%<br>< 25 bps                                                                        |
| Earnings at risk < 100% Chance of a loss (1 in x years) > 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | · · · · · · · · · · · · · · · · · · ·                                                                                                                                                                                                                                                                                           | < 5%                                                                                      |
| Available financial resources: Fran (A solvenov target) > 110%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Earnings at risk  Chance of a loss (1 in x years)  Chance of regulatory insolvency (1 in x years)                                                                                                                                                                                                                               | > 10<br>> 50                                                                              |

Total RWA: Total assets (%)

Available financial resources: Ecap (A solvency target)

| Core Tier 1 (In current environment target above top end of range) | 7,5% – 9%   |
|--------------------------------------------------------------------|-------------|
| Tier 1 (In current environment target above top end of range)      | 8,5% - 10%  |
| Total (In current environment target above top end of range)       | 11,5% – 13% |

#### **Definitions**

Leverage ratio

| TTC   | Through the cycle                      |
|-------|----------------------------------------|
| EAD   | Exposure at default                    |
| CCR   | Counterparty credit risk               |
| Ecap  | Economic capital                       |
| NII   | Net interest income                    |
| IRRBB | Interest rate risk in the banking book |
| FCTR  | Foreign currency translation risk      |

Individual risk appetite targets, as relevant to the approved business activities, have been approved and cascaded down from group level for each business cluster, major business unit and the monolines in Nedbank Retail.

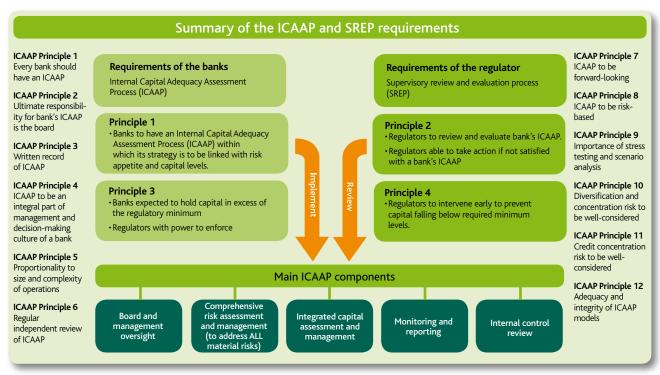
One of the risk appetite metrics that we are currently in excess of due to the retail asset classes and the current economic environment, and which is in line with our peer group, is the group's target credit loss ratio range, details of which may be found on page 89b. We currently expect to remain outside the target range in 2010, but addressing this is a key component of the 2010 – 2012 business plans. The reversals of provisions in the balance sheet is expected to take longer as defaulted advances continue to increase, albeit at a slower rate. The group remains cautious about impairments.

In conclusion, Nedbank Group has a strong risk culture and a conservative risk appetite, which is well-formalised, managed and monitored on an ongoing basis, bearing the board's ultimate approval and oversight.

#### Overview of the Internal Capital Adequacy Assessment Process

In line with the four key principles contained in Pillar 2 of Basel II, the SA regulations relating to banks set out in regulation 39 the Internal Capital Adequacy Assessment Process (ICAAP) requirements of banks and related Supervisory Review and Evaluation Process (SREP) requirements of the SA Reserve Bank (SARB). A summary of this is depicted below.

In addition, SARB have provided further guidance on the 12 ICAAP principles.



The main purpose of ICAAP is about Nedbank Group's comprehensive approach, assessment, coverage and management of risk and capital from an internal perspective, that is over and above the minimum regulatory rules and capital requirements of Basel II.

ICAAPs have first been completed in South Africa in 2008, are approved by the board and then submitted to SARB for review.



#### Risk management

## Summary of perspectives on Nedbank Group's risk profile and risk strategy

The key highlights for 2009 are as follows:

- · Risk management systems
  - Continuously proving effective.
  - Enterprisewide Risk Management Framework (ERMF) remains sound and well-embedded.
- · Competition Commission inquiry into banks
  - Await National Treasury response to the commission's recommendations.
- · Group structure
  - Board/Management structures
    - o New board members, Chief Executive Officer, Group Executive Committee (Exco) and business clusters' Excos have been finalised.
  - Management of Old Mutual/Nedbank Group strategy is ongoing.
- Risk appetite
  - Prudent risk appetite prevails.
  - In Retail, increased appetite for unsecured lending while secured, asset-backed lending now has a much stronger emphasis on managing for value.
- Profitability
  - Resilient performance in challenging environment.
  - Earnings volatility too high in secured lending businesses in Retail; being addressed.
  - Wholesale risk profile remains sound.
    - o Successful stress-testing strategy implemented in Business Banking in 2008.
    - o Black economic empowerment (BEE) exposure contained and regularly stress-tested.
  - Consistent, well managed earnings growth in Nedbank Capital (the investment bank).
  - Non-interest revenue subscale bankwide (and this impacts earnings volatility of group); key strategic focus area.

#### · Market risk

- Risk appetite remained largely unchanged over the past two years; low proprietary trading risk.
- Focused on the domestic market with a bias towards local interest rate and equity products.
- Risk appetite for complex equity derivatives significantly curtailed in 2007.
- Equity trading risk
  - o Mainly in Nedbank Group's securities companies.
- o Risk appetite and limits remain low.
- o Low exposure to illiquid instruments.
- Overall performance of the trading business has been sound.
  - o Proactively managed and reduced the risk pertaining to single-stock futures and contracts for difference, and closed the forfait book.
- o Significant investment in risk management systems continues.
- Credit risk
  - Strong credit risk management framework.
  - Strengthening risk management in Retail.
  - Group credit loss ratio worsened from 1,17% (December 2008) to 1,47% (December 2009), on the back of retail impairments that remain challenging.
  - No large corporate defaults, but credit risk remains relatively high amid local recession.
  - Business Banking particularly resilient.
- · Operational risk
  - Advanced Measurement Approach (AMA) application submitted to SA Reserve Bank (SARB) in January 2010; to be adopted for economic capital in 2010.
- · Imperial Bank
  - Nedbank has received section 37 approval from SARB for the acquisition of the minority shareholding in Imperial Bank, and its full integration into Nedbank Group will be a key focus in 2010.

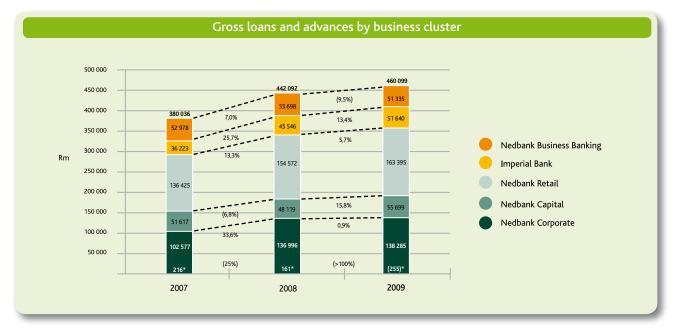
#### Credit risk

#### Loans and advances and Basel II exposure

Demand for credit grew at historically low rates and retail impairments increased dramatically as consumers came under severe pressure from falling income, job losses, declining asset prices and record high debt burdens. By the end of 2009 growth in asset-based finance had slowed to 1,0% year-on-year. Interest rates were reduced by 450 basis points to cushion the effects of a rapidly slowing economy and increasing unemployment.

Corporate demand for credit initially held up but lost momentum due to weak global and local demand, which eroded corporate profits through weaker pricing power, lower commodity prices and a strong rand. Support came from construction projects and increased government spending, boosted primarily by the public sector's infrastructure drive and preparations for the 2010 FIFA World Cup.

Net loans and advances after impairments are R450 billion, 3,7% up on the previous year. Gross loans and advances increased by 4,1% to R460 billion. The gross loans and advances by business cluster are as follows:



<sup>\*</sup> These relate to eliminations passed through Central Management.

The 4,1% increase in gross loans and advances reflects:

- · Ongoing growth in Nedbank Capital and Imperial Bank.
- · Slower growth in Nedbank Corporate and Nedbank Retail.
- Reduced advances in Nedbank Business Banking due to a slowdown in client demand for credit and a reduction of single-product loans in line with the drive to reduce higher risk exposures and focus on primary clients.

Growth in advances took place across a number of products, including personal loans, mortgage loans, preference shares, deposits placed under reverse repurchase agreements and other loans, offset by an ongoing decrease in overnight loans.



The group has focused on selective asset growth while improving margins, resulting in banking advances growth and lower levels of advances in the trading portfolio. Details of advances growth by division are as follows:

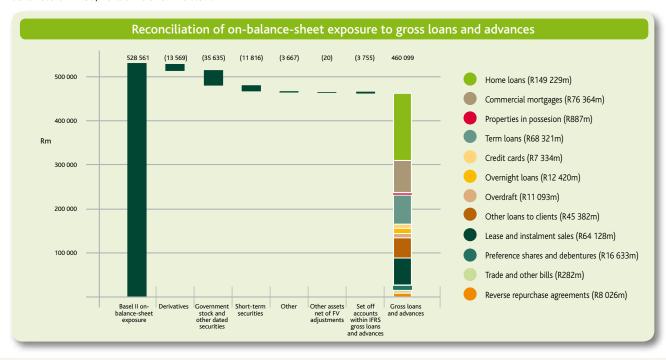
#### Loans and advances by business cluster

| Rm                       | % change | 2009    | 2008    |
|--------------------------|----------|---------|---------|
| Nedbank Capital          | 16,0     | 55 315  | 47 686  |
| Nedbank Corporate        | 0,7      | 137 173 | 136 222 |
| Nedbank Business Banking | (9,4)    | 50 115  | 55 321  |
| Nedbank Retail           | 4,9      | 157 500 | 150 107 |
| Imperial Bank            | 12,8     | 50 451  | 44 734  |
| Other                    | (>100,0) | (253)   | 163     |
| Net loans and advances   | 3,7      | 450 301 | 434 233 |

#### Summary of loans and advances by product

| Rm                               | % change | 2009    | 2008    |
|----------------------------------|----------|---------|---------|
| Home loans                       | 4,1      | 149 229 | 143 342 |
| Commercial mortgages             | 4,6      | 76 364  | 73 031  |
| Properties in possession         | 12,1     | 887     | 791     |
| Term loans                       | 6,5      | 68 321  | 64 144  |
| Credit cards                     | 1,2      | 7 334   | 7 248   |
| Overnight loans                  | (21,2)   | 12 420  | 15 760  |
| Overdrafts                       | (11,0)   | 11 093  | 12 461  |
| Other loans to clients           | 1,8      | 45 382  | 44 581  |
| Leases and instalment sales      | 4,5      | 64 128  | 61 362  |
| Preference shares and debentures | 6,2      | 16 633  | 15 667  |
| Trade and other bills            | (73,8)   | 282     | 1 075   |
| Reverse repurchase agreements    | >100     | 8 026   | 2 630   |
| Gross loans and advances         | 4,1      | 460 099 | 442 092 |
| Impairment of loans and advances | 24,7     | (9 798) | (7 859) |
| Net loans and advances           | 3,7      | 450 301 | 434 233 |

Basel II on-balance-sheet exposure at December 2009 is R528,6 billion. The reconciliation of the Basel II exposure to the gross loans and advances of R460,1 billion is shown below.



#### Balance sheet credit exposure<sup>3</sup> by Basel II asset class and business cluster

|                                                              | Nedbank<br>Business | Nedbank                | Nedbank              | Nedbank             | Imperial | Central    |         |         |
|--------------------------------------------------------------|---------------------|------------------------|----------------------|---------------------|----------|------------|---------|---------|
| Rm                                                           | Banking             | Corporate <sup>2</sup> | Capital <sup>2</sup> | Retail <sup>2</sup> | Bank     | Management | 2009    | 2008    |
| Advanced Internal Ratings-based Approach                     | 52 013              | 129 510                | 69 124               | 150 414             | _        | 22 270     | 423 331 | 469 860 |
| Corporate                                                    | 6 303               | 62 565                 | 22 656               | 1                   |          |            | 91 525  | 136 101 |
| Specialised lending – high-volatility commercial real estate |                     | 7 442                  |                      |                     |          |            | 7 442   | 8 301   |
| Specialised lending – income-<br>producing real estate       | 2 211               | 39 998                 |                      |                     |          |            | 42 209  | 38 507  |
| Specialised lending – object finance                         |                     |                        | 439                  |                     |          |            | 439     | 449     |
| Specialised lending – commodities finance                    |                     |                        | 55                   |                     |          |            | 55      | 62      |
| Specialised lending – project finance                        |                     |                        | 4 811                |                     |          |            | 4 811   | 2 897   |
| SME – corporate                                              | 19 390              | 4 096                  | 186                  |                     |          |            | 23 672  | 23 798  |
| Public sector entities                                       | 2                   | 10 642                 | 3 262                |                     |          | 1 499      | 15 405  | 12 705  |
| Local governments and municipalities                         | 298                 | 4 357                  | 516                  |                     |          |            | 5 171   | 2 444   |
| Sovereign                                                    |                     |                        | 5 795                |                     |          | 20 771     | 26 566  | 27 653  |
| Banks                                                        | 1                   | 377                    | 30 338               |                     |          |            | 30 716  | 43 326  |
| Securities firms                                             |                     | 5                      | 866                  |                     |          |            | 871     | 2 091   |
| Retail mortgages                                             | 4 314               |                        | 4                    | 119 293             |          |            | 123 611 | 119 853 |
| Retail revolving credit                                      |                     |                        |                      | 7 028               |          |            | 7 028   | 6 832   |
| Retail – other                                               | 2 580               | 1                      | 6                    | 20 654              |          |            | 23 241  | 23 520  |
| SME – retail                                                 | 16 914              | 27                     | 190                  | 3 209               |          |            | 20 340  | 21 091  |
| Securitisation exposure                                      |                     |                        |                      | 229                 |          |            | 229     | 230     |
| Standardised Approach                                        | _                   | 9 859                  | _                    | 10 500              | 54 319   | _          | 74 678  | 67 692  |
| Corporate                                                    |                     | 2 649                  |                      |                     | 1 557    |            | 4 206   | 1 628   |
| SME – corporate                                              |                     | 1 034                  |                      |                     | 12 552   |            | 13 586  | 12 729  |
| Public sector entities                                       |                     | 24                     |                      |                     | 6        |            | 30      | 21      |
| Local government and municipalities                          |                     | 28                     |                      |                     | 2 550    |            | 2 578   | 26      |
| Sovereign                                                    |                     | 855                    |                      |                     | 115      |            | 970     | 2 245   |
| Banks                                                        |                     | 929                    |                      | 7 640               |          |            | 8 569   | 10 456  |
| Securities firms                                             |                     | 302                    |                      |                     |          |            | 302     | 303     |
| Retail mortgages                                             |                     | 2 338                  |                      | 1 922               | 2 988    |            | 7 248   | 3 286   |
| Retail – other                                               |                     | 1 499                  |                      | 938                 | 30 951   |            | 33 388  | 30 678  |
| SME – retail                                                 |                     | 201                    |                      |                     | 3 301    |            | 3 502   | 3 677   |
| Securitisation exposure                                      |                     |                        |                      |                     | 299      |            | 299     | 283     |
| Other                                                        |                     |                        |                      |                     |          |            |         | 2 360   |
| Properties in possession                                     | 9                   | 2                      | _                    | 876                 | _        | _          | 887     | 791     |
| Non-regulated entities                                       | 68                  | 8 411                  | 14 894               | 6 156               |          | 136        | 29 665  | 30 481  |



#### Balance sheet credit exposure<sup>3</sup> by Basel II asset class and business cluster continued

|                                                                            | Nedbank<br>Business | Nedbank                | Nedbank              | Nadhauli           | ا مناه معاداً    | Cambual               |          |          |
|----------------------------------------------------------------------------|---------------------|------------------------|----------------------|--------------------|------------------|-----------------------|----------|----------|
| Rm                                                                         | Business<br>Banking | Corporate <sup>2</sup> | Capital <sup>2</sup> | Nedbank<br>Retail² | Imperial<br>Bank | Central<br>Management | 2009     | 2008     |
| On-balance-sheet exposure<br>(Basel II)                                    | 52 090              | 147 782                | 84 018               | 167 946            | 54 319           | 22 406                | 528 561  | 568 824  |
| Less assets included in Basel II asset classes                             | (281)               | (6 217)                | (28 319)             | (4 550)            | (2 679)          | (22 661)              | (64 707) | (87 224) |
| Derivatives                                                                |                     | (79)                   | (13 222)             | (141)              | (127)            |                       | (13 569) | (25 218) |
| Government stock and other dated securities                                |                     | (3 701)                | (7 114)              |                    | (2 550)          | (22 270)              | (35 635) | (34 105) |
| Short-term securities                                                      |                     | (949)                  | (7 842)              | (3 025)            |                  |                       | (11 816) | (13 969) |
| Call money                                                                 |                     | 4                      | (648)                | (291)              |                  |                       | (935)    | (1 524)  |
| Deposits with monetary institutions                                        |                     | (620)                  | (2 220)              |                    |                  |                       | (2 840)  | (2 232)  |
| Remittances in transit                                                     | 1                   | 76                     |                      | 31                 |                  |                       | 108      | 207      |
| Other assets net of fair-value adjustments                                 | (282)               | (948)                  | 2 727                | (1 124)            | (2)              | (391)                 | (20)     | (10 383) |
| Setoff of accounts within IFRS total gross loans and advances <sup>1</sup> | (475)               | (3 280)                |                      |                    |                  |                       | (3 755)  | (39 508) |
| Gross loans and advances                                                   | 51 334              | 138 285                | 55 699               | 163 396            | 51 640           | (255)                 | 460 099  | 442 092  |

<sup>&</sup>lt;sup>1</sup> The setoff as shown for December 2008 mainly relates to the corporate asset class within Nedbank Corporate in respect of cash management accounts. This was changed in 2009 to incorporate cash management setoff within the gross on-balance-sheet exposure. This change has caused the decrease in Advanced Internal Ratings-based Approach (AIRB) corporate asset class exposure and the decrease in the 'setoff of account within International Financial Reporting Standards (IFRS) total gross loans and advances'.

<sup>&</sup>lt;sup>2</sup> Nedbank Corporate, Capital and Retail include London branch exposure (AIRB Approach).

 $<sup>^{\</sup>scriptscriptstyle 3}$  Balance sheet exposure includes on-balance-sheet exposure and derivatives.

#### AIRB Approach for Nedbank Limited

All credit exposure and asset classes in Nedbank Limited are covered by the Basel II AIRB Approach.

Summary of Advanced Internal Ratings-based Approach (AIRB) for Nedbank Limited\*\*
Basel II credit exposures by business cluster and asset class

| 2009                                  | AIRB on-          | AIRB off-         |                          |            |              |             |                  | Best estimate          |
|---------------------------------------|-------------------|-------------------|--------------------------|------------|--------------|-------------|------------------|------------------------|
|                                       | balance-<br>sheet | balance-<br>sheet | Repurchase<br>and resale | Derivative | Total credit | Exposure at | expected<br>loss | of expected loss (non- |
| Rm                                    | exposure          | exposure          | exposure                 | exposure   | extended*    | default     | (performing)     | performing)            |
| Nedbank Business Banking              | 52 013            | 19 201            |                          |            | 71 214       | 69 546      | 454              | 819                    |
| Corporate                             | 6 303             | 2 784             |                          |            | 9 087        | 8 348       | 67               | 4                      |
| Specialised lending – income-         |                   |                   |                          |            |              |             |                  |                        |
| producing real estate                 | 2 211             | 189               |                          |            | 2 400        | 2 450       | 8                | 7                      |
| SME – corporate                       | 19 390            | 7 805             |                          |            | 27 195       | 26 528      | 154              | 202                    |
| Public sector entities                | 2                 | 3                 |                          |            | 5            | 3           |                  |                        |
| Local government and municipalities   | 298               | 25                |                          |            | 323          | 333         | 1                |                        |
| Banks                                 | 1                 | 88                |                          |            | 89           | 88          |                  |                        |
| Retail mortgages                      | 4 314             | 1 272             |                          |            | 5 586        | 5 454       | 35               | 99                     |
| Retail – other                        | 2 580             | 227               |                          |            | 2 807        | 2 857       | 34               | 162                    |
| SME – retail                          | 16 914            | 6 808             |                          |            | 23 722       | 23 485      | 155              | 345                    |
| Nedbank Corporate                     | 129 191           | 58 907            | _                        | _          | 188 098      | 171 536     | 394              | 417                    |
| Corporate                             | 62 251            | 49 564            |                          |            | 111 815      | 96 279      | 204              | 75                     |
| Specialised lending – high-volatility |                   |                   |                          |            |              |             |                  |                        |
| commercial real estate                | 7 442             | 629               |                          |            | 8 071        | 8 231       | 58               | 61                     |
| Specialised lending – income-         | 20.000            | 2 000             |                          |            | 42.070       | 40.447      | 100              | 250                    |
| producing real estate                 | 39 998            | 2 080             |                          |            | 42 078       | 43 447      | 103              | 259                    |
| SME – corporate                       | 4 096             | 995               |                          |            | 5 091        | 4 987       | 25               | 22                     |
| Public sector entities                | 10 642            | 3 377             |                          |            | 14 019       | 13 221      | 2                |                        |
| Local government and municipalities   | 4 357             | 322               |                          |            | 4 679        | 4 767       | 1                |                        |
| Banks                                 | 377               | 1 940             |                          |            | 2 317        | 575         |                  |                        |
| Retail – other                        | 1                 |                   |                          |            | 1            | 1           | _                |                        |
| SME – retail                          | 27                |                   |                          |            | 27           | 28          | 1                |                        |
| Nedbank Capital                       | 46 657            | 7 783             | 8 026                    | 12 976     | 75 441       | 60 833      | 140              | 29                     |
| Corporate                             | 14 753            | 316               | 875                      | 3 326      | 19 270       | 18 814      | 123              | 20                     |
| Specialised lending – object finance  | 439               |                   |                          |            | 439          | 457         | 2                |                        |
| Specialised lending – commodities     |                   |                   |                          |            |              | F-7         |                  |                        |
| finance                               | 55                |                   |                          |            | 55           | 57          | •                |                        |
| Specialised lending – project finance | 4 811             | _                 |                          | 105        | 4 811        | 4 989       | 9                |                        |
| SME – corporate                       | 2 564             | 2                 | 467                      | 186        | 188          | 234         | 1                |                        |
| Public sector entities                | 2 561             |                   | 467                      | 702        | 3 729        | 3 480       |                  |                        |
| Local government and municipalities   | 417               |                   | 451                      | 99         | 967          | 474         |                  |                        |
| Sovereign                             | 5 302             |                   |                          | 7.44       | 5 302        | 5 303       |                  | 9                      |
| Banks                                 | 18 283            | 98                | 6 198                    | 7 646      | 32 225       | 21 148      | 4                |                        |
| Securities firms                      |                   |                   | 35                       | 854        | 889          | 858         |                  |                        |
| Retail mortgages                      |                   |                   |                          | 4          | 4            | 4           |                  |                        |
| Retail – other                        |                   |                   |                          | 6          | 6            | 7           |                  |                        |
| SME – retail                          | 36                |                   |                          | 153        | 189          | 222         | 1                |                        |
| Securitisation exposure               |                   | 7 367             |                          |            | 7 367        | 4 786       |                  |                        |



# Summary of Advanced Internal Ratings-based Approach (AIRB) for Nedbank Limited Basel II credit exposures by business cluster and asset class continued

| 2009                                   | AIRB on-<br>balance- | AIRB off-<br>balance- | Repurchase             |                     |                        |                     | Downturn expected | Best estimate of expected |
|----------------------------------------|----------------------|-----------------------|------------------------|---------------------|------------------------|---------------------|-------------------|---------------------------|
| Rm                                     | sheet<br>exposure    | sheet<br>exposure     | and resale<br>exposure | Derivative exposure | Total credit extended* | Exposure at default | loss (performing) | loss (non-                |
| Nedbank Retail                         | 150 414              | 43 219                | _                      | _                   | 193 633                | 187 412             | 2 421             | 4 970                     |
| Corporate                              | 1                    | 214                   |                        |                     | 215                    | 215                 | 5                 | 9                         |
| Retail mortgages                       | 119 293              | 20 062                |                        |                     | 139 355                | 144 648             | 1 046             | 2 754                     |
| Retail revolving credit                | 7 028                | 17 189                |                        |                     | 24 217                 | 11 844              | 457               | 479                       |
| Retail – other                         | 20 654               | 4 517                 |                        |                     | 25 171                 | 25 614              | 816               | 1 371                     |
| SME – retail                           | 3 209                | 1 237                 |                        |                     | 4 446                  | 4 862               | 97                | 357                       |
| Securitisation exposure                | 229                  |                       |                        |                     | 229                    | 229                 |                   |                           |
| Central Management                     | 22 270               | _                     | _                      | _                   | 22 270                 | 22 270              | 1                 | _                         |
| Public sector entities                 | 1 499                |                       |                        |                     | 1 499                  | 1 499               |                   |                           |
| Sovereign                              | 20 771               |                       |                        |                     | 20 771                 | 20 771              | 1                 |                           |
| Intercompany                           | 73 935               | 6 265                 | _                      | 206                 | 80 406                 | 75 075              | 80                | _                         |
| Total                                  | 474 480              | 135 375               | 8 026                  | 13 182              | 631 062                | 586 672             | 3 490             | 6 235                     |
| * Total credit extended is AIRB on-ba  |                      |                       |                        |                     |                        |                     | acilities).       |                           |
| ** Nedbank Limited fefers to the SA re | , ,                  | ns of Regulati        | on 38 (BA700)          | of the SA bai       | nking regulatio        | ons.                |                   |                           |
| Downturn expected loss (AIRB Ap        | proach)              |                       |                        |                     |                        |                     |                   | 9 725                     |

| Excess of downturn expected loss over eligible provisions | 1 722   |
|-----------------------------------------------------------|---------|
| IFRS impairment on loans and advances                     | 8 003   |
| bowntum expected toss (rint ripproden)                    | 3 1 2 3 |

### Impairments and defaulted loans and advances

Credit quality deteriorated further in 2009, with Nedbank Retail's impairments worsening significantly, although the rate of deterioration of new defaults slowed in the second half, while the business banking and wholesale-banking impairments ended the year at better levels than originally anticipated. Although the SA economy emerged from recession in the third quarter of 2009 and has begun to recover, some segments of the economy are still under significant strain. In the short term the recovery is expected to be hampered by high unemployment and high household debt levels.

The group's credit loss ratio of 1,47% for 2009 (2008: 1,17%) showed signs of improvement after peaking at 1,67% at 31 March 2009. Defaulted advances increased by 56,3% from R17 301 million to R27 045 million and total impairment provisions increased by 24,7% from R7 859 million to R9 798 million over the past year.

The impact of the credit cycle has to date largely impacted consumers and smaller businesses as reflected in the continued deterioration of retail credit loss ratios. High levels of unemployment, lower collateral values due to weak house and vehicle markets, and delays in recoveries resulting from debt counselling have all played a part in the increase in defaulted advances in retail secured loans. However, the 450 basis point interest rate cuts in 2009 have reduced the financial pressure on consumers, as reflected in a slightly slower rate at which retail impairments are increasing as well as the improvement in early-stage arrears for seven consecutive months during the year.

Wholesale banking has performed resiliently, even at the peak of the interest rate cycle, and credit loss ratios have improved since June 2009, remaining at better-than-anticipated levels for the current economic cycle. On the whole credit quality in the books of Capital, Corporate and Business Banking has remained within acceptable levels, although in this volatile economic environment the risk of corporate default remains high. Imperial Bank's impairments improved during the second half of the year as reflected in its lower credit loss ratio of 1,97% (June 2009: 2,50%). This was largely due to the improvement in recoveries and accounts in arrears in Motor Finance Corporation (MFC).

Management has maintained a strong focus on risk management and improving asset quality, particularly in retail home loans. In addition, increased attention has been given to improving the collection processes in Retail. In 2010 retail advances growth is expected to be flat to lower single digits, with wholesale advances growing at a similar rate to that of 2009.

Most of the group's exposure to BEE and other loans and advances secured by shares continue to be within their default cover ratios. Loans and advances that are below these cover ratios continue to service their debts and are considered to have appropriate impairment provisions.

The tables on the following pages summarise Nedbank Group's defaulted portfolio and the level of impairments. The policies,

principles and definitions relating to the defaulted portfolio and impairments are well-articulated in the group's credit policy.

The key definitions relating to the following section are included below:

· Past due

A loan or advance is considered past due when it exceeds its limit (fluctuating types of advances) or is in arrears (linear types of advances).

• Defaulted loans and advances

Any advance or group of loans and advances that has triggered the Basel II definition of default criteria and which is in line with the revised SA banking regulations. For retail portfolios this is product-centric and therefore a default would be specific to a client-or-borrower account (a specific advance). For all other portfolios except project-based financing, it is client-or-borrower-centric, meaning that should any transaction within a borrowing group default, then all transactions within the borrowing group would be treated as defaulted.

At a minimum a default is deemed to have occurred where, for example, a specific impairment is raised against a credit exposure due to a significant perceived decline in the credit quality, a material obligation is past due for more than 90 days or an obligor exceeded an advised limit for more than 90 days.

Impaired loans and advances

Impaired loans and advances are defined as loans and advances in respect of which the bank has raised a specific impairment [International Accounting Standard (IAS) 39 definition].

Specific impairment

A specific impairment is raised in respect of an asset that has triggered a loss event where the discounted collateral held against the advance is insufficient to cover the total expected losses. Such a loss event may be, for example, significant financial difficulty of the issuer or obligor, a breach of contract, such as a default or delinquency in interest or principal payments, with ageing arrears as the primary driver.

Portfolio impairment

The standard portfolio represents all the loans and advances that have not been impaired. These loans and advances have not yet individually evidenced a loss event, but loans and advances exist within the standard portfolio that may have an impairment without the bank yet being aware of it.

A period of time will elapse between the occurrence of an impairment event and objective evidence of the impairment becoming evident. This period is generally known as the emergence period. For each standard portfolio an emergence period is estimated as well as the probability of the loss trigger and the loss-given events occurring. These estimates are applied to the total exposures of the standard portfolio to calculate the portfolio impairment.



#### Summary of impairments, defaulted loans and advances and credit loss ratios

| %                                                        | Nedbank<br>Business<br>Banking | Nedbank<br>Corporate | Nedbank<br>Capital | Nedbank<br>Retail | Imperial<br>Bank | 2009   | 2008  |
|----------------------------------------------------------|--------------------------------|----------------------|--------------------|-------------------|------------------|--------|-------|
| Impairments to gross loans and advances                  | 2,38                           | 0,80                 | 0,69               | 3,61              | 2,30             | 2,13   | 1,78  |
| Specific impairments                                     | 1,59                           | 0,43                 | 0,56               | 3,18              | 1,78             | 1,70   | 1,26  |
| Portfolio impairments                                    | 0,79                           | 0,37                 | 0,13               | 0,43              | 0,52             | 0,43   | 0,52  |
| Impairment charge as a % of NII                          | 10,48                          | 11,02                | 12,69              | 70,20             | 47,07            | 40,68  | 29,82 |
| Credit loss ratio                                        | 0,52                           | 0,24                 | 0,26               | 3,08              | 1,97             | 1,47   | 1,17  |
| Credit loss ratio – specific                             | 0,82                           | 0,29                 | 0,22               | 3,17              | 1,93             | 1,54   | 1,09  |
| Credit loss ratio – portfolio                            | (0,30)                         | (0,05)               | 0,04               | (0,09)            | 0,04             | (0,07) | 0,08  |
| Defaulted loans and advances to gross loans and advances | 5,45                           | 2,19                 | 1,41               | 11,51             | 3,14             | 5,88   | 3,91  |
| Properties in possession to gross loans and advances     | 0,02                           | _                    | -                  | 0,54              | _                | 0,19   | 0,18  |

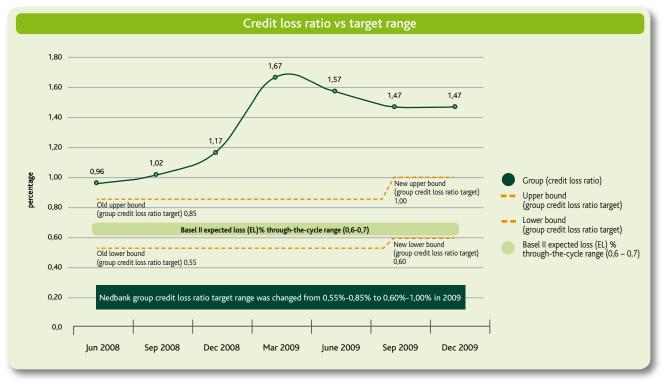
As discussed previously, 2009 saw Nedbank Group enhance the consolidation, focus and reporting of key financial risk appetite metrics. Business-cluster-specific credit loss ratio targets were formalised for the first time in 2009, after taking into account historic, through-the-cycle, sustainable performance as well as desired risk appetite. In addition to this, the group's credit loss ratio target was reviewed separately but in conjunction with the consolidated business cluster targets.

Following this, and integrated with the group's 2010 - 2012 business plans, the targeted credit loss ratio was increased from 0.55% - 0.85% to 0.60% - 1.00%. The decision to increase the target range was largely due to the projected change in mix between secured and unsecured products in Retail. This will help to lessen the volatility of Retail's financial performance, which is generally associated with the current concentration of secured lending in its portfolio, particularly residential mortgages. As the

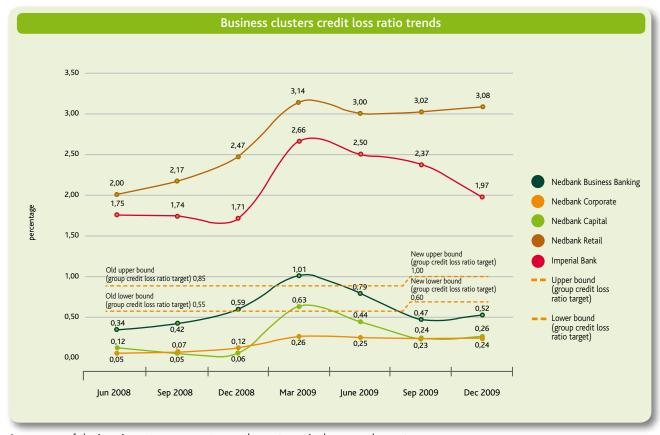
unsecured Retail products tend to have higher credit loss ratios, this results in an increase in Nedbank Group's target credit loss ratio range.

Nedbank Group also intends to update its methodology for calculating the credit loss ratio in H1 2010, appropriately removing the trading assets from loans and advances. Impairments are not raised against trading assets as these are designated at fair-value through profit or loss, and therefore any losses are realised through a decrease in NIR. This is not expected to have a material impact on Nedbank Group's credit loss ratio.

Nedbank Group's current credit loss ratio, at 1,47%, is outside the targeted credit loss ratio range of 0,6% - 1,0%, and addressing this is a key component of Retail's 2010 - 2012 business plans. The reversals of provisions in the balance sheet is expected to take longer as defaulted advances continue to increase, albeit at a slower rate. The group remains cautious about impairments.



The business clusters credit loss ratios over time are also shown below.

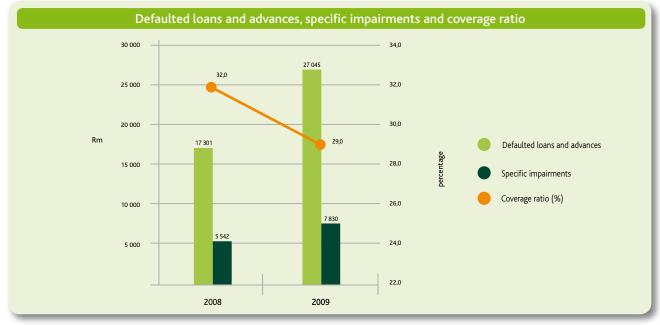


A summary of the impairments movements over the past year is shown on the next page.

#### **Summary of impairments**

| Rm                                                                        | Nedbank<br>Business<br>Banking | Nedbank<br>Corporate | Nedbank<br>Capital | Nedbank<br>Retail | Imperial<br>Bank | Central<br>Management | 2009    | 2008    |
|---------------------------------------------------------------------------|--------------------------------|----------------------|--------------------|-------------------|------------------|-----------------------|---------|---------|
| Opening balance                                                           | 1 377                          | 774                  | 433                | 4 465             | 812              | (2)                   | 7 859   | 6 078   |
| Specific impairment                                                       | 791                            | 191                  | 381                | 3 614             | 565              |                       | 5 542   | 4 063   |
| Specific impairment, excluding discounts                                  | 595                            | 105                  | 381                | 3 013             | 472              |                       | 4 566   | 3 384   |
| Specific impairment for discounted cashflow losses                        | 196                            | 86                   |                    | 601               | 93               |                       | 976     | 679     |
| Portfolio impairment                                                      | 586                            | 583                  | 52                 | 851               | 247              | (2)                   | 2 317   | 2 015   |
| Income statement impairment charge (net of recoveries)                    | 284                            | 327                  | 141                | 4 925             | 957              | _                     | 6 634   | 4 822   |
| Specific impairment                                                       | 398                            | 289                  | 113                | 5 054             | 944              |                       | 6 798   | 4 209   |
| Net increase/(decrease) in impair-<br>ment for discounted cashflow losses | 48                             | 107                  | 4                  | 14                | (9)              |                       | 164     | 297     |
| Portfolio impairment                                                      | (162)                          | (69)                 | 24                 | (143)             | 22               |                       | (328)   | 316     |
| Recoveries                                                                | 40                             | 38                   | _                  | 328               | 51               | _                     | 457     | 379     |
| Amounts written off/other transfers                                       | (481)                          | (27)                 | (190)              | (3 823)           | (631)            | _                     | (5 152) | (3 420) |
| Specific impairments                                                      | (463)                          | (33)                 | (188)              | (3 816)           | (631)            |                       | (5 131) | (3 406) |
| Portfolio impairment                                                      | (18)                           | 6                    | (2)                | (7)               |                  |                       | (21)    | (14)    |
| Total impairments                                                         | 1 220                          | 1 112                | 384                | 5 895             | 1 189            | (2)                   | 9 798   | 7 859   |
| Specific impairment                                                       | 814                            | 592                  | 310                | 5 194             | 920              |                       | 7 830   | 5 542   |
| Specific impairment, excluding discounts                                  | 570                            | 399                  | 306                | 4 579             | 836              |                       | 6 690   | 4 566   |
| Specific impairment for discounted cashflow losses                        | 244                            | 193                  | 4                  | 615               | 84               |                       | 1 140   | 976     |
| Portfolio impairment                                                      | 406                            | 520                  | 74                 | 701               | 269              | (2)                   | 1 968   | 2 317   |
| Total loans and advances                                                  | 51 335                         | 138 285              | 55 699             | 163 395           | 51 640           | (255)                 | 460 099 | 442 092 |
| Total average loans and advances                                          | 54 187                         | 136 676              | 53 498             | 160 034           | 48 593           | (243)                 | 451 096 | 411 063 |

Defaulted loans and advances increased by 56,3% to R27 045 million, while specific impairments increased to R7 830 million for the same period. This resulted in a decrease in the coverage ratio from 32,0% in 2008 to 29,0% in 2009 as shown below.



The coverage ratio is the amount of specific impairments that have been raised for the total defaulted loans and advances. This is effectively the inverse of the expected recoveries ratio. The expected recoveries are equal to the defaulted loans and advances less the specific impairments, as specific impairments are raised for any shortfall that would arise after all recoveries are taken into account.

The expected recoveries of defaulted loans and advances include recoveries as a result of liquidation of security or collateral, as well as recoveries as a result of a client curing or partial client repayments.

The absolute value of expected recoveries of defaulted accounts (which includes security values) will increase as the number of defaults increase. The expected recovery amount will in most instances be less than the total defaulted exposure, as it is seldom the case that 100% of the defaulted loan would be written off.

A decrease in the coverage ratio (or increase in the expected recoveries ratio) may arise as a result of the following:

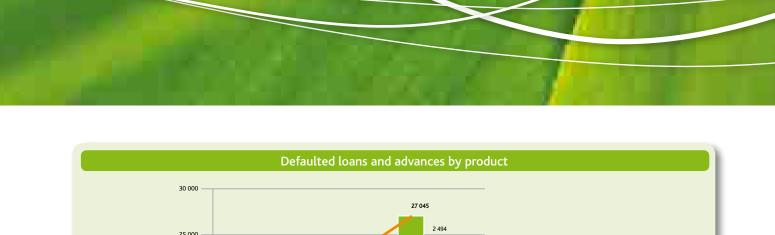
- Expected recoveries improving due to higher recoveries being realised in the loss given default (LGD) calculation.
- A change in the defaulted product mix, with a greater percentage
  of products that have a higher security value (and therefore a
  lower specific impairment), such as secured products (home
  loans and commercial real estate).
- An increase in the collateral value, which is an input into the LGD calculation and would result in a decrease in the LGD (and decrease in specific impairments).

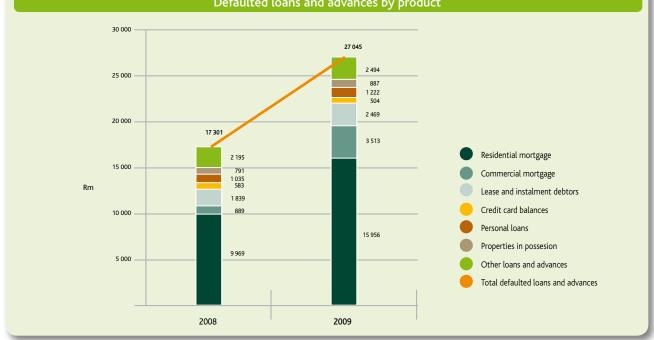
- A change in the mix of new versus older defaults as, in most products, the recoveries expected from defaulted clients decrease over time.
- A change in the writeoff policy, such as extending the period prior to writing off a deal that will result in a longer period in which recoveries can be realised.

The decrease in the group's coverage ratio is due largely to the change in the defaulted-product mix arising from the high amount of residential mortgage defaults in Nedbank Retail, as well as a higher amount of commercial mortgage and development loan defaults in Nedbank Property Finance.

The total defaulted loans and advances increased by R9,7 billion from 2008 to 2009. Residential mortgages account for 61% of this increase. Defaulted residential mortgages contributed 57,6% to the total defaulted loans and advances in 2008 and this increased to 59,0% in 2009. Residential mortgages have lower coverage ratios than most other asset classes due to the high amount of security generally held and therefore higher expected recoveries.

Similarly, defaulted commercial mortgages and development loans increased by R2,6 billion from 2008 to 2009 and contributed 5,1% of the total defaulted loans and advances in 2008, increasing to 13,0% in 2009. The majority of the exposures that defaulted were fully secured and therefore specific impairments increased by only R216 million from 2008 to 2009.





Defaulted loans and advances and related security and impairments by business cluster and asset class

| _                                                            | Nedbank<br>Business | Nedbank   | Nedbank | Nedbank | Imperial | Central    |        |        |
|--------------------------------------------------------------|---------------------|-----------|---------|---------|----------|------------|--------|--------|
| Rm                                                           | Banking             | Corporate | Capital | Retail  | Bank     | Management | 2009   | 2008   |
| Advanced Internal Ratings-based                              |                     |           |         |         |          |            |        |        |
| Approach                                                     | 2 787               | 2 781     | 305     | 17 873  |          | _          | 23 746 | 14 710 |
| Corporate                                                    | 23                  | 184       | 261     |         |          |            | 468    | 263    |
| Specialised lending – high-volatility commercial real estate |                     | 1 647     |         |         |          |            | 1 647  | 202    |
| Specialised lending – income-<br>producing real estate       | 56                  | 906       |         |         |          |            | 962    | 335    |
| SME – corporate                                              | 897                 | 43        |         |         |          |            | 940    | 468    |
| Sovereign                                                    |                     |           | 44      |         |          |            | 44     |        |
| Retail mortgages                                             | 406                 |           |         | 14 731  |          |            | 15 137 | 8 573  |
| Retail revolving credit                                      |                     |           |         | 483     |          |            | 483    | 427    |
| Retail – other                                               | 421                 | 1         |         | 2 216   |          |            | 2 638  | 2 343  |
| SME – retail                                                 | 984                 |           |         | 443     |          |            | 1 427  | 2 099  |
| Standardised Approach                                        | _                   | _         | _       | _       | 1 623    | _          | 1 623  | 918    |
| Corporate                                                    |                     |           |         |         | 42       |            | 42     |        |
| SME – corporate                                              |                     |           |         |         | 595      |            | 595    | 142    |
| Retail mortgages                                             |                     |           |         |         | 65       |            | 65     | 36     |
| Retail other                                                 |                     |           |         |         | 789      |            | 789    | 632    |
| SME – retail                                                 |                     |           |         |         | 132      |            | 132    | 108    |
| Other regulated entities                                     | _                   | 152       | _       | _       | _        | _          | 152    | 225    |
| Properties in possession                                     | 9                   | 2         | _       | 876     | _        | -          | 887    | 791    |
| Non-regulated entities                                       | _                   | 97        | 478     | 62      | _        | _          | 637    | 657    |
| Total defaulted loans and advances                           | 2 796               | 3 032     | 783     | 18 811  | 1 623    |            | 27 045 | 17 301 |

The coverage ratio and expected recovery ratio by business cluster and by product is shown in detail in the table below.

Summary of impairments and defaulted loans and advances

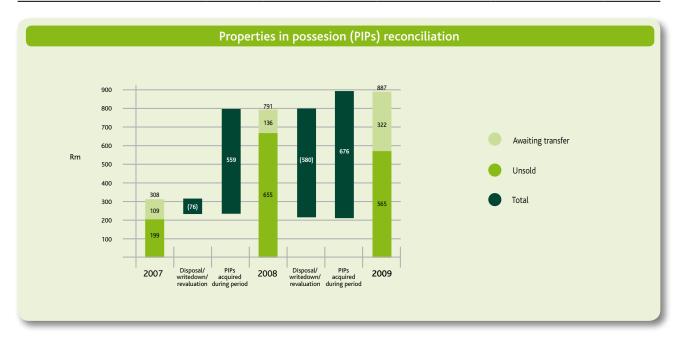
| 2009                         | Defaulted<br>loans and<br>advances<br>Rm | Expected<br>recoveries<br>Rm | Net<br>uncovered<br>position<br>after<br>discounting<br>Rm | Total<br>specific<br>impairments<br>Rm | Specific<br>impairments<br>on defaulted<br>loans and<br>advances<br>Rm | Specific<br>impairments<br>for<br>discounted<br>cashflow<br>losses<br>Rm | Coverage<br>ratio<br>% | Expected recovery ratio % |
|------------------------------|------------------------------------------|------------------------------|------------------------------------------------------------|----------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------|------------------------|---------------------------|
| Nedbank Business Banking     | 2 796                                    | 1 982                        | 814                                                        | 814                                    | 570                                                                    | 244                                                                      | 29,1                   | 70,9                      |
| Residential mortgages        | 1 165                                    | 916                          | 249                                                        | 249                                    | 164                                                                    | 85                                                                       | 21,4                   | 78,6                      |
| Commercial mortgages         | 399                                      | 329                          | 70                                                         | 70                                     | 6                                                                      | 64                                                                       | 17,5                   | 82,5                      |
| Lease and instalment debtors | 573                                      | 358                          | 215                                                        | 215                                    | 179                                                                    | 36                                                                       | 37,5                   | 62,5                      |
| Credit card balances         | 4                                        | 1                            | 3                                                          | 3                                      | 2                                                                      | 1                                                                        | 75,0                   | 25,0                      |
| Properties in possession     | 9                                        | 9                            |                                                            |                                        |                                                                        |                                                                          | 0,0                    | 100,0                     |
| Other loans and advances     | 646                                      | 369                          | 277                                                        | 277                                    | 219                                                                    | 58                                                                       | 42,9                   | 57,1                      |
| Nedbank Corporate            | 3 032                                    | 2 440                        | 592                                                        | 592                                    | 399                                                                    | 193                                                                      | 19,5                   | 80,5                      |
| Residential mortgages        | 44                                       | 27                           | 17                                                         | 17                                     | 16                                                                     | 1                                                                        | 38,6                   | 61,4                      |
| Commercial mortgages         | 2 551                                    | 2 177                        | 374                                                        | 374                                    | 236                                                                    | 138                                                                      | 14,7                   | 85,3                      |
| Lease and instalment debtors | 40                                       | 32                           | 8                                                          | 8                                      | 4                                                                      | 4                                                                        | 20,0                   | 80,0                      |
| Personal loans               | 25                                       | 12                           | 13                                                         | 13                                     | 12                                                                     | 1                                                                        | 52,0                   | 48,0                      |
| Properties in possession     | 2                                        | 2                            |                                                            |                                        |                                                                        |                                                                          | 0,0                    | 100,0                     |
| Other loans and advances     | 370                                      | 190                          | 180                                                        | 180                                    | 131                                                                    | 49                                                                       | 48,6                   | 51,4                      |
| Nedbank Capital              | 783                                      | 473                          | 310                                                        | 310                                    | 306                                                                    | 4                                                                        | 39,6                   | 60,4                      |
| Other loans and advances     | 783                                      | 473                          | 310                                                        | 310                                    | 306                                                                    | 4                                                                        | 39,6                   | 60,4                      |
| Nedbank Retail               | 18 811                                   | 13 617                       | 5 194                                                      | 5 194                                  | 4 579                                                                  | 615                                                                      | 27,6                   | 72,4                      |
| Residential mortgages        | 14 677                                   | 11 962                       | 2 715                                                      | 2 715                                  | 2 435                                                                  | 280                                                                      | 18,5                   | 81,5                      |
| Commercial mortgages         | 54                                       | 23                           | 31                                                         | 31                                     | 28                                                                     | 3                                                                        | 57,4                   | 42,6                      |
| Lease and instalment debtors | 840                                      | 320                          | 520                                                        | 520                                    | 491                                                                    | 29                                                                       | 61,9                   | 38,1                      |
| Credit card balances         | 500                                      |                              | 500                                                        | 500                                    | 497                                                                    | 3                                                                        | 100,0                  | 0,0                       |
| Personal loans               | 1 169                                    | 514                          | 655                                                        | 655                                    | 360                                                                    | 295                                                                      | 56,0                   | 44,0                      |
| Properties in possession     | 876                                      | 708                          | 168                                                        | 168                                    | 168                                                                    |                                                                          | 19,2                   | 80,8                      |
| Other loans and advances     | 695                                      | 90                           | 605                                                        | 605                                    | 600                                                                    | 5                                                                        | 87,1                   | 12,9                      |
| Imperial Bank                | 1 623                                    | 703                          | 920                                                        | 920                                    | 836                                                                    | 84                                                                       | 56,7                   | 43,3                      |
| Residential mortgages        | 70                                       | 46                           | 24                                                         | 24                                     | 12                                                                     | 12                                                                       | 34,3                   | 65,7                      |
| Commercial mortgages         | 509                                      | 435                          | 74                                                         | 74                                     | 64                                                                     | 10                                                                       | 14,5                   | 85,5                      |
| Lease and instalment debtors | 1 016                                    | 205                          | 811                                                        | 811                                    | 749                                                                    | 62                                                                       | 79,8                   | 20,2                      |
| Personal loans               | 28                                       | 17                           | 11                                                         | 11                                     | 11                                                                     |                                                                          | 39,3                   | 60,7                      |
| Group                        | 27 045                                   | 19 215                       | 7 830                                                      | 7 830                                  | 6 690                                                                  | 1 140                                                                    | 29,0                   | 71,0                      |
| Residential mortgages        | 15 956                                   | 12 951                       | 3 005                                                      | 3 005                                  | 2 627                                                                  | 378                                                                      | 18,8                   | 81,2                      |
| Commercial mortgages         | 3 513                                    | 2 964                        | 549                                                        | 549                                    | 334                                                                    | 215                                                                      | 15,6                   | 84,4                      |
| Lease and instalment debtors | 2 469                                    | 915                          | 1 554                                                      | 1 554                                  | 1 423                                                                  | 131                                                                      | 62,9                   | 37,1                      |
| Credit card balances         | 504                                      | 1                            | 503                                                        | 503                                    | 499                                                                    | 4                                                                        | 99,8                   | 0,2                       |
| Personal loans               | 1 222                                    | 543                          | 679                                                        | 679                                    | 383                                                                    | 296                                                                      | 55,6                   | 44,4                      |
| Properties in possession     | 887                                      | 719                          | 168                                                        | 168                                    | 168                                                                    |                                                                          | 18,9                   | 81,1                      |
| Other loans and advances     | 2 494                                    | 1 122                        | 1 372                                                      | 1 372                                  | 1 256                                                                  | 116                                                                      | 55,0                   | 45,0                      |

# Summary of impairments and defaulted loans and advances continued

|                              |           |            | Net         |             | Specific     | Specific impairments |          |          |
|------------------------------|-----------|------------|-------------|-------------|--------------|----------------------|----------|----------|
|                              |           |            | uncovered   |             | impairments  | for                  |          |          |
|                              | Defaulted |            | position    | Total       | on defaulted | discounted           |          | Expected |
|                              | loans and | Expected   | after       | specific    | loans and    | cashflow             | Coverage | recovery |
|                              | advances  | recoveries | discounting | impairments | advances     | losses               | ratio    | ratio    |
| 2008                         | Rm        | Rm         | Rm          | Rm          | Rm           | Rm                   | %        | %        |
| Group                        | 17 301    | 11 759     | 5 542       | 5 542       | 4 566        | 976                  | 32,0     | 68,0     |
| Residential mortgages        | 9 969     | 8 220      | 1 749       | 1 749       | 1 300        | 449                  | 17,5     | 82,5     |
| Commercial mortgages         | 889       | 556        | 333         | 333         | 240          | 93                   | 37,5     | 62,5     |
| Lease and instalment debtors | 1 839     | 770        | 1 069       | 1 069       | 924          | 145                  | 58,1     | 41,9     |
| Credit card balances         | 583       | 38         | 545         | 545         | 541          | 4                    | 93,5     | 6,5      |
| Personal loans               | 1 035     | 422        | 613         | 613         | 411          | 202                  | 59,2     | 40,8     |
| Properties in possession     | 791       | 664        | 127         | 127         | 127          |                      | 16,1     | 83,9     |
| Other loans and advances     | 2 195     | 1 089      | 1 106       | 1 106       | 1 023        | 83                   | 50,4     | 49,6     |

#### Properties in possession

| Rm                                                  | Nedbank<br>Business<br>Banking | Nedbank<br>Corporate | Nedbank<br>Capital | Nedbank<br>Retail | Imperial<br>Bank | Central<br>Management | 2009  | 2008 |
|-----------------------------------------------------|--------------------------------|----------------------|--------------------|-------------------|------------------|-----------------------|-------|------|
| Balance at beginning of period                      | 18                             | 3                    |                    | 770               |                  |                       | 791   | 308  |
| Disposal/Writedowns/Revaluations                    | (13)                           | (1)                  |                    | (566)             |                  |                       | (580) | (76) |
| Properties in possession acquired during the period | 4                              |                      |                    | 672               |                  |                       | 676   | 559  |
| Balance at end of period                            | 9                              | 2                    | -                  | 876               | _                | _                     | 887   | 791  |
| Unsold                                              | 3                              | 2                    |                    | 560               |                  |                       | 565   | 655  |
| Sold awaiting transfer                              | 6                              |                      |                    | 316               |                  |                       | 322   | 136  |



#### Credit concentration risk

#### Single-name credit concentration

Our 'top 20' exposure analysis, in particular the 'percentage of total group credit economic capital', confirms that Nedbank Group does not have undue single-name credit concentration risk. Nedbank Group's credit concentration risk measurement incorporates the asset size of obligors/borrowers into its calculation of credit economic capital. Single-name concentration is monitored at all credit committees, which includes the applicable regulatory and economic capital per exposure.

Nedbank Group also conducts stress testing of single-name large exposures, and their potential impact on capital ratios, in our stress and scenario testing in assessing the capital adequacy buffers.

Top 20 Nedbank Group exposures (excluding banks and government exposure)

| 2009                      | Internal NGR | EAD     | % of total group |
|---------------------------|--------------|---------|------------------|
| No.                       | (PD) rating  | Rm      | credit Ecap      |
| 1                         | NGR04        | 4 871   | 0,02             |
| 2                         | NGR04        | 4 396   | 0,17             |
| 3                         | NGR03        | 3 896   | 0,02             |
| 4                         | NGR08        | 3 383   | 0,23             |
| 5                         | NGR04        | 3 148   | 0,10             |
| 6                         | NGR09        | 3 245   | 0,24             |
| 7                         | NGR03        | 3 125   | 0,02             |
| 8                         | NGR04        | 2 701   | 0,01             |
| 9                         | NGR16        | 2 646   | 0,35             |
| 10                        | NGR03        | 2 628   | 0,00             |
| 11                        | NGR04        | 2 389   | 0,02             |
| 12                        | NGR07        | 2 368   | 0,08             |
| 13                        | NGR03        | 2 293   | 0,01             |
| 14                        | NGR08        | 2 280   | 0,14             |
| 15                        | NGR15        | 2 258   | 0,64             |
| 16                        | NGR06        | 2 239   | 0,10             |
| 17                        | NGR10        | 2 119   | 0,05             |
| 18                        | NGR12        | 2 058   | 0,28             |
| 19                        | NGR14        | 2 042   | 0,59             |
| 20                        | NGR08        | 1 797   | 0,12             |
| Total of top 20 exposures |              | 55 882  | 3,19             |
| Total group               |              | 597 411 |                  |

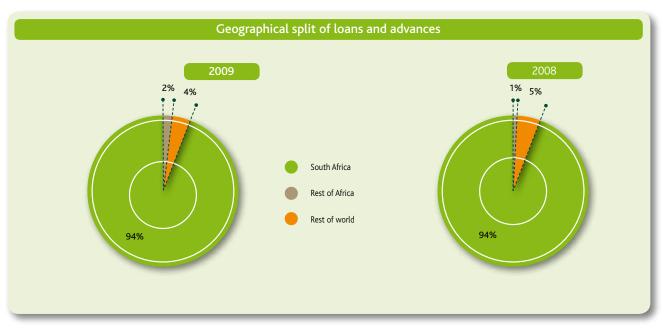


Top 20 Nedbank Group exposures (banks)

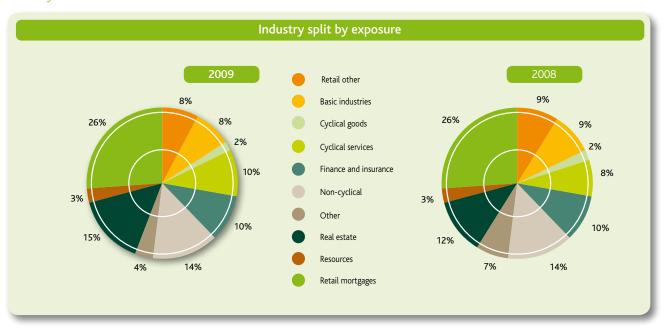
| <b>2009</b> No.           | Internal NGR<br>(PD) rating | EAD<br>Rm | % of total group<br>credit Ecap |
|---------------------------|-----------------------------|-----------|---------------------------------|
| 1                         | NGR05                       | 5 606     | 0,10                            |
| 2                         | NGR05                       | 3 868     | 0,07                            |
| 3                         | NGR05                       | 3 777     | 0,07                            |
| 4                         | NGR05                       | 1 872     | 0,07                            |
| 5                         | NGR04                       | 1 185     | 0,04                            |
| 6                         | NGR05                       | 1 005     | 0,04                            |
| 7                         | NGR06                       | 975       | 0,05                            |
| 8                         | NGR05                       | 917       | 0,04                            |
| 9                         | NGR05                       | 709       | 0,03                            |
| 10                        | NGR05                       | 629       | 0,02                            |
| 11                        | NGR04                       | 627       | 0,02                            |
| 12                        | NGR06                       | 607       | 0,03                            |
| 13                        | NGR06                       | 565       | 0,03                            |
| 14                        | NGR06                       | 556       | 0,03                            |
| 15                        | NGR07                       | 512       | 0,04                            |
| 16                        | NGR07                       | 512       | 0,04                            |
| 17                        | NGR04                       | 512       | 0,02                            |
| 18                        | NGR08                       | 506       | 0,05                            |
| 19                        | NGR04                       | 398       | 0,02                            |
| 20                        | NGR04                       | 392       | 0,02                            |
| Total of top 20 exposures |                             | 25 730    | 0,83                            |
| Total group               |                             | 597 411   |                                 |

#### Geographic concentration risk

Geographically, almost all of Nedbank Group's credit exposure originates in South Africa (non-SA exposure is approximately 6%).



#### Industry concentration risk



Our credit portfolio modelling combines the industry segmentation of the portfolio and, as part of its calculation of the credit economic capital, accounts for any sectoral concentration inherent in the portfolio.

We conclude that credit concentration risk is adequately measured, managed, controlled and ultimately capitalised. There is no undue single-name concentration. Nedbank Group is also a well-diversified banking group in the SA context, split across its five major business clusters.



#### Counterparty credit risk

Counterparty credit limits are set at an individual counterparty level and approved within the Group Credit Risk Management Framework. Counterparty credit exposures are reported and monitored at both a business unit and group level. To ensure that appropriate limits are allocated to large transactions, scenario analysis is performed within a specialised counterparty risk unit. Based on the outcome of such analysis, proposals regarding potential risk-mitigating structures are made prior to final limit approval. Limits for our Corporate and Business Banking businesses favour a nominal limit to facilitate monitoring.

There is continued emphasis on the use of credit risk mitigation strategies, such as netting and collateralisation of exposures. Nedbank Group and its large bank counterparties have International Swaps and Derivatives Association (ISDA) and International Securities Market Association (ISMA) master agreements as well as credit support (collateral) agreements in place to support bilateral margining of exposures. Limits and appropriate collateral are determined on a risk-centred basis.

Netting is applied only to underlying exposures where supportive legal opinion is obtained as to the enforceability of the relevant netting agreement in the particular jurisdiction. Margining and collateral arrangements are entered into in order to mitigate counterparty credit risk. Haircuts, appropriate for the specific collateral type, are applied to determine collateral value. Margining agreements are pursued with interbank trading counterparties on a proactive basis. Margining thresholds constitute unsecured exposure to the counterparty and are assessed as such. To deal with a potential deterioration of counterparty credit risk over the life of transactions thresholds are typically linked to the counterparty external credit rating.

Nedbank Group applies the Basel II Current Exposure Method (CEM) for counterparty credit risk. Economic capital calculations also currently utilise the Basel II CEM results as input in the determination of credit economic capital.

#### Over-the-counter derivatives for Nedbank Limited and London branch

#### OTC derivative products

|                             |                   | 2009                      | 2008              |                           |  |
|-----------------------------|-------------------|---------------------------|-------------------|---------------------------|--|
| Rm                          | Notional<br>value | Gross positive fair value | Notional<br>value | Gross positive fair value |  |
| Credit default swaps        | 2 272             | 8                         | 2 104             | 2                         |  |
| Equities                    |                   | 1 155                     | 4 497             | 778                       |  |
| Forex and gold              | 189 601           | 6 437                     | 215 724           | 14 807                    |  |
| Interest rates              | 358 738           | 5 470                     | 324 480           | 8 598                     |  |
| Other commodities           | 45                | 302                       | 13                | 599                       |  |
| Precious metals except gold | 2                 | 56                        | 4                 | 36                        |  |
| Total                       | 550 658           | 13 428                    | 546 822           | 24 820                    |  |

#### OTC derivative products

|      |            |          | Netted         |            | Netted         |        |               |
|------|------------|----------|----------------|------------|----------------|--------|---------------|
|      |            |          | current credit |            | current credit |        |               |
|      | Gross      | Current  | exposure       |            | exposure       |        |               |
|      | positive   | netting  | (pre-          | Collateral | (post-         | EAD    | Risk-weighted |
| Rm   | fair value | benefits | mitigation)    | amount     | mitigation)    | value  | exposure      |
| 2009 | 13 428     | 7 028    | 6 963          | 779        | 6 443          | 9 566  | 3 018         |
| 2008 | 24 820     | 13 272   | 10 581         | 1 796      | 8 996          | 12 861 | 3 138         |

#### OTC derivatives per NGR (PD) band

|         |                   | 2009                      |           |                | 2008                      |           |
|---------|-------------------|---------------------------|-----------|----------------|---------------------------|-----------|
| Rm      | Notional<br>value | Gross positive fair value | EAD value | Notional value | Gross positive fair value | EAD value |
| NGR 03* | 16 774            | 718                       | 922       | 12 741         | 241                       | 236       |
| NGR 04  | 76 202            | 1 377                     | 1 735     | 187 234        | 8 198                     | 2 187     |
| NGR 05  | 217 937           | 4 792                     | 2 261     | 239 191        | 10 601                    | 5 114     |
| NGR 06  | 106 964           | 2 011                     | 585       | 33 544         | 1 885                     | 990       |
| NGR 07  | 51 229            | 1 406                     | 611       | 23 213         | 896                       | 968       |
| NGR 08  | 19 377            | 297                       | 316       | 2 846          | 123                       | 142       |
| NGR 09  | 8 464             | 610                       | 645       | 4 216          | 163                       | 181       |
| NGR 10  | 3 859             | 100                       | 158       | 10 093         | 909                       | 994       |
| NGR 11  | 5 953             | 137                       | 162       | 4 154          | 162                       | 178       |
| NGR 12  | 8 141             | 152                       | 201       | 1 878          | 108                       | 121       |
| NGR 13  | 3 003             | 94                        | 127       | 2 561          | 145                       | 116       |
| NGR 14  | 2 283             | 100                       | 117       | 2 955          | 142                       | 168       |
| NGR 15  | 10 320            | 296                       | 372       | 3 566          | 123                       | 143       |
| NGR 16  | 1 087             | 195                       | 124       | 5 861          | 109                       | 201       |
| NGR 17  | 930               | 31                        | 38        | 1 546          | 58                        | 74        |
| NGR 18  | 875               | 67                        | 35        | 797            | 15                        | 19        |
| NGR 19  | 192               | 8                         | 10        | 135            | 6                         | 7         |
| NGR 20  | 16 460            | 306                       | 434       | 9 506          | 367                       | 444       |
| NGR 21  | 264               | 596                       | 599       | 144            | 3                         | 5         |
| NGR 22  | 29                | 1                         | 1         | 72             | 539                       | 539       |
| NGR 23  | 148               | 6                         | 7         | 190            | 15                        | 17        |
| NGR 24  | 1                 |                           |           | 319            | 2                         | 6         |
| NGR 25  |                   | 123                       | 99        | 2              |                           |           |
| NP      | 166               | 5                         | 7         | 58             | 10                        | 11        |
| Total   | 550 658           | 13 428                    | 9 566     | 546 822        | 24 820                    | 12 861    |

<sup>\*</sup> Nedbank rating scale is from NGR01 to NGR25. Currently there are no NGR01 and NGR02 exposures.



#### Securities financing transactions (SFTs) for Nedbank Limited and London branch

#### SFTs

| Rm                    | Gross<br>positive<br>fair value | Collateral<br>value after<br>haircut | current credit exposure (post-mitigation) | EAD value | Risk-<br>weighted<br>exposure |
|-----------------------|---------------------------------|--------------------------------------|-------------------------------------------|-----------|-------------------------------|
| 2009                  |                                 |                                      |                                           |           |                               |
| Repurchase agreements | 8 026                           | 7 557                                | 469                                       | 469       | 40                            |
| Securities lending    | 8 567                           | 9 208                                | 415                                       | 415       | 27                            |
| Total                 | 16 593                          | 16 765                               | 884                                       | 884       | 67                            |
| 2008                  |                                 |                                      |                                           |           |                               |
| Repurchase agreements | 2 630                           | 2 529                                | 101                                       | 101       | 8                             |
| Securities lending    | 4 686                           | 4 672                                | 14                                        | 14        | 1                             |
| Total                 | 7 316                           | 7 201                                | 115                                       | 115       | 9                             |

#### SFTs per NGR (PD) band

|       | 2009              |           |                   | 2008      |  |
|-------|-------------------|-----------|-------------------|-----------|--|
| Rm    | Gross<br>exposure | EAD value | Gross<br>exposure | EAD value |  |
| NGR03 | 467               | 36        | 725               | 27        |  |
| NGR04 | 1 831             | 213       | 185               | 6         |  |
| NGR05 | 9 182             | 293       | 5 155             | 41        |  |
| NGR06 | 2 261             | 145       | 729               | 21        |  |
| NGR07 | 1 157             | 96        | 430               | 13        |  |
| NGR08 | 1 656             | 98        | 10                |           |  |
| NGR11 | 35                | 2         | 82                | 7         |  |
| NGR20 | 4                 | 1         |                   |           |  |
| Total | 16 593            | 884       | 7 316             | 115       |  |

#### Securitisation risk

Nedbank Group entered the securitisation market during 2004 and currently has three securitisation transactions, Synthesis Funding Limited (Synthesis), an asset-backed commercial paper programme (ABCP Programme) launched during 2004, Octane ABS 1 (Pty) Limited (Octane), a securitisation of motor vehicle loans advanced by Imperial Bank Limited through its subsidiary MFC that was launched in July 2007, and GreenHouse Funding (Pty) Limited (GreenHouse), a residential mortgage-backed securitisation programme (RMBS Programme) launched in December 2007.

Nedbank Group has used securitisation primarily as a funding diversification tool and has an established inhouse securitisation team within Nedbank Capital.

The contraction in the local and international securitisation markets experienced in 2008 continued in 2009. As a result the group did not implement new securitisations as an alternative source of funding over this period. Amidst the difficult external environment, although credit quality deteriorated, all securitisation vehicles continued to perform well and the ratings of the various transactions have been affirmed by the rating agencies and remain stable.

During the last quarter of 2009, arrears levels in GreenHouse exceeded the arrears trigger as a result of the deterioration in underlying asset performance. In the event that the arrears levels continue to exceed the arrears trigger at the first determination date in 2010, no further home loans (other than servicing redraws – ie access facilities on existing GreenHouse loans) can be acquired for as long as the arrears level remains above the arrears trigger level, and all capital repayments will be directed to the noteholders. However, Nedbank Group decided, in the interest of the noteholders, to exercise its discretion and not make further loans available for purchase by GreenHouse from December 2009, rather than waiting until the first determining date in 2010.

With regard to Octane, the transaction has started to repay investors in the normal course, as envisaged in the transaction documents.

The group's securitisation initiatives are overseen by the Group ALCO and Executive Risk Committee. All securitisation transactions are also subject to the stringent SA Regulatory Securitisation Framework.

From an International Financial Reporting Standards (IFRS) accounting perspective the assets transferred to GreenHouse and Octane vehicles continue to be recognised and consolidated in the balance sheet of the group. Synthesis is also consolidated into Nedbank Group.

#### On-balance-sheet securitisation exposure

|                   |                   |                      |                            |                     |                    | 2009                    |                            |                    | 2008                       |                            |
|-------------------|-------------------|----------------------|----------------------------|---------------------|--------------------|-------------------------|----------------------------|--------------------|----------------------------|----------------------------|
| Transaction<br>Rm | Year<br>initiated | Rating<br>agency     | Transaction type           | Assets<br>type      | Assets securitised | Assets out-<br>standing | Amount retained/ purchased | Assets securitised | Assets<br>out-<br>standing | Amount retained/ purchased |
| GreenHouse        | 2007              | Moody's<br>and Fitch | Traditional securitisation | Retail<br>mortgages | 2 000              | 1 973                   | 226                        | 2 000              | 1 972                      | 226                        |
| Octane            | 2007              | Fitch                | Traditional securitisation | Auto loans          | 1 852              | 1 454                   | 312                        | 2 000              | 1 781                      | 312                        |
| Total             |                   |                      |                            |                     | 3 852              | 3 427                   | 538                        | 4 000              | 3 753                      | 538                        |

#### Off-balance-sheet securitisation exposure

| Transaction                                 |                  |                    | Exposure |       |  |
|---------------------------------------------|------------------|--------------------|----------|-------|--|
| Rm                                          | Transaction type | Exposure type      | 2009     | 2008  |  |
| Own transactions                            |                  |                    |          |       |  |
| Synthesis                                   | ABCP conduit     | Liquidity facility | 5 824    | 7 806 |  |
| Third parties                               |                  |                    |          |       |  |
| Private Residential Mortgages (Pty) Limited | Securitisation   | Liquidity facility | 100      | 100   |  |
| Private Mortgages 2 (Pty) Limited           | Securitisation   | Liquidity facility | 40       | 40    |  |
| Private Mortgages 2 (Pty) Limited           | Securitisation   | Redraw facility    | 428      | 436   |  |
| Total                                       |                  |                    | 6 392    | 8 382 |  |



The table below contains a summary of Synthesis.

| Transaction Year Rating Transaction Assets Rm initiated agency type type | Year | Rating               | Transaction  | Assets                                                  | Programme | Conduit size |       |
|--------------------------------------------------------------------------|------|----------------------|--------------|---------------------------------------------------------|-----------|--------------|-------|
|                                                                          | size | 2009                 | 2008         |                                                         |           |              |       |
| Synthesis                                                                | 2004 | Moody's and<br>Fitch | ABCP conduit | Asset-backed securities, corporate term loans and bonds | 15 000    | 5 820        | 7 801 |
| Total                                                                    |      |                      |              |                                                         | 15 000    | 5 820        | 7 801 |

The various roles fulfilled by Nedbank Group in the securitisation transactions mentioned above are indicated in the table below.

| Transaction                                 | Originator | Investor | Servicer | Liquidity<br>provider | Credit<br>enhancement<br>provider | Swap<br>counterparty |
|---------------------------------------------|------------|----------|----------|-----------------------|-----------------------------------|----------------------|
| GreenHouse                                  | ✓          | ✓        | ✓        |                       | ✓                                 | ✓                    |
| Octane                                      | ✓          | ✓        | ✓        |                       | ✓                                 | ✓                    |
| Synthesis                                   |            | ✓        | ✓        | ✓                     |                                   | ✓                    |
| Private Residential Mortgages (Pty) Limited |            |          |          | ✓                     |                                   |                      |
| Private Mortgages 2 (Pty) Limited           |            |          |          | ✓                     |                                   |                      |

The table below shows the Basel II internal ratings-based (IRB) consolidated group capital charges per risk band for securitised exposures retained or purchased by Nedbank Group.

#### Capital charge

| Rm                                             | 2009 | 2008 |
|------------------------------------------------|------|------|
| AAA or A1/P1                                   | 3,9  | 3,9  |
| AA+ to AA-                                     | 1,1  | 1,1  |
| A+                                             | 2,9  | 1,0  |
| A or A2/P2                                     |      |      |
| A-                                             | 5,8  | 5,7  |
| BBB+                                           |      |      |
| BBB or A3/P3                                   | 7,2  | 7,2  |
| BBB-                                           | 9,4  | 9,4  |
| BB+                                            | 15,7 | 15,9 |
| BB                                             |      |      |
| BB-                                            |      |      |
| Unrated                                        |      |      |
| Unrated liquidity facilities to ABCP Programme | 39,8 | 44,4 |
| Total                                          | 85,8 | 88,6 |

#### Trading market risk

Trading market risk is the potential for changes in the market value of the trading book resulting from changes in the market risk factors over a defined period. The trading book is defined as positions in financial instruments and commodities, including derivative products and other off-balance-sheet instruments that are held with trading intent or used to hedge other elements of the trading book.

Categories of trading market risk include exposure to interest rates, equity prices, currency rates and credit spreads. A description of each market risk factor category is set out below:

- Interest rate risk primarily results from exposure to changes in the level, slope and curvature of the yield curve and the volatility of interest rates.
- Equity price risk results from exposure to changes in prices and volatilities of individual equities and equity indices.
- Currency rate risk results from exposure to changes in spot prices, forward prices and volatilities of currency rates.
- Credit spread risk results from exposure to changes in the rate that reflects the spread investors receive for bearing credit risk.
- Commodity price risk results from exposures to changes in spot prices, forward prices and volatilities of commodities products such as energy, agricultural, precious and base metals.

Most of Nedbank Group's trading activity is executed from Nedbank Capital. During 2009 it included market-making and facilitation of client business and proprietary trading in the commodity, equity, credit, interest rate and currency markets. Nedbank Capital primarily focuses on client activities in these markets.

In addition to applying business judgement, senior management uses a number of quantitative measures to manage the exposure to market risk. These measures include:

 risk limits based on a portfolio measure of market risk exposure referred to as value at risk (VaR), including expected tail loss; and  scenario analyses, stress tests and other analytical tools that measure the potential effects on the trading revenue of various market events.

The material risks identified by these processes are summarised in reports produced by the Market Risk Department and which are circulated to, and discussed with, senior management.

VaR is the potential loss in pretax profit due to adverse market movements over a defined holding period with a specified confidence level. The one-day 99% VaR number used by Nedbank Group reflects at a 99% confidence level that the daily loss will not exceed the reported VaR and therefore that the daily losses exceeding the VaR figure are likely to occur, on average, once in every 100 business days. The VaR methodology is a statistically defined, probability-based approach that takes into account market volatilities as well as risk diversification by recognising offsetting positions and correlations between products and markets. VaR facilitates the consistent measurement of risk across all markets and products, and risk measures can be aggregated to arrive at a single risk number.

Nedbank Group uses historical data to estimate VaR. One year of historical data is used in the calculation. Some of the considerations that should be taken into account when reviewing the VaR numbers are the following:

- The assumed one-day holding period will not fully capture the market risk of positions that cannot be liquidated or offset with hedges within one day.
- The historical VaR assumes that the past is a good representation of the future, which may not always be the case.
- The 99% confidence level does not indicate the potential loss beyond this interval.

While VaR captures Nedbank Group's exposure under normal market conditions, sensitivity and stress-and-scenario analyses (and in particular stress testing) are used to add insight into the possible outcomes under abnormal market conditions.



### Trading market risk profile

The tables below reflect the VaR statistics for the Nedbank Group trading book activities for 2008 and 2009.

### Group trading book VaR for 2009(i)

#### Historical VaR (99%, one-day) by risk type

| Risk categories                  | <b>A</b> | <b>M::::::::</b> (ii)   | <b>M</b>                | V        |
|----------------------------------|----------|-------------------------|-------------------------|----------|
| Rm                               | Average  | Minimum <sup>(ii)</sup> | Maximum <sup>(ii)</sup> | Year-end |
| Foreign exchange                 | 4,1      | 1,0                     | 10,3                    | 3,7      |
| Interest rate                    | 16,9     | 7,2                     | 28,7                    | 7,4      |
| Equity                           | 6,3      | 2,5                     | 13,3                    | 3,8      |
| Credit                           | 6,0      | 2,5                     | 10,9                    | 3,2      |
| Commodity                        | 0,5      |                         | 2,4                     | 1,2      |
| Diversification <sup>(iii)</sup> | (12,5)   |                         |                         | (6,0)    |
| Total VaR exposure               | 21,3     | 9,9                     | 33,1                    | 13,3     |

## Group trading book VaR for 2008(i)

| Risk categories                  | Historical VaR (99%, one-day) by risk type |                         |                         |          |  |  |  |
|----------------------------------|--------------------------------------------|-------------------------|-------------------------|----------|--|--|--|
| Rm                               | Average                                    | Minimum <sup>(ii)</sup> | Maximum <sup>(ii)</sup> | Year-end |  |  |  |
| Foreign exchange                 | 6,1                                        | 2,3                     | 20,1                    | 3,4      |  |  |  |
| Interest rate                    | 13,8                                       | 7,4                     | 25,0                    | 19,3     |  |  |  |
| Equity                           | 7,8                                        | 3,3                     | 21,2                    | 6,5      |  |  |  |
| Credit                           | 6,2                                        | 3,4                     | 8,7                     | 6,6      |  |  |  |
| Diversification <sup>(iii)</sup> | (14,2)                                     |                         |                         | (11,8)   |  |  |  |
| Total VaR exposure               | 19,7                                       | 10,3                    | 36,5                    | 24,0     |  |  |  |

<sup>(</sup>i) Certain positions are illiquid and VaR may not always be the most appropriate measure of risk (a summary of the 'other market risk measures' applied to mitigate this will follow).

Nedbank Group's trading market risk exposure expressed as average daily VaR increased by 8,1% from R19,7 million to R21,3 million. The increase was mainly due to an increase in exposure to the interest rate markets in 2009.

The graph below illustrates the daily VaR for the period 1 January 2009 to 31 December 2009. Nedbank Group remained within the approved risk appetite and the VaR limits allocated by the board. The daily VaR for the second half of 2009 decreased as the financial markets stabilised.

<sup>(</sup>ii) The maximum and minimum VaR values reported for each of the different risk factors did not necessarily occur on the same day. As a result a diversification number for the maximum and minimum values have been omitted from the table.

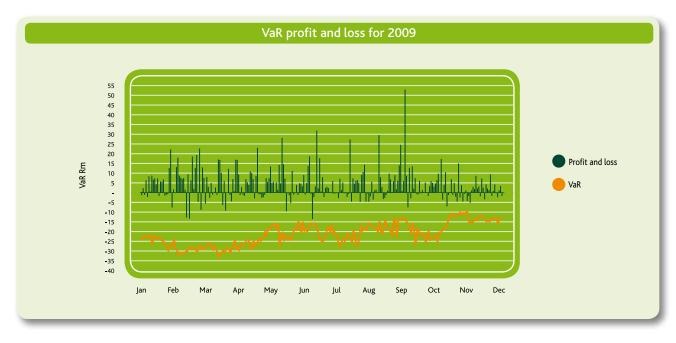
<sup>(</sup>iii) Diversification benefit is the difference between the aggregate VaR and the sum of VaRs for the four risk categories. This benefit arises because the simulated 99%/one-day loss for each of the four primary market risk categories occurs on different days.



The risk appetite within all the risk factors remained largely unchanged, with foreign exchange and interest rate activities again producing consistent revenue.

VaR is an important measurement tool and the performance of the model is regularly assessed. The approach to assessing whether the model is performing adequately is known as backtesting. Backtesting is simply a historical test of the accuracy of the VaR model. To conduct a backtest the bank reviews its actual daily VaR over one year (about 250 trading days) and compares the actual daily trading revenue (including net interest but excluding commissions and primary revenue) outcomes with its VaR estimate and counts the number of times the trading loss exceeds the VaR estimate.

Nedbank Group used a holding period of one day with a confidence level of 99%, and had no backtesting exceptions for 2009. This suggests that VaR, as currently implemented, has been a conservative measure of the potential net revenue variability on the daily trading activities.



The following histogram illustrates the distribution of daily revenue during 2000 for Nedbank Crous's trading businesses (including not

The following histogram illustrates the distribution of daily revenue during 2009 for Nedbank Group's trading businesses (including net interest, commissions and primary revenue credited to Nedbank Group's trading businesses). The distribution is skewed to the profit side and the graph shows that trading revenue was realised on 205 days out of a total of 250 days in the trading businesses. The average daily trading revenue generated for 2009 was R6,7 million.



#### Trading market risk stress testing

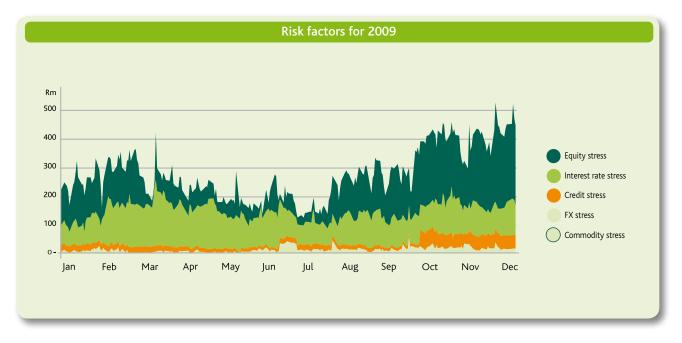
Nedbank Capital uses a number of stress scenarios to measure the impact on portfolio values of extreme moves in markets, based on historical experience as well as hypothetical scenarios. The stress-testing methodology assumes that all market factors move adversely at the same time and that no actions are taken during the stress events to mitigate risk, reflecting the decreased liquidity that frequently accompanies market shocks. In the case where certain positions are illiquid and VaR may not be the most appropriate measure of risk, stress tests are used to supplement VaR and more rigorous stress tests are used to calculate the potential exposure. Stress test results are reported daily to senior management and monthly to the Trading Risk Committee and Group ALCO.

#### Risk factors

| Rm                      | Average | High | Low | Year-end |
|-------------------------|---------|------|-----|----------|
| Foreign exchange stress | 15      | 60   | 2   | 19       |
| Interest rate stress    | 113     | 233  | 46  | 104      |
| Equity position stress  | 129     | 351  | 15  | 281      |
| Credit spread stress    | 24      | 59   | 2   | 48       |
| Commodity stress        | 1       | 2    |     | 1        |
| Overall                 | 282     | 535  | 128 | 453      |

The high and low stress values reported for each of the different risk factors did not necessarily occur on the same day. As a result the high and low risk factor stress exposures are not additive.

In addition, other risk measures are used to monitor the individual trading desks and these include performance triggers, approved trading products, concentration of exposures, maximum tenor limits and market liquidity constraints. Market risk is governed by a number of policies that cover management, identification, measurement and monitoring. In addition, all market risk models are subject to periodic independent validation in terms of the Group Market Risk Management Framework. Market risk reports are available at a variety of levels and detail ranging from individual trader level right through to a group level view.



### Revisions to the Basel II Framework

In the 'Revisions to the Basel II Framework' published by the Basel Committee in July 2009, a guideline for calculating stressed VaR was provided. Stressed VaR is calculated using market data taken over a 'period through which the relevant market factors were experiencing stress'. Nedbank Group used historical data from the period 26 March 2008 to 12 March 2009. This period captures significant volatility in the SA market.

The information in the table below is the comparison of VaR, using three different calculations at 31 December 2009. The three different calculations are historical VaR, extreme tail loss (measures the expected losses in the tail of the distribution) and stressed VaR, using a volatile historical data period. A 99% confidence level and one-day holding period was used for all the calculations.

### Comparison of trading VaR

| 2009               | Historical VaR<br>99% (one-day)<br>Rm | Extreme tail loss<br>99% (one-day)<br>Rm | Stress VaR<br>99% (one-day)<br>Rm |
|--------------------|---------------------------------------|------------------------------------------|-----------------------------------|
| Foreign exchange   | 3,7                                   | 4,2                                      | 4,5                               |
| Interest rates     | 7,4                                   | 12,1                                     | 12,5                              |
| Equities           | 3,8                                   | 5,7                                      | 6,5                               |
| Credit             | 3,2                                   | 3,7                                      | 3,8                               |
| Commodities        | 1,2                                   | 1,3                                      | 1,6                               |
| Diversification    | (6,0)                                 | (10,8)                                   | (9,5)                             |
| Total VaR exposure | 13,3                                  | 16,2                                     | 19,4                              |

## Equity risk (investment risk) in the banking book

The total equity portfolio for investment risk is R3 901 million (2008: R3 779 million). R2 947 million (2008: R2 716 million) is held for capital gain, while the rest is mainly strategic investments.

Equity investments held for capital gain are generally classified as fair-value through profit and loss, with fair-value gains and losses reported in non-interest revenue. Strategic investments are generally classified as available for sale, with fair-value gains and losses recognised directly in equity.



| Investments<br>Rm                                                               | Publicly listed |      | Privately held |       | Total |       |
|---------------------------------------------------------------------------------|-----------------|------|----------------|-------|-------|-------|
|                                                                                 | 2009            | 2008 | 2009           | 2008  | 2009  | 2008  |
| Fair-value disclosed in balance sheet (excluding associates and joint ventures) | 485             | 525  | 2 491          | 2 087 | 2 976 | 2 612 |
| Fair-value disclosed in balance sheet (including associates and joint ventures) | 485             | 525  | 3 416          | 3 254 | 3 901 | 3 779 |

## Operational risk

Nedbank Group has approval from SARB to use TSA for operational risk for Basel II regulatory capital. Nedbank Group has applied to SARB in January 2010 for the use of the Advanced Measurement Approach (AMA). The AMA Operational Risk Management Framework was approved by the board's Group Risk and Capital Management Committee in April 2009. The AMA methodologies are already rolled out and running in parallel in the businesses, and Nedbank Group will change to using AMA for economic capital purposes for 2010.

## Major concentration risks and off-balance-sheet risks

Credit concentration risk is addressed on page 96b. Property concentration risk was discussed on page 77b, in particular the 'deep dive' into the Property Finance Division in 2008, and is incorporated in the quantification of credit economic capital.

The one other potential major concentration risk in Nedbank Group is liquidity risk. The management of this, including diversification of the funding base, contingency planning of sources of funding, related governance, etc is covered on page 113b.

Concentration risk is also a key feature of Nedbank Group's Group Market Risk Framework. However, undue concentration risk is not considered to prevail in the group's trading, interest rate risk in the banking book (IRRBB), forex and equity risk portfolios (evident in the low percentage contributions to group economic capital, see page 127b), nor in assets and liabilities, subject to mark-to-market fair-value accounting.

As regard off-balance-sheet risks, there are only three 'plain vanilla' securitisation transactions, which have funding diversification rather than risk transfer objectives, as well as no 'exotic' credit derivative instruments or any risky off-balance-sheet special-purpose vehicles.

#### **Economic capital**

Economic capital is a sophisticated, consistent measurement and comparison of risk across business units, risk types and individual products or transactions. This enables a focus on both downside risk (risk protection) and upside potential (earnings growth).

Nedbank Group assesses the internal requirements for capital using its proprietary economic capital methodology, which models and assigns economic capital within nine quantifiable risk categories.

The total average economic capital required by the group, as determined by the quantitative risk models and after incorporating the group's estimated portfolio effects, is supplemented by a capital buffer of 10% to cater for any residual cyclicality and stressed scenarios. The total requirement is then compared with available financial resources (AFR).

## Nedbank Group's economic capital model and target capital adequacy (used for ICAAP)

#### Credit risks

Basel II AIRB credit methodology integrated with sophisticated CPM (incorporating credit concentration risk and intra-risk diversification, counterparty credit risk and securitisation risk).

Transfer risk

(closely related to credit risk but arises due to sovereign default and so separately modelled and quantified).

Similar to AIRB credit methodology but dependent on probability and the extent of a transfer event (ie sovereign default).

#### Market risks

#### Trading (position) risk

VaR scaled to one year using VaR limits (board-approved).

#### IRRBB risk

Simulated modelling of NII; economic value of equity (EVE) also done.

300/400% risk weighting in line with Basel II equity risk; PD/LGD Approach for Property Finance.

## Equity (investment) and property risks Forex translation risks

Multiple of exposure, based on rand volatility measures.

#### Operational risk

#### Basel II Standardised Approach used

**Business risk** 

### EaR methodology used

Other assets

(100% risk-weighted)

Minimum economic capital requirement (after inter-risk diversification benefits)

#### Capital buffer

(10% buffer for procyclicality, stressed scenarios, etc)

## Total economic capital requirement

Measurement period/time horizon: one year (same as Basel II)
Confidence interval (solvency standard): 99,93% (A) (ie more conservative than Basel II)

#### Available financial resources (AFR)

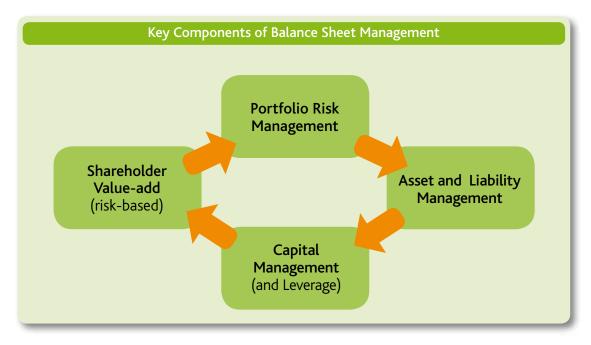
#### Comprises

Tier A = core Tier 1 regulatory capital and qualifying reserves Tier B = perpetual preference shares and hybrid debt capital



## **BALANCE SHEET MANAGEMENT**

Established as a separate cluster in 2009, the Balance Sheet Management (BSM) cluster helps to optimise the financial performance, strategy and sustainability of Nedbank Group through proactive management of all material components of the balance sheet.



## Summary of perspectives on Nedbank Group's balance sheet profile

The key highlights are as follows:

## Capital adequacy overall

- Best-practice Internal Capital Adequacy Assessment Process (ICAAP) in place since 2008.
- Major focus over past 24 months, resulting in significantly strengthened capital levels, well above top end of the target ranges (in view of current external environment).
  - Successful execution of Risk-weighted Asset (RWA) Capital Optimisation Programme.

## Regulatory capital adequacy (including unappropriated profits)

|             | Target<br>(revised January 2009) | Nedbank Group                                               | Nedbank Limited                                             |
|-------------|----------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| Core Tier 1 | 7,5% to 9,0%                     | 7,2% (Dec 2007) to 8,2% (Dec 2008)<br>to 9,9% (Dec 2009)    | 6,8% (Dec 2007) to 8,0% (Dec 2008)<br>to 9,6% (Dec 2009)    |
| Tier 1      | 8,5% to 10,0%                    | 8,2% (Dec 2007) to 9,6% (Dec 2008)<br>to 11,5% (Dec 2009)   | 7,9% (Dec 2007) to 9,8% (Dec 2008)<br>to 11,7% (Dec 2009)   |
| Total       | 11,5% to 13,0%                   | 11,4% (Dec 2007) to 12,4% (Dec 2008)<br>to 14,9% (Dec 2009) | 11,4% (Dec 2007) to 13,1% (Dec 2008)<br>to 15,6% (Dec 2009) |

## Economic capital adequacy (used for ICAAP)

- In 2009 Nedbank Group increased (ie made more conservative) the group's target solvency standard from A- (99,9%) to A (99,93%), while also introducing a more conservative definition of available financial resources (AFR), which covers the economic capital requirement.
- AFR surplus (after 10% capital buffer):
  - R16,1 billion for group; R13,5 billion for bank (based on old, less conservative basis).
  - R11,8 billion for group; R8,3 billion for bank (based on new, more conservative basis).

#### Stress and scenario testing

 Best-practice framework and process followed to stress test and confirm the robustness of the group's capital adequacy, including the capital buffers. Recent international developments incorporated.

# Leverage ratio is low at 14,4 times, compared to international levels

#### Concentration risk is well-contained

- · Large individual (single-name) credit exposure risk is low.
  - The credit economic capital of the top 20 exposures (excluding banks and SA government exposure) makes up only 3,19% of total group economic capital.
- Concerning geographic exposure, the significant focus on South Africa has been positive for Nedbank Group through the global financial crisis.
- · Industry/Sector exposure is appropriately well-diversified.
- Property exposure is high but in line with our peer group and most large banks internationally.
  - 'Deep dive' done of commercial property exposure and home loans.
- Counterparty credit risk is almost exclusively restricted to noncomplex, low-risk banking transactions.
- Strong and well-diversified funding deposit base exists and low reliance is placed on offshore funding.
- Low level of securitisation exposure and off-balance-sheet activities.
- Low risk of assets and liabilities exposed to the volatility of International Financial Reporting Standards (IFRS) fair-value mark-to-market accounting.
- Low equity (investment) risk exposure (0,7% of total assets), including private equity.
- · Non-core asset disposal strategy successfully executed by 2007.
- Low foreign currency translation risk to the rand's volatility.

- Well-diversified earnings streams across five major business clusters.
- · Well-diversified subordinated-debt profile.

#### Liquidity risk

- Overall remains sound and has been a major focus over past two years through the global financial crisis.
  - Successfully lengthened the funding profile during 2009, including the successful (largest ever in South Africa) R5,4 billion issue of senior unsecured debt in September 2009.
- The R5,4 billion debt issue also positively contributed to diversify the funding base further.
- Nedbank Group's funding mix remains sound (ie retail vs wholesale deposits reliance).
- Nedbank Group continues to maintain a dominant market share in household deposits.
- All liquidity risk measurement and management assumptions, principles and methodologies have been independently reviewed and align with best practice.
- Key areas of focus for 2010 2012:
  - Continue to lengthen the funding profile.
  - Continue to diversify Nedbank Group's funding base in order to reduce reliance on wholesale funding.
    - o Expanding domestic and international capital market issuance programmes, subject to price and appetite.
    - o Continuing to aggressively pursue strong growth in retail and commercial deposits.
  - Work with government, the SA Reserve Bank (SARB) and the banking industry to address the financial services structural issues around funding and liquidity to facilitate positively positioning South Africa around the new Basel III liquidity proposals.

### Interest rate risk in the banking book (IRRBB)

- Main components of IRRBB include endowment on equity and non-repricing transactional deposits, offset by the fixed-rate liquid asset hedge and working capital plus reset (basis) risk.
  - Reset risk is caused by advances pricing immediately for rate changes, due to being prime-rate-linked, versus term deposits repricing to three-month JIBAR, following hedging of IRRBB.
- Banking book interest rate sensitivity is currently 1,30% of total equity or R584 million (for a 1% move in rates).
- This is within the board approved IRRBB limit of 2,5% of capital, with no limit breaches having been experienced in 2009.
- The strategic attention of the Group Asset and Liability Committee (ALCO) has shifted to positioning the balance sheet for the anticipated bottoming of the current interest rate cycle.



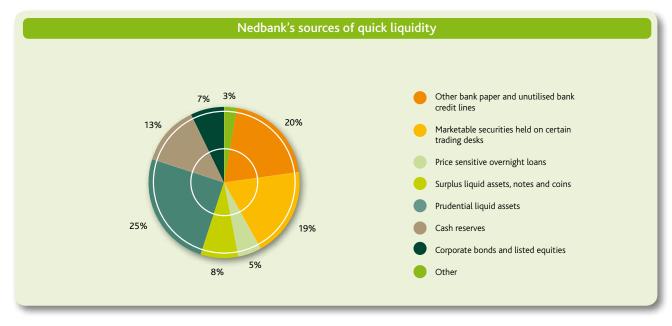
## Asset and liability management

Asset and liability management (ALM) addresses two of the 17 key risk types in the group's Enterprisewide Risk Management Framework (ERMF), namely liquidity risk and market risk in the banking book, which in turn includes interest rate risk in the banking book and foreign currency translation risk on foreign-based capital, investments, loans and/or borrowings.

### Liquidity risk

There are two types of liquidity risk, namely funding liquidity risk and market liquidity risk. Funding liquidity risk is the risk that Nedbank Group is unable to meet its payment obligations as they fall due. These payment obligations could emanate from depositor withdrawals, the inability to roll over maturing debt or contractual commitments to lend. Market liquidity risk is the risk that the group will be unable to sell assets, without incurring an unacceptable loss, in order to generate cash required to meet payment obligations under a stress liquidity event.

Liquidity risk management is a vital risk management function in all entities across all jurisdictions and currencies, and is a key focus of the Nedbank Group.



The tables below show the expected profile of cashflows under a contractual and business-as-usual (BaU) scenario.

## Nedbank Group contractual liquidity gap at year-end

|                                                                                    |           | >3 months | >6 months | >1 year   |          | Non-       |         |
|------------------------------------------------------------------------------------|-----------|-----------|-----------|-----------|----------|------------|---------|
| Rm                                                                                 | <3 months | <6 months | <1 year   | <5 months | >5 years | determined | Total   |
| Cash and cash equivalents (including mandatory reserve deposits with central bank) | 16 382    |           |           | 65        |          | 1 928      | 18 375  |
| Other short-term securities                                                        | 13 715    | 1 261     | 1 501     | 2 073     |          |            | 18 550  |
| Derivative financial instruments                                                   | 3 569     | 834       | 2 070     | 3 792     | 2 445    |            | 12 710  |
| Government and other securities                                                    | 537       | 2 020     | 7 607     | 18 660    | 7 159    |            | 35 983  |
| Loans and advances                                                                 | 83 758    | 16 463    | 31 070    | 153 354   | 165 656  |            | 450 301 |
| Other assets                                                                       | 2 261     |           |           |           |          | 32 523     | 34 784  |
| Assets                                                                             | 120 222   | 20 578    | 42 248    | 177 944   | 175 260  | 34 451     | 570 703 |
| Total equity                                                                       |           |           |           |           |          | 44 984     | 44 984  |
| Derivative financial instruments                                                   | 2 917     | 898       | 1 103     | 3 037     | 3 596    |            | 11 551  |
| Amounts owed to depositors                                                         | 338 632   | 50 084    | 57 810    | 19 888    | 2 941    |            | 469 355 |
| Other liabilities                                                                  | 8 780     |           |           |           |          | 15 949     | 24 729  |
| Long-term debt instruments                                                         |           |           | 500       | 9 184     | 10 400   |            | 20 084  |
| Liabilities and equity                                                             | 350 329   | 50 982    | 59 413    | 32 109    | 16 937   | 60 933     | 570 703 |
| Net liquidity gap                                                                  | (230 107) | (30 404)  | (17 165)  | 145 835   | 158 323  | (26 482)   |         |

The contractual liquidity gap is adjusted with behavioural assumptions in order to determine the group's BaU or anticipated liquidity risk profile. These adjustments result largely in a lengthening of deposit cashflows due to behavioural assumptions through which contractually maturing short-term deposits have longer profiles under normal market conditions.

## Nedbank Group business-as-usual liquidity gap at year-end

|                                                                                    |           | >3 months | >6 months | >1 year   |          | Non-       |         |
|------------------------------------------------------------------------------------|-----------|-----------|-----------|-----------|----------|------------|---------|
| Rm                                                                                 | <3 months | <6 months | <1 year   | <5 months | >5 years | determined | Total   |
| Cash and cash equivalents (including mandatory reserve deposits with central bank) |           |           |           |           | 18 375   |            | 18 375  |
| Other short-term securities                                                        | 13 715    | 1 261     | 1 501     | 2 073     |          |            | 18 550  |
| Derivative financial instruments                                                   | 3 569     | 834       | 2 070     | 3 792     | 2 445    |            | 12 710  |
| Government and other securities                                                    |           |           |           |           | 35 983   |            | 35 983  |
| Loans and advances                                                                 | 35 575    | 23 867    | 45 677    | 296 872   | 48 310   |            | 450 301 |
| Other assets                                                                       |           |           |           |           |          | 34 784     | 34 784  |
| Assets                                                                             | 52 859    | 25 962    | 49 248    | 302 737   | 105 113  | 34 784     | 570 703 |
| Total equity                                                                       |           |           |           |           |          | 44 984     | 44 984  |
| Derivative financial instruments                                                   | 2 917     | 898       | 1 103     | 3 037     | 3 596    |            | 11 551  |
| Amounts owed to depositors                                                         | 87 915    | 64 499    | 79 712    | 235 676   | 1 553    |            | 469 355 |
| Other liabilities                                                                  |           |           |           |           |          | 24 729     | 24 729  |
| Long-term debt instruments                                                         |           |           | 500       | 9 401     | 10 183   |            | 20 084  |
| Liabilities and equity                                                             | 90 832    | 65 397    | 81 315    | 248 114   | 15 332   | 69 713     | 570 703 |
| Net liquidity gap                                                                  | (37 973)  | (39 435)  | (32 067)  | 54 623    | 89 781   | (34 929)   |         |

Note: Business-as-usual assumptions include rollover assumptions on term maturities. No management actions are assumed in terms of realising cash through the sale of liquid assets or other marketable securities.



The additional disclosure below depicts the contractual and BaU liquidity mismatches in respect of Nedbank Limited, and highlights the split of total deposits into stable and more volatile. Based on the behaviour of the bank's clients, it is estimated that in excess of 83% of the total deposit base is stable in nature.

## Nedbank Limited\* contractual balance sheet mismatch at year-end

| Rm                                                | Total   | Next day  | 2 to 7 days | 8 days to<br>1 month | 1 month<br>to 2 months |
|---------------------------------------------------|---------|-----------|-------------|----------------------|------------------------|
| Contractual maturity of assets                    | 509 150 | 47 759    | 5 921       | 31 156               | 11 496                 |
| Loans and advances                                | 398 899 | 29 810    | 2 445       | 18 590               | 6 682                  |
| Trading, hedging and other investment instruments | 71 295  | 4 930     | 3 243       | 11 011               | 4 542                  |
| Other assets                                      | 38 956  | 13 019    | 233         | 1 555                | 272                    |
| Contractual maturity of liabilities               | 509 150 | 161 943   | 19 629      | 74 292               | 29 018                 |
| Stable deposits                                   | 348 378 | 139 898   | 10 470      | 55 617               | 22 474                 |
| Volatile deposits                                 | 72 197  | 14 982    | 1 537       | 9 236                | 5 575                  |
| Trading and hedging instruments                   | 50 240  | 7 063     | 7 622       | 9 439                | 969                    |
| Other liabilities                                 | 38 335  |           |             |                      |                        |
| On-balance-sheet contractual mismatch             |         | (114 184) | (13 708)    | (43 136)             | (17 522)               |
| Cumulative on-balance-sheet contractual mismatch  |         | (114 184) | (127 892)   | (171 028)            | (188 550)              |

The BaU table below shows the expected liquidity mismatch under normal market conditions after taking into account the behavioural attributes of Nedbank Limited's stable deposits, savings and investment products.

## Nedbank Limited\* BaU balance sheet mismatch at year-end

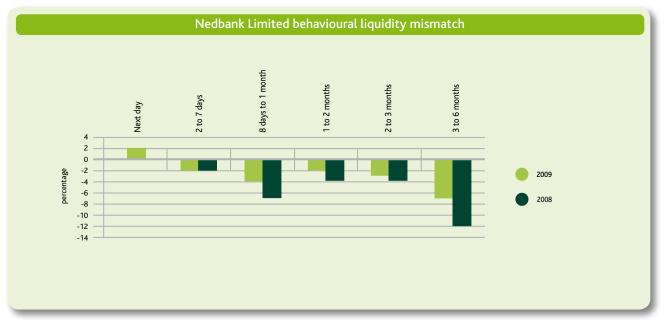
|                                                   |         |          |             | 8 days to | More than<br>1 month |
|---------------------------------------------------|---------|----------|-------------|-----------|----------------------|
| Rm                                                | Total   | Next day | 2 to 7 days | 1 month   | to 2 months          |
| BaU maturity of assets                            | 509 150 | 27 358   | 2 667       | 14 263    | 10 031               |
| Loans and advances                                | 398 899 | 6 861    | 2 327       | 9 299     | 8 365                |
| Trading, hedging and other investment instruments | 71 295  | 20 497   | 340         | 3 410     | 1 394                |
| Other assets                                      | 38 956  |          |             | 1 554     | 272                  |
| BaU maturity of liabilities                       | 509 150 | 17 788   | 10 813      | 31 567    | 20 900               |
| Stable deposits                                   | 348 378 | 444      | 1 158       | 7 989     | 14 356               |
| Volatile deposits                                 | 72 197  | 1 705    | 5 030       | 19 083    | 5 575                |
| Trading and hedging instruments                   | 50 240  | 15 639   | 4 625       | 4 495     | 969                  |
| Other liabilities                                 | 38 335  |          |             |           |                      |
| On-balance-sheet BaU mismatch                     |         | 9 570    | (8 146)     | (17 304)  | (10 869)             |
| Cumulative on-balance-sheet BaU mismatch          |         | 9 570    | 1 424       | (15 880)  | (26 749)             |

<sup>\*</sup> Nedbank Limited refers to the SA reporting entity in terms of Regulation 38 (BA700) of the SA banking regulations.

As per the table above Nedbank Limited's BaU inflows exceed outflows overnight to one week, taking into account behavioural assumptions, including rollover assumptions associated with term deals and excluding BaU management actions.

As per the graph below the improved BaU maturity mismatch in 2009, when compared with 2008, can be attributed to the following: Previously Nedbank Limited adopted a very conservative approach when estimating the BaU mismatch, which means that Nedbank Limited previously assumed that no term deposits were refinanced and that they resulted in a cash outflow on maturity of the deposit. As this does not reflect reality under normal market conditions, refinancing assumptions (having been statistically derived) have now been applied to term funding, thus yielding a more realistic BaU mismatch.

More than



(Expressed on total assets and based on maturity assumptions before rollovers and risk management)

Note: The improvement in the 2009 profile is mainly due to refinements to the refinancing assumptions as detailed above.

## Interest rate risk in the banking book

Nedbank Group is exposed to interest rate risk in the banking book (IRRBB) primarily because:

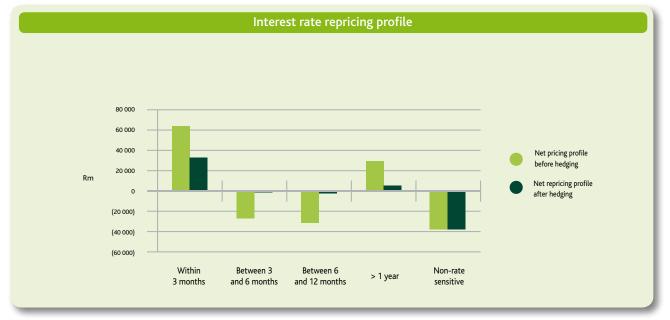
- · the bank writes a quantum of prime-linked advances;
- · funding is prudently raised across the curve at fixed-term deposit rates that reprice only on maturity;
- three-month JIBAR-linked swaps and forward rate agreements are typically used in the risk management of term deposits and fixed-rate advances;
- short-term demand funding products reprice to different short-end base rates;
- · certain non-repricing transactional deposit accounts are non-rate-sensitive; and
- the bank has a mismatch in net non-rate-sensitive balances, including shareholders' funds that do not reprice for interest rate changes.

  IRRBB comprises:
- Repricing risk (mismatch risk) timing difference in the maturity (for fixed rate) and repricing (for floating rate) of bank assets, liabilities and off-balance-sheet positions.
- Reset or basis risk imperfect correlation in the adjustment of the rates earned and paid on different instruments with otherwise similar repricing characteristics.
- Yield curve risk changes in the shape and slope of the yield curve.
- Embedded optionality the risk pertaining to interest-related options embedded in bank products.

#### Nedbank Group interest rate repricing profile at year-end

| Rm                                     | Within<br>3 months | Between<br>3 and<br>6 months | Between<br>6 and<br>12 months | > 1 year | Non-rate sensitive |
|----------------------------------------|--------------------|------------------------------|-------------------------------|----------|--------------------|
| Net repricing profile before hedging   | 65 358             | (27 622)                     | (32 210)                      | 31 335   | (36 861)           |
| Net repricing profile after hedging    | 33 999             | (1 017)                      | (2 726)                       | 6 605    | (36 861)           |
| Cumulative repricing gap after hedging | 33 999             | 32 982                       | 30 256                        | 36 861   |                    |





At 2009 the group's earnings-at-risk (EaR) sensitivity of the banking book for a 1% parallel reduction in interest rates was 1,30% of total group equity (2008: 1,25%), well within the approved risk limit of 2,5%. This exposes the group to a decrease in net interest income (NII) of R584 million should interest rates fall by 1%, measured over a 12-month period, which translates into an approximate 12 basis point reduction in margin or an absolute reduction of approximately 3,6% of this year's NII.

The group's level of interest rate sensitivity is managed in conjunction with credit impairment sensitivity and is benchmarked regularly against the peer group.

Nedbank Limited's economic value of equity, measured for a 1% parallel decrease in interest rates, is a loss of R225 million (2008: gain of R155 million).

The table below highlights the group's and bank's exposure to IRRBB measured for normal and stressed interest rate changes:

| 2009<br>Rm                                 | Note | Nedbank<br>Limited | Other group companies | Nedbank<br>Group |
|--------------------------------------------|------|--------------------|-----------------------|------------------|
| Net interest income sensitivity            | 1    |                    |                       |                  |
| 1% instantaneous decline in interest rates |      | (444)              | (140)                 | (584)            |
| 2% instantaneous decline in interest rates |      | (887)              | (281)                 | (1 168)          |
| Linear path space                          | 2    |                    |                       |                  |
| Lognormal interest rate sensitivity        |      | (273)              |                       |                  |
| Basis interest rate risk sensitivity       | 3    |                    |                       |                  |
| 0,25% narrowing of prime/call differential |      | (168)              | (51)                  | (219)            |
| Economic value of equity sensitivity       | 4    |                    |                       |                  |
| 1% instantaneous decline in interest rates |      | (225)              |                       |                  |
| 2% instantaneous decline in interest rates |      | (461)              |                       |                  |
| Stress testing                             |      |                    |                       |                  |
| Net interest income sensitivity            |      |                    |                       |                  |
| Instantaneous stress shock                 | 5    | (1 996)            |                       |                  |
| Linear path space                          | 2    |                    |                       |                  |
| Absolute-return interest rate sensitivity  |      | (1 386)            |                       |                  |

#### Notes

- 1 Net interest income sensitivity, as currently modelled, exhibits very little convexity. In certain cases the comparative figures have been estimated assuming a linear risk relationship to the interest rate moves.
- 2 Linear path space is a stochastic method used to generate random interest rate paths. These paths are then modelled and a probabilistic impact of interest rate changes on NII is derived. The 'Lognormal interest rate sensitivity' uses two years of interest rate movements to derive interest rate volatility. The stress scenario 'Absolute-return interest rate sensitivity' is based on the volatility of interest rates over nine years.
- 3 Basis interest rate risk sensitivity is quantified using a narrowing in the prime/call interest rate differential of 0,25% and is an indication of the sensitivity of the margin to a squeeze in short-term interest rates.
- 4 Economic value of equity sensitivity is calculated as the net present value of asset cashflows less the net present value of liability cashflows.
- 5 The instantaneous stress shock is derived from the principles espoused in the Basel Committee paper 'Principles for the Management and Supervision of Interest Rate Risk'.

## Foreign currency translation risk in the banking book

Foreign currency translation risk arises as a result of Nedbank Group's investments in foreign companies that have issued foreign equity. This foreign equity is translated into rand for domestic reporting purposes, recording a profit where the rand exchange rate has deteriorated between periods and a loss where the rand exchange rate has strengthened between periods.

Foreign currency translation risk remains relatively low and currently aligns with an appropriate offshore capital structure. Risk limits are based on the expected level of currency-sensitive foreign capital and the exposure was approximately US\$241 million at year-end.

## Offshore capital split by functional currency

|                | US dolla | US dollar equivalent (\$ millions) |                     |      |      |  |  |
|----------------|----------|------------------------------------|---------------------|------|------|--|--|
| \$m            | Equity   | Forex sensitive                    | Non-forex sensitive | 2009 | 2008 |  |  |
| US dollar      | 108      | 108                                |                     | 108  | 88   |  |  |
| Pound sterling | 113      | 113                                |                     | 113  | 94   |  |  |
| Swiss franc    | 13       | 13                                 |                     | 13   | 6    |  |  |
| Malawi kwatcha | 7        | 7                                  |                     | 7    | 5    |  |  |
| Other          |          |                                    | 436                 | 436  | 391  |  |  |
| Total          | 241      | 241                                | 436                 | 677  | 584  |  |  |

# Forex-sensitive portion of offshore capital

| \$m                                         | 2009 |
|---------------------------------------------|------|
| Forex-sensitive portion of offshore capital | 241  |
| Limit                                       | 250  |

The effective average capitalisation rate of the foreign-denominated business is 26% (2008: 25%). The total foreign risk-weighted assets (RWA) as a percentage of Nedbank Group total is low at 2% (R5,7 billion out of the total group RWA of R326 billion). Therefore, any foreign exchange rate movement will have a minimal effect on Nedbank Group's capital adequacy ratio.

High rand volatility has a minimal effect on capital adequacy as a 10% depreciation in the rand, for example, will only decrease capital adequacy by 0,02%.

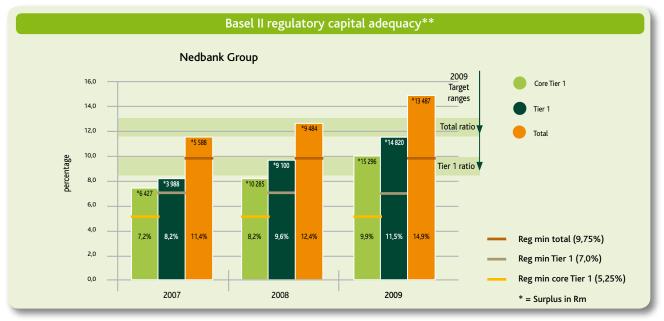
## Capital management

Nedbank Group's Capital Management Framework reflects the integration of risk, capital, strategy and performance measurement (and incentives) across the group. This contributes significantly to successful enterprisewide risk management.

The board-approved 'Solvency and Capital Management' policy document requires Nedbank Group to be capitalised at the greater of Basel II regulatory capital and economic capital.

Importantly though, one should not see Nedbank Group's economic capital as divorced from Basel II regulatory capital – quite the contrary, since our economic capital is an extension of the Basel II Pillar 1 requirements to incorporate Pillar 2, together with a few other key refinements tailored to Nedbank Group and South Africa, and to incorporate the Rating Agency perspective [eg Tier 2 regulatory capital does not qualify for our economic capital definition of available financial resources (AFR)].

## Regulatory capital adequacy



<sup>\*\*</sup> includes unappropriated profits

Nedbank Group Limited has again strengthened its regulatory capital ratios in 2009, with a Tier 1 capital adequacy ratio of 11,5% (2008: 9,6%) and a total capital adequacy ratio of 14,9% (2008: 12,4%). The core Tier 1 capital adequacy ratio was 9,9% (2008: 8,2%).

Nedbank Limited has also strengthened regulatory capital ratios, with a Tier 1 capital adequacy ratio of 11,7% (2008: 9,8%) and a total capital adequacy ratio of 15,6% (2008: 13,1%). The core Tier 1 capital adequacy ratio was 9,6% (2008: 8,0%).

All capital adequacy ratios are now well above the group's target ranges, including core Tier 1. They include unappropriated profits at the year-end to the extent that these are not expected to reverse and are expected to be appropriated subsequent to the year-end.

Nedbank Group's capital adequacy ratios increased significantly over the past two years due to a strong focus on the optimisation of risk-weighted assets (capital), enabled by enhancing data quality and more selective asset growth using our economic-profit-based philosophy of managing for value, the retention of earnings, the profits made on the disposal of Visa shares in 2008 and the issuing of some non-core Tier 1 capital instruments.

The group's leverage ratio (total assets to ordinary shareholders' equity, excluding off-balance-sheet items) at 14,4 times is also conservative by international standards and in line with the local peer group.

Consolidation of entities for regulatory purposes is performed in accordance with the requirements of Basel II, the Banks Act and accompanying regulations. Some differences exist in the basis of consolidation for accounting and regulatory purposes. These include the exclusion of certain accounting reserves [eg the foreign currency translation (FCT) reserve, share-based payments (SBP) reserve and available-for-sale (AFS) reserve], the deduction of insurance entities and the exclusion of trusts that are consolidated in terms of IFRS but are not subject to regulatory consolidation.

The FCT, SBP and AFS reserves that arise in the consolidation of entities in terms of IFRS amounted to R1,2 billion at year-end and are excluded from qualifying regulatory capital. Restrictions on the transfer of funds and regulatory capital within the group are not a material factor. These restrictions mainly relate to those entities that operate in countries other than South Africa where there are exchange control restrictions in place.

Against the background of the group's conservative risk appetite and sound risk management discussed earlier, the group believes that its capital levels (both regulatory capital and its internal capital assessment, economic capital) and provisioning for credit impairments are appropriate and conservative, and that the group and its subsidiaries are strongly capitalised relative to our business activities, strategy, risk appetite, risk profile and the external environment in which we operate. Additionally, the group is currently not holding excess capital for major acquisitions.

#### Summary of risk-weighted assets (by risk type and business cluster)

|                                                     | 2009    | Mix  | 2008    | Mix  |
|-----------------------------------------------------|---------|------|---------|------|
|                                                     | Rm      | %    | Rm      | %    |
| Credit risk                                         | 246 099 | 75,4 | 285 457 | 80,4 |
| Nedbank Corporate                                   | 67 427  | 20,7 | 75 887* | 21,4 |
| Nedbank Business Banking                            | 33 616  | 10,3 | 44 467  | 12,4 |
| Nedbank Capital                                     | 25 389  | 7,8  | 34 672* | 9,8  |
| Nedbank Retail (including Bancassurance and Wealth) | 78 958  | 24,2 | 94 138* | 26,5 |
| Imperial Bank                                       | 39 914  | 12,2 | 35 377  | 10,0 |
| Central Management and Shared Services              | 795     | 0,2  | 916*    | 0,3  |
| Equity risk                                         | 13 396  | 4,1  | 13 035  | 3,7  |
| Market risk                                         | 5 718   | 1,8  | 7 049   | 2,0  |
| Operational risk                                    | 47 222  | 14,4 | 36 497  | 10,2 |
| Other assets                                        | 14 031  | 4,3  | 13 197  | 3,7  |
| Total risk-weighted assets                          | 326 466 | 100  | 355 235 | 100  |

<sup>\* 2008</sup> restated to include Africa and the United Kingdom in appropriate business clusters and to separate Nedbank Business Banking from the Nedbank Corporate cluster.

Total risk-weighted assets decreased by R28,8 billion during 2009. The decrease was largely due to credit risk, which decreased by R39,4 billion as a result of the optimisation of risk-weighted assets, enabled by data quality enhancements and the reduction of excess conservatism, and selective asset growth under the group's 'manage for value' strategic theme.



These decreases were offset by an increase in operational-risk-weighted assets of R8 billion due to the inclusion of the 'most recent year of gross income' data in the calculation under the Standardised Approach (TSA).

## Summary of risk-weighted assets (by risk type) and capital adequacy position

|                                                                                            | Nedban     | k Group    | Nedbank Limited*** |            |  |
|--------------------------------------------------------------------------------------------|------------|------------|--------------------|------------|--|
| Risk type                                                                                  | 2009<br>Rm | 2008<br>Rm | 2009<br>Rm         | 2008<br>Rm |  |
| Credit risk                                                                                | 246 099    | 285 457    | 184 472            | 221 969    |  |
| Credit portfolios subject to Advanced Internal Ratings-based Approach (ie Nedbank Limited) | 192 842    | 238 480    | 180 968            | 218 142    |  |
| Corporate, sovereign, bank (including SME)                                                 | 105 669    | 131 955    | 95 274             | 114 050    |  |
| Residential mortgage                                                                       | 51 023     | 70 401     | 49 543             | 67 968     |  |
| Qualifying revolving retail                                                                | 7 385      | 6 554      | 7 386              | 6 554      |  |
| Other retail                                                                               | 28 765     | 29 570     | 28 765             | 29 570     |  |
| Credit portfolios subject to Standardised Approach                                         | 49 344     | 42 829     |                    |            |  |
| Corporate, sovereign, bank                                                                 | 19 534     | 16 849     |                    |            |  |
| Retail exposures                                                                           | 29 810     | 25 980     |                    |            |  |
| Counterparty credit risk                                                                   | 3 057      | 3 169      | 2 908              | 3 109      |  |
| Securitisation exposures (Internal Ratings-based Approach)                                 | 856        | 979        | 596                | 718        |  |
| Equity risk (market-based Simple Risk Weight Approach)                                     | 13 396     | 13 035     | 10 781             | 10 190     |  |
| <ul><li>Listed (300% risk weighting)</li></ul>                                             | 1 447      | 1 574      | 1 447              | 1 471      |  |
| <ul><li>Unlisted (400% risk weighting)</li></ul>                                           | 11 949     | 11 461     | 9 334              | 8 719      |  |
| Market risk (Standardised Approach)                                                        | 5 718      | 7 049      | 4 455              | 5 445      |  |
| Operational risk (Standardised Approach)                                                   | 47 222     | 36 497     | 39 025             | 30 559     |  |
| Other assets (100% risk weighting)                                                         | 14 031     | 13 197     | 10 429             | 10 170     |  |
| Total risk-weighted assets                                                                 | 326 466    | 355 235    | 249 162            | 278 333    |  |
| Total minimum regulatory capital requirements*                                             | 35 097     | 34 635     | 27 560             | 27 137     |  |
| Qualifying capital and reserves**                                                          | 48 584     | 44 119     | 38 939             | 36 577     |  |
| Total surplus capital over minimum requirements                                            | 13 487     | 9 484      | 11 379             | 9 440      |  |
| Analysis of total surplus capital**                                                        |            |            |                    |            |  |
| Core Tier 1 capital                                                                        | 15 296     | 10 285     | 10 816             | 7 695      |  |
| Tier 1 capital                                                                             | 14 820     | 9 100      | 11 691             | 7 699      |  |
| Total capital                                                                              | 13 487     | 9 484      | 11 379             | 9 440      |  |

<sup>\*</sup> Includes Basel II capital floor since February 2009.

<sup>\*\*</sup> Includes unappropriated profits.

<sup>\*\*\*</sup> Nedbank Limited refers to the SA reporting entity in terms of Regulation 38 (BA700) of the SA banking regulations.

## Summary of qualifying capital and reserves

## **Excluding unappropriated profits**

|                                                                | Nedbank  | Group   | Nedbank Limited |         |  |
|----------------------------------------------------------------|----------|---------|-----------------|---------|--|
| Rm                                                             | 2009     | 2008    | 2009            | 2008    |  |
| Tier 1 capital (primary)                                       | 36 627   | 33 458  | 28 600          | 27 031  |  |
| Core Tier 1 capital                                            | 31 389   | 28 427  | 23 365          | 22 156  |  |
| Ordinary share capital                                         | 436      | 410     | 27              | 27      |  |
| Ordinary share premium                                         | 13 728   | 11 370  | 14 434          | 14 434  |  |
| Reserves                                                       | 25 485   | 23 133  | 15 610          | 14 298  |  |
| Minority interest: ordinary shareholders                       | 1 849    | 1 881   |                 |         |  |
| Deductions                                                     | (10 109) | (8 367) | (6 706)         | (6 602) |  |
| Impairments                                                    | (8)      | (6)     | (3 430)         | (3 608) |  |
| Goodwill                                                       | (4 981)  | (3 894) | (1 126)         | (1 126) |  |
| Excess of expected loss over eligible provisions (50%)         | (780)    | (588)   | (861)           | (588)   |  |
| Unappropriated profits                                         | (1 312)  | (658)   | (798)           | (300)   |  |
| Foreign currency translation reserves                          | (223)    | (545)   | (9)             | (9)     |  |
| Share-based payment reserves                                   | (875)    | (949)   | 206             | (281)   |  |
| Property revaluation reserves                                  | (1002)   | (951)   | (666)           | (668)   |  |
| Surplus capital held in insurance entities (50%)               | (489)    | (387)   |                 |         |  |
| Other regulatory differences                                   | (439)    | (389)   | (22)            | (22)    |  |
| Non-core Tier 1 capital                                        | 5 238    | 5 031   | 5 235           | 4 874   |  |
| Preference share capital and premium                           | 3 486    | 3 279   | 3 483           | 3 122   |  |
| Hybrid debt capital instruments                                | 1 752    | 1 752   | 1 752           | 1 752   |  |
| Tier 2 capital (secondary)                                     | 10 911   | 10 153  | 9 807           | 9 395   |  |
| Long-term debt instruments                                     | 11 500   | 10 464  | 10 848          | 9 812   |  |
| Revaluation reserves (50%)                                     | 501      | 476     | 333             | 334     |  |
| Deductions                                                     | (1 090)  | (787)   | (1 374)         | (751)   |  |
| Surplus capital held in insurance and financial entities (50%) | (489)    | (387)   |                 |         |  |
| Excess of expected loss over eligible provisions (50%)         | (780)    | (588)   | (861)           | (588)   |  |
| General allowance for credit impairment                        | 212      | 212     |                 |         |  |
| Other regulatory differences                                   | (33)     | (24)    | (513)           | (163)   |  |
| Tier 3 capital (tertiary)                                      |          | _       | _               |         |  |
| Total                                                          | 47 538   | 43 611  | 38 407          | 36 426  |  |

## Including unappropriated profits

|                     | Nedbani | Nedbank Limited |        |        |
|---------------------|---------|-----------------|--------|--------|
| Rm                  | 2009    | 2008            | 2009   | 2008   |
| Core Tier 1 capital | 32 435  | 28 935          | 23 897 | 22 307 |
| Tier 1 capital      | 37 673  | 33 966          | 29 132 | 27 182 |
| Total capital       | 48 584  | 44 119          | 38 939 | 36 577 |





#### Dividend cover

The group has a dividend cover policy range of 2,25 to 2,75, covered by headline earnings per share. Historically the effective cover has been higher as a result of takeup under a scrip dividend alternative and also the reinvestment of dividend proceeds by black economic empowerment (BEE) shareholder trusts.

## Summary of regulatory capital adequacy of all banking subsidiaries of Nedbank Group

A summary of all the group's banking subsidiaries' Basel II regulatory capital positions is provided below:

|                                      |          | 2009          |          |               |  |  |
|--------------------------------------|----------|---------------|----------|---------------|--|--|
|                                      | Risk-    |               | Risk-    |               |  |  |
|                                      | weighted | Basel II      | weighted | Basel II      |  |  |
|                                      | assets   | capital ratio | assets   | capital ratio |  |  |
| Bank                                 | Rm       | . %           | Rm       | . %           |  |  |
| Nedbank Limited                      | 249 162  | 15,6*         | 278 333  | 13,1*         |  |  |
| Imperial Bank Limited                | 43 887   | 11,2          | 38 074   | 11,1          |  |  |
| Nedbank (Namibia) Limited            | 3 864    | 14,6          | 3 264    | 13,9          |  |  |
| Fairbairn Private Bank (IOM) Limited | 2 327    | 15,9          | 2 526    | 16,1          |  |  |
| Fairbairn Private Bank Limited       | 1 697    | 14,2          | 1 722    | 14,5          |  |  |
| Nedbank (Swaziland) Limited          | 1 374    | 15,7          | 619      | 17,4          |  |  |
| Nedbank (Lesotho) Limited            | 905      | 18,8          | 320      | 23,3          |  |  |
| Nedbank (Malawi) Limited             | 98       | 50,1          | 80       | 23,0          |  |  |

Note: The capital ratios for the African subsidiaries shown above are on a pro forma basis and contribute to Nedbank Group ratios, as Basel II is still to be implemented in these jurisdictions.

We conclude that the capitalisation of all these banking entities are adequate, all with conservative risk profiles and being well-managed and monitored within the group's Enterprisewide Risk Management and the Internal Capital Adequacy Process (ICAAP). Nedbank Group has approval to acquire 100% of Imperial Bank's shares and plans to integrate it fully into Nedbank Group in 2010, subject only to regulatory approval in terms of section 54.

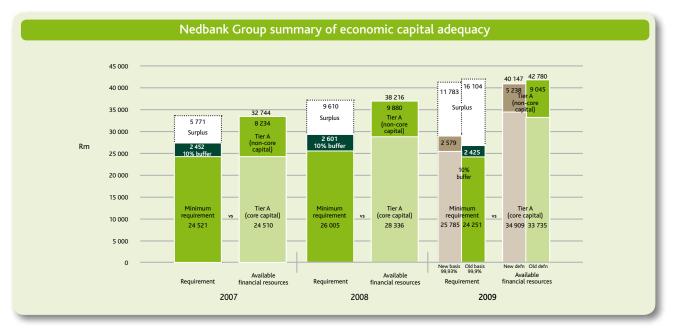
# Capital impact of Nedbank Group's outright purchase of joint ventures with Old Mutual and 100% Imperial Bank Limited buyout

The capital impact on the Nedbank Group of these transactions is negligible. The transaction with Old Mutual was effective 1 June 2009 and is included in these results. The transaction with Imperial Holdings was still pending as at 31 December 2009. During February 2010 final regulatory approvals were received and Nedbank Limited acquired 100% of the ordinary and preference shares in Imperial Bank.

<sup>\*</sup> Includes unappropriated profit.

## **Economic capital adequacy**

Nedbank Group's economic capital methodology has been summarised on page 110b. Set out below is a summary of the group's economic capital adequacy and capital allocation to the business clusters:



The following changes were made to the group's 2008 economic capital model (used for ICAAP), which introduce even more conservatism around the group's target solvency standard:

- Increased the target debt solvency standard from A- (99,9%) (same as Basel II) to A (99,93%).
- Excluded '50% of next year's earnings' from the definition of AFR (even though business risk economic capital is still included).
- Created a Tier A and Tier B category for AFR, with Tier A having to cover at least the minimum economic capital requirement at an A rating.

## Definitions:

Tier A = core Tier 1 regulatory capital and qualifying reserves\*

Tier B = perpetual preference shares and hybrid debt capital

(\* In Tier A we include SBP, FCT and AFS reserves, as we deem this as correct and appropriate)

The effect of the changes on required economic capital and AFR for 2009 is shown by comparing it with the required and available capital prior to and after these changes.



The impact of these changes at 2009 (with pro forma data) is highlighted in the tables below:

## Available surplus at year-end

| Rm                                                    | New basis<br>(99,93%) | Old basis<br>(99,90%) |
|-------------------------------------------------------|-----------------------|-----------------------|
| Economic capital requirement                          | 25 785                | 24 251                |
| 10% capital buffer                                    | 2 579                 | 2 425                 |
| Economic capital requirement including capital buffer | 28 364                | 26 676                |
| AFR                                                   | 40 147                | 42 780                |
| Available surplus (after 10% capital buffer)          | 11 783                | 16 104                |

## Economic capital by risk type at year-end

| Rm                                                        | New basis<br>(99,93%) | Old basis<br>(99,90%) |
|-----------------------------------------------------------|-----------------------|-----------------------|
| Credit risk                                               | 14 515                | 13 541                |
| Transfer risk                                             | 142                   | 134                   |
| Trading risk                                              | 442                   | 428                   |
| IRRBB risk                                                | 39                    | 39                    |
| Business risk                                             | 4 254                 | 4 133                 |
| Operational risk                                          | 2 855                 | 2 548                 |
| Property risk                                             | 1 158                 | 1 121                 |
| Investment risk                                           | 1 734                 | 1 679                 |
| Forex translation risk                                    | 33                    | 33                    |
| Other assets risk                                         | 613                   | 595                   |
| Total economic capital requirement                        | 25 785                | 24 251                |
| 10% capital buffer                                        | 2 579                 | 2 425                 |
| Economic capital requirement including 10% capital buffer | 28 364                | 26 676                |

## Economic capital available financial resources at year-end

| Rm                                                            | New<br>definition | Old<br>definition |
|---------------------------------------------------------------|-------------------|-------------------|
| Tier A capital                                                | 34 909            | 33 735            |
| Ordinary share capital and premium                            | 14 164            | 14 164            |
| Minority interest: ordinary shareholders                      | 1 849             | 1 849             |
| Reserves                                                      | 25 485            | 24 311            |
| Retained income (excluding unappropriated profits)            | 14 130            | 14 130            |
| Unappropriated profits                                        | 1 309             | 1 309             |
| Distributable reserves                                        | 7 697             | 7 697             |
| Non-distributable reserves                                    | 173               | 173               |
| Foreign currency translation (FCT) reserves                   | 223               | Not In            |
| Share-based payment (SBP) reserves                            | 875               | Not In            |
| Available for sale (AFS) reserves                             | 76                | Not In            |
| Property revaluation reserves                                 | 1 002             | 1 002             |
| Deductions                                                    | (7 827)           | (7 827)           |
| Impairments                                                   | (8)               | (8)               |
| Goodwill                                                      | (4 981)           | (4 981)           |
| Subordinated-debt portion of unappropriated profits           | (266)             | (266)             |
| First loss credit enhancement iro securitisation scheme (50%) | (33)              | (33)              |
| Surplus capital held in insurance entities (50%)              | (489)             | (489)             |
| Holsboer and Chairman's Fund                                  | (330)             | (330)             |
| Minority interest in Imperial Bank                            | (1 720)           | (1 720)           |
| Excess of IFRS provisions over expected loss (100%)           | 1 238             | 1 238             |
| Tier B capital*                                               | 5 238             | 9 045             |
| Total AFR                                                     | 40 147            | 42 780            |

<sup>\*</sup> Includes preference shares, hybrid debt capital instruments and other.

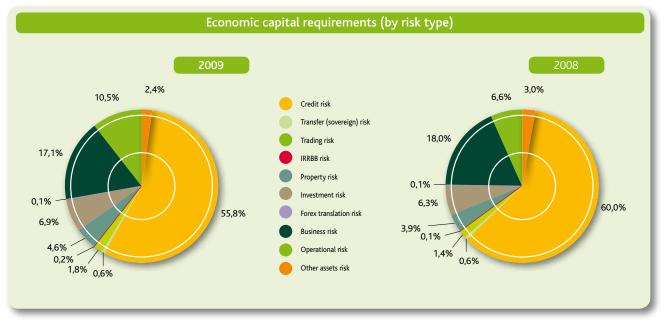
Nedbank Group's ICAAP confirms that the group is capitalised above its new, more conservative A or 99,93% target debt rating (solvency standard) in terms of its proprietary economic capital methodology set out on page 109b. This includes a 10% capital buffer, the incorporation of the group's risk appetite approved by the board and the application of comprehensive stress and scenario testing,

## Economic capital requirements and available financial resources (by risk type)

|                                               | 2         | 2009      |           |  |  |  |
|-----------------------------------------------|-----------|-----------|-----------|--|--|--|
| Rm                                            | New basis | Old basis | Old basis |  |  |  |
| Credit risk*                                  | 14 515    | 13 541    | 15 605    |  |  |  |
| Transfer risk                                 | 142       | 134       | 166       |  |  |  |
| Market risk                                   | 3 406     | 3 300     | 3 066     |  |  |  |
| Trading risk                                  | 442       | 428       | 352       |  |  |  |
| IRRBB risk                                    | 39        | 39        | 33        |  |  |  |
| Property risk                                 | 1 158     | 1 121     | 1 019     |  |  |  |
| Investment risk                               | 1 734     | 1 679     | 1 635     |  |  |  |
| Forex translation risk                        | 33        | 33        | 27        |  |  |  |
| Operational risk                              | 2 855     | 2 548     | 1 682     |  |  |  |
| Business risk                                 | 4 254     | 4 133     | 4 798     |  |  |  |
| Other assets risk                             | 613       | 595       | 689       |  |  |  |
| Minimum economic capital requirement          | 25 785    | 24 251    | 26 005    |  |  |  |
| + Capital buffer (10%)                        | 2 579     | 2 425     | 2 601     |  |  |  |
| = Total economic capital requirement          | 28 364    | 26 676    | 28 606    |  |  |  |
| vs AFR                                        | 40 147    | 42 780    | 38 216    |  |  |  |
| Tier A capital (shareholders' equity)         | 34 909    | 33 735    | 28 336    |  |  |  |
| Tier B capital (non-core Tier 1-type capital) | 5 238     | 9 045     | 9 880     |  |  |  |
| = Surplus available after capital buffer      | 11 783    | 16 104    | 9 610     |  |  |  |

<sup>\*</sup> Credit risk economic capital incorporates counterparty credit risk and securitisation risk.

<sup>\*\*</sup> New basis includes the new solvency standard (99,93%) and the new definition of AFR.



The total economic capital (including 10% buffer) decreased by R1,9 billion from R28,6 billion in 2008 to R26,7 billion in 2009 (old basis), owing mainly to a decrease in credit risk economic capital and business risk economic capital. The decrease in business risk is as a result of parameter updates as well as the lower projected growth, compared with the previous year.

Credit risk economic capital decreased from R15,6 billion to R13,5 billion (old basis) over the period. Both credit risk economic and regulatory capital decreased as a result of the optimisation of risk-weighted assets.

These decreases were offset by increases in property and operational risk. Property risk has increased as a result of the increase in properties-in-possession due to the worsening economic conditions. Operational risk increased due to the inclusion of the 'most recent year of gross income' data in the calculation under TSA.

In conclusion, Nedbank Group's economic capital adequacy is strong at its new A (99,93%) target debt rating (solvency standard), with surpluses at group level of R11,8 billion (R16,1 billion on the old basis at an A- target rating). This is after providing for a 10% economic capital buffer, which is subject to sophisticated stress testing.

#### Capital allocation (risk-based) to business clusters

A summary of economic capital requirement at year-end by business cluster (on the old basis)\* is presented below:

| Risk type                    |        | lbank<br>oup |       | bank<br>orate |       | bank<br>Banking |       | bank<br>oital |       | bank<br>tail |       | erial<br>nk | BSM/  | other |
|------------------------------|--------|--------------|-------|---------------|-------|-----------------|-------|---------------|-------|--------------|-------|-------------|-------|-------|
| Rm                           | 2009   | 2008         | 2009  | 2008          | 2009  | 2008            | 2009  | 2008          | 2009  | 2008         | 2009  | 2008        | 2009  | 2008  |
| Credit risk                  | 13 541 | 15 605       | 3 472 | 3 897         | 1 780 | 3 182           | 816   | 934           | 5 925 | 6 122        | 1 536 | 1 450       | 12    | 20    |
| Transfer (sovereign)<br>risk | 134    | 166          | 39    | 64            |       |                 | 95    | 102           |       |              |       |             |       |       |
| Market risk                  | 3 300  | 3 066        | 601   | 520           | 3     | 6               | 1 281 | 1 216         | 450   | 399          | 32    | 13          | 933   | 912   |
| Trading risk                 | 428    | 352          |       |               |       |                 | 428   | 352           |       |              |       |             |       |       |
| IRRBB risk                   | 39     | 33           |       |               |       |                 |       |               |       |              |       |             | 39    | 33    |
| Property risk                | 1 121  | 1 019        | 37    | 34            | 3     | 5               |       |               | 257   | 212          | 32    | 13          | 792   | 755   |
| Investment risk              | 1 679  | 1 635        | 560   | 484           |       | 1               | 841   | 853           | 178   | 174          |       |             | 100   | 123   |
| Forex translation risk       | 33     | 27           | 4     | 2             |       |                 | 12    | 11            | 15    | 13           |       |             | 2     | 1     |
| Operational risk             | 2 548  | 1 682        | 438   | 284           | 407   | 275             | 299   | 251           | 1 279 | 803          | 101   | 51          | 24    | 18    |
| Business risk                | 4 133  | 4 798        | 702   | 745           | 616   | 676             | 627   | 1 241         | 2 031 | 2 009        | 157   | 127         |       |       |
| Other assets risk            | 595    | 689          | 44    | 176           |       | 35              | 19    | 21            | 177   | 174          | 25    | 1           | 330   | 282   |
| Total                        | 24 251 | 26 005       | 5 296 | 5 686         | 2 806 | 4 174           | 3 137 | 3 765         | 9 862 | 9 507        | 1 851 | 1 642       | 1 299 | 1 232 |

<sup>\* (</sup>On old economic capital basis, as the new basis is effective for capital allocation purposes only from 2010.)

The target debt solvency change will be effective for risk-adjusted performance measurement (RAPM) from 2010 and, as a result, is not effective in the business cluster results above. In addition, there are a number of economic capital allocation methodology enhancements that will be implemented for 2010, which are expected to have a significant impact on the allocation of capital across the group's business clusters. The impact of the changes by business cluster will be disclosed with the 2010 interim results. The following is a summary of the key enhancements being implemented for 2010:

- Full alignment of the group's actual book capital, with the aggregate amount allocated to the various business clusters' using bottomup economic capital.
- Updating of the credit portfolio modelling correlations and revising the credit economic capital allocation methodology taking into account recent global developments (including downturn years) and the new regulatory thinking in line with the new Basel III proposals discussed earlier.
- Measurement of operational risk for economic capital purposes using the Advanced Measurement Approach (AMA) instead of TSA.



## Cost of equity

Following a shift in the constituents of the cost of equity calculated using the Capital Asset Pricing Model, Nedbank Group revised its cost of equity up to 14,15% at the beginning of 2010. The main driver of the increase in the cost of equity was an increase in the 10-year risk-free rate, which resulted from a change in expectations for the 10-year RSA government yield on the back of global and local economic developments. The cost-of-equity figure of 14,15% is roughly in line with analyst expectations and peer group comparatives.

#### Capital Asset Pricing Model

|      | Risk-free rate<br>(R157)<br>% | Beta | Equity risk<br>premium<br>% | After-tax cost<br>of ordinary<br>shares<br>% |
|------|-------------------------------|------|-----------------------------|----------------------------------------------|
| 2007 | 7,73                          | 1,02 | 5,30                        | 13,14                                        |
| 2008 | 8,43                          | 1,00 | 5,44                        | 13,87                                        |
| 2009 | 7,75                          | 1,00 | 5,50                        | 13,25                                        |
| 2010 | 9,17                          | 0,90 | 5,50                        | 14,15                                        |

## **External credit ratings**

External credit ratings across the banking industry were moved downwards, reflecting the effect of the global financial crisis on the banking sector. Notwithstanding strengthened capital and liquidity positions, and the much less significant impact of the global financial crisis on South Africa, local banks were all generally downgraded by the rating agencies.

#### Moody's

In November 2009 Moody's Investors Service (Moody's) took a number of rating actions on the major SA banks, including the ratings of Nedbank Limited, the 100%-owned subsidiary of Nedbank Group Limited (Nedbank Group).

According to Moody's these rating actions were triggered by the following factors:

- The deteriorating operating and macroeconomic conditions and the resultant challenges for the SA banking sector that has led to Moody's downgrading the bank financial strength ratings (BFSR) by one notch to C-, while changing the outlook on the BFSR from negative to stable.
- At the same time the Global Local Currency (GLC) deposit rating was also downgraded one notch to A2, with an associated change in outlook from negative to stable.

The specific impact on Nedbank Group's ratings is as follows:

## **Nedbank Limited**

The foreign currency deposit ratings: remain unchanged at A3/P-2.

Nedbank Limited's European domestic medium-term note (EMTN) programme: rating for senior unsecured debt downgraded to A2 (stable outlook) from A1 (negative outlook) and rating for subordinated notes downgraded to A3 (stable outlook) from A2 (negative outlook).

Nedbank Limited's BFSR rating: downgraded to C-; outlook revised from negative to stable.

Nedbank Limited's GLC deposit rating: downgraded 1 notch to A2, with the outlook changing from negative to stable.

Nedbank Limited's national scale debt ratings (relating to the domestic medium-term note (DMTN) programme): downgraded to Aa2.za (stable outlook) from Aa1.za for senior unsecured debt and to Aa3.za (stable outlook) from Aa2.za for subordinated notes.

Nedbank Limited's national scale rating: downgraded to Aa2.za; outlook revised from negative to stable.

Moody's current ratings for Nedbank Limited after the ratings actions.

#### Moody's Investors Service

|                                             | NEDBANK LIMITED<br>2009 |
|---------------------------------------------|-------------------------|
| Bank financial strength rating              | C-                      |
| Outlook – financial strength rating         | Stable                  |
| Global local currency – long-term deposits  | A2                      |
| Global local currency – short-term deposits | Prime-1                 |
| Foreign currency – long-term bank deposits  | A3                      |
| Foreign currency – short-term bank deposits | Prime-2                 |
| Outlook – foreign current deposit rating    | Stable                  |
| National scale rating – long-term deposits  | Aa2.za                  |
| National scale rating – short-term deposits | Prime-1.za              |
| Outlook – national scale rating             | Stable                  |

#### **Definitions:**

### Bank financial strength rating

C = Banks rated C possess good intrinsic financial strength. Typically, they will be institutions with valuable and defensible business franchises. These banks will demonstrate either acceptable financial fundamentals within a stable operating environment, or better than average financial fundamentals within an unstable operating environment.

Where appropriate, a '+' modifier is appended to ratings below the 'A' category and a '-' modifier will be appended to ratings above the 'E' category to distinguish those banks that fall in intermediate categories.

#### Long-term (capped by sovereign rating)

- A = Obligations rated A are subject to low credit risk and considered upper-medium grade.
- Aa = Obligations rated Aa are subject to very low credit risk and considered high-quality grade.

Moody's appends numerical modifiers 1, 2 and 3 to each generic rating classification from Aa through Caa. The modifier 1 indicates that the obligation ranks in the higher end of its generic rating category.

#### Short-term

- P-1 = Issuers rated Prime-1 have a superior ability to repay short-term debt obligations.
- P-2 = Issuers rated Prime-2 have a strong ability to repay short-term debt obligations.

#### Fitch

Fitch Ratings (Fitch) also revised its ratings for Nedbank Group in July 2009.

Fitch affirmed Nedbank Group's long-term foreign and local currency Issuer Default Rating (IDR) at BBB, and national long-term rating at AA-(zaf), respectively. The short-term foreign currency IDR was upgraded to F2 from F3. The outlook for all three ratings was revised to stable from negative.

Fitch downgraded Nedbank Limited's long-term foreign and local currency IDR to BBB from BBB+, and the national long-term rating to AA-(zaf) from AA(zaf), respectively. The outlook for the three ratings was revised upward to stable from negative.

In aligning Nedbank Limited's ratings with those of Nedbank Group, Fitch also reviewed the level of integration between the holding company and its bank subsidiary, and believes there is very little difference between the credit quality of the two entities. The agency considers the overall levels of integration between the two entities to be high, with insignificant external obligations within the holding company and intergroup obligations interest-free and without repayment dates.



The rating actions are summarised as follows:

#### **Nedbank Group**

Long-term foreign currency IDR: affirmed at BBB; outlook revised to stable from negative.

Long-term local currency IDR: affirmed at BBB; outlook revised to stable from negative.

Short-term foreign currency IDR: upgraded to F2 from F3.

National long-term rating: affirmed at AA-(zaf); outlook revised to stable from negative.

National short-term rating: affirmed at F1+(zaf).

Individual rating: affirmed at C.

Support rating: affirmed at 2.

#### **Nedbank Limited**

 $Long-term\ for eign\ currency\ IDR: downgraded\ to\ BBB\ from\ BBB+; outlook\ revised\ to\ stable\ from\ negative.$ 

Long-term local currency IDR: downgraded to BBB from BBB+; outlook revised to stable from negative.

Short-term foreign currency IDR: affirmed at F2.

National long-term rating: downgraded to AA-(zaf) from AA(zaf); outlook revised to stable from negative.

National short-term rating: affirmed at F1+(zaf).

Individual rating: affirmed at C.

Support rating: affirmed at 2.

Latest Fitch ratings for Nedbank Group companies:

| Fitch ratings            | Nedbank Group | Nedbank Limited | Imperial Bank Limited |
|--------------------------|---------------|-----------------|-----------------------|
|                          | December 2009 | December 2009   | December 2009         |
| Individual               | C             | С               |                       |
| Support                  | 2             | 2               | 2                     |
| Foreign currency         |               |                 |                       |
| Short-term               | F2            | F2              |                       |
| Long-term                | BBB           | BBB             |                       |
| Long-term rating outlook | Stable        | Stable          |                       |
| Local currency           |               |                 |                       |
| Long-term senior         | BBB           | BBB             |                       |
| Long-term rating outlook | Stable        | Stable          |                       |
| National                 |               |                 |                       |
| Short-term               | F1+ (zaf)     | F1+ (zaf)       | F1 (zaf)              |
| Long-term                | AA- (zaf      | AA- (zaf)       | A+ (zaf)              |
| Long-term rating outlook | Stable        | Stable          | Positive              |

#### Definitions:

## Individual and support

- C = An adequate bank which, however, possesses one or more troublesome aspects.
- 2 = A bank for which there is a high probability of external support and the potential provider of support is highly rated in its own right.

 $For eign \ and \ local \ currency \ (capped \ by \ sovereign \ risk \ limits \ of \ BBB+ \ for \ for eign \ long-term, F2 \ for \ for eign \ short-term \ and \ A \ for \ local \ long-term)$ 

F2 = Good credit quality. The capacity for timely payment of financial commitments is satisfactory.

BBB = Good credit quality. Indicates that there is currently a low expectation of credit risk. The capacity for timely payment of financial commitments is considered adequate.

The modifiers '+' or '-' denote relative status within major categories.

#### National

- F1 = Indicates the strongest capacity for timely payment of financial commitments relative to other issuers or issues in the same country.
- A = Denotes a strong credit risk relative to other issuers or issues in the same country.
- AA = Denotes a very strong credit risk relative to other issuers or issues in the same country.

The modifiers '+' or '-' denote relative status within major categories.

# SUMMARISED dti CODES SCORECARD

## AT 31 DECEMBER

|                  | Voting rights Economic |                | conomic intere  | st             | Employee          |                                    |                  |                |           |
|------------------|------------------------|----------------|-----------------|----------------|-------------------|------------------------------------|------------------|----------------|-----------|
| Ownership        | Black<br>people        | Black<br>women | Black<br>people | Black<br>women | Designated groups | schemes/<br>broad-based<br>schemes | Net equity value | Total<br>score | Weighting |
| Target           | 25% + 1 vote           | 10,00%         | 25,00%          | 10,00%         | 2,50%             | Dependent                          | Dependent        |                | 20        |
| 31 December 2009 | 21,63%                 | 4,76%          | 21,43%          | 3,72%          | 10,65%            | 1,00%                              | 21,63%           | 17,35          | 20        |

| Management control | Board (ARfG) | Black<br>executive<br>directors | Senior<br>top<br>management | Top<br>management | Bonus:<br>independent<br>directors | Total<br>score | Weighting |
|--------------------|--------------|---------------------------------|-----------------------------|-------------------|------------------------------------|----------------|-----------|
| Target             | 50,00%       | 50,00%                          | 40,00%                      | 40,00%            | 40,00%                             |                | 10        |
| 31 December 2009   | 44,44%       | 37,50%                          |                             | 33,33%            | 50,00%                             | 9,33           | 10        |

| Employment equity | Senior<br>management | Middle<br>management | Junior<br>management | Disabled as<br>% of total | Total<br>score | Weighting |
|-------------------|----------------------|----------------------|----------------------|---------------------------|----------------|-----------|
| Target            | 43,00%               | 63,00%               | 68,00%               | 2,00%                     |                | 15        |
| 31 December 2009  | 24,79%               | 47,20%               | 71,19%               | 0,89%                     | 10,77          | 15        |

| Skills<br>development | Skills<br>spend % | Disabled skills<br>spend % | Category B, C, D<br>black learners | Total<br>score | Weighting |
|-----------------------|-------------------|----------------------------|------------------------------------|----------------|-----------|
| Target                | 3,00%             | 0,30%                      | 5,00%                              |                | 15        |
| 31 December 2009      | 2,97%             | 0,04%                      | 3,40%                              | 10,38          | 15        |

| Preferential procurement | % Spend | % Spend on QSE's and EME's | % Spend<br>black-owned | % Black<br>women-owned | Total<br>score | Weighting |
|--------------------------|---------|----------------------------|------------------------|------------------------|----------------|-----------|
| Target                   | 50,00%  | 10,00%                     | 9,00%                  | 6,00%                  |                | 20        |
| 31 December 2009         | 83,47%  | 21,12%                     | 12,22%                 | 2,37%                  | 18,79          | 20        |

| Enterprise<br>development | % Contributions of NPAT (non-recoverable) | % Contributions of NPAT (recoverable) | Total<br>score | Weighting |
|---------------------------|-------------------------------------------|---------------------------------------|----------------|-----------|
| Target                    | 0,60%                                     | 2,40%                                 |                | 15        |
| 31 December 2009          | 2,84%                                     | 9,44%                                 | 15,00          | 15        |

| Social economic development/CSI | % Contributions of NPAT | Total score | Weighting |
|---------------------------------|-------------------------|-------------|-----------|
| Target                          | 1,00%                   |             | F         |
| 31 December 2009                | 1,25%                   | 5,00        | 3         |

## Industry commitment (For reporting purposes only)

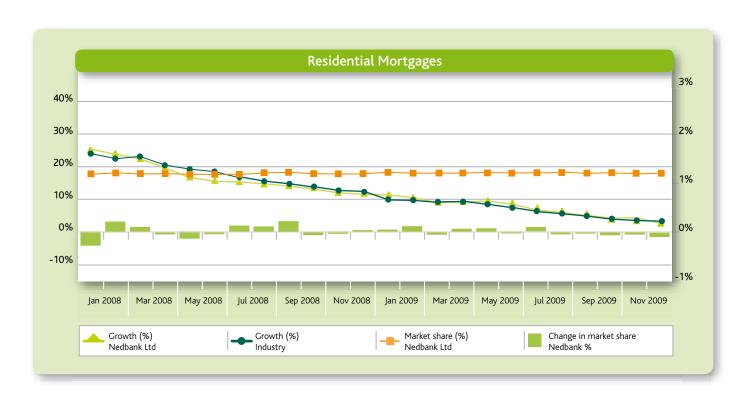
| Access to financial services | Products<br>(active<br>accounts) | Services<br>(branches) | Affordable<br>housing<br>(R million) | Black SME<br>financing<br>(R million) | Agriculture<br>financing<br>(R million) | Consumer<br>education<br>(% of retail<br>NPAT) | Total<br>score | Weighting |
|------------------------------|----------------------------------|------------------------|--------------------------------------|---------------------------------------|-----------------------------------------|------------------------------------------------|----------------|-----------|
| Target                       | 78 261                           | 1                      | R600                                 | R200                                  | R45                                     | 0,20%                                          | -              | -         |
| 31 December 2009             | 317 286                          | 0                      | R841                                 | R759                                  | R20                                     | 0,29%                                          | -              | -         |

| Empowerment financing | Targeted investment (R million) | Transformational infrastructure (R million | Affordable<br>housing<br>(R million) | Black SME<br>financing<br>(R million) | Agriculture<br>financing<br>(R million) | BEE financing<br>(R million) | Total<br>score | Weighting |
|-----------------------|---------------------------------|--------------------------------------------|--------------------------------------|---------------------------------------|-----------------------------------------|------------------------------|----------------|-----------|
| Target                | R1 137                          | R400                                       | R492                                 | R200                                  | R45                                     | R911                         | -              | -         |
| 31 December 2009      | R2 319                          | R559                                       | R982                                 | R759                                  | R20                                     | R1 362                       | -              | -         |
|                       |                                 |                                            |                                      |                                       |                                         | 1.1.1.1.0                    |                | 400       |

| Total B-BBEE score | Verified as at 3 | 1 December 200 | 9 |  | dti Level 2 | 86,62 | 100 |
|--------------------|------------------|----------------|---|--|-------------|-------|-----|

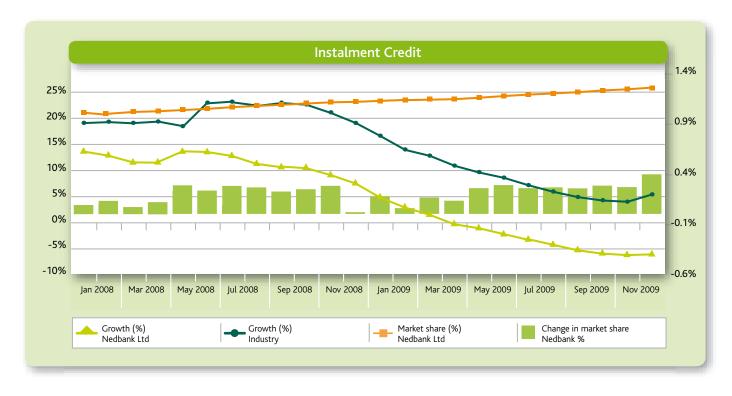
# MARKET SHARE



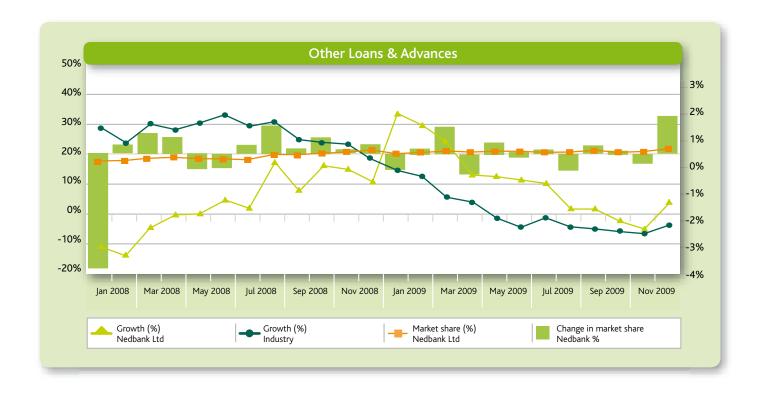


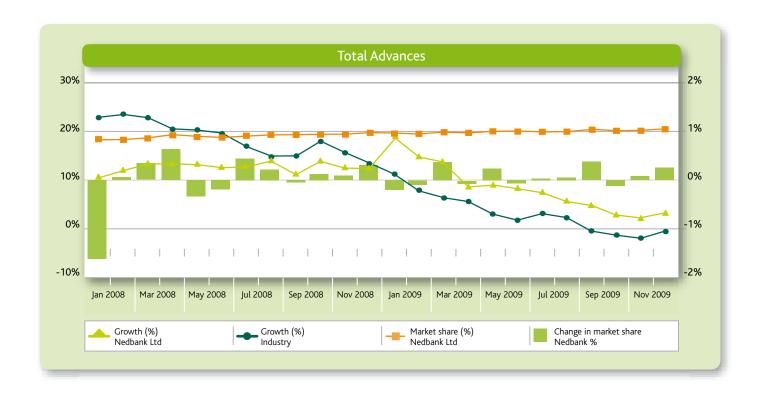
# MARKET SHARE

## CONTINUED





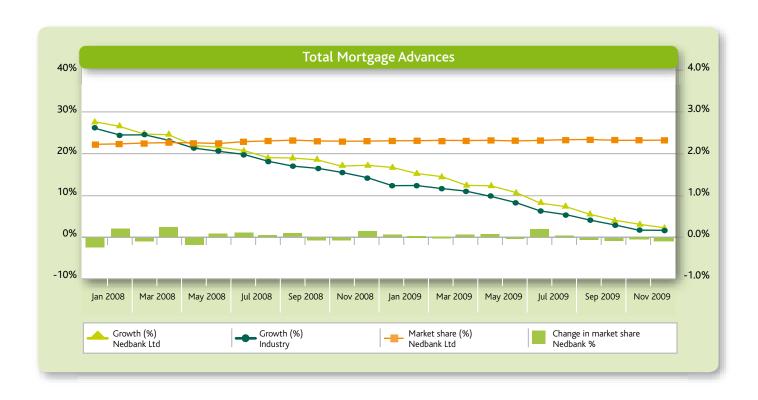




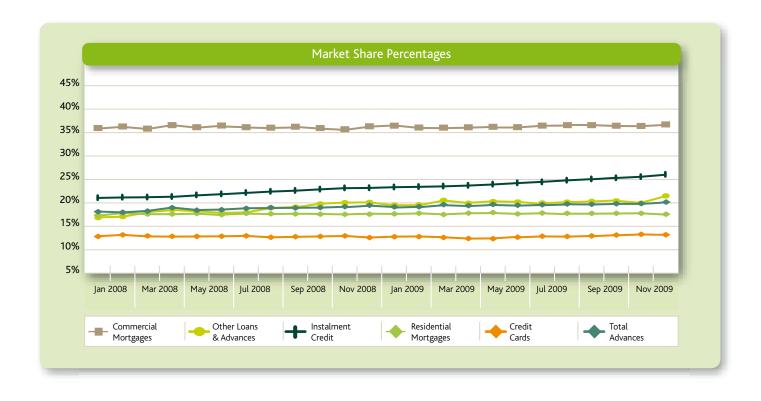
# MARKET SHARE

## CONTINUED









## DEFINITIONS

#### ADVANCED INTERNAL RATING-BASED APPROACH (AIRB)

Advanced Internal Rating-based – subject to Supervisory approval a bank may use its internal developed credit risk measurement systems to calculate the capital requirements for credit risk.

#### **ASSETS UNDER MANAGEMENT**

Assets managed by Nedbank Group, which are beneficially owned by clients and are therefore not reported on the consolidated balance sheet. The service provided in respect of these assets is discretionary portfolio management on behalf of clients.

#### ΔΤΜ

Automated teller machine. A cash machine or free-standing device dispensing cash, which may also provide other information or services to clients who have a card and a personal identification number, password or other personal identification.

#### **BANKS**

This asset class covers all exposures to counterparties treated as banks.

#### **BASEL CAPITAL ACCORD (BASEL II)**

The new Basel Capital Accord (Basel II) of the Bank for International Settlements is an improved capital adequacy framework accomplished by closely aligning banks' capital requirements with improved modern risk management practices and sophisticated risk assessment capabilities. It further ensures the risk sensitivity of the minimum capital requirements by including supervisory reviews and market discipline through enhanced disclosure.

## BASEL ASSET CLASSES (AS CATEGORISED IN THE BA 200 RETURN)

### **CORPORATE EXPOSURES**

#### Corporate

Corporate exposures are defined as a debt obligation of a corporation, partnership, or proprietorship. Banks are permitted to distinguish separately exposures to small- and medium-sized entities.

#### Specialised lending - High volatility commercial real estate (Property development)

High volatility commercial real estate (HVCRE) lending is the financing of commercial real estate that exhibits higher loss rate volatility compared to other types of Specialised Lending.

### Specialised lending – Income-producing real estate

Income-producing real estate (IPRE) refers to a method of providing funding to real estate (such as, office buildings to let, retail space, multifamily residential buildings, industrial or warehouse space, and hotels) where the prospects for repayment and recovery on the exposure depend primarily on the cash flows generated by the asset. The primary source of these cash flows would generally be lease or rental payments or the sale of the asset.

#### Specialised lending – Object finance

Object finance (OF) refers to a method of funding the acquisition of physical assets (eg ships, aircraft, satellites, railcars, and fleets) where the repayment of the exposure is dependent on the cash flows generated by the specific assets that have been financed and pledged.

#### Specialised lending - Commodities finance

Commodities finance (CF) refers to structured short-term lending to finance reserves, inventories, or receivables of exchange-traded commodities (eg crude oil, metals, or crops), where the exposure will be repaid from the proceeds of the sale of the commodity.

## Specialised lending – Project finance

Project finance (PF) is a method of funding in which the lender looks primarily to the revenues generated by a single project, both as the source of repayment and as security for the exposure. This type of financing is usually for large, complex and expensive installations, for example power plants, chemical processing plants, mines, etc.

#### **SME Corporate**

This asset class covers all exposures to small and medium enterprises that are classified as corporate, based on criteria prescribed by the Regulator.

#### Purchased receivables - Corporate

This asset class covers all receivables classified as corporate exposures, which are purchased for inclusion in asset-backed securitisation structures, but banks may also use this approach, with the approval of national supervisors, for appropriate on-balance-sheet exposures that share the same features.

### **PUBLIC SECTOR ENTITIES**

This asset class covers all exposures to enterprises that are wholly or majority-owned by the Central Government, eg Eskom, Transnet, etc.

#### LOCAL GOVERNMENTS AND MUNICIPALITIES

This asset class covers all exposures to Enterprises that are wholly or majority owned by the Central Government, eg Eskom, Transnet, etc



## SOVEREIGN (INCLUDING CENTRAL GOVERNMENT AND CENTRAL BANK)

This asset class covers all exposures to counterparties treated as Central Government.

#### **SECURITIES FIRMS**

This asset class covers all exposures to enterprises regulated by a recognised authority, and which trades in securities.

#### **RETAIL EXPOSURES**

#### Retail mortgages (including home equity line of credit).

This asset class covers all mortgage advances or credit lines to individuals, which are fully secured by a mortgage over residential property.

#### Retail revolving credit

Exposures to individuals, that is revolving, unsecured, and uncommitted (both contractually and in practice). In this context, revolving exposures are defined as those where customers' outstanding balances are permitted to fluctuate based on their decisions to borrow and repay, up to a limit established by the bank.

#### Retail - Other

This asset class covers all non-revolving exposures (excluding mortgage advances) to individuals.

#### SME Retail

This asset class covers all exposures to small and medium enterprises that are classified as corporate, based on criteria prescribed by the Regulator.

#### Purchased receivables - Retail

This asset class covers all receivables classified as retail exposures, which are purchased for inclusion in asset-backed securitisation structures, but banks may also use this approach, with the approval of national supervisors, for appropriate on-balance-sheet exposures that share the same features.

#### BEE

Black economic empowerment, as defined in the Financial Sector Charter. It means the economic empowerment of all black people (Africans, coloureds and Indians who are South African citizens), including women, workers, youth, people with disabilities and people living in rural areas, through diverse but integrated socioeconomic strategies.

#### **BEE TRANSACTION**

Nedbank Group's BEE transaction, which focused primarily on the issuing of shares to BEE partners for the purposes of BEE, equating to approximately 9,3% (43 618 748 shares) of total share capital and equating to black ownership of 11,5% of the value of Nedbank Group's South African businesses in 2005. Nedbank Namibia's BEE transaction, which focused primarily on the issuing of shares to BEE partners and affinity groups for the purposes of BEE in Namibia, equating to approximately 0,14% (665 680 shares) of total share capital of Nedbank Group Limited and equating to black ownership of 11,13% of the value of NedNamibia Holdings Limited, Nedbank Group's Namibian business in 2006.

## **BORROWING GROUP**

A group of clients and their underlying loans and advances according to the per person definition of the 'Regulations Related to Banks'.

#### **CAPITAL ADEQUACY RATIO**

The capital adequacy of South African banks is measured in terms of the South African Banks Act requirements. The ratio is calculated by dividing the Tier 1, secondary (Tier 2) and tertiary (Tier 3) capital by the risk-weighted assets.

#### Group capital adequacy ratio

Group capital adequacy is the ratio of group net qualifying capital and reserve funds to total group risk-weighted assets as calculated per the South African Banks Act requirements.

## Primary (Tier 1) capital

Primary capital consists of issued ordinary share capital and perpetual preference share capital, qualifying perpetual callable hybrid capital, retained earnings and reserves, less regulatory deductions.

#### Core Tier 1 capital

Core Tier 1 capital is primary capital less any amount on non-core Tier 1 capital, being perpetual preference share capital and qualifying perpetual callable hybrid capital.

#### Secondary (Tier 2) capital

Secondary capital is made up of subordinated dated debt and certain types of perpetual callable debt, excess amount in respect of eligible provisions, 50% of any revaluation surplus less regulatory deductions.

#### Tertiary (Tier 3) capital

Tertiary capital consists of capital obtained by way of unsecured subordinated loans, subject to such conditions as may be prescribed.

## DEFINITIONS

### CONTINUED

#### **CASH FLOW**

#### Financing activities

Activities that result in changes to the capital structure of the group.

#### Investment activities

Activities relating to the acquisition, holding and disposal of property and equipment and long-term investments.

#### Operating activities

Activities that are not financing or investing activities and arise from the operations conducted by the group.

#### **CREDIT LOSS RATIO**

Credit loss ratio is the impairments charge as a percentage of average advances.

#### **CREDIT RISK**

The risk arising from the probability of borrowers and/or counterparties failing to meet their repayment commitments (including accumulated interest).

Credit risk has the following sub risks:

- · Collateral risk
- Concentration risk
- · Counterparty risk
- · Country risk
- Issuer risk
- Industry risk
- · Settlement risk
- · Transfer risk

### Counterparty credit risk

The risk that a counterparty to a financial transaction will fail to perform according to the terms and conditions of the contract, thus causing financial loss.

#### **DEFAULTED ADVANCE**

Any advance or group of advances that has triggered relevant definition of default criteria for that portfolio which is in line with the amended BA regulations relating to banks. For retail portfolios it is transaction-centric and therefore a default would be specific to an account (specific advance). For wholesale portfolios it is client- or borrower-centric, meaning that in the event of any transaction within a borrowing group default, then all transactions within the borrowing group would be defaulted.

#### **DEFINITION OF DEFAULT**

At a minimum, a default is deemed to have occurred where a material obligation is overdue for more than 90 days or an obligor exceeds an advised limit for more than 90 days.

#### **DEFERRED TAXATION ASSETS**

Deferred taxation assets are the amounts of income taxation recoverable in future periods in respect of:

- deductible temporary differences arising due to differences between the taxation and accounting treatment of transactions; and
- ${\boldsymbol{\cdot}}$   ${\boldsymbol{\cdot}}$  the carry forward of unused taxation losses.

#### **DEFERRED TAXATION LIABILITIES**

Deferred taxation liabilities are the amounts of income taxation payable in future periods due to differences between the taxation and accounting treatment of transactions.

#### **DIRECT TAXATION**

Direct taxation includes normal taxation on income, capital gains taxation (CGT) and secondary taxation on companies (STC).

#### **DIVIDEND/DISTRIBUTION COVER**

Headline earnings per share divided by the dividend/distribution declared per share.

#### **DIVIDEND/DISTRIBUTION DECLARED PER SHARE**

Dividend/distribution declared per share is the actual interim dividend paid/capitalisation award issued and the final dividend declared/capitalisation award declared for the period under consideration, expressed in cents.



#### DIVIDEND/DISTRIBUTION PAID/CAPITALISED PER SHARE

Dividend/distribution paid/capitalised per share is the actual final dividend paid/capitalisation award issued for the prior year and the interim dividend paid/capitalisation award issued for the period under consideration, expressed in cents.

#### **DIVIDEND YIELD**

Dividend/capitalisation award declared per ordinary share as a percentage of the closing share price of ordinary shares.

#### **DOWNTURN EXPECTED LOSS**

A stress-tested value for expected loss under downturn economic conditions that could have unfavourable effects on a bank's credit exposures.

#### **DTI CODES**

The Codes of Good Practice as promulgated on 9 February 2007 under section 9(1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003), establishes the rules, targets and stipulations for the measurement of Broad-Based Black Economic Empowerment within South Africa based on three scorecard classifications for organisations: Emerging Micro Enterprise (EME), Qualifying Small Enterprise (QSE), or Generic Enterprise. Nedbank is scored as a Generic Enterprise under the published codes.

#### **EARNINGS PER SHARE (EPS)**

#### Basic earnings basis

Income attributable to equity holders for the period divided by the weighted average number of ordinary shares in issue (net of shares held by group entities) during the period.

#### Headline earnings basis

Headline earnings divided by the weighted average number of shares in issue (net of shares held by group entities) during the period.

#### Fully diluted basis

The relevant earnings figure is adjusted for the assumed adjustments to income that would have been earned on the issue of shares issued from dilutive instruments. The resultant earnings are divided by the weighted average number of ordinary shares and other dilutive instruments (ie potential ordinary shares) outstanding at the period-end, assuming they had been in issue for the period.

#### **EARNINGS YIELD**

Headline earnings per share as a percentage of the closing price of ordinary shares.

#### **ECONOMIC CAPITAL (ECAP)**

Economic capital is the quantification of risk and an internal assessment of the amount of capital required to protect the group against economic losses with a desired level of confidence (solvency standard or default probability) over a one-year time horizon. In other words, it is the magnitude of economic losses the group could withstand while still remaining solvent.

#### **EFFECTIVE TAXATION RATE**

The taxation charge in the income statement, excluding taxation relating to non-trading and capital items, as a percentage of profit before taxation.

## **EFFICIENCY RATIO (COST-TO-INCOME RATIO)**

Total expenses as a percentage of income from normal operations (net interest income plus non-interest revenue).

#### **EXPOSURE AT DEFAULT**

EAD is an estimation of the extent to which a bank may be exposed to a counterparty in the event of, and at the time of, that counterparty's default.

## **EXPECTED LOSS**

EL is the expected value of portfolio losses due to default over a specified time horizon.

#### **EXTREME TAIL LOSS**

Measures the expected losses in the tail of the distribution.

#### FINANCIAL SECTOR CHARTER (FSC)

A transformation charter, as contemplated in the broad-based BEE legislation, that was voluntarily developed by the financial sector and constitutes a framework and establishes the principles on which BEE will be implemented in the financial sector.

#### FOREIGN EXCHANGE TRANSLATION GAINS/LOSSES

The results and assets/liabilities of all foreign entities controlled by the group that have a rand-functional currency are translated at the closing exchange rate and the differences arising are recognised in the income statement as foreign exchange translation gains/losses.

#### **HEADLINE EARNINGS**

Headline earnings is not a measure of maintainable earnings. For purposes of the definition and calculation, the guidance given on headline earnings, as issued by the South African Institute of Chartered Accountants in circular 07/02 of December 2002, has been used. Headline earnings consist of the earnings attributable to ordinary shareholders excluding non-trading and capital items.

## DEFINITIONS

### CONTINUED

#### **IFRS**

International Financial Reporting Standards, as adopted by the International Accounting Standards Board (IASB), and interpretations issued by the International Financial Reporting Interpretations Committee (IFRIC) of the IASB. Nedbank Group's consolidated financial results are prepared in accordance with IFRS.

#### **IMPAIRMENT CHARGE TO AVERAGE ADVANCES**

Impairment charge on loans and advances for the period divided by average advances. Also known as the credit loss ratio or impairment ratio.

#### **IMPAIRMENT OF LOANS AND ADVANCES**

Impairment of loans and advances arises where there is objective evidence that the group will not be able to collect an amount due. The impairment is the difference between the carrying amount and the estimated recoverable amount.

#### INDIRECT TAXATION

Value added taxation (VAT) and other taxes, levies and duties paid to government, excluding direct taxation.

#### **'IAWS' RATIO**

The difference between the rate of growth in total income from normal operations and the rate of total expense growth.

#### IIBAR

Johannesburg Interbank Agreement Rate, which is the rate that South African banks charge each other for wholesale money.

#### KING II (THE CODE)

The King Report on Corporate Governance 2002, which sets out principles of good corporate governance for South African companies and organisations.

#### **LIBOR**

London Interbank Offered Rate, which is the rate that banks participating in the London money market offer each other for short-term deposits.

#### LIFE ASSURANCE EMBEDDED VALUE

The embedded value of the life business is the discounted present value of the projected stream of future after-tax shareholder profits from business in-force at the valuation date, as well as the shareholders' net assets. Shareholders' net assets are the excess of the assets of the life business, less current liabilities, over the actuarial value of policy liabilities, as determined using the statutory valuation method adjusted to add back inadmissible assets.<sup>1</sup>

#### LIFE ASSURANCE VALUE OF NEW BUSINESS

This is a measure of the value added to a company as a result of writing new business. This is calculated as the discounted value, at the date of sale, of projected after-tax shareholder profit from new business written during the 12-month period – net of the opportunity cost of the solvency capital requirements for new business.

## LOSS GIVEN DEFAULT (LGD)

Estimate of the amount of the exposure at default that will not be recovered. It also includes other economic costs such as legal costs.

#### MARKET CAPITALISATION

The group's closing share price multiplied by the number of shares in issue including shares held by group entities.

#### **NET ASSET VALUE PER SHARE**

Total equity attributable to equity holders of the parent divided by the number of shares in issue, excluding shares held by group entities.

## NET INTEREST INCOME TO AVERAGE INTEREST-EARNING ASSETS (NET INTEREST MARGIN)

Net interest income expressed as a percentage of average net interest-earning banking assets. Net interest-earning banking assets are used, as these closely resemble the quantum of assets earning income that is included in net margin.

### NON-INTEREST REVENUE TO TOTAL EXPENSES

Non-interest revenue as a percentage of total expenses.

#### NON-INTEREST REVENUE TO TOTAL INCOME

Non-interest revenue as a percentage of total income from normal operations.

#### NON-TRADING AND CAPITAL ITEMS

These comprise the following:

- · surpluses and losses on disposal of long-term investments, subsidiaries, joint ventures and associates;
- · impairment of goodwill arising on acquisition of subsidiaries, joint ventures and associates;
- surpluses and losses on the sale or termination of an operation;



- capital cost of fundamental reorganisation or restructuring having a material effect on the nature and focus of the operations of the reporting entities;
- · impairment of investments, property and equipment, computer software and capitalised development costs; and
- · other items of a capital nature.

## **OFF-BALANCE-SHEET ASSETS**

Assets managed on behalf of third parties on a fully discretionary basis.

#### **ON-BALANCE-SHEET EXPOSURE**

Advances that have either been fully or partially utilised by a borrower.

#### PRICE/EARNINGS RATIO

The closing price of ordinary shares divided by headline earnings (for the previous 12 months) per share.

#### PROBABILITY OF DEFAULT (PD)

Quantification of the likelihood of a borrower being unable to repay.

#### **PROPERTIES IN POSSESSION (PIPS)**

Properties acquired through payment defaults on loans secured by properties.

#### RETURN ON ORDINARY SHAREHOLDERS' EQUITY (ROE)

Headline earnings expressed as a percentage of average equity attributable to equity holders of the parent.

#### RETURN ON ORDINARY SHAREHOLDERS' EOUITY (ROE) EXCLUDING GOODWILL

Headline earnings expressed as a percentage of average equity attributable to equity holders of the parent less goodwill.

#### **RETURN ON RISK-ADJUSTED CAPITAL (RORAC)**

Headline earnings expressed as a percentage of economic capital.

#### **RETURN ON TOTAL ASSETS (ROA)**

Headline earnings expressed as a percentage of average total assets.

## **RISK-WEIGHTED ASSETS**

Risk-weighted assets are determined by applying risk weights to balance sheet assets and off-balance-sheet financial instruments according to the relative credit risk of the counterparty. The risk weighting for each balance sheet asset and off-balance-sheet financial instrument is regulated by the South African Banks Act or by regulations in the respective countries of the other banking licences.

#### SARB REGULATIONS RELATED TO BANKS AND THE BA RETURNS

The regulations relating to banks were amended with effect from 01/01/2008, based on the revised Basel Capital Accord (Basel II). The new Basel Capital Accord of the Bank of International Settlements is an improved capital adequacy framework accomplished by closely aligning banks' capital requirements with improved modern risk management practices and sophisticated risk assessment capabilities. It further ensures the risk sensitivity of the minimum capital requirements by including supervisory reviews and market discipline through enhanced disclosure. The new Banks Act regulatory returns (BA).

#### **SEGMENTAL REPORTING**

### Operational segment

A distinguishable component of the group, based on the market on which each business area focuses, which is subject to risks and returns that are different from those of other operating segments.

## Geographical segment

A distinguishable component of the group that is engaged in providing services within a particular economic environment and is subject to risks and returns that are different from those of components operating in other economic environments.

#### **SECURITISATION EXPOSURES**

This asset class covers all exposures to tradable, interest-bearing commercial paper, which is secured by an underlying asset, eg mortgage loans.

### **SHARE-BASED PAYMENTS**

Transfers of a company's equity instruments by its shareholders to parties that have supplied goods or services to the company (including employees).

#### SHARES HELD BY GROUP ENTITIES (TREASURY SHARES)

Ordinary shares in Nedbank Group Limited acquired/held by group companies, including ordinary shares held in share trusts as part of the BEE transaction.

## DEFINITIONS

### CONTINUED

#### SST

Self-service terminal, similar to an ATM, but designed for non-cash transactions.

### STANDARD(ISED) APPROACH

A standard approach (foundation approach) to calculate capital requirements for banks, prescribed by the Supervisor, used in lieu of the AIRB approach.

#### TANGIBLE NET ASSET VALUE PER SHARE

Total equity attributable to equity holders of the parent less goodwill, computer software and capitalised development costs, divided by the number of shares in issue, excluding shares held by group entities.

#### THROUGH-THE-CYCLE RATING

Credit rating based on through-the-cycle measures. Through-the-cycle measures evaluate the financial condition of the borrower over a longer term that incorporates a full economic (or business) cycle.

Compare to point-in-time rating.

The group uses through-the-cycle ratings. Therefore PD, LGD and EAD estimates are based on long term averages of the group's historical risk experience.

#### **TOTAL COLLATERAL**

Total monetary value of all collateral held by a bank as security for an advance(s), limited to exposure.

#### **TOTAL CREDIT EXTENDED**

Total of all advances extended by a bank, including unutilised facilities.

#### TOTAL EQUITY ATTRIBUTABLE TO EQUITY HOLDERS OF THE PARENT

Ordinary share capital, share premium and reserves.

#### VALUE-AT RISK (VaR)

Formally, the probabilistic bound of losses over a given period of time (the holding period) expressed in terms of a specified degree of confidence (the confidence interval). Put more simply, VaR is the worst-case loss expected over the holding period within the probability set out by the confidence interval. Larger losses are possible but with a lower probability.

For example: if a portfolio has a VaR of R10 million over a one-day holding period with a 95% confidence interval, the portfolio would have a 5% chance of suffering a one-day loss greater than R10 million.

#### WEIGHTED AVERAGE NUMBER OF SHARES

The number of shares in issue increased by shares issued during the period, weighted on a time basis for the period during which they participated in the income of the group, less shares held by group entities, weighted on a time basis for the period during which the entities held these shares.

These definitions should be read in conjunction with the group's accounting policies, which also clarify certain terms used.

## **DISCLAIMER**

Nedbank Group has acted in good faith and has made every reasonable effort to ensure the accuracy and completeness of the information contained in this document, including all information that may be defined as 'forward-looking statements' within the meaning of United States securities legislation.

Forward-looking statements may be identified by words such as 'believe', 'anticipate', 'expect', 'plan', 'estimate', 'intend', 'project', 'target', 'predict' and 'hope'.

Forward-looking statements are not statements of fact, but statements by the management of Nedbank Group based on its current estimates, projections, expectations, beliefs and assumptions regarding the group's future performance.

No assurance can be given that forward-looking statements will prove to be correct and undue reliance should not be placed on such statements.

The risks and uncertainties inherent in the forward-looking statements contained in this document include, but are not limited to: changes to IFRS and the interpretations, applications and practices subject thereto as they apply to past, present and future periods; domestic and international business and market conditions such as exchange rate and interest rate movements; changes in the domestic and international regulatory and legislative environments; changes to domestic and international operational, social, economic and political risks; and the effects of both current and future litigation.

Nedbank Group does not undertake to update any forward-looking statements contained in this document and does not assume responsibility for any loss or damage whatsoever and howsoever arising as a result of the reliance by any party thereon, including, but not limited to, loss of earnings, profits, or consequential loss or damage.

# SHARE AND BOND INFORMATION

## Company details

Nedbank Group Limited

Incorporated in the Republic of South Africa Registration number: 1966/010630/06

Registered address:

Nedbank Sandton, 135 Rivonia Road, Sandown, 2196, Johannesburg

PO Box 1144, Johannesburg, 2000

Transfer secretaries:

South Africa:

Computershare Investor Services (Pty) Limited

70 Marshall Street, Johannesburg, 2001

PO Box 61051, Marshalltown, 2107

Nambia:

Transfer Secretaries (Pty) Limited

Shop 8, Kaiserkrone Centre, Post Street Mall, Windhoek, Namibia

PO Box 2401, Windhoek, Namibia

### Instrument codes

## **Nedbank Group ordinary shares**

JSE share code:

NSX share code:

NBK
ISIN code:

ZAE000004875

ADR code:

NDBKY

ADR CUSIP:

63975K104

### Nedbank Limited non-redeemable, non-cumulative preference shares

JSE share code: NBKP ISIN code: ZAE000043667

### Imperial Bank Limited non-redeemable, non-cumulative preference shares

JSE share code: IBLP ISIN code: ZAE000081675

## Nedbank Limited Senior unsecured debt

Listed on the Bond Exchange of South Africa ISIN code: NBK1B ZAG000071366 ZAG000071341 NBK2A NBK2B ZAG000071358 NBK3A ZAG000071408 ZAG000071374 NBKI1 NBK4 ZAG000072729 NBKI1U ZAG000073792

# SHARE AND BOND INFORMATION

## CONTINUED

#### Nedbank Limited sub-ordinated debt

| Listed on the Bond Exchange of South Africa | ISIN code:   |
|---------------------------------------------|--------------|
| NED5                                        | ZAG000029810 |
| NED6                                        | ZAG000033358 |
| NED7                                        | ZAG000036831 |
| NED8                                        | ZAG000036849 |
| NED9                                        | ZAG000041120 |
| NED10                                       | ZAG000043191 |
| NED11                                       | ZAG000044272 |
| NED12A                                      | ZAG000047937 |
| NED12B                                      | ZAG000047945 |
| NEDH1A                                      | ZAG000053703 |
| NEDH1B                                      | ZAG000053711 |
|                                             |              |

## Listed on the London Stock Exchange

USD100m 13 NC 8 (EMTN01) XS0415508307

## Imperial Bank Limited sub-ordinated debt

| Listed on the Bond Exchange of South Africa | ISIN code:   |
|---------------------------------------------|--------------|
| IPB2                                        | ZAG000029422 |
| IPB3                                        | ZAG000062605 |

## Imperial Bank securitisation issue

| Listed on the Bond Exchange of South Africa | ISIN code:   |
|---------------------------------------------|--------------|
| OCT1A1                                      | ZAG000040361 |
| OCT1A2                                      | ZAG000040379 |
| OCT1A3                                      | ZAG000040387 |
| OCT1A4                                      | ZAG000040395 |
| OCT1B1                                      | ZAG000040403 |
| OCT1C1                                      | ZAG000040411 |
| OCT1D1                                      | ZAG000040429 |
| OCT1E1                                      | ZAG000040437 |

## Nedbank Limited securitisation issue

| Listed on the Bond Exchange of South Africa | ISIN code:   |
|---------------------------------------------|--------------|
| GR1A2A                                      | ZAG000047218 |
| GRN1A1                                      | ZAG000047192 |
| GRN1B                                       | ZAG000047234 |
| GRN1C                                       | ZAG000047176 |
| GRN1D                                       | ZAG000047184 |



## About this report

This report is printed on Sappi Triple Green – a paper grade manufactured according to three environmental pillars: a minimum of 60% of the pulp used in the production of this paper is sugar cane fibre, which is the material remaining after raw sugar has been extracted from sugar cane; the bleaching process is elemental chlorine-free; and the remaining pulp used in the production process comprises wood fibre which is obtained from sustainable and internationally certified afforestation, using independently audited chains of custody.

these results and additional information are available on

www.nedbankgroup.co.za

Nedbank Group Head Office Nedbank Sandton 135 Rivonia Road Sandown 2196 PO Box 1144 Johannesburg 2000 Tel +27 (0)11 294 4444 Fax +27 (0)11 294 6540

Transfer secretaries
Computershare Investor Services (Pty) Limited
70 Marshall Street Johannesburg 2001 South Africa
PO Box 61051 Marshalltown 2107 South Africa
Tel +27 (0)11 370 5000
Fax +27 (0)11 688 5217/8